



UNRWA staff with support from the Palestine Red Crescent Society work to distribute critical medication during the COVID-19 outbreak in the West Bank. © 2020 UNRWA Photo

highlights

- The UNRWA Health Department is leading on the Agency's COVID-19 response and issues a [one-page daily sitrep](#) with the latest epidemiological figures.
- The school year 2019/2020 has ended in all UNRWA Fields of Operations (Jordan, Lebanon, Syria, Gaza Strip and the West Bank). The emphasis is now on planning for Catch Up and Back to School with ongoing meetings of all Chiefs and HQ, plus contributions to regional and national webinars on the issue as highlighted in the Partnerships section below. There is also emphasis on articulating and researching lessons learned during the shutdown period, including the overall Education in Emergencies (EiE) response,

the specific areas of focus, for instance self-learning materials, psychosocial support, Technical and Vocational Education and Training (TVET), the findings of Agency-wide parent surveys on technological access, technology platforms and the forthcoming survey on the teachers' support. Work has begun on the UNRWA Guide to Education in the COVID-19 context. This will draw on UNRWA lessons learned and the work of partners – UNESCO, UNICEF, World Bank, Global Partnership for Education (GPE) and the Inter-Agency Network for Education in Emergencies (INEE).

jordan Curfew, in place since 17 March, has been modified (12 midnight to 6 a.m.) but extended until further notice. Movement restrictions have been eased and many business sectors have resumed limited work. Mosques, churches and hospitality services were opened on 6 June. Schools, universities and colleges, cultural centres, wedding halls, public parks and other public facilities remain closed. All borders/ports (air, land, sea) remain closed. Since 21 June the Jordan field office and Amman HQ have been operating at a ceiling of 30 per cent of staff in the office.

west bank State of Emergency extended until 4 July. New access restrictions are in place in parts of the West Bank following a surge in confirmed cases. West Bank ID holders with valid international organization (Arbel) permits are permitted to enter Jerusalem/Israel. International staff are permitted to enter the West Bank without prior coordination, however staff holding Jerusalem IDs still require prior coordination to enter areas A&B.

gaza Israeli-controlled Erez crossing and Egyptian-controlled Rafah Terminal remain closed. Controlled entry is being facilitated for limited numbers of Gaza ID holders who must then enter 21 days' quarantine. Gaza Field Office (GFO) has started a limited return to office-based work.

syria The daily curfew and travel ban were lifted on 26 May. Public and private transportation services have resumed. Universities and institutions reopened on 31 May. All land borders remain closed and international commercial passenger flights remain suspended. A gradual return of UNRWA staff to their offices began on 3 May.

lebanon General closure and curfew from 12 p.m. to 5 a.m., with some essential services exempted, has been extended until at least 5 July. The Lebanon Field Office (LFO) initiated a 30 per cent occupancy return-to-office schedule on 1 June.



unrwa response



health

COVID-19 response activities	
Jordan (JFO)	<ul style="list-style-type: none"> • Outpatient services in health centres (HC) restarted on 14 June. • The mobile dental clinic in the King Abdullah Park refugee camp (Irbid) for Palestinian refugees from Syria (PRS) restarted on a weekly basis. • Oral health preventive services resumed on 14 June and oral health curative services are ready to resume once all the required personal protective equipment (PPE) has been procured.
Lebanon (LFO)	<ul style="list-style-type: none"> • As of 21 June, 1,587 confirmed cases of COVID-19 were reported in Lebanon (1,068 recoveries, 32 deaths). • The triage of patients in the HCs continues and only urgent cases are referred to hospitals. Hospitalization responses remain limited to life saving and tertiary care referrals that affect morbidity. LFO is now subsidizing 30 