



WASH Cluster Partner's Profile



WASH Cluster - State of Palestine

March 2021

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Acronyms

AFPs	Areas Focal Points
AWG	Advocacy Working Group
HPWG	Hygiene Promotion Working Group
IHL	International Humanitarian Law
IHRL	International Human Rights Law
INGO	International Non-Government Organization
MOE	Ministry of Education
MOH	Ministry of health
MoLG	Ministry of Local Government
NGO	Non-Government Organization
NNGO	National Non-Government Organization
PA	Palestinian Authorities
PWA	Palestinian Water Authority
SAG	Strategic Advisory Group
TFPs	Technical Focal Points
TWG	Technical Working Group
UN	United Nations
WASH	Water, Sanitation and Hygiene
WHWG	WASH in health working group
WQWG	Water Quality Working Group
WSPs	WASH Service Providers

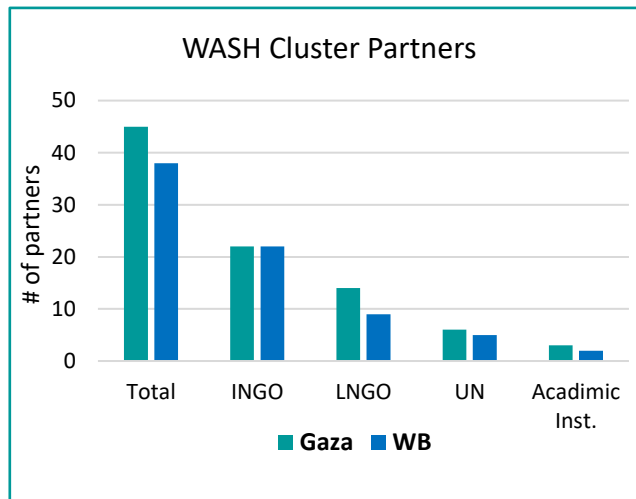




WASH Cluster Partner's Overview

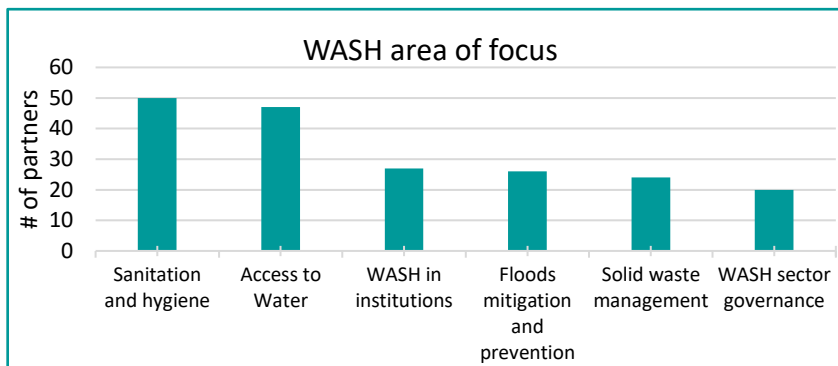
The WASH Cluster-state of Palestine was activated in January 2009 to be responsible for the overall coordination of the WASH humanitarian planning and response in the West Bank and Gaza. The WASH Cluster includes in its partnership National NGOs, International NGOs, UN agencies, international organizations and educational institutions that are operating in the West Bank and Gaza in cooperation with local authorities.

In 2021, the number of WASH Cluster partners reached 51 organizations as full members, associate and observers. All these organizations coordinate their WASH plans and interventions to avoid duplication of efforts and ensure the maximum integration of their programs.



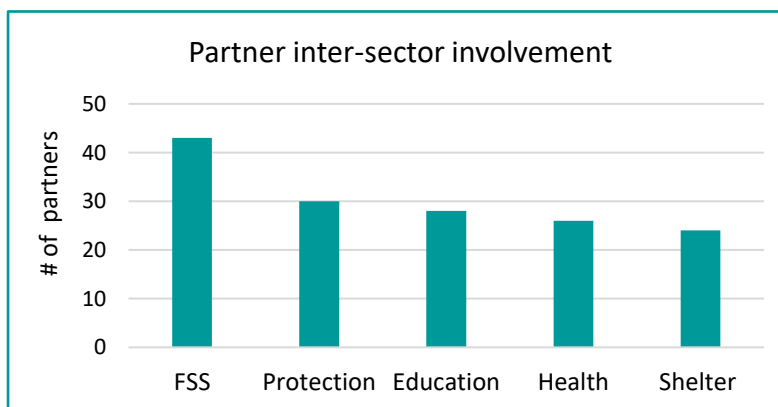
WASH Areas of focus

The WASH Cluster partners' technical expertise in the state of Palestine varies based on each organization's experience, mandate, technical and operational capacities. While some organizations have integrated and comprehensive WASH approaches, other organizations focus on specific WASH components as their primary area of expertise.



Partner inter-sector involvement

Moreover, WASH Cluster partners actively operate in other humanitarian sectors such as food security, protection, education, health, shelter. Such multi-sectorial engagement is allowing cluster partners to develop their WASH programs considering several dimensions of households' and communities' vulnerability, therefore providing the required WASH technical solutions that contribute to improving access to other basic needs.



WASH Cluster Operational Instruments

Instrument: WASH Cluster Strategic Advisory Group (SAG)

In 2020, WASH Cluster established its strategic advisory group (SAG); The main objective of this group is to support and advise the WASH Cluster on its main coordination functions. Therefore, ensuring WASH partners and actors' engagement in the Cluster's strategic and technical tasks benefiting from WASH partners' technical and coordination capacities and ensure Cluster accountability toward its partners.

Primary objectives of the SAG

- Developing the Cluster Strategic Guidance and Sector Prioritization.
- Providing Technical Guidance.
- Considering and Integrating Cross-Cutting Issues.
- Developing Cluster key Advocacies and Initiatives.
- Monitoring Cluster Coordination Performance.

WASH Cluster SAG structure

The WASH Cluster SAG was selected by all WASH Cluster partners through a transparent election process. Its composition is representative of the entire WASH partners as following:

- WASH Cluster Coordinators – (facilitator).
- Palestinian Water Authority.
- National NGOs:
 - MA'AN Development Center
 - Palestinian Hydrology Group
- International NGOs:
 - Oxfam
 - WeWorld-GVC
- UNICEF as WASH Sector Lead Agency.
- OCHA as an observer.

Roles and Responsibilities of the SAG

- Formulate and validate the overall WASH Cluster Strategy and ensure it is complementarity with plans at the national level, updated regularly according to evolving needs.
- Support the WASH Cluster team in the development of key aspects of the annual Humanitarian Program Cycle (HPC), including the HNO, HRP, contingency planning, and periodic monitoring reviews.
- Ensure appropriate technical standards and quality assurance mechanisms for WASH Sector partners are agreed, disseminated, and consistently applied.
- Ensure the mainstreaming of various cross-cutting thematic topics including gender, age, diversity, protection and accountability to the affected population.
- Validate the WASH Cluster key advocacy messages and topics and contribute to the development, validation, and dissemination of the related advocacy materials.

WASH Cluster Operational Instruments

Instrument: WASH Cluster Advocacy Working Group (AWG)

Advocacy is a main component of the WASH response and coordination mechanisms. Therefore, the WASH cluster established its AWG from the active cluster partners who have good advocacy experience and technical capacities.

The WASH Cluster AWG works closely with the WASH Cluster team and partners to raise public awareness about the communities suffering limited access to WASH services in accordance with International Humanitarian Law (IHL) and International Human Rights Law (IHRL).

The AWG main objective is to support the WASH Cluster team and partners in developing advocacy initiatives regarding access to basic WASH services for the most vulnerable groups in Gaza and the West Bank

Cross-cutting technical focal points

Organization	Focal point	Email
Action Against Hunger	Ariane Lignier	alignier@pt.acfspain.org
PENGON	Abeer Al Butmeh	abeerpengon@yahoo.com
UNICEF	Carol Awad	cawad@unicef.org

Roles and Responsibilities of Cross-cutting technical focal points

- Support the WASH Cluster in developing an advocacy strategy for the sector.
- Identify the main advocacy themes and messages the WASH cluster team and partners to prioritize within their interventions.
- Provide and facilitate when needed trainings, workshops and meetings about the specific WASH vulnerability and cases that required advocacy interventions.
- Revise and validate WASH partners' advocacy products.
- Support the WASH Cluster team in developing the required advocacy products about specific WASH vulnerability.
- Provide and facilitate advocacy capacity-building events for WASH cluster partners.
- Represent the WASH Cluster during the advocacy-related meetings, workshops and field visits.

WASH Cluster Operational Instruments

Instrument: WASH Cluster Areas Focal Points (AFPs)

The WASH Areas Focal Points' (AFPs) objective is to support the WASH cluster team and partners to identify the main WASH needs, problems and threats in their respective geographical areas and act as a contact reference with local communities and authorities regarding the WASH-related issues.

The AFPs were selected from the active WASH partners based on the following criteria:

- The geographical presence
- Ongoing WASH interventions
- Needs assessments and risks analysis conducted
- Number of field staff available
- Active partner engagement in the cluster information management exercises

AFPs in the West Bank and Gaza

Organization	Geographical area	Focal point	Email
AAH	Bethlehem and Hebron	Mohammed Amayreh	mamayreh@pt.acfspain.org
AAH	Khan Younes	Adel Abu-Ikmeil	aabuikmeil@pt.acfspain.org
ACTED	Jerusalem and Ramallah	Yamen Tannineh	yamen.tannineh@acted.org
IR	Rafah	Tamer Al Zuhri	t.zuhri@irpal.ps
MA'AN	Jenin and Tulkarm	Ghassan, Al Jamal	g.aljamal@maan-ctr.org
OXFAM	Gaza	Waseem Mushtaha	wassem.mushtaha@oxfam.org
PARC	Jericho	Amer Abu fares	amer.abufares@pal-arc.org
Save the Children	North Gaza	Husain Qanoo'	hussain.qano@savethechildren.org
UAWC	Qalqilya and Salfit	Mohamad Mutwe'	mohammed@uawc-pal.org
We World GVC	Deir Al-Balah	Karam Mater	karam.matar@gvc.weworld.it
WeWorld-GVC	Tubas and Nablus	Moayad Daraghmeh	moayed.daraghmeh@gvc.weworld.it

Roles and Responsibilities of the AFPs

- Coordinate with the related communities and local authorities for the development of advocacy initiatives, conducting donors' visits and need assessments.
- Participate in developing and validating the related WASH need assessments, risk analysis, and response plans in the identified geographical areas.
- Act when needed as a contact focal point with beneficiaries, communities and local authorities in the identified geographical areas.
- Act as focal point for data collection and information sharing on the situation in the respective area.
- Disseminate the WASH guidelines and recommendations from the Inter-Cluster referral system regarding the first agency to contact/act upon requests as well as to disseminate the intervention requests among the respective governorate network.

WASH Cluster Operational Instruments

Instrument: Cross-cutting technical focal points (TFPs)

The WASH Cluster has allocated cross-cutting technical focal points TFPs from its partner organizations. These focal points support WASH Cluster in ensuring the maximum mainstreaming of Age, Gender, diversity, protection and environment in all WASH interventions, plans and strategies.

Primary objectives of the cross-cutting TFPs

- Support WASH Cluster in mainstreaming cross-cutting issues in its strategies and plans.
- Support WASH Cluster partners in mainstreaming cross-cutting issues in their projects and plans
- Monitor and evaluate the level of cross-cutting issues mainstreaming in WASH projects and plans.

Cross-cutting TFPs

Cross-cutting issue	Organization	Focal point	email
Age, Gender and Diversity (AGD)	Action Against Hunger	Faiza Abu-Dalfa	fabudalfa@pt.acfspain.org
Protection and GBV	ACTED	Marie Pachocinski	marie.pachocinski@acted.org
Environment and climate change	PENGON	Abeer Al Butmeh	abeerpengon@yahoo.com

Roles and Responsibilities of Cross-cutting TFPs

- Develop/ update checklists, manuals and plans regarding the mainstreaming of relative topics in cluster partners WASH interventions and plans.
- Support the WASH Cluster team in mainstreaming the relative topics in the cluster strategies and plans.
- Provide and facilitate when needed trainings, workshops and meetings about the relative cross-cutting topics.
- When needed, to provide bilateral support for WASH Cluster partners about the mainstreaming of the relative topic.
- Attend WASH vetting sessions and evaluate the mainstreaming of the relative topics in cluster partners' plans and proposals.
- Represent the WASH Cluster and participate in the relative meetings, workshops and training.
- Monitor and flag any issues related to the relative topic to the WASH cluster team and follow up on the related measures.

WASH Cluster Operational Instruments

Instrument: WASH Cluster Technical Working Groups (TWGs)

The WASH Cluster has established several technical working groups TWGs to provide the required technical and coordination support for WASH cluster tam and partners regarding specific WASH components. These working groups are formed from the relevant actors and the active WASH Cluster members who have good experience and technical capacities in the relevant WASH components.

The WASH Cluster has established three main TWGs:

- WASH in health working group (WHWG).
- Hygiene Promotion Working Group (HPWG).
- Water Quality Working Group (WQWG).

The main objective of these groups is to enhance coordination and integration amongst the relevant actors and best information and the related interventions to ensure the maximum integration and efficiency of partners interventions.

WASH Cluster TWGs

Technical working group	Lead organization	Focal point	Email
WHWG	WW-GVC	Basel Alaila	balaila@weworld.it
HPWG	OXFAM	Roba Daour	Roba.Daour@oxfam.org
WQWG	Action Against Hunger	Adel Abu-Ikmeil	aabuikmeil@pt.acfspain.org

Roles and Responsibilities of the TWGs

- Support the WASH Cluster in developing its strategies, plans and indicators regarding the relative components.
- Conduct/ validate the WASH assessments and research about the relative component.
- Ensure appropriate technical standards and quality assurance mechanisms for WASH Sector partners are agreed, disseminated, and consistently applied.
- Provide and facilitate when needed trainings, workshops and meetings about the relative WASH component.
- When needed, to provide bilateral support for WASH Cluster partners about the relative WASH component.
- Coordinate with the relative authorities about assessments, applying new techniques and monitoring of the relative WASH component.
- Establish and maintain a platform to exchange knowledge, project impacts and good practices to promote the WASH interventions in the relative WASH component.

Action Against Hunger (AAH)

Type: International NGO

Website: www.accioncontraelhambre.org/en

Address: Beit Hanina, Jerusalem

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Action Against Hunger (AAH) was established in the West Bank and Jerusalem in 2002, and Gaza in 2005, with the aim of protecting lives, promoting capacities, and transforming systems for the betterment of Palestinian communities. AAH's field of work spans across the majority of sectors in Palestine, including WASH, Shelter, FSL, Education, and integrated Protection. AAH aims to sustain resilient Palestinian communities by supporting individuals and communities facing violence, natural hazards, and conflict; facilitating access to basic services, promoting rights and community planning under the context of occupation and blockades; promoting social and economic opportunities for youth and women most affected by the lack of livelihoods; and influencing national and international stakeholders to take the best course of action in relation to Palestinian livelihoods. AAH builds its interventions and programs on a participatory approach with all relevant stakeholder and communities, ensuring the presence of trust between the organization and its targeted communities as well as national stakeholders. AAH also places importance on its partnerships with local ministries, institutions, and service providers in Palestine to ensure a collaborative environment that meets immediate and long-term needs.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

AAH's coordination office is located in Jerusalem, with operational offices in the Gaza Strip and Hebron. The AAH team is comprised of 60 dedicated professional staff members across its 3 offices, and is supported by its network abroad, including its headquarters in Spain. AAH works closely with the CMWU, MoH, MoE, municipalities and services providers. In 2018, AAH signed a 5-year framework agreement with PWA to maintain cooperation in addressing key issues related to the Right to Water in Palestine. AAH's WASH programs focus on three main areas, namely; WASH infrastructure, community engagement & awareness campaigns, and planning and governance. AAH interventions include network, desalination plant and well rehabilitation and/or construction; implementation of hygiene promotion and water conservation measures; waste water and storm water management and technical support. AAH also increases the water and sanitation capacities of key institutions such as hospitals and schools. Main studies and assessments led by AAH include: Area C Water Master Plan, Efficient Water Modeling in the South of West Bank, the Action Plan for the Development of the Water Sector in the South of West Bank, Rain water harvesting master plan for the West Bank, Storm Water Master Plan for the Gaza Strip, WASH Technical Assessment for the COVID-19 Permanent Quarantine Centers in the Gaza Strip, Technical Assessment of Critical Public WASH Facilities in the Gaza Strip.

National WASH focal point

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West Bank WASH focal point

Name: Abdel Jawad Qabajah

Title: Program Execution Manager

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Gaza WASH focal point

Name: Adel Abu-Ikmeil

Title: WASH Program Manager

Email: aabuikmeil@pt.acfspain.org

Phone number: 0594799942

Agency for Technical Cooperation and Development (ACTED)

Type: International NGO

Website: www.acted.org

Address: East Jerusalem – Beit Hanina

Operation fields: ☒ Gaza ☒ West Bank



ACTED

Organization mission/ vision:

ACTED's mission is to save lives and support people in meeting their needs in hard to reach areas. ACTED develops and implements programs that target the most vulnerable amongst populations that have suffered from conflict, natural disaster, or socio-economic hardship. ACTED's approach looks beyond the immediate emergency towards opportunities for longer-term livelihoods reconstruction and sustainable development. ACTED aims to improve disaster resilience, strengthen civil society and government authorities, and achieve sustainable and inclusive growth in Palestine. ACTED objective is to participate in the construction of a 3Zero world "Zero Exclusion, Zero Carbon, Zero Poverty".

ACTED has been operating in the West Bank and the Gaza Strip respectively since 2007 and 2008. ACTED teams provide emergency relief and also implement innovative capacity building projects in the sectors of digital technologies and social entrepreneurship. ACTED is currently providing support in the following sectors: WASH, Shelter, NFI, FSL, digital inclusion. ACTED is an active partner to respond in emergencies, crisis and shocks. For the past 7 years, ACTED has been involved in providing humanitarian assistance in Area C of the West Bank by supporting the affected populations through the transfer of cash or material assistance. ACTED also implemented cash assistance programs in the Gaza Strip.

WASH Area of intervention:

- | | | |
|--|--|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

ACTED implements WASH projects in oPt since 2009. Currently, ACTED implements the following activities: rehabilitation of WASH facilities, including PWD adaptation, in healthcare facilities and schools; training on Operations and Maintenance of WASH facilities; hygiene awareness and hygiene kits distribution ; facilitating water tanker trucks maintenance; improving the water quality of water sources and cisterns; water sources rehabilitation; improving access to WASH facilities for HHs; providing latrines and water tanks to vulnerable households; technical support and monitoring of rehabilitation works; desludging and emptying wastewater.

ACTED in oPt has operation offices in Hebron, Ramallah, Jerusalem, and Gaza. In total, 28 people work across ACTED's offices, including 1 WASH project supervisor based in Gaza along with 2 WASH Project supervisors and 2 WASH assistants based in the West Bank. ACTED's has framework agreements for WASH responses in the West Bank. In the Gaza Strip, ACTED established 3 warehouses (two in the middle area and one in Rafah) and will establish a fourth warehouse in Khan Younis during the first quarter of 2021. ACTED's warehouses contain a stock of NFIs including more than 1500 COVID-19 kits and 250 hygiene kits.

National WASH focal point

Name: Marco Di Liddo

Title: Projects coordinator

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Phone number: 059 811 1809

West Bank WASH focal point

Name: Yamen Tannineh

Title: MEAL Manager

Email: yamen.tannineh@acted.org

Phone number: 059 511 1503

Gaza WASH focal point

Name: Nader Alfarra

Title: Senior Office Manager

Email: nader.alfarra@acted.org

Phone number: 059 207 0016

Agricultural Development Association (PARC)

Type: National NGO

Website: www.pal-arc.org

Address: Ramallah, Al-Ma'ahed Street

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

PARC was established in 1983 with a vision of being a pioneer national developmental organization with a regional trend committed to rural and agricultural development, social justice and national liberation.

PARC is a national developmental organization that strives to develop the agricultural/domestic water sector, strengthen the resilience of farmers and local residents, reach out to the poor and marginalized groups and their CBO's, mobilize and develop the capabilities of rural people to enable them to control their resources, through the work of a distinguished professional teams and loyal volunteers. This has been accomplished through creative programs and transparent management and through technical practices to contribute to the establishment of a free and democratic Palestinian society with the values of social justice.

PARC and throughout its long experience, has been working in many fields such as the food security sector and is considered a pioneer organization in the field. PARC also has been working for a long time in Shelter and the WASH sector either for agriculture or for domestic use, wastewater treatment plants and reuse technologies.

WASH Area of intervention:

- | | | |
|---|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

As for water, PARC is working on two main principles, the first is ensuring additional water resources through the expansion of using the harvesting techniques (conventional and non-conventional). The second is the efficient use of water through many activities including carrier lines, metallic reservoirs, irrigation systems and wells construction and rehabilitation.

As for Sanitation and hygiene, PARC is working on two different levels. The first HH level, PARC has constructed more than 500 individual treatment plant for rural and Bedouin communities all over WB. On the community level, one of the most unique activities that PARC is distinguished by is the wastewater treatment plants.

As for flood mitigation and prevention, PARC is working on development local EPP and ERP in the risk management through establishment of Local Community Protection Committees CPCs, they do clean of valleys and channels and by construction of culverts.

As for WASH in institutions PARC has been working on establishing environmental clubs in schools and has been rehabilitating WASH facilities in schools.

PARC and through its 130 full time employee staff in WB and GS has many technical varieties including, Engineers, social workers, field supervisors, coordinators, and many other specializations. Moreover, PARC has 10 branches in WB all over the governorates in addition to the headquarters in Ramallah and the main office in GS.

National WASH focal point

Name: Izzat Zaidan

Title: Projects and programs Director

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Phone number: 0598904464

West Bank WASH focal point

Name: Amer Abu Fares

Title: WASH Engineer

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Phone number: 0595156535

Gaza WASH focal point

Name: A'aed Abed

Title: WASH Engineer

Email: aaed.abed@pal-arc.org

Phone number: 0598543131

AISHA Association for Woman and Child Protection

Type: National NGO

Website: www.aisha.ps

Address: Gaza, South Remal neighborhood

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

AISHA is an independent non-profit Palestinian woman NGO that seeks to protect, support and empower vulnerable women and children victims of violence psychosocially, legally and economically through facilitating access to protection and support services. Prior to 2009 and since 1996, AISHA used to operate under the name "Women Empowerment Program (WEP)" as the women department within the Gaza Community Mental Health Program (GCHMP). AISHA got registration from the ministry of interior no. 8136 in September 2009 and officially started to work under the name of AISHA as woman organization in 2011. Ever since its establishment, Aisha has developed and applied a Gender Mainstreaming in all fields of implementation and worked on the empowerment of vulnerable women and children victims of violence. AISHA is active member in the Protection, WASH, Shelter, FSL, Education, Health cluster and GBV, MHPSS, CP AoRs.

Strategic objectives are: 1) Vulnerable women and girls' survivors of GBV protected through coordinated, multi-sectorial and gender responsive services including case management, psychosocial support, legal counseling, court representation, economic opportunities, and referral services. 2) Family strengthened and child/adolescent protected through caregivers' support, service delivery to children including psychological support, legal aid, remedial education, and medication; spreading the culture of positive discipline; and enhancing knowledge on SRHR. 3) Addicted women and girls in the Gaza Strip, benefit from the delivery of integrated, quality, and evidence based mental health and substance abuse prevention and treatment services through developed AISHA Community Center.

WASH Area of intervention:

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|--|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

Linkages between women a child rights and WASH intervention is one of AISHA goals to provide multi-sectoral services, whether through providing direct wash services or coordination with other actors/partners to provide WASH services for needy GBV cases. Along the past years and since 2013 in partnership with SCI, AISHA used to provide structured awareness rising for children and adults/ parents/caregivers on personal hygiene utilizing manual of 12 sessions (5 sessions out of them about personal hygiene. Responding to covid-19, AISHA started to provide personal and family hygiene kits, personal equipment tools for women and children at home isolation and quarantine centers whom impacted by covide-19, and distributing personal hygiene kits for targeted women and children under all interventions according to their need and as protection measures.

AISHA has 3 staff engineers who has experience in working with wash project with INGOs, needs assessments, agreement with MAAN Development Center to implement wash project including GBV component funded by AECID.

National WASH focal point:

Name: Mariam Abualatta

Email: m.abualatta@hotmail.com

Title: Fundraising and projects officer

Phone number: 0599148483

American Near East Refugee Aid (Anera)

Type: International NGO

Website: www.anera.org

Address: Jerusalem, Sheikh Jarrah

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Anera established its operations in Palestine in 1968 to respond to the refugee crisis sparked by the six-day war in 1967. Although, Anera is a US registered non-governmental organization established to advance communities' well-being in the West Bank, Gaza, and Lebanon. Today, Anera responds to the economic, health and educational needs of the most marginalized people and delivers humanitarian aid during emergencies. Headquartered in Washington, DC, the organization has offices in the West Bank, East Jerusalem and Gaza. Anera's current portfolio of programs includes large scale infrastructure rehabilitation, large scale wastewater reuse/agricultural development, food security through greenhouses and urban gardening, early childhood education and development, vocational education and youth development, nutrition and health, and humanitarian relief. Anera envisions a Middle East where people live with dignity, purpose, and opportunity.

Anera's strategic programmatic focus includes: WASH, agriculture, food security, women's economic empowerment, education, health, career acceleration in the tech industry, and humanitarian/emergency assistance. Moreover, Anera's strategic objectives for 2020 – 2022 include: expansion to more geographic areas, developing program quality standards and metrics, professional staff development and performance evaluation, partner strengthening and accompaniment and integrated, more cost-efficient data management systems.

WASH Area of intervention:

- | | | |
|--|--|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

Anera has been implementing successful WASH projects in Gaza since 1979, during which it has completed hundreds of water and sanitation projects across WBG, creating thousands of jobs, and establishing or restoring water connections for tens of thousands of Palestinians, such as:

- Emergency Water and Sanitation and Other Infrastructure Programs (EWAS) 2004- 2013, a USAID-funded program that addressed urgent water needs and sewage problems in the West Bank and Gaza.
- Palestinian Community Infrastructure Development Program (PCID) 2013-2019, a USAID-funded program that aimed to increase Palestinians' access to water and sanitation resources.
- Anera has also implemented three major WASH projects funded by Islamic Relief USA (IRUSA), including Urgent Water, Sanitation and Hygiene, that have improved the health and living conditions of people in marginalized communities across the Gaza Strip.

Anera's WASH programs include infrastructural development, wastewater and solid waste management, repairing and expanding water networks and sewage systems, and hygiene and sanitation awareness campaigns.

Anera works through its three offices in Gaza, West Bank, and East Jerusalem and has a team of program managers, site engineers, and health specialists. Anera works in close cooperation with the local community through local entities and CBOs, and it is currently developing an MoU with the Coastal Municipalities Water Utility (CMWU) to implement water infrastructure projects in Gaza.

National WASH focal point

Name: Jack Byrne

Title: Country Director

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West Bank WASH focal point

Name: Naser Qadous

Title: Program Manager

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Gaza WASH focal point

Name: Sami Matar

Title: Site Engineer

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Phone number: 0567.992.630

An-Najah National University -Water and Environmental Studies Institute (WESI)
Type: Academic Institution

Website: www.wesi.najah.edu
Address: Nablus, Aljunaid St.

Operation fields: ☐ Gaza ☒ West Bank

Organization mission/ vision:

The Water and Environmental Studies Institute (WESI) is one of the major research centers of the scientific centers at An-Najah National University (ANU), which was established in 1994. The main objective of WESI is to serve the Palestinian community's needs in terms of studying, monitoring, describing, controlling, and following up on all issues and aspects related to the present and future state of WASH in Palestine. WESI is a stand-alone institute that operates within an academic environment and collaborates with government and private sectors, research institutes, and local communities along with international entities to address technical aspects of WASH-related issues. This is accomplished through field and office research using laboratories, computer facilities, and office space. WESI strives to be a leading institution in the field of WASH (e.g. teaching, research, and studies) at the local, regional and international levels.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☐ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

WESI has established relations with several Palestinian and international institutions such as the Palestinian Water Authority and the institutes of environmental and water studies in other Palestinian universities, in addition to many international universities and organizations. WESI focuses on projects that provide both research data for Palestinian researchers in the field of WASH and services to the local community, such as environmental training or equipment at a very low cost. WESI activities (e.g. research, education, and outreach) are funded through the university, projects, research grants, environmental and water laboratory tests, and contracts from different sources. WESI has its research team of highly qualified full-time main/affiliated staff at the ANU, drawn from a range of disciplines, including engineering, agriculture, chemistry, biology, mathematics, environmental sciences, information technology, and economics. This breadth emphasizes both the requirements of environmental change impact modeling and laboratory expertise in all aspects of the development and application of advanced WASH modeling systems. WESI has two master's programs in the field of WASH. These are: MSc. in water and environmental engineering and MSc. in environmental sciences. WESI is designed to generate qualified graduates with solid theoretical and applied tools in the field of WASH. WESI is leading a 3 years project (2019-2022) on WASH education and research in 9 Palestinian Universities funded through Nuffic, the Netherlands.

National WASH focal point:
Name: Abdel Fattah Hasan

Email: mallah@najah.edu
Title: Director of Water and Environmental Studies Institute (WESI)

Phone number: 0597511514

Applied Research Institute - Jerusalem (ARIJ)

Type: National NGO

Website: www.arij.org

Address: Bethlehem, Karkafeh St.

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

ARIJ was established in 1990 as a non governmental organization working in a sustainable development with a vision of "Towards A Sustainable Palestine".

ARIJ's Strategic Objectives are as follows:

- Goal 1: To adapt ARIJ managerial performance to local and international standards;
- Goal 2: To play an active role in advocating for the Palestinian human rights under the prolonged Israeli occupation; including the right to self-determination as inscribed in the United Nations Charter and the International Covenant on Civil and Political Rights;
- Goal 3: To contribute in improving the livelihood of the Palestinian society;
- Goal 4: To improve access to affordable, reliable and sustainable green technologies in Palestine;
- Goal 5: To promote sound natural resource management in Palestine;
- Goal 6: To promote governance and democracy in Palestine.

ARIJ's targeted sectors are WASH and FSL.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

ARIJ represents 31 years of combined organizational experience in the field of WASH emergency and development interventions aiming at improving access to WASH and increase resilience of Palestinian people including the vulnerable community in Area C, East Jerusalem. These interventions vary and not limited to: rehabilitation, construction of WASH facilities, awareness campaign, advocacy campaigns, trainings, technical extension services, and WASH assessment.

ARIJ continuously publish products including position papers, research studies, reports, infographs, factsheets related to WASH, such as: Opportunities and Challenges of Palestinian Development Actions in Area C, The Status of Environment in The State of Palestine - 2015. The Economic Cost of The Israeli Occupation Report. Water Resource Allocations: Responding to Israeli Claims. Analysis of Climatic Variability and Its Environmental Impacts.

ARIJ has two offices in the West Bank; Bethlehem (its headquarter); and a sub-office in Tubas. ARIJ employs 36 skilled and highly qualified staff and has professional experience in the fields of: natural resources management including water, wastewater, good governance, socio-economic, strategic institutional development, human rights, gender, advocacy and lobbying and others.

National WASH focal point

Name: Dr.Jad Isaac

Title: Director General

Email: jad@arij.org

Phone number: 02-2741889

West Bank WASH focal point

Name: Jane Hilal

Title: Head of Water & Env Research Dep.

Email: jane@arij.org

Phone number: 0598944732

Arab Agronomists Association (AAA)

Type: National NGO

Website: www.aaa-arc.org

Address: Ramallah- Mousa Tawash Street

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

AAA has been established and started working in 2007 and was officially registered in the Palestinian ministry of interior, registration NO (RA-22503-A). AAA strives for a future where the ecosystem thrives with an ample supply of educated, highly skilled professionals' agronomists and farmers who employ the best ecology practices to provide efficient solutions that protect the environment and the human.

AAA adapts the concept of "Contributing to the development of the agricultural and rural Palestinian society" by working in sustainable agriculture development.

Strategic, Long-term Goals/Directions:

- Goal 1: Contribute to building agronomists' capacity. Promote the full utilization of science based agronomic knowledge in modern, ecologic and sustainable agricultural systems and policy development. (Knowledge Dissemination and Application).
- Goal 2: Expand and energize collaborations, professional growth, and career recognition. (Growth of the Individual)
- Goal 3: Strengthen the capacity of the association and ensure its sustainability. (Organizational, institutional, financial).

Since its establishment, AAA targets the sector of FSS, WASH, and capacity building of agronomists and farmers, especially those located in area "C" and marginalized areas in Palestine.

WASH Area of intervention:

- | | | |
|--|--|--|
| <input checked="" type="radio"/> Water | <input type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

During the last three years, AAA implemented several WASH activities such as:

1- Al Khader & Artas project, AAA implemented 6 KM of drink water pipeline served 1965 individual, most of the targeted households are agricultural producers living near the settlements. 2- Zatarah Al kurshan project, AAA implemented 5,8 KM of drink water pipeline served 2736 individual, (livestock breeders). 3- Dar salah project, AAA implemented 3 KM of water pipeline served 1221 Bedouin living in the area. 4- Beit Dajan project, AAA implemented 40 underground water harvesting cisterns for drink water, average of each reached 65 m3, targeted more than 67 families (410 individual).

In 2014, AAA organized the first international agroecology conference in Palestine. Dozens of brochures and a technical booklet published by AAA during the past years about water optimization, agro-ecology, organic production, land rehabilitation ...etc. AAA headquarter office is located in Ramallah, with two full-time permanent employees, four temporary employees, and more than 18 agronomists' volunteers. AAA is a member of PENGONet, PENGON, Global Environmental Network, Reef for fair trade.

National/ West Bank WASH focal point:

Name: Omaymah Shaltaf

Title: Project Manager

Email: info@aaa-arc.org

Phone number: 0597666025

Gaza WASH focal point:

Name: Ibraheem AlNajjar

Title: BoD member

Email: info@aaa-arc.org

Phone number: 0597666025

Ard El Insan Palestinan Association (AEI)

Type: National NGO

Website: www.ardelinsan.ps

Address: Gaza, Elnaser St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Ard El Insan Palestinian Benevolent Association (AEI) was established since 1984 in Gaza as the successor of the international famous Swiss organization (Terre Des Hommes). In 1999 AEI was localized as a national NGO by the Palestinian National Authority (PA) Ministry of Interior with a license number (6037).

Vision: Believing in the value of life and the right of every child to receive a standard health care, AEI aspires to leadership and work within a qualitative developmental health system in order to empower and strengthen the Palestinian civil society, based on participation, equality and social justice within the overall and sustainable development of the Palestinian people. Thus, enabling children, poor and marginalized families to enjoy appropriate healthy nutritional life via high quality services contributing in improving their health and life circumstances based on international standards.

Strategic Goals of AEI:

G1: Contribute within the development of Palestinian society through improving the quality of life.

G2: Contribute effectively in reduction of morbidity, mortality, and disability in children.

G3: Promote and support breastfeeding in order to improve mother and child health and wellbeing.

G4: Enhance the organizational development/capacity building for sustainability achievement.

AEI operates in several sectors in a synchronized and complementary manner: Health, Nutrition and WASH.

WASH Area of intervention:

- | | | |
|---|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

AEI main interventions in the WASH sector have been focused on WASH awareness as well as sanitation and hygiene. During 2018-2020, AEI, in partnership with WFP and Funded by UNICEF, project "Wash Awareness campaigns" the project implanted to cover 1st subject: "Hygiene, Types of hygiene, Personal & Domestic hygiene and Infectious Diseases", 2nd subject: "Water and Diseases caused by water pollution".

WASH Awareness sessions implanted in all Governorates, "Gaza, North, Middle, Khan Younis and Rafah" targeted 6600 women.

AEI and its partner will provide health and nutrition care services to children < 5 years to ensure accessing communities of vulnerable areas in providing essential life saving health interventions including nutrition, hygiene and sanitation services for the beneficiaries, towards making incremental changes in their situation as reflected in project outcome and wish not to leave any one behind.

National/ Gaza WASH focal point

Name: Jomana Maher alshawwa

Email: jomana_alshawwa@hotmail.com

Title: WASH specialist

Phone number: 0599411412

Asamblea de Cooperación por la Paz (ACPP)

Organization: Asamblea de Cooperación por la Paz

Type: International NGO

Website: www.acpp.com

Address: Ramallah, Al Bireh, Sharafa St.

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

Asamblea de Cooperación por la Paz (ACPP) is a Spanish NGO founded in 1990 that has been working in Palestine since 1993. ACPP is an instrument of change which is aiming built a world based on the pillars of dignity, justice and equality working towards a common goal: economic, racial, social and environmental justice for all.

We support civil, democratic and progressive civil society in developing countries, generating local organization, promoting citizen participation and the search for alternatives to achieve fairer and more democratic societies, where the benefits of development are redistributed more equitably, giving prominence to local agents.

One of the main lines we are developing in Palestine is a multisectoral humanitarian strategy which is leaded and implemented through the Action Group, a partnership of three Palestinian NGOs (PARC, PSCCW and PHG) and us, ACPP. The different expertise of the organizations allow us to build a holistic and local response to the needs of the communities we work with. Under the umbrella of protection, we target different sectors such as Livelihoods, WASH, Community Protection, DRR, Psychosocial Support and Advocacy.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☐ WASH in institutions
- ☐ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Since 1993, ACPP works with the local NGO PHG to improve infrastructure and existing water resources, through the rehabilitation and construction of cisterns, the installation and rehabilitation of water supply networks, the installation and rehabilitation of wastewater networks, the supply of small infrastructures such as water storage tanks, domestic greywater treatment units and the provision of mobile latrines.

In addition, ACPP also works in the field of training and awareness-raising on water and sanitation issues, the equal access of women and men to water resources and research on access to water, with a special focus on the population of the communities of Area C.

ACPP has an office in Ramallah and works mainly in the West Bank. The total staff number consists in 5 expatriates, 3 of them involved in the Humanitarian Strategy and the WASH sector.

National / West Bank WASH focal point

Name: Eva Sánchez

Email: middleeast@acpp.com

Title: ACPP Middle East Representative

Phone number: 056 845 9071

Bayader for Environment and Development Association (Bayader)

Type: National NGO

Website: WWW.BAYADER.PS

Address: Khan Younis, Haifa Str.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Bayader for Environment and Development Association is looking to a distinctive and effective partnership in bringing a qualitative change in the development of Palestinian society.

Bayader established and started operation in Palestine in June 2007 under four main objectives:

- Contribution to community development.
- Contribute to the reduction of poverty and improve livelihoods.
- Emergency response and early recovery for families affected by disasters and crises.
- Contribute to early childhood development.

Bayader aims to develop the Palestinian community and society in child protection & education, development and institution building, community development, economic empowerment & civic participation and emergency response & early recovery.

Bayader targeting different target groups of the community which includes Children, women, PWDs, Farmers, women.

Bayader operating in several sectors in Palestine: WASH, Shelter, FSL, Education, Protection, Health and GBV. It has membership in wash, shelter and food security clusters, as well as, member of PNGO network.

WASH Area of intervention:

- | | | |
|--|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

Bayader involves in different wash activities implemented by different implementing partners (e.g Anera, SCI). Also wash component considered to be one of the main components which we implement through shelter project with different implementing partners e.g CRS and IR)

Bayader has experience on project implementation for the last 14 years back. We have partnership agreement with the following implemented partner CRS, Enable, SCI, IR. Bayader has office in Khan Younis Bayader has the capacity and experience to implemented projects in three governorates (Rafah, Khan Younis and Rafah).

Bayader build a professional relation with community through our practice by involvement of the local community through all the stages of the project cycle. Our working methodologies include forming local committees at each locality and sometimes at each neighbourhoods depending in the type of the project.

National/ Gaza WASH focal point

Name: Ayed Elberim **Title:** Executive Director **Email:** a.elberim@bayader.ps **Phone number:** 0597062065

Catholic Relief Services (CRS)

Type: International NGO

Website: www.crs.org

Address: Beit Hanina, Jerusalem

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Catholic Relief Services (CRS) is the official international humanitarian agency of the Catholic community in the United States. CRS works to save, protect, and transform lives in need in more than 100 countries, without regard to race, religion or nationality. Since 1961, CRS is operating in Jerusalem, the West Bank, and Gaza, (JWBG) and aims to promote human development by responding to emergencies, fighting disease and poverty, and working to build a society of peace and justice.

CRS developed the strategic goals areas and priorities to reflect the evolving needs and capabilities of the people who need to be served.

- All People Live in Just and Peaceful Societies.
- All People Survive and Thrive in the Face of Disasters.
- All People Achieve Dignified and Resilient Livelihoods in Flourishing Landscapes.
- All Children Reach Their Full Health and Development Potential in Safe and Nurturing Families.
- All Youth Are Empowered to Thrive.

Across all of CRS goal areas, CRS practice a preferential option for the poor, and prioritize reaching the most vulnerable and marginalized among people around the world. Therefore, CRS' relief and development work is accomplished through programs of emergency response, shelter, WASH, FSL, health and protection.

WASH Area of intervention:

- | | | |
|---|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

Globally, CRS supported crises affected communities with a range of shelter, WASH and infrastructure programs. CRS increasingly strives to integrate its efforts to meet people's diverse needs in crises as a part of its 2030 agency strategy. In JWBG, as a part of CRS shelter program, CRS provided WASH services on a household level by rehabilitating WASH facilities in households' houses such as kitchens, bathrooms, water and sewage networks to promote accessibility of families for clean water and hygienic places. CRS worked on protecting the environment by providing people with environmentally friendly technologies such as solar water heaters, solar systems for energy and systems for drain sewage water as septic tanks, cesspits and house connection to public drainage networks.

CRS developed the Environmental Management Plan (EMP), considering the challenging operating environment in Gaza and providing practical solutions to ensure environmentally responsible practices were implemented when and where possible. CRS developed a protocol for safe removal and disposal of the asbestos materials and trained the staff and contractors on applying the developed protocol to mitigate any risks from the hazardous materials.

CRS has official offices in JWBG, experienced and professional staff in the shelter and WASH programs and all the required operational facilities for providing services.

National/ West Bank WASH focal point:

Name: Ola Musleh

Title: Program Manager

Email: ola.musleh@crs.org

Phone number: +970 56 2151 552

Gaza WASH focal point

Name: Abdallah Syam

Title: WASH Officer

Email: Abdallah.syam@crs.org

Phone number: 0562151503

Cooperazione E Sviluppo (CESVI)

Type: International NGO

Website: www.cesvi.eu

Address: Jerusalem, Beit Hanina

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

CESVI is an Italian secular and independent humanitarian organization, founded in Bergamo (Italy) in 1985. Human Solidarity and Social Justice are the main values that guide CESVI action in 22 countries worldwide for a total of more than 1.5 million beneficiaries reached in 2019.

CESVI has worked in Palestine since 1994. Over the years, it has developed strong expertise in WASH and management of environmental resources. Solid waste Management, water, and energy are the main sectors of activities. CESVI initiatives always pay attention to Capacity Building to local actors and Protection of vulnerable people.

CESVI, through a data-driven and data science approach, aims at improving the management of environmental resources in both humanitarian and development conditions. CESVI commits to identify, pilot and evaluate new solutions, to promote innovation in practices and technologies. CESVI collaborates with local institutions with technical expertise, a holistic perspective and aiming at the appropriate involvement of local communities and stakeholders. This approach leads to enhanced public services provision, reduced exposure to pollution, and sustainable development. CESVI aims to support networking and information-sharing and foster best practices and knowledge among institutions at local, regional, and international levels for better environmental management.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☐ Floods mitigation and prevention
- ☐ WASH sector governance

WASH Program:

CESVI is implementing two different programs in this area of expertise:

SOLID WASTE MANAGEMENT: environmental health, governance, logistics, regulation, system integration, recycling, composting, food loss and waste, e-waste, construction and demolition waste, healthcare waste in municipalities and UNRWA refugee camps.

WASH: adequate access to drinking water, in terms of both quantity and quality; fight against open defecation with a fully integrated WASH approach and innovative behavior change methodology; evaluation of WASH intervention in the reduction of waterborne disease incidence through a QMRA model.

CESVI cross-cutting expertise is:

Technology innovation – WASH: preliminary evaluation, introduction, testing and support for the development of innovative technologies for water, sanitation and hygiene; Data management, analysis and open sharing: developing new methodologies and systems for environmental data collection and management, data triangulation and analysis, open sharing and dissemination using international standards.

Primary assessment, study and data sharing: July 2019: Solid Waste Management in the Occupied Palestinian Territory, cesvilearningpalestine.home.blog/, data.humdata.org/organization/cesvi

National WASH focal point

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Title: Head of Mission

jerusalem@cesvioverseas.org

Phone number: 0547670948

West Bank WASH focal point

Name: Marco Verber

Title: Technical Advisor

emergency_jer@cesvioverseas.org

Phone number: 0529600326

Gaza WASH focal point

Name: Fidaa Fayad

Title: Technical Coordinator

technical_gaza@cesvioverseas.org

Phone number: 059 926 7879

Crises & Disaster Management Center (CDMC) - The Islamic university

Type: Academic Institution

Website: www.iugaza.edu

Address: Gaza City, Jamal Abdel Nasser st.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

CDMC started operation in Gaza since 2016, it is a leading center in crisis management in the Gaza strip focusing on studying and managing crises and disasters of all kinds and the resulting risks that plague the Palestinian society and providing mechanisms and recommendations that contribute to reducing these risks and educating society.

CDMC seeks a leadership in the field of crisis and disaster management in Palestine and to participate in the development of crisis and disaster management system at all levels and at all stages (before, during and after the disasters) and promote awareness and preparedness to reduce its impacts.

CDMC Strategic objectives:

- To be professional in preparedness and response to crises and disasters.
- To contribute in the development of disaster and crisis risk reduction policies at the national level.
- To Support and strengthen local capacities in the field of crisis and disaster response.
- To build partnerships with institutions and workers in the field of crisis and disaster management locally, regionally and internationally.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

The center has implemented several workshops in the area of crisis management and disasters. The center implemented an international conference for crises and disasters in the Gaza Strip supervised several master's theses on floods, water problems, health and environmental disasters. The center supervised by an academic committee from the Faculties of Science, Engineering, Medicine, Commerce and Business Administration, specialized in the areas of crisis management, disasters, water, sanitation, health and industrial disasters and others.

Gaza WASH focal point:

Name: Dr. Zeyad Abu Heen **Title:** Head of CDMC **Email:** zabuheen@iugaza.edu **Phone number:** 0599603232

DanChurchAid/Norwegian Church Aid (DCA/NCA)

Type: International NGO

Website: www.danchurchaid.org

Address: Jerusalem, Shufat

Operation fields: ☒ Gaza ☒ West Bank



DCA



NCA

actalliance
PALESTINE
JOINT COUNTRY
PROGRAMME

Organization mission/ vision:

DCA vision: A world without hunger, poverty and oppression, in which popular and political powers constantly work strongly and actively for a just and sustainable distribution and use of the earth's resources.

NCA vision: Together for a Just world.

DCA/NCA joint country program goal "Palestine": Palestinian women, men, girls and boys are resilient and have access to their rights according to IHL and IHRL.

DanChurchAid has been established in 1922, while Norwegian Church Aid in 1947. Both DCA and NCA has been working in oPt since early 50's and started a joint office in 2016. The objectives of DCA/NCA joint country program (JCP) in Palestine are:

- **Fight Extreme Inequality:** The Palestinian populations rights and entitlements under the human rights and IHRL frameworks are defended.
- **Build Resilient Communities:** Palestinian youth, women and marginalized communities have improved employment and livelihood opportunities.
- **Save Lives:** Individuals and communities affected by acute and protracted emergencies able to withstand and recover from shocks and are able to live dignified lives.

The JCP addresses the WASH, Food security, Protection and GBV humanitarian needs in Palestine.

WASH Area of intervention:

☒ **Water**

☒ **Sanitation and hygiene**

☐ **Solid waste management**

☐ **WASH in institutions**

☐ **Floods mitigation and prevention**

☐ **WASH sector governance**

WASH Program:

DCA/NCA works to improve access of crisis affected communities to life-saving WASH services appropriate and relevant to their immediate needs. DCA/NCA implements variety of WASH interventions including rehabilitation of WASH facilities inside homes, installation of sewer lines, distribution of water and water storage tanks, hygiene promotion/kits. DCA/NCA has good experience implementing multisectoral interventions like integrated WASH-Nutrition and WASH-GBV. DCA/NCA country team is supported by the technical experts from HQ, Where NCA has a recognized experience in WASH programs.

DCA/NCA produce documentary videos related to WASH situation in Gaza (for advocacy and fundraising purposes). Also, it supports its implementing partners to produce the relevant studies and assessments to inform projects design (i.e. WASH-Nutrition Study). DCA/NCA plans to implement an integrated WASH-GBV intervention in 2021 that is informed by a WASH-GBV study.

DCA/NCA has two offices in Palestine, the main country office is in Jerusalem including 11 staff and the Gaza field office including 2 program staff.

National/ West Bank WASH focal point

Name: Manal Shehadeh

Title: Humanitarian and Advocacy Officer

Email: mshe@dca.dk

Phone number: 00972 543446653

Gaza WASH focal point

Name: Nidal Hamdouna

Title: Senior Program Officer

Email: nham@dca.dk

Phone number: 059 5941301

Economic and Social Development Center of Palestine (ESDC)

Type: National NGO

Website: www.esdc-pal.org

Address: Alberah- Al Ersal street

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

ESDC was established in Palestine in 2003 with a vision of “a socially just Palestinian society in which the individuals are economically independent”

ESDC mission is about enabling disadvantaged and vulnerable groups to engage in competitive economic activities

ESDC operates under the following objectives:

- Socio-economic organizations have an economic and social role within their community.
- Small business with women and youth engagement is within a stimulating and empowering business environment.
- Family agricultural is productive, profitable and sustainable.
- ESDC achieves its objectives efficiently and effectively and complies with good governance standards.

WASH Area of intervention:

- | | | |
|---|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

The ESDC has implemented many WASH-related interventions through its various programs and projects, the most important of which are wastewater treatment and safe disposal of wastewater to maintain public health, and awareness-raising sessions for rural residents of the danger of dealing with wastewater and solid waste. The ESDC also works in the field of providing drinking water through irrigation networks, cisterns and tanks to remote areas and with portable pumps powered by solar energy, as the ESDC targets marginalized groups in accessing water, food and sanitation with linking these interventions to the goals of producing safe and abundant food to contribute to achieving food security For marginalized groups, by re-using treated water, collecting rainwater, springs and marginal water sources in food production, as well as converting organic waste into natural fertilizer, by linking the water, sanitation, hygiene and food security approach with clusters links.

ESDC has 25 employees in its three main offices (Ramallah, Tubas and Gaza).

National WASH focal point

Name: Jamal Burnat

Title: WASH Engineer

Email: jburnat@esdc-pal.org

Phone number: 0597920344

West Bank WASH focal point

Name: Ahmad Dabouqi

Title: Field Coordinator

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Phone number: 0599439295

Gaza WASH focal point

Name: Aisha Salem

Title: Gaza office manager

Email: asalem@esdc-pal.org

Phone number: 0599300679

Environmental and Rural Research Center (ERRC) – The Islamic University

Type: Academic Institution

Website: www.iugaza.edu.ps

Address: Gaza City, Jamal Abdel Nasser st.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

The Environmental and Rural Research Center (ERRC) has been established in 1991 to contribute to developing environmental research studies and serving the Palestinian community with graduate highly qualified persons in this vital and very important field that can solve environmental problems and developing the country.

ERRC operates in Gaza under the following strategic objectives:

- Developing environmental and rural researches related to the area.
- Providing the society with specialists in this field
- Offering consultancies in agriculture, soil analysis, food industry, geotechnical problems and environment

The center has implemented dozens of projects related to water, sanitation, health, agriculture, soil, seawater, and pollution through projects that are supported by international institutions

The center also has distinguished laboratories at the local and international level in the field of environmental analyzes, soil, food and others.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

The center has implemented dozens of projects related to water, sanitation, health, agriculture, soil and sea water through projects that are supported by international institutions.

The center also has distinguished laboratories at the local and international level in the field of environmental analyzes, soil, food and others.

Gaza WASH focal point:

Name: Azmy Abu dagga

Title: ERRC lab. Supervisor

Email: adagga@iugaza.edu.ps

Phone number: 0598924292

Global Communities (CHF)

Type: International NGO

Website: www.globalcommunities.org

Address: Ramallah, Al-Ersal St.

Operation fields: ☒ Gaza ☒ West Bank



Global Communities
مجتمعات عالمية
شراكة نحو الأفضل

Organization mission/ vision:

The organization vision - We envision a world where everyone has the freedom, means and ability to live and prosper with dignity. Year of establishment – 1952. Strategic objectives - Create long-lasting, positive and community-led change that improves the lives and livelihoods of vulnerable people across the globe. Our central goal is to build the capacity of communities to direct the development of their own lives and livelihoods. Targeted sectors: Economic Development, Governance & Urban Management, Financial Inclusion, Humanitarian Assistance, Food Security & Agriculture, Global Health, Civil Society & Capacity Development, Infrastructure & Construction, Working with Women & Youth, Water, Sanitation and Hygiene (WASH)

Global Communities is an international non-profit organization that makes a difference by engaging with communities, governments, the private sector and NGOs as partners for good bringing together complementary strengths and shared responsibilities to work toward common goals. Global Communities has been working continuously in the West Bank and Gaza since 1994. Our goal is to provide stability through economic opportunity in partnership with the Palestinian people. Our programs are designed to provide Palestinians with short- and long-term job opportunities, while working with local municipalities and NGOs to rebuild infrastructure and improve the environment for Palestinian communities.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Global Communities has worked in the WASH sector for over 50 years in more than 15 countries. Our water and sanitation interventions include installing water systems, improving stormwater drainage to reduce flooding, designing girl-friendly sanitation facilities for schools and clinics, and promoting point-of-use water treatment and hygiene improvement campaigns. Global Communities has successfully managed 22 major programs in the West Bank and Gaza, primarily focusing on improving community infrastructure and public services based on participatory identification of priorities and engagement with local government and service providers. Our work has also included projects specifically supporting women and youth, providing food aid and emergency livelihoods support, as well as microfinance lending. In Gaza, we implement food distribution to the extremely vulnerable in partnership with the World Food Program – WFP. Global Communities takes a comprehensive approach to WASH by engaging community members and relevant government stakeholders in identifying improvement priorities and planning for emergency preparedness, overseeing technically-sound and environmentally appropriate development, and applying behavior change communication to improve sanitation and hygiene.

National WASH focal point

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West Bank WASH focal point

Name: George Kapataies

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Gaza WASH focal point

Name: Yazdan El Amawi

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Phone number: 0567603121

House of Water and Environment (HWE)

Type: National NGO

Website: www.hwe.org.ps

Address: Al Sharafeh, Al Bireh, Ramallah

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

HWE vision is: A clean and safe environment and a water sector that provides sufficient quantities of water for the Palestinian people within international standards of quality.

House of Water and Environment strives to be the leading NGO in the field of Water research and environment so as to provide research and special studies It is also one of HWE's goals to implement development projects, training and capacity-building which enables the Palestinian people control their water through government institutions and competencies who we are proud of.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☐ WASH in institutions
- ☐ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

HWE offers a wide variety of services in water, sanitation and environmental engineering and science from the need's identification stage to the elaboration of tender documents, supervision of works and technical assistance. Also, HWE offers services in capacity building through providing training and awareness programmes.

HWE concentrates in its work on the urban areas of Palestine and therefore it has implemented a number of projects it has implemented a number of projects with main Palestinian municipalities works also closely with many other international institutions and funding agencies such UNDP, EU, GIZ etc. HWE conducted studies Water resources management in Tubas and Nablus Governorates. Projects on Wells and springs rehabilitation in Nablus and Ramallah areas. Solid waste management the construct two composting plants In Ramallah and Jericho areas. In addition to install sanitation units in Nablus schools and conducting public awareness.

National/ West Bank WASH focal point

Name: Sawsan Al Qudsi

Title: Operations Manager

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Human Appeal (HA)

Type: International NGO

Website: humanappeal.org.uk

Address: Halabi Street, Gaza City

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Human Appeal (HA) is a faith-based UK-based charity founded in 1991 for the purpose of abolishing poverty by providing humanitarian aid, sustainable development programs and championing advocacy for our beneficiaries worldwide. Human Appeal has 7 International Field Offices across Africa, Asia and the Middle East (Iraq, Lebanon, Pakistan, Palestine, Somalia, Turkey, and Yemen).

In 2018, Human Appeal has become operational in Palestine and established its Palestine Field Office to carry out humanitarian aid and sustainable development projects in multiple sectors, including: WASH, Health, Food Security and Livelihoods and other priority sectors in Palestine.

HA vision: To become the global agent of change for a just, caring, and sustainable world.

HA mission: We are a global humanitarian and development organization. We save lives, alleviate poverty, transform and empower local communities whilst championing humanity, impartiality, neutrality, and independence.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☐ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☐ WASH sector governance

WASH Program:

Since the establishment of Human Appeal's Field Office in Palestine in 2018, we have carried out vital Water and Sanitation projects aiming at improving sustainable access to water and sanitation services.

Our projects in the sector included the extension of sanitation household connections, construction of small and medium-scale desalination plants, disinfection of all water sources, reconstruction of stormwater facilities and maintenance of critical water wells. Moreover, we have also distributed COVID-19 tailored hygiene and disinfection kits to hundreds of households and delivered personal protective equipment (PPEs) to WASH staff of local municipalities.

Human Appeal has in-house expertise in WASH sector, including our Head of Mission who is also HA's Global WASH Advisor and holds PhD in Water Resources. We also have experienced technical WASH engineer who supports the implementation of our WASH projects in Gaza. Recently, HA has appointed a new Programmes and Operations Manager in the West Bank who also has advanced university degrees in water resources management.

Through our internal emergency management structure, HA Palestine has the capacity to respond to rapid onset emergencies by delivering immediate short to mid-term interventions

National/ Gaza WASH focal point

Name: Ahmed A. Kehail

Title: Programmes Manager

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West Bank WASH focal point

Name: Mohammed T. Obidallah

Title: Programmes Manager

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Phone number: 0598844002

Institute of Environmental and Water Studies [IEWS] - Birzeit University

Type: Academic Institution

Website: iews.birzeit.edu

Address: Ramallah, Birzeit

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

Institute of Environmental and Water Studies is a distinguished center of excellence for water, sanitation and environmental education, research, training, and interaction between research and society, the IEWS is to be dynamic engine for sustainable local, regional and global development in the field of the water, sanitation, environment and climate.

IEWS was established in 2001 as a result of outstanding and strategic cooperation between Birzeit University and UNESCO-IHE Institute for Water Education (currently IHE Delft) in the Netherlands

IEWS Strategic objectives: IEWS supports, develops and conducts interdisciplinary water, sanitation, environmental and climate research. Strategically, it offers and contributes to the capacity building of the Palestinian water and environmental sectors by providing knowledge, advisory services, graduate education (Master level), research and continuous education through short-term training in WASH, environment and climate change issues. In addition, IEWS participates in providing innovative solutions to emerging water, sanitation and environmental problems within Palestine and the neighboring countries through joint research projects, consulting services and tailor-made training programs.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

IEWS is specialized in several WASH components including but not limited to WASH in health, environmental protection, desalination and membrane-based sanitation technologies, pollution prevention, waste management and cleaner production, green industrial processes, planning, design and management of nature-based and advanced sanitation facilities.

IEWS is implementing projects and studies related to education, R&D, Society Driven Research, Training Programs, Consultancy Services. The experience spread over 30 years, supported by strategic partnerships with international academic and research institution, including regional joint projects and TMT programs in the field of water, WASH, environment, and climate change.

The main office of IEWS is at BZU campus, Birzeit, Palestine. It has four full professors with 8 associated members from inter-faculty staff. Besides framework agreements and several active MoUs with local and international academic and NGOs working in water and sanitation sector.

West Bank WASH focal point

Name: Rashed Al-Sa'ed **Title:** Professor and IEWS Director **Email:** rsaed@birzeit.edu **Phone #.:** 02-2982120

Institute of Water and Environment (IWE), Al Azhar University

Type: Academic Institution

Website: www.alazhar.edu.ps

Address: Gaza, Jamal Abdl Naser St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Institute of Water and Environment (IWE) founded on 1995 in Al Azhar University, Gaza. Objectives of the IWE in water and environment sectors are: Highlight community participation; Be a leading institution with strong achievements; Contribute in building sectors infrastructure; Assist decision-makers in taking appropriate solutions and policies; Develop creative thinking for finding practical solutions for scarcity problems; and Implement postgraduate programs.

IWE activities are: Water, sanitation and hygiene (WASH) sector, research, evaluation, community services; Water, wastewater and seawater quality monitoring and evaluation; Water and wastewater treatment; Solid & Hazardous waste management; Environmental Impact Assessment and environmental planning; and Postgraduate education (master's and PhD degrees).

WASH Area of intervention:

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|--|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

Main WASH activities and experiences for the IWE are.

- Water and wastewater quality monitoring and analysis.
- Heavy Metals sampling and Analyzes.
- Household drinking water collection and analysis.
- Household Water, sanitation and hygiene (WASH) evaluation.
- Teaching WASH courses to postgraduate students.

Main areas of WASH publications, and studies, carried in the IWE-Al Azhar University:

- WASH evaluation for small communities.
- Drinking water quality evaluation (chemical and microbiological).
- Heavy Metals pollution.
- Seawater microbiological contamination.
- Tertiary wastewater treatment and reuse.

National WASH focal point

Name: Prof. Dr. Ahmed A. El Tayyan

Title: President of Al Azhar University

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Phone number: 0597727100

Gaza WASH focal point

Name: Dr. Mohammed Sh. Abu Jabal

Title: Expert and Lecturer, IWE

Email: jabal@alazhar.edu.ps

Phone number: 0595583316

International Committee for the Development of People (CISP)

Type: International NGO

Website: www.developmentofpeoples.org

Address: Jerusalem, Beit Hanina

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

CISP is a non-governmental organization (NGO), having its headquarters in Rome, Italy and established in 1983. CISP is recognized in Italy as an Organization of the Civil Society (OSC) engaged in international cooperation under the law 125/2014. CISP is also a partner of the EU, ECHO and various UN Agencies. The principles and goals of the organization are summarized in the Declaration of Intent and Code of Conduct for Cooperation Programmes (both available in CISP website).

CISP started operation in Palestine since 1997 and targeted and worked in WASH, Protection, FSL, Health, Education sectors with over 50 development and humanitarian projects implemented.

CISP in Palestine implemented and implements actions in WASH, Health, Education, Economic Empowerment, Community Based Tourism for social development, Capacity Building for local CSOs.

CISP is part of FSL, Health and WASH clusters and member of AIDA network.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Through several Humanitarian Aid projects (mostly funded by ECHO) CISP in Palestine provided assistance to Bedouin herding communities in different areas of the West Bank affected by natural or man-made disasters. CISP implemented emergency projects for the Bedouin population to alleviate water crises, through OCHA & the Italian Agency for Development and Cooperation' funds; it also carried out different projects integrating water and sanitation, food security, hygiene and health education for herders and Bedouin communities, funded -among others - by FAO and Foundation Assistance International (FAI).

CISP office is in Jerusalem. Main CISP partners have been/ are: PNA, Municipalities, PRCS, PARC, GUPPAC, Bedouin Cooperative of Jericho and Bedouin Mukthars, Palestinian Hydrology Group.

National WASH focal point

Name: Chiara Rambaldi-Guidasci

Email: palestinecisp@cisp-ngo.org

Title: Country Representative

Phone number: 026273920 (office) 0532204471 (mobile)

Islamic Relief Palestine (IR)

Type: International NGO

Website: www.irpal.ps

Address: Gaza, Rimal South

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Islamic Relief is a humanitarian and development organization, guided by Islamic values, working in Palestine since 1998, to improve the well-being of vulnerable people, deliver life-saving emergency aid, enhance education environment, reduce the humanitarian impact of conflict, empower communities to reduce poverty and protect communities from disasters, regardless of race, political affiliation, gender or belief.

IRPAL vision: a poverty – free Palestinian society, in which all people enjoy a decent standard of living.

IRPAL mission: Exemplifying our Islamic values, we will mobilise resources, build partnerships, and develop local capacity, as we work to:

- Enable communities to mitigate the effect of disasters, prepare for their occurrence and respond by providing relief, protection and recovery.
- Promote integrated development and environmental custodianship with a focus on sustainable livelihoods.
- Support the marginalized and vulnerable to voice their needs and address root causes of poverty.

IRPAL global goals: 1) Reducing the impact of conflicts and natural disasters, 2) Empowering communities, 3) Mobilizing people and funds, 4) Strengthening IRPAL family.

IR Worldwide are signatories of the Red Cross Code of Conduct, an international standard on working with people affected by emergencies in a non-biased manner and have acquired NGO status with the UN's Economic and Social Council. Signed a Framework Partnership with the European Commission Humanitarian Aid department and a partnership agreement with UNHCR that reaffirmed both organizations' principles of giving aid without discrimination.

IRPAL works in different sectors such as: WASH, Shelter, FSL, Education and Protection sectors.

WASH Area of intervention:

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| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

IRPAL has accumulated experience in the WASH field through implementing the following interventions during the previous years; improving access to water supply (including network reconfiguration, wells, storage tanks and pipelines), improving water quality for disadvantage people (construction of RO plants for vulnerable households) and rehabilitating the sanitation facilities, improving water quality in schools and kindergartens through installation and maintenance of water plants and providing disinfections, also, rehabilitation of sanitation facilities at the targeted schools and KGs, and conducting awareness campaigns and environment initiatives to promote of water and hygiene practices during the implementation of all activities. IRPAL worked to build the capacities of local partners and systems in the WASH and environment fields. WASH COVID-19 pandemic response included activities to support WASH services in targeted households, schools and health facilities.

IRPAL has published "WASH in Kindergartens Manual " within its project to improve the environment at KGs in Gaza. Also, its strategic plan outlines priority interventions in the field during the coming years.

IRPAL implements its WASH projects and activities through a focal point, project officer and in partnership with a range of local partners.

National/ Gaza WASH focal point:

Name: Tamer Zuhri **Title:** Wash Focal Point **Email:** t.zuhri@irpal.ps **Phone number:** 0599609611

MA'AN Development Center

Type: National NGO

Website: www.maan-ctr.org

Address: Ramallah, Al Masyoun

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

MA'AN Development Center is an independent, non-governmental, non-partisan Palestinian development organization and training institution, established in Jerusalem in January 1989. MA'AN's main office is in Ramallah and has four branches across the occupied Palestinian territories (oPt), including WB, East Jerusalem, and Gaza. Our Mission is "to work in partnership with Palestinian non-governmental organizations, community-based organizations, grassroots groups in the poorest and most marginalized areas to promote community development that is guided by community participation, human rights-based approach, investment of local resources and the empowerment of the poor and marginalized people."

For 32 years, MA'AN has been striving to support the resilience and steadfastness of the most vulnerable people through its three main programs:

- 1) Socio-Economic Empowerment, with a focus on Women and Youth,
- 2) Protection & Emergency Livelihood Support,
- 3) Sustainable Agriculture and Environmental Protection.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

MA'AN has been a main actor in addressing the WASH needs of served communities and has demonstrated experience in implementing WASH interventions, including infrastructure, assistance distributions, awareness and capacity building in communities and in Schools, Family Centers, and Health Clinics through innovative and environmentally sustainable technologies. MA'AN prioritizes working with marginalized groups of women, youth, people with disabilities, and economically disfranchised individuals and communities, as well as those who face protection challenges.

MA'AN deploys an inclusive, integrated approach to WASH chain development. An approach prioritizes long-term and sustainable interventions, with a strong element of ownership and partnership with beneficiary communities. MA'AN always includes an element of innovation in its interventions to create a paradigm shift in development modalities and mentalities.

Our gender approach to WASH activities revolves around equity and providing gender-sensitive support to target communities. MA'AN pays special attention to the intricacies and sensitivities of gender groups and its segmentation in project design and implementation.

MA'AN thematic WASH areas of interventions include: localized, community-level WASH solutions, traditional water distribution networks, innovative and water treatment sanitation solutions, development of WASH facilities in schools, clinics, and other public institutions, implementation of novel pilots and demonstrations aiming at introducing new approaches and technologies in WASH and capacity building for the local communities and local WSPs.

National/ West Bank WASH focal point

Name: Ghassan Al - Jamal

Title: Program Manager

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Phone number: 0599671243

Gaza WASH focal point

Name: Mosab El Hindi

Title: Program Officer

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Phone number: 0599493577

Mercy Corps

Type: International NGO

Website: www.mercycorps.org

Address: Gaza, Motaz 3

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Mercy Corps acts as a connector, a collaborator, a catalyst and an advocate for change. For 40 years and in more than 40 countries, we help communities forge new paths to prosperity in the face of disaster, poverty and the impacts of climate change. In every community where we work, we connect people to the resources and opportunities they need to build strong, stable livelihoods that can withstand future challenges.

Mercy Corps has been in Palestine since the 1980s. We work in Agriculture, Cash and voucher assistance, Climate, environment and energy, Emergency response, Food security and nutrition, Market development, Resilience, Social ventures, Technology, Water, sanitation and hygiene, and Youth.

Our programs strive to meet basic needs in a safe and dignified way while seeking out lasting solutions to chronic problems. Mercy Corps is currently ensuring Gazans have safe access to clean water by installing desalination plants and community piping networks and developing a certification system for private water providers.

Mercy Corps also recognizes the untapped potential of Gaza's highly educated youth, and we are helping small businesses, particularly in the agriculture sector, cope with the impacts of COVID-19 and survive this period so they can employ vulnerable individuals and supply vital products.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Mercy Corps WASH department in Palestine is heavily invested in sustainable, durable, and long lasting solutions that provide Palestinians with dignified access to safe drinking water and sanitation.

Mercy Corps has installed and is currently installing community desalination plants that provide access to 60,000 people to safe drinking water. Mercy Corps is also working with the local water market to ensure that the water produced is monitored and safe.

Mercy Corps's WASH department is led by a certified Professional Engineer with over 10 years of experience in water desalination, treatment, and transmission.

National/ Gaza WASH focal point:

Name: Khalid Elmezaini

Title: WASH Program Manager

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Phone number: +972595303117

West Bank WASH focal point

Name: Sasha Muench

Title: Country Director

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Phone number: 0549242295

Muslim Aid - UK

Type: International NGO

Website: www.muslimaid.org

Address: Gaza Strip, Almena St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Muslim Aid vision is of a world that is just and harmonious, as ordained by God, where everyone can achieve their potential with dignity, it was established in 1985 but start working in Palestine in 2004 through partners in order to achieve its strategic objectives that mainly to fulfill its mission and mainly including the Delivery of an effective emergency response globally, Securing sustainable livelihood opportunities for the marginalized and the poorest communities, Providing access to quality primary education especially for girls, improving access to MNCH and primary healthcare services, increasing income from diversified sources by increasing fundraising capacity and ensure that Muslim Aid is an effective, transparent and accountable organization to all its stakeholders

Muslim has many sectors in its target including WASH, FSL, Education, Protection and Health

WASH Area of intervention:

- | | | |
|--|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

Implementing with partners some projects in rehabilitation KGs and WASH facilities, rehabilitation WASH facilities in schools and install water salination units working by solar energy in schools and health facilities.

Over the last two years Muslim aid has funded the installation of 50 water desalination units and the maintenance of another 40 units with solar panels in education facilities and primary healthcare clinics in Gaza, in addition 200 hygiene awareness sessions conducted and 1000 water flasks have been distributed.

As of COVID-19 response, Muslim aid have distributed in 2020 , 1150 hygiene kits to individuals highly vulnerable to COVID-19 in southern Gaza including the elderly, people with disabilities, people with pre-existing conditions, Muslim aid has also distributed 1000 bottled drinking water for infected people in quarantine.

With the start of 2021 Muslim aid is currently targeting 867 families with hygiene kits and blankets as a response for Covid-19 outbreak and the winter needs.

National WASH focal point

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Norwegian Refugee Council (NRC)

Type: International NGO

Website: www.nrc.no

Address: Jerusalem, Sheikh Jarrah

Operation fields: ☒ Gaza ☒ West Bank



**NORWEGIAN
REFUGEE COUNCIL**
المجلس النرويجي للاجئين

Organization mission/ vision:

The Norwegian Refugee Council (NRC) is an independent humanitarian organization helping people forced to flee. NRC works in saving lives, rebuild futures and promote the rights of people who are displaced. NRC works in more than 30 countries worldwide and delivers high-quality aid where needs are greatest, in both new and protracted crises.

NRC reestablished its presence in the West Bank and Gaza in 2009 in response to the need to provide humanitarian assistance and promotes respect for international law in one of the longest-running displacement crises in modern history. In the West Bank, including East Jerusalem, and Gaza, NRC ensures that Palestinians affected by, or threatened with, displacement in Gaza and the West Bank, including East Jerusalem, have access to assistance. NRC provides legal counselling to promote human rights, and work to improve shelter, water and sanitation facilities. NRC supports the provision of quality education, and help communities prepare for, and respond to, emergencies. Furthermore, NRC supports the coping capacities of people severely affected by the economic crisis and advocates for the rights of displaced Palestinians locally and internationally.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

In Palestine, NRC's WASH objective is to support the most vulnerable households with access to safe, sufficient, affordable WASH services and strengthen the WASH emergency preparedness and service providers' response capacity.

In Gaza, the WASH program have provided comprehensive flood preparedness, as well as supported communities vulnerable to seasonal flooding. NRC's storm water management interventions adopt an integrated approach combining flood prevention, agricultural reuse and groundwater recharge.

NRC's support includes households repair and upgrade, distribution of hygiene items, and provide hygiene awareness and training. In addition, NRC supports WSPs by constructing small-medium scale infrastructure, maintenance of public WASH facilities, providing safety and protective materials, and Emergency tools to the WASH staff. In addition, the recent NRC WASH interventions included installation of Electrical Solar systems to operate public desalination plants during emergencies and providing Sodium hypochlorite and other chemicals required for water purification and disinfection.

National WASH focal point

Name: Juan Gabriel Wells

Title: Head of Operations

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Phone number: 0547826312

West Bank WASH focal point

Name: Juan Gabriel Wells

Title: Head of Operations

Email: juan.wells@nrc.no

Phone number: 0595944262

Gaza WASH focal point

Name: Ahmad Abu Muileq

Title: Shelter WASH Coordinator

Email: ahmed.abumuileq@nrc.no

Phone number: 0595941489

Organizzazione Overseas per lo sviluppo globale di comunità in Paesi extraeuropei Onlus (OVERSEAS)

Type: International NGO

Website: www.overseas-onlus.org

Address: Jerusalem, Beit Hanina

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Overseas Onlus was established as NGO in 1971 in Italy, and started operating in Palestine in 2006. Currently, the main target sectors are WASH, sustainable agriculture and women economic empowerment.

Overseas Onlus is mainly active on integrated development projects to be realized in strict partnership with core grassroots organizations for community development, and on training and selection of volunteers for the organization work.

The strategic objective in Palestine are mainly related to strengthen sanitation and hygiene services through capacity building of local technical staff and organization mobilizing local and international CSOs, associations, public authorities and universities. Also, strengthening partnerships and collaboration with local and international NGOs for community development through women empowerment, environmental awareness and youth education.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Overseas' main WASH activities are now related to wastewater treatment for reuse on agriculture, according to specific appropriated technologies tested on the field. The program includes enlargement and reinforcement of WW treatment and distribution structures in the Gaza Strip, with a strong component of technical training for local authorities and target beneficiaries. A study on the impact of such structure and on the use of treated wastewater on local economic sector are currently under development.

Previous experiences to be part of the current WASH program are related to sewage infrastructural rehabilitation for floods mitigation and prevention, solid waste management awareness campaigns with CSOs and schools, and rainwater harvesting for urban agriculture and water saving education.

At the moment, Overseas can count on 3 offices in East Jerusalem, Bethlehem and Gaza City without stocks of WASH or sanitation material, and local staff composed of local partners technical staff according to the partnership agreements with UAWC and UCAS in Gaza Strip.

National WASH focal point:

Name: Enrico Barilli

Email: enricob@overseas-onlus.org

Title: Country Representative

Phone number: 0599548095

OXFAM

Type: International NGO

Website: www.oxfam.org

Address: Ramallah, Irsal St.

Operation fields:  **Gaza**  **West Bank**



Organization mission/ vision:

Oxfam is an international confederation of 19 organizations, working together with local communities in more than 90 countries globally. Oxfam is part of a global movement for change, empowering people to create a future that is secure, just and free from poverty. In OPT, Oxfam's vision is seeing Palestinians more protected from and resilient to the humanitarian situation created by IHRL & IHL violations, and to see duty bearers increasingly held accountable for these in line with international law.

Oxfam actively contributes to the WASH cluster, Food Security sector, Cash WG and Protection Cluster and representing the INGOs in the National WASH strategic advisory group (SAG). Oxfam works closely with relevant local authorities to ensure coordination and promote best practices. Oxfam has succeeded in advocacy efforts by emphasizing IHL violations committed and advocating for national rights to basic resources and needs. Oxfam works with local partners to foster community coordination during implementation. This is also crucial to the scale, speed and success of emergency responses. In return, Oxfam supports partners to enhance their capacity in organizational, programme management and accountability. Oxfam strives to link its development work with its humanitarian response promoting a sound economy and to challenge the aid dependency.

WASH Area of intervention:

-  **Water**
-  **Sanitation and hygiene**
-  **Solid waste management**
-  **WASH in institutions**
-  **Floods mitigation and prevention**
-  **WASH sector governance**

WASH Program:

Oxfam's (WASH) programme was established in the OPT in 2008. Oxfam interventions in Gaza and the West Bank have been instrumental in keeping strategic water and sanitation facilities functional through operation and maintenance support, provision of parts, materials and consumables, repairing or replacing pipelines and rehabilitating water and wastewater networks. Oxfam has supported WASH in schools and at household level through direct provision of water tankering, water storage, hygiene kits and hygiene promotion. In addition, rehabilitation of desalination water treatment plants, repair and upgrade of water and sanitation infrastructure at household level and in schools, hospitals and underserved areas and neighborhoods prone to flooding from storm and/or wastewater.

Oxfam has been active within the WASH Cluster leading the following initiatives - development of the Emergency Preparedness and Response Plan for the sector; a solar energy task force; the hygiene promotion WG including leading the development of hygiene promotion guidelines for emergency response; as well as actively participating in the water quality and communication with communities WGs. In addition, Oxfam was selected to represent the INGOs in OPT in the (SAG).

Oxfam developed its (2020-2025) OPT WASH strategy informed by achievements and learnings from past programmes. It retains the current team structure consisting of four staff comprising WASH manager, an engineering officer, a public health officer and a WASH field officer. With partner led programme delivery, and the same current workload, this streamlined structure can provide necessary support and oversight.

National/ West Bank WASH focal point

Name: Mohammed Ammar
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Gaza WASH focal point

Name: Waseem B. Mushtaha
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Palestine save the Children Foundation (PSCF)

Type: National NGO

Website: www.pscf.ps

Address: Gaza city, Tal el Hawwa

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Palestine Save the Children Foundation (henceforth PSCF) was established in 1999 as a Palestinian national and non-governmental organization. PSCF promotes development, which is sustainable, integrated and responsive to community needs. As such we promote activities which address a range of needs in the Palestinian community. This includes environmental health, water and sanitation, institutional development, early childhood development and improving the health condition of physically handicapped people.

Vision: Improve the public good, the quality of life of those who are disadvantages, vulnerable and proper management of environment for the future Palestinian generations.

Mission: Provide a strong support infrastructure to promote community development, tackle deprivation and build lasting and sustainable capacity for self-reliance within Palestinian communities.

Strategic Objectives:

- To improve economic, social, health and educational conditions of vulnerable groups in the Palestinian society provided that it does not contradict strategies and goals of the related Ministries.
- Fulfilling health and social needs of specific groups like women, elderly and vulnerable local communities,
- To support and develop programs of organizations working in the domain of local community development and institutional capacity building.

WASH Area of intervention:

- | | | |
|---|--|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

The WASH and Environmental Health Education sector focuses on enhancing the environment of the urban and rural communities through improving infrastructure, providing environmental awareness and health education programs with partner institutions. The main achievements in this sector focus on:

- Improving the drinking water sector.
- Building sewage and drainage networks.
- Educate school students to rationalize water consumption.
- Develop a healthy and clean environment.
- Provide marginalized areas in the Gaza Strip with garbage containers.
- Provide marginalized areas with Potable water tanks.
- Improving the environment of urban and rural communities through the provision of environmental awareness programs.

National WASH focal point

Name: Afaf Al Khaldi **Title:** Program manager **Email:** info@pscf.ps **Phone number:** 00972598883060

Palestinian Al-Nakheel Association for progress and development

Type: National NGO

Website: www.nakheel.ps

Address: Khan Yunis, Salah El Din St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Palestinian Al Nakheel Association for Progress and Development was founded in 1998. It received a license from the Interior Ministry under the number 6023 in 1999. The association works in several fields such as Agriculture, relief, social, medical, education, infrastructure, and development. The association's goal is developing the Agriculture and livestock in the Gaza Strip and preserving the environment. In addition, it aims to strengthen and develop the Food sector and WASH sector for the Gazain.

Palestinian Al Nakheel Association Strategic objectives:

- Developing the agricultural infrastructure services.
- Contribute to the enhancement of food security in the Gaza Strip.
- Contribute to the strengthening of the concepts and practices of WASH in the Gaza Strip.
- Qualify and empower rural women by developing their skills and consequently increasing their economic productivity and income.
- Promoting the concepts of civil society, sustainable rural development, and public services.

WASH Area of intervention:

- ☒ Water
 ☒ Sanitation and hygiene
 ☐ Solid waste management
- ☐ WASH in institutions
 ☐ Floods mitigation and prevention
 ☐ WASH sector governance

WASH Program:

The organization has experience in water, sanitation, and hygiene and a new member of the WASH sector.

The organization has full experience and implemented the projects in the field:

- Rehabilitation water wells.
- Extension of the water carrier.
- Installation solar energy.

Additional to the organization has approved a project for funded in the filed:

- Rehabilitation of WASH facilities of schools.
- Promotion of hygiene skills.

Gaza WASH focal point

Name: Abdallah El Farra **Title:** Executive manager **Email:** abdelFarra@gmail.com **Phone number:** 0599831320

Palestinian Environmental Friends Association (PEF)

Type: National NGO

Website: www.pefracah.org.ps

Address: Rafah, Abu Bakr Al-Siddiq St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

The Palestinian Environmental Friends Association is a non-profit organization (Nongovernmental Organization). It was established in 1998 by a group of Palestinian experts to meet the demand needed in the field of the environment and natural resources. The establishment of PEF enables environmental friends all over the world to cooperate neglecting geological and political constraints to stop the negative impacts on the environment. Together, we create a universal free from pollution, sustainable and suitable for new generations.

The association aim is to share in improving the environmental situation in the Palestinian territories, also, to protect the local environment, and public health natural resources from pollution and mining. Public awareness & environmental education is one of the organizations aims to have sustainable and well-managed natural resources. The main objectives of Palestinian Environmental Friends Association including: protection of natural renewable resources, public awareness programs, protecting wild life and wild habitats, pollution control, maintain and improve the standards of public health.

PEF works on the following sectors: WASH, Food Security and Livelihood, Health and Education.

WASH Area of intervention:

- | | | |
|---|--|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

PEF implemented during the previous period many projects related to WASH sectors such as:

- Improved operations and sustainability of public and private (RO) DPs in the Gaza Strip.
- Rehabilitation of existing filling points and installation of new filling points at public DPs
- Improved Business & management practices of public and private (RO) DPs.
- Develop comprehensive water safety plans for underserved communities.
- Carry out awareness campaign for the targeted communities on GBV and referral pathways.
- A new model of treated wastewater re-use and irrigation operating and providing efficient irrigation water resources to targeted farmers through recovery wells.
- Construct and install sub-main irrigation network from main carrier to targeted agricultural lands
- Upgraded and rehabilitated public WASH facilities and improved access of vulnerable communities.

PEF has a strategic plan to intervene in the WASH sector during 2021 as well as a study entitled " Comprehensive hydrogeological and hydraulic modelling study for reclaimed water aquifer storage and recovery in Al Fukhary area".

Finally, PEF has 35 employees from different departments and its main office is in Rafah. Also, a branch office in Gaza, it has several agreements to implement existing projects.

National WASH focal point

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Gaza WASH focal point

Name: Mohammad Al Nairab

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Palestinian Environmental NGOs Network – Friends of Earth Palestine (PENGON-FoE Palestine)

Type: National NGO

Website: www.pengon.org

Address: Ramallah, AL Masyoun

Operation fields: ☒ Gaza ☒ West Bank



PENGON
شبكة المنظمات البيئية
الاهلية الفلسطينية

Organization mission/ vision:

The Palestinian Environmental NGOs Network (PENGON- FoE Palestine) is a non-governmental organization whose role is to serve the Palestinian environment by acting as a coordinating body for the Palestinian environmental organizations located in the Occupied Palestinian Territories. PENGON was founded in 1996, due to the increased demands and responsibilities of Palestinian environmental organizations to defend the Palestinian environment.

PENGON members' organizations whose mandates cover a wide and interconnected range of environmental issues such as land defense, agriculture, water, sustainable development, health and sanitation, biodiversity, human rights and community participation.

PENGON-FOE Palestine is the only environmental network for Palestinian environmental organizations in both the West Bank and Gaza Strip and the only representative for Friends of Earth International Federation in Palestine. Fundamental to PENGON's work is to ensure that the Palestinian environment is dealt within the context of the Occupation and thereby calling on environmental efforts to work hand-in-hand with social justice causes while integrating social, economic and cultural rights as a part of environmental protection and defense.

WASH Area of intervention:

- | | | |
|---|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

Water and Land right campaign: Highlighting and exposing the illegal Israeli practices against the Palestinian natural resources, and fighting for Palestinian environmental-WASH rights, through documenting and monitoring the Israeli aggression on water, land and natural resources in OPT. Stop Mekorote Campaign one of the activities under this campaign "<http://www.pengon.org/uploads/Briefing%20on%20Mekorot%20-%20FP9.pdf>"

PENGON is a member in the WASH advocacy working group highlighting and advocating for the Palestinian rights to WASH through working on advocacy materials based on the urgent need for interventions.

Climate Justice Campaign: PENGON and its members are mobilizing to highlight the climate emergency, fight dirty energy and false solutions and to call for a people-led transformation of our energy system. The scope of some initiatives is to promote sustainable eco-solutions. These interventions have a great impact on socioeconomic and environmental conditions for communities in Palestine.

We work on mainstreaming clean energy in national strategies through lobbying and advocacy activities. PENGON and its members have been active in building initiatives for renewable energy. These activities initiated after an urgent need to find a sustainable solution for the marginalized communities who suffer from energy scarcity especially in Area C, and its' significant implications on the WASH sector conditions; operating treatment plants, water pumps, ... "<http://www.pengon.org/articles/view/102#prettyPhoto>"

National WASH focal point

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Palestinian Hydrology Group (PHG)

Type: National NGO

Website: www.phg.org

Address: Ramallah, Al Masyoun

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

The Palestinian Hydrology Group (PHG) is a non-governmental organization founded in 1987, specialized and dedicated to develop and protect the water and environmental resources; to insure more public accessibility to adequate water supply sources and sanitary conditions; and to develop a proper information systems and technologies.

PHG Striving to achieve water and environmental justice and to promote the rights to WASH for all Palestinian People as well as to maintain its lead position in delivering quality and innovative actions that contributes to sustain local water and environmental resources and related ecosystems, foster the resilience and adaptation capacity of target people toward climate change, promote the right based approach to adequate water and sanitation as well as contributes to improve water, food and energy security for Palestinian men and women. Furthermore, to empower the local and vulnerable groups, including women, to participate in promoting good water governance.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

The main WASH activities include drinking water supply system rehabilitation and installation (pipes, pumping stations and reservoirs), wastewater collection system installation, decentralized wastewater treatment systems, graywater treatment systems, treated wastewater reuse, latrines for marginalized communities, applying solar energy in water pumping, water resources development (springs and wells), water harvesting, climate change adaptation, water and environmental research, promoting hygiene best practices for target communities, capacity building for WASH technicians in the target communities.

PHG published annual report on WASH situation in selected communities through its WASH monitoring program. The last report was published on March 2020. PHG also involved in several research and studies e.g., Auja Dam Leakage Assessment, Solid waste Recycling and Circular Economy, etc.

PHG has three main offices two in West Bank and one in Gaza. Total staff number is 28 staff members mostly WASH specialized staff. PHG owns four cars and tools for field work and follow up.

National WASH focal point

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West Bank WASH focal point

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Gaza WASH focal point

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Première Urgence Internationale (PUI)

Type: International NGO

Website: www.premiere-urgence.org

Address: Gaza City, Habboush St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Première Urgence Internationale (PUI) is a non-governmental, non-profit, non-political and non-religious international aid organization. The mission of Première Urgence Internationale is to uphold fundamental human rights as defined in the 1948 Universal Declaration of Human Rights and to provide direct assistance to people affected by natural disasters, economic crises and armed conflicts. Its commitment is to enable victims to regain control of their future by helping them recover their autonomy and dignity and safeguard their universal right to health.

Première Urgence Internationale is present in the West Bank since 2002, and in the Gaza Strip since 2009. PUI has focused its activities on populations' protection given the worrisome security context.

PUI oPt's overall objective is to provide assistance, increase access to protection mechanisms and improving living conditions of vulnerable Palestinians.

PUI contributes to the protection of the rights of Palestinians, improve access to basic humanitarian services and strengthen resilience of the most vulnerable groups. We apply a multi-sector integrated approach based on needs, vulnerabilities and priorities of people and communities. PUI's strategy focuses on providing support to populations affected by the coercive environment and subsequent violations of IHL/IHRL in both the West Bank and the Gaza Strip.

PUI is leading on several issues of humanitarian interventions including settler violence in the West Bank and the ARA in the Gaza Strip and has developed tailored cash-based interventions in both West Bank and the Gaza Strip. It combines several sectors to prevent the loss of livelihoods and displacements of population as a consequence of protection threats, lack of access to services (health, education, WASH), and resources. In the Gaza Strip, PUI has programming in emergency response/NFI, protection, food security, shelter, rural development, access to land and livelihoods, agriculture and Cultural Heritage protection

PUI intervene in the following sectors in the oPt: FSL, Shelter, Protection and WASH.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

The PUI's main interventions in the WASH sector have been focused on Hygiene kits distribution, water networks rehabilitation, flood prevention, service providers support (provision of fuel, engine oils, spare parts, foggers machines, disinfections materials, Heavy machines renting), rehabilitation of sanitation facilities.

After the COVID-19 public health crisis, PUI has supported seven municipalities in the Gaza Strip through the provision of sterilization materials and tools. The support funded by CDCs (French Ministry for Europe and Foreign Affairs - Centre De Crise et de soutien).

National/ Gaza WASH focal point

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West Bank WASH focal point

Name: Ahmad Quba'a

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Qatar Charity (QC)

Type: International NGO

Website: www.qcharity.org/en/qa

Address: Ramallah, Yazour St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Qatar Charity aspires to a world in which societies and peoples enjoy their right to live in dignity, security and peace, in which vulnerable groups affected by crises obtain their basic rights without discrimination. Since 1992 the **mission** of Qatar Charity is to empower the neediest social groups, especially children, to achieve their social justice and human dignity.

Qatar Charity **Strategic objectives** are:

1. A decent life for children and their families.
2. Achieving comprehensive and sustainable development.
3. Alleviate suffering of those affected by crises.
4. Promote peace and social cohesion.
5. Promote social development in Qatar.

Targeted Sectors: Food Security, Social Care, Education and Culture, Shelter, Health and Nutrition, Peace and Social Harmony, WASH, and Economic empowerment and livelihoods.

WASH Area of intervention:

- | | | |
|---|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

Qatar Charity (QC) has been carrying out many projects related to WASH in many areas of interventions; namely, Water intervention included digging water wells with trunk lines and providing drinkable water; Sanitation and Hygiene, including rehabilitation and maintenance of sewage and stormwater pump stations; Solid Waste Management intervention included supplying of some apparatus for treating the medical wastes as well as providing the solid waste medical treatment plant with the electricity network and solar energy systems.; Floods Mitigation and Prevention intervention included the construction of stormwater infiltration systems.

Moreover, Qatar Charity has prepared a 3-year plan to provide the required fundraising of nearly 4M USD in many WASH interventions to cover the period from 2021 to 2023 and that represented in the maintenance of 15 water wells; maintenance of 15 water desalination plants for the governmental schools; construction of 15 sewage networks in the marginalized areas; maintenance of 15 sewage pump station; and maintenance of 9 rainwater basins and its surrounding networks.

QC has two operational offices in Palestine, one in the West Bank and the other in Gaza Strip.

National WASH focal point

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West Bank WASH focal point

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Phone number: +972562100334

Gaza WASH focal point

Name: Salem Al Wahaidi

Title: Construction Projects Coordinator

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Phone number: 0599739228

Qatar Red Crescent Society (QRCS)

Type: International NGO

Website: www.qrcs.org.qa

Address: Gaza, Al Wehda St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Vision of Qatar Red Crescent Society: A world where the weak are secure, the strong are supportive, and QRCS is at the forefront of making this happen. Qatar Red Crescent Society was established in March 1978 in Qatar as Qatar's first volunteering charitable organization. It started operation in Palestine (Gaza Strip and West Bank) in 2008 through its two delegation offices.

Saving lives is what we strive for. Currently, weak and vulnerable people worldwide lack access to the resources necessary to live in safety and peace. They live in fear, without security, health, or livelihood services due to natural disasters, conflicts, or widespread epidemics, which leave them feeling desperate and helpless.

Preserved dignity is crucial to our work. We aim always to establish and protect the rights of those we work with, avoiding the marginalization of people on the basis of social or economic differences.

QRCS projects cover a wide range of sectors focusing on health and WASH, protection, livelihood, GBV, and Education. Our seasonal interventions cover Food and Non-Food items covering both food security and shelter sectors. Our work focuses on serving the most vulnerable populations in the areas we serve.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☐ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☐ WASH sector governance

WASH Program:

QRCS has implemented more than 15 WASH interventions in Gaza Strip during the period between 2008 and 2020, with a total cost exceeding 16 Million US\$. Areas of the intervention varied, which included establishing, maintaining and restoring water desalination plants and sanitation stations, drilling and maintaining water wells, establishing water distribution networks and also sewage networks, as well as building the capacities of service providers through establishing and equipping support facilities such as quality laboratories as well as providing fuel and maintenance spare parts. In the same context, QRC has implemented many projects to contribute to developing water resources in the Gaza Strip (e.g. underground water) and mitigation of flooding through rainwater collection and injection and the reuse of treated wastewater for irrigation.

QRCS has its specialized engineering staff in addition to its cooperation with specialized consulting offices in the Gaza Strip.

National/ Gaza WASH focal point

Name: Akram Hassan Nassar

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West Bank WASH focal point

Name: Zeina Hmoud

Title: Delegation Office Acting Director

Email: Zeina.hmoud@qrcs.org.qa

Phone number: 02297 8549

Save the Children International (SCI)

Type: International NGO

Website: www.savethechildren.org

Address: Gaza, Rimal-Mina Square

Operation fields: ☒ Gaza ☒ West Bank



Save the Children

Organization mission/ vision:

Save the Children was established in 1919 and is the world's leading independent organization for children. Our vision is a world in which every child attains the right to survival, protection, development and participation. Our mission is to inspire breakthroughs in the way the world treats children and to achieve immediate and lasting change in their lives.

SCI has permanent presence in the occupied Palestinian territory since 1973. We work across the West Bank and Gaza with the most deprived and marginalized Palestinian children, including those with disabilities (CwD). SCI gives special attention to children affected by conflict, and those at risk of any sort of mental and/or physical abuse and exploitation. SCI works with a wide range of institutional donors, the Palestinian Authority, INGOs, UN agencies, local partners, and stakeholders to provide children with education, protection, health/nutrition, WASH, and shelter services, in addition to employment opportunities for youth at risk. SCI in oPt has a team of 60 staff members and a robust operating platform with the Country Office and the West Bank Field Office in Ramallah, and the Gaza Field Office in Gaza City.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

One of SCI's strategic objectives is to enhance resilience of children and their families to the protracted humanitarian crisis in Gaza. This includes ensuring adequate water supply, sanitation services and floods mitigation and prevention.

SCI has extensive experience in delivering high quality WASH programmes, including hardware and software focused interventions in Gaza. We have extensive experience in improving WASH services at community level through implementation of various services, such as installation of water and sewage pipelines, rehabilitation of WASH facilities, installation of solar energy units, and flooding mitigation. At the household level, SCI implements numerous emergency initiatives to improve access to water and hygiene for vulnerable HHs, through provision of HH water tanks, distribution of hygiene kits, delivering awareness messages, and rehabilitation of HH WASH facilities. In addition, SCI integrates WASH with education and child protection interventions through rehabilitation of WASH facilities in schools and kindergartens, together with delivering awareness messages.

Through livelihood projects SCI works to address environmental degradation including protecting water resources, supporting farmers to improve irrigation management and introducing low water-consuming farming techniques.

National WASH focal point

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West Bank WASH focal point

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Gaza WASH focal point

Name: Hussain Qanoo

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SECOURS ISLAMIQUE FRANCE (SIF)

Type: International NGO

Website: www.secours-islamique.org

Address: Ramallah, Irsal St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

SIF believes in a more caring and fairer world, where the basic needs of vulnerable individuals are met.

Founded in 1991, Secours Islamique France (SIF) is a non-governmental organization for national and international solidarity. SIF started its operations in Gaza in 2008 and in West Bank in 2010 in WASH, Shelters, Food Security and Livelihood, Protection.

SIF objectives:

- The operational volume has been increased through both an endogenous (increase in the operational volume of existing missions) and exogenous (opening of new missions) logic.
- The quality of SIF's international actions has improved and all of SIF's international activities comply with CHS (Core Humanitarian Standard) quality standards in line with the Sustainable Development Goals and promote "living together."
- Its peers and donors alike identify SIF as a key humanitarian actor with respect to assisting people on the move" and as a major actor in the areas of water, hygiene & sanitation, food security, education and in promoting child welfare and providing shelter and accommodation.
- SIF can adapt operationally to contextual changes, particularly those related to climate change, and respond professionally to different types of humanitarian needs.
- SIF has a frame of reference in terms of the partnership, thanks to which it can strengthen existing partnerships and develop new ones both with local and large international NGOs.

WASH Area of intervention:

- | | | |
|---|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input checked="" type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

SIF has great experience in rural and urban water network rehabilitation/extension, greywater treatment and reuse, rainwater harvesting systems, capacity building for local partners and stakeholders, and public awareness and hygiene campaigns. In Gaza, SIF designed unique greywater treatment units typically fit the needs of Households not served by Municipal sewage network in rural areas and implemented 220 greywater treatment units that used recycled water for irrigation home graded cultivated by trees.

SIF operates in Palestine through 2 country offices; one in Ramallah and one in Gaza city. In the West Bank: 2 civil engineers are currently fully dedicated to implementing WASH intervention, supported by a WASH & Livelihood Projects Manager with an engineering background. In Gaza Strip, a WASH site engineer is supported by a WASH Program Manager with a PhD in WASH and extensive expertise in the field and Programs Manager with civil engineering and extensive expertise in WASH interventions in Gaza.

In addition, SIF HQ is also able to support the mission through its WASH technical advisor.

SIF is an active member in the WASH cluster and has implemented several activities in partnership with Coastal Municipalities Water Utility.

National / Gaza WASH focal point

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West Bank WASH focal point:

Name: Mohammad Adwan

Title: Project Engineer, WASH & livelihoods

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The International Committee of the Red Cross (ICRC)

Type: International NGO

Website: www.icrc.org

Address: Sheikh Jarrah Dist., Jerusalem

Operation fields: ☒ Gaza ☒ West Bank



ICRC

Organization mission/ vision:

The ICRC is an independent, neutral organization ensuring humanitarian protection and assistance for victims of armed conflict and other situations of violence. It takes action in response to emergencies and at the same time promotes respect for international humanitarian law and its implementation in national law.

Established in 1863, at the origin of the Geneva Conventions and the International Red Cross and Red Crescent Movement. It directs and coordinates the international activities conducted by the Movement in armed conflicts and other situations of violence.

The ICRC have been present in Israel and the occupied territories since 1967 and work with the Palestine Red Crescent Society and the Magen David Adom Society. Its work focuses on the protection of civilians, the welfare of detainees held in Israeli and Palestinian places of detention and providing assistance for the most needy during the ongoing conflict between Israel and Palestine. It has endeavored to fulfil its humanitarian mission in assisting and protecting not only populations living under occupation, but affected people on both sides of the conflict, with the sole aim of upholding human dignity and limiting suffering.

Targeted sectors (WASH, Protection, Health, Detention, Economic Security).

WASH Area of intervention:

- | | | |
|--|--|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

ICRC's Water and Habitat unit assists communities in need and vulnerable groups; its various program help to improve the public health of people living in conflict areas, through water, sanitation, shelter and construction, electricity and essential services activities.

Main activities here include improvement of access to essential services (water, sanitation, electricity), support in operation and maintenance of WASH facilities, support to health facilities and maintenance of their generators, improvement of living condition and technical support for places of detention, resilience building of communities and systems.

Main WASH related Publications:

- <https://www.icrc.org/en/publication/4123-water-and-habitat-public-health-engineering-during-armed-conflict-1983-2013>
- <https://www.icrc.org/en/publication/4033-technical-review-practical-guidelines-test-pumping-water-wells>
- <https://www.icrc.org/en/publication/4049-water-and-habitat-ensuring-decent-living-conditions>
- <https://www.icrc.org/en/publication/0969-water-and-war-icrc-response>

National WASH focal point

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Coordinator

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West Bank WASH focal point

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Gaza WASH focal point

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Title: Water and Habitat Engineer

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Phone number: 0598 935 461

Union of Agricultural Work Committees (UAWC)

Type: National NGO

Website: www.uawc-pal.org

Address: Al-Bireh –Saida Building

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

UAWC is a progressive civil society organization, contributing to the agricultural sector's development, through empowering farmer's steadfastness and sovereignty on their resources within a sustainable community-based liberational developmental framework.

To achieve the UAWC vision, "a free Palestinian farmer, committed to her/his national, socio-economic and cultural rights, a believer in democratic practices, within a food secured society with sovereignty over its resources" UAWC's work is based on a number of strategic objectives, which constitute its efforts and work overall, as to deal with the challenges faced by farmers & fisherpersons, which are as follows:

Objective 1: Promoting small farmers' steadfastness and sustainability of their livelihoods.

Objective 2: Promoting sovereignty over natural resources and adapting them with climate change.

Objective 3: Protecting and defending farmers' national and democratic rights.

Targeted sectors: (WASH, Shelter, FSL, Education, Protection, Health, GBV).

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

UAWC works to improve vulnerable households/communities access to safe drinking water and demonstrate improved drinking water management practices through drinking water trucking during and after emergency situation for un-served communities, building water vendors capacity to improve the quality of produced water and to meet the Gaza Strip needs during emergencies, increase HHs and communities storage capacity by providing drinking water tanks and improve vulnerable communities access to safe drinking water by implementing sustainable drinking water resource solutions such as community desalination plant.

In addition, UAWC works to ensure safe access to safe drinking water and sanitation facilities with improved hygiene for crises affected schools and kindergartens through rehabilitation of affected water and sanitation facilities and providing families/children hygiene kits to ensure families/children capacity for behavioral change. UAWC is operating in oPt through 4 offices (3 in WB and 1 in Gaza) and 11 technical staff including engineers, hygiene promoters' technicians, researchers, monitoring and evaluation officers.

National WASH focal point

Name: Fuad Abu Saif

Title: Director General

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Phone number: 0599375445

West Bank WASH focal point

Name: Islam Nairoukh

Title: Project Manager

Email: islam-n@uawc-pal.org

Phone number: 0599257953

Gaza WASH focal point

Name: Mohammad Al-Bakri

Title: Project Manager

Email: info@uawc.net

Phone number: 0599251722

United Nation Children Fund (UNICEF)

Type: UN Agency

Website: www.unicef.org

Address: Beit Hanina-Jerusalem

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

UNICEF is mandated by the United Nations General Assembly, since 11th December 1948, to advocate for the protection of children's rights, to help meet their basic needs and to expand their opportunities to reach their full potential.

UNICEF in the State of Palestine (UNICEF SoP), established in 1994, works to uphold the rights of children to access basic social services and protection, from early childhood through to adolescence. Our objective is to ensure that every child in the West Bank – including East Jerusalem - and the Gaza Strip, irrespective of background or circumstance, has an equal chance to fulfil their potential.

UNICEF SoP works with partners to assess and understand the issues faced by children in Palestine, advocating for the protection of rights and equitable access to services, promoting innovation, and implementing programmes in five priority areas: Health and Nutrition, Education, Child Protection, WASH, and Social Protection.

Across these areas, UNICEF SoP has three cross-cutting priorities, which are key to accelerating progress towards the Sustainable Development Goals and Palestine's National Policy Agenda: 1) building national systems and capacities for cross-sectoral early childhood development, especially for infants and children with developmental delays and disabilities; 2) reduce violence against children; 3) promote adolescent participation and engagement.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Water, Sanitation and Hygiene: Assess gaps and coordinate action to ensure that all families and institutions, particularly those in vulnerable areas, have increased access to safe drinking water and sanitation. UNICEF reinforces the capacities of national institutions to plan and deliver sustainable water and sanitation services and, within this context, the ability to respond to emergency water, sanitation, and hygiene needs.

In partnership with government and non-government organizations, UNICEF works to ensure households, schools, health facilities and early childhood centers, especially those in vulnerable areas, are provided with improved access to safe WASH infrastructure and services.

In an effort to maintain uninterrupted access to safe water, UNICEF supports the rehabilitation and construction of WASH infrastructure and the delivery of essential WASH services at community, household and institutional level.

National WASH focal point

Name: Gemma Querol

Title: Chief of WASH

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Phone number: 0547787609

West Bank WASH focal point

Name: Carol Awad

Title: WASH specialist

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Phone number: 0547787672

Gaza WASH focal point

Name: Eman Aqeel

Title: WASH Officer

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Phone number: 0599259809

United Nations Human Settlements Programme/ Special Human Settlements Programme for the Palestinian People

Type: UN Agency

Website: www.unhabitat.org/state-of-palestine

Address: Ramallah, Al Masyoun

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

Since its establishment in 2003, UN-Habitat has supported the government and people of the State of Palestine through the Special Human Settlements Programme for the Palestinian People (SHSPPP) that was established to improve the human settlements conditions, with focus on: (i) spatial planning, land management and housing issues, (ii) addressing the urbanization challenges, (iii) supporting the building of a Palestinian state, and (iv) humanitarian action and peace-building, in the areas where there are acute humanitarian and development needs. The SHSPPP's vision is to substantially contribute: "Towards harmonious urbanization, rural revitalization, spatial equity, inclusive development, and improved living conditions for all." This strategically intersects with five main urban themes, viz. 1) National urban policies; which aims at adopting a framework to reduce urban and territorial disparities; 2) Urban legislation, rules and regulations; with a focus on establishing impact assessment, monitoring, inspection, correction and enforcement tools; 3) Urban planning and design; 4) Urban economy and municipal finance; this is done mainly through supporting local authorities in designing and implementing systems that ensure social, economic and safe physical access to quality basic services; and 5) Local implementation; which is done through establishing and supporting community-led groups. UN-Habitat operates in several sectors in a synchronized and complementary manner: WASH, Shelter, Protection and GBV.

WASH Area of intervention:

- ☒ **Water**
- ☒ **Sanitation and hygiene**
- ☒ **Solid waste management**
- ☒ **WASH in institutions**
- ☒ **Floods mitigation and prevention**
- ☒ **WASH sector governance**

WASH Program:

The SHSPPP's main interventions in the WASH sector have been focused on solid waste management (SWM) as well as sanitation and hygiene. During 2018/2019, UN-Habitat, in partnership with UNRWA and the Joint Services Council for Solid Waste Management in Bethlehem (JSC SWM), supported a project at the bequest of the Japan Supplementary Budget focusing on the integrated provision of access to basic services, including transport, waste and drainage to Bethlehem Governorate and refugee camps. The project identified the specific opportunity to increase infrastructure investment on public transport, water treatment, reuse and waste recycling infrastructure. After the COVID-19 public health crisis, UN-Habitat mobilized financial resources from AlWaleed Philanthropies to support SWM preparedness and response in Bethlehem Governorate. The support focuses on implementing short-term quick-win areas of intervention for the improved waste collection and transport in the governorate, including three refugee camps, by supporting the emergency contract between UNRWA and the JSC SWM. It also aims at promoting the culture of handwashing and personal health safety and hygiene in public spaces through the installation of handwashing units in the urban area of Bethlehem.

The SHSPPP has the operational capacity to expand its efforts in the WASH sector as it operates directly from Ramallah and the Gaza Strip, and UN-Habitat's staff are experienced in this sector. Furthermore, UN-Habitat has a framework agreement with the MoLG which can facilitate WASH-related interventions with the local government units; this is coupled with established networks and partnerships with other WASH-stakeholders.

National WASH focal point

Name: Ahmad El-Atrash

Title: Sr. Urban Programme Officer

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Phone number: 0599380828

West Bank WASH focal point

Name: Haneen Zaqout

Title: Project Coordinator

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Phone number: 0595990053

Gaza WASH focal point

Name: Rami Abu Zuhri

Title: Project Coordinator

Email: rami.abuzuhri@un.org

Phone number: 0595990050

United Nations Development Programme, Programme of Assistance to the Palestinian People (UNDP/PAPP)

Type: UN Agency

Website: www.ps.undp.org

Address: Jerusalem, Yakubi St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

UNDP's Programme of Assistance to the Palestinian People (UNDP/PAPP) was established in 1978 via a UN resolution to improve the economic and social conditions of the Palestinian people. The overall goal is to empower Palestinians to establish a viable state that is able to realise the right to development for its people.

UNDP/PAPP's Transformative Resilience approach links short-term interventions to longer-term sustainable impact. The focus is on the following three solution pathways, with particular emphasis on the most vulnerable: 1) enhance responsive and inclusive governance to increase access to sustainable and quality basic services, public goods and rights; 2) build resilience to climate change and disasters, ensure sustainable use of natural assets and close the energy gap ; and 3) foster access to sustainable and inclusive economic and productive opportunities.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

Main WASH activities and experiences: a) Design and construction of regional wastewater treatment plants, b) Wastewater mains, carriers, networks and house connections, c) Stormwater collection lagoons and stormwater collection systems, d) Water reservoirs and main carriers lines, e) Water wells construction and water distribution networks, f) Sewage pumping stations g) Water booster pumping stations, h) Desalination plants, i) Solar energy for water and wastewater facilities, j) transboundary wastewater management, k) WASH infrastructure for schools, l) floods mitigation and prevention, and m) medical waste management and safe disposal

Main WASH publications, studies, plans: a) Northern Governorates water distribution master plan, b) Master Plan for Wadi Gaza, Investment Needs and Park Programme Development Strategy, and Detailed Design for Wadi Gaza Natural Park and Greenway Core Areas, c) WASH infrastructure Needs Assessment of East Jerusalem schools, d) Detailed design for solar facility for Kan Younis wastewater treatment plant, and e) Feasibility study of Solid Waste Management in Gaza Strip.

UNDP offices in Jerusalem, West Bank and Gaza have programme analysts, programme managers, project engineers and site engineers specialised in water sector.

National WASH focal point

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West Bank WASH focal point

Name: Taghreed Najjar
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Gaza WASH focal point

Name: Majed Ghannam
Title: Programme Manager
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United Nations Office for Project Services (UNOPS)

Type: UN Agency

Website: www.unops.org

Address: Gaza City, Al-Remal,

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

UNOPS became an independent, self-financing organization in 1995 and started its operation in Palestine in 2006.

Our mission is to help people build better lives and countries achieve peace and sustainable development. Our vision is a world where people can live full lives supported by appropriate, sustainable, and resilient infrastructure and by the efficient, transparent use of public resources in procurement and project management.

UNOPS Strategic Objectives:

- a) Tailor its management support services to provide more efficient integrated offerings;
- b) Focus its technical expertise to offer specialized context-specific solutions in response to country needs, including for local and national capacity development;
- c) Advance innovation and private sector investment for sustainable development; and
- d) Leverage new technologies to innovate practical solutions with tangible impact for people.

In sum, UNOPS services and solutions will be more innovative and sustainable, and it will seek collaborative strategic partnerships for implementation.

Targeted sectors in Palestine: Sustainable Development, Peace and Security, Water and Energy.

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

UNOPS Gaza: UNOPS facilitates and monitors the entry of material and dual-use items for a large number of WASH infrastructure projects in Gaza through GRM, including the Gaza Central Desalination Plant and Associated Works Program #2470. By 1 January 2021, 139 WASH projects, facilitated and monitored through GRM, were completed, 16 projects are active, and 6 projects are ready for activation. Operational capacity: approximately 50 technical experts, local and international, focus on engineering, infrastructure implementation, IT and monitoring.

UNOPS West Bank: UNOPS supports the design and infrastructure works related to water and wastewater systems, including reuse. UNOPS is currently working in collaboration with UNRWA towards a Wastewater Collection System and Storm Water Drainage System in the Ein Sultan Refugee Camp in Jericho.

Gaza WASH focal point:

Name: Simone Klawitter

Email: simonek@unops.org

Title: Senior Project Manager

Phone number: 0592040484

United Nations Office for the Coordination of Humanitarian Affairs (OCHA)

Type: UN Agency

Website: www.ochaopt.org

Address: East Jerusalem, George St.

Operation fields:  **Gaza**  **West Bank**



Organization mission/ vision:

The United Nations Office for the Coordination of Humanitarian Affairs (OCHA) is the part of the United Nations Secretariat responsible for bringing together humanitarian actors to ensure a coherent response to emergencies.

OCHA's mission is to:

- Mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors in order to alleviate human suffering in disasters and emergencies.
- Advocate for the rights of people in need.
- Promote preparedness and prevention.
- Facilitate sustainable solutions.

Read more on OCHA's [corporate website](#)(link is external).

OCHA in the occupied Palestinian territory

In 2002, OCHA established its Country Office in the occupied Palestinian territory (oPt), occupied by Israel since the 1967 war, to support international efforts to respond to the humanitarian situation in the [West Bank](#), including [East Jerusalem](#), and in the [Gaza Strip](#).

The major drivers of humanitarian vulnerability in the oPt are the protracted occupation, the systematic denial of Palestinian human rights, and continuing conflict, punctuated by frequent outbreaks of violence. In the West Bank, continuing [settlement](#) expansion and the lack of a horizon for ending the occupation are major sources of frustration and conflict. In the Gaza Strip, years of [blockade](#) and recurrent outbreaks of hostilities have eroded basic infrastructure, service delivery, livelihoods and coping mechanisms. The overall context is that of a protracted [protection crisis](#) driven by lack of respect for international law, and a lack of [accountability](#) for violations.

OCHA oPt works to ensure a coordinated and effective response to humanitarian needs stemming from the conflict, the occupation and other policies, as well as from [natural disasters or extreme weather events](#).

National/ West Bank WASH focal point

Name: Diana Anani

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Gaza WASH focal point

Name: Hamada Al Bayyari

Title: Humanitarian Affairs Officer

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Phone number: 059675625

The United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA)

Type: UN Agency

Website: www.unrwa.org

Address: Gaza: Gaza, Al-Azhar St. WB: Jerusalem, Sheikh Jarrah

Operation fields:  **Gaza**  **West Bank**



Organization mission/ vision:

The United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA) was established by the UN General Assembly in 1949 to provide assistance to Palestine refugees in five fields of operations – Jordan, Lebanon, the Syrian Arab Republic, the West Bank, and the Gaza Strip. The mission of UNRWA is to help Palestine refugees achieve their full potential in human development under the difficult circumstances in which they live. It provides humanitarian services such as primary and vocational education, primary health care, relief and social services, infrastructure and camp improvement, microfinance and emergency response.

UNRWA strategic outcomes are the following:

- Refugees' rights under international law are protected and promoted
- Refugees' health is protected and the disease burden is reduced
- School-aged children complete quality, equitable and inclusive basic education
- Refugee capabilities strengthened for increased livelihood opportunities
- Refugees are able to meet their basic human needs of food, shelter and environmental health

UNRWA targets all sectors (WASH, Shelter, FSL, Education, Protection, Health, GBV).

WASH Area of intervention:

- | | | |
|---|---|---|
|  Water |  Sanitation and hygiene |  Solid waste management |
|  WASH in institutions |  Floods mitigation and prevention |  WASH sector governance |

WASH Program:

In response to UNRWA Strategic Outcome 5, "Refugees are able to meet their basic human needs of food, shelter and environmental health", UNRWA declared environmental infrastructure and environmental health a part of the core functions of the Infrastructure and Camp Improvement Programme (ICIP).

In the Gaza Strip, UNRWA is providing solid waste management services, covering all 8 camps and benefiting around 1.4 million Palestine refugees. UNRWA GFO developed a solid waste management strategy for 2018-2023. In addition to solid waste, UNRWA provides water supply services through the operation of 9 water wells at Jabalia, Khan Younis and Rafah camps, conducting maintenance of water networks, the chlorination process, as well as regular water testing. Vector and rodent control, cleaning and maintenance of sewerage and storm water drainage networks are also carried out by the sanitation teams to mitigate blockages and/or flooding particularly during wintertime. The WASH services are aligned to the eight Area offices in the camps.

In the West Bank, UNRWA is providing solid waste management services, covering all 19 camps and benefiting around 195,000 registered Palestine refugees. UNRWA WBFO developed a solid waste management strategy for 2018-2023 a few camp-specific SWM plans. In addition to solid waste, UNRWA conduct regular water testing in refugee camps. Cleaning and maintenance of sewerage and storm water drainage networks are also carried out by the sanitation teams to mitigate blockages and/or flooding particularly during wintertime. The WASH services are aligned to the three Area offices in Hebron, Jerusalem and Nablus.

West Bank WASH focal point

Name: Manar Abu Leil

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Phone Number: 0542168643

Gaza WASH Focal Point:

Name: Wisam Mubarak

Title: Field Sanitary Engineer

Email: W.MUBARAK@UNRWA.ORG

Phone Number: 0597920152

WeWorld-GVC (WW-GVC)

Type: International NGO

Website: www.weworld-gvc.it/en

Address: Jerusalem, Ata Al-Zir St.

Operation fields: ☒ Gaza ☒ West Bank



Organization mission/ vision:

WeWorld-GVC (WW-GVC) is an Italian independent organization born from the merge between GVC Ngo (founded in Bologna in 1971) and WeWorld Foundation (founded in Milan in 1999), with the aim of increasing the impact of their Development Cooperation and Humanitarian Aid projects in 27 countries worldwide. After the merger, WW-GVC carries out around 160 projects worldwide, reaching over 7 million direct beneficiaries. WW-GVC has been working continuously in Palestine since 1992, acting both in humanitarian aid and development to provide Palestinian communities access to basic services and available natural resources; strengthen their protection and enhancing socio-economic and local development. WW-GVC has implemented hundred of projects on these target sectors: WASH and Health - provision of assets/ infrastructures; governance (institutional capacity building, governance frameworks); FSL and Shelter - provision of livelihood assets (land, agricultural and livestock inputs) and dignified and safe shelters; Education - services and infrastructures; Protection and GBV (Human rights, gender equality, prevention and contrast of violence, Community based Protection Approach – CPA).

WASH Area of intervention:

- ☒ Water
- ☒ Sanitation and hygiene
- ☒ Solid waste management
- ☒ WASH in institutions
- ☒ Floods mitigation and prevention
- ☒ WASH sector governance

WASH Program:

WW-GVC is member of the WASH cluster Strategic Advisory Board, and since 2015 is also Cluster gender focal point; while in Gaza, is leading the WASH in Health Working Group. WW-GVC main operational fields are: access to water; hygiene promotion and sanitation, with a focus on innovative treatment of wastewater; WASH in health; Water trucking and WASH governance. WW-GVC implemented several WASH interventions including 25 projects (as lead agency or partner) funded by DG ECHO, plus joint operations with agencies and donors, as UNICEF, UN OCHA, AICS and the European Union. WW-GVC developed/supported several WASH studies and publications: WASH in health care facilities, included on WASH cluster COVID 19 response guidance 2020; WASH Assessment and Surveillance System in Health facilities in the Gaza Strip, 2020; Water Master Plan for unserved/underserved communities of the WB (as technical support to PWA Strategy Plan 2017-22); Gender WASH toolkit, 2018; Water, sanitation, and hygiene assessment at the household level in the Gaza Strip, 2017; A multilevel system of governance for the water access in underserved communities of the West Bank, 2016. WW-GVC in Palestine is based in 5 offices (central office in Jerusalem and field offices in Gaza City, Ramallah, Hebron and Tubas) with a total staff of around 35 professionals. WW-GVC can count with active framework agreements with PWA, CMWU and other local institutions and stakeholders.

National WASH focal point

Name: Andrea Sparro

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Phone number: 054660537

West Bank WASH focal point

Name: Giovanni Pedron

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Phone number: 0547495114

Gaza WASH focal point

Name: Salah Tayeh

Title: Head of Base
salah.tayeh@gvc.weworld.it

Phone number: 086289235

World Vision

Type: International NGO

Website: www.wvi.org/jerusalem-west-bank-gaza

Address: Jerusalem, Mount of Olives

Operation fields: ☐ Gaza ☒ West Bank



Organization mission/ vision:

World Vision is a Christian humanitarian organization dedicated to working with children, families, and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. World Vision serves all people, regardless of religion, race, ethnicity, or gender.

World Vision globally was established in 1952 and started operation in Palestine in 1975

World Vision Strategic objectives:

- SO 1. Children, especially the most vulnerable, are cared for and protected in families, in communities, and in the country;
- SO 2. Boys and girls are able to meet their full potential and become active citizens

World Vision is operating in several sectors in Palestine: Child Protection; Early Childhood Development (Health and Education); Education in Emergencies; Youth resilience and life skills (including vocational training); and Disaster and Risk Management / Disaster response

WASH Area of intervention:

- | | | |
|---|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input checked="" type="radio"/> WASH in institutions | <input checked="" type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

Main focus of World Vision-JWG is to increase Sustainable Access and Use of Water and Sanitation Facilities and the Practice of Key Hygiene Behaviors. World Vision has the following activities under WASH: Firstly, WASH in schools to respond to the hygiene (including menstrual hygiene management), water and sanitation needs of male and female children, including those with disabilities. Secondly, Access to water and sanitation at school level; thirdly, WASH gender impact: School health-based interventions are intentional about gender equality, as they include boys and girls equally in health activities; and fourthly, Improved access to water sanitation and hygiene; The school health clubs (adolescent health approach) engage in many WASH awareness activities including campaigns, radio messages, posters, paintings, magazines, and competitions.

World Vision has around 80 staff members located in the national office in Jerusalem and in three zonal offices located in northern, central and southern West Bank. The organization has strong partnerships with key local partners, governmental, national and international organizations. It works closely with around 140 communities in the West Bank, where its 12 ongoing long-term development programs are operating.

National/ West Bank WASH focal point:

Name: Ashraf Isayed **Title:** Zonal Manager **Email:** ashraf_isayed@wvi.org **Phone number:** 0598950824

Youth Empowerment Center (YEC)

Type: National NGO

Website: www.yecgaza.ps

Address: Gaza, Ez-Eldeen Al-Qassam St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

YEC is an independent and impartial organization working alongside vulnerable groups in the Palestinian community with the efforts of youth, witnessing and responding to vulnerable groups' essential needs and rights to live in dignity. YEC was established and started operating under the law of the Palestinian Civil Authorities in 2005 through a youth initiative to respond to various needs for the Palestinian society. Our vision is to empower the Palestinian society to build a promising youth future. We are inspired by our confidence in youth capacities to make difference and to effectively influence the Palestinian community to live in dignity for everyone while focusing on vulnerable groups. The center was established through investing time, efforts, volunteerism, and the youth's

With the following Strategic Objectives:

- Contribute to support the vulnerable groups through facilitating their access to main services such as WASH, health, education, and psychosocial support.
- Empower youth and young people to build a community of healthy physical, social and psychological environment through ensuring concepts of justice, equality, and human values
- Contribute to support the Palestinian economy and create jobs for marginalized youth groups

Targeted sectors: WASH, Shelter, Education, Protection, Food security

WASH Area of intervention:

- | | | |
|--|---|--|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input type="radio"/> WASH sector governance |

WASH Program:

YEC experience in the WASH sector experience is a result of many diverse projects that have been implemented through our partnership with strategic partner (OXFAM). Our main experiences are in improving access to WASH services and WASH emergency response projects for vulnerable people affected by conflicts, pandemics (COVID-19), alongside specific intervention (current) for improving access to WASH services and accessibility for people with disabilities and hygiene promotion.

YEC has conducted some studies regarding Water, Sanitation, and Hygiene (WASH) conditions at Governmental schools in the North Gaza governorate, and WASH Needs assessment study in AL Fukhari Area – East Khan Younis. Our current operational capacities are the main office, a staff of 14 persons including executive director, logistics officer, administrative and finance officer, projects coordinator, project engineer, site engineers, hygiene promoters, and social workers.

National WASH focal point

Name: Abd Al-Fattah Al-Ashqar

Title: Executive Director

Email: a-ashqar@yecgaza.ps

Phone number: 0592945555

Gaza WASH focal point

Name: Mohammed Abdelal

Title: Projects Coordinator

Email: m.abdelal@yecgaza.ps

Phone number: 0599344655

Youth Vision Society (YVS)

Type: National NGO

Website: www.yvs.ps

Address: Gaza, Al-Nasser, Humaid St.

Operation fields: ☒ Gaza ☐ West Bank



Organization mission/ vision:

Youth Vision Society (YVS) is an independent Palestinian Youth Organization located in Gaza, was officially registered at ministry of interior in 2009 as a non-profit organization and has been operating since then. YVS provides development services for development for all groups and ages. YVS believes in diversity and thus it targets all community groups irrespective of their sex, creed, political, or religious affiliation, yet it namely focuses on children, youth and women. YVS's vision is to realize a just community founded upon equal rights, equal security, and equal opportunity for all.

YVS seeks the following objectives:

- To empower youths and enhance their civic engagement in the society.
- To empower women, advocate their rights, and provide them with economic opportunities and psychosocial services to boost their resilience and wellbeing.
- To promote child protection through development of cognitive, behavioral, psychosocial capacities and skills in the most vulnerable areas in the Gaza Strip.
- To contribute to development of institutional capacities, including Youth Vision Society and its partners.
- To promote good personal and environmental hygiene in order to protect health.

Therefore, YVS seeks these objectives through working in the fields of Education, Protection, Health, GBV, and Shelter.

WASH Area of intervention:

- | | | |
|--|---|---|
| <input checked="" type="radio"/> Water | <input checked="" type="radio"/> Sanitation and hygiene | <input type="radio"/> Solid waste management |
| <input type="radio"/> WASH in institutions | <input type="radio"/> Floods mitigation and prevention | <input checked="" type="radio"/> WASH sector governance |

WASH Program:

YVS has carried out multiple WASH projects and activities with the aim of promoting good personal and environmental hygiene in order to protect health. For instance, in 2016 YVS conducted a project with Save The Children that aimed at rehabilitating family toilets for the poorest and most impoverished homes in the Beach Camp. The project contributed to offering sanitary, healthy, and hygienic environment for 60 family toilets through key renovation and repair. Likewise, in 2020 YVS has conducted a project with Middle East Children's Alliance that aimed at promoting personal hygiene through distributing Hygiene Kits to 300 families. In addition, YVS conducts multiple activities such as sessions, courses, and symposiums that aim to raise awareness of the importance of promoting and applying health and hygienic activities our day-to-day life. YVS conforms to Water, Sanitation and Hygiene (WASH) Publications.

As for the operational capacities, YVS has three offices, two in Gaza City and one in Northern Gaza. YVS has 2 full time employees and 11 employees full time on different projects. YVS is considered a civil society, non-profit organization. YVS has multiple manuals including a procedures manual through which it carries out its project and activity agreements.

National/ Gaza WASH focal point

Name: Iyad Elejel **Title:** WASH Engineer **Email:** info@yvs.ps **Phone number:** 0599993927



WASH Cluster membership letter - template

{Org. Logo}

Date: 00/00/0000

To: State of Palestine WASH Cluster Coordination Team

Subject: {Organization name} membership in the WASH Cluster- State of Palestine

We are pleased to confirm that {Organization name} wishes to continue to be a {full, Support, Observe} member of the WASH Cluster - State of Palestine. {Organization name} supports the WASH Cluster's work and its mission to promote and support WASH coordination as an integral part of humanitarian response and early recovery following emergencies. {Organization name} also commits to upholding the humanitarian principles of humanity, the humanitarian imperative, impartiality and independence, and the Principles of Partnership.

With this letter, we confirm our commitment to meet the role and responsibilities of a {full, Support, Observe} member in the WASH Cluster, participate in the WASH Cluster meetings and calls, and coordinate our WASH plans, assessments, and intervention with the WASH Cluster.

We also commit to advancing the WASH Cluster's work within our sphere of influence and aim to work with our country-level staff and contacts to strengthen coordination and technical capacity in the field where it matters most.

Sincerely yours,

Name and title of the organization representative

Stamp

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WASH Cluster Partners' Profile - 2021

WASH Cluster Coordination Team

State of Palestine

March 2021

[WASH Cluster Website](#)

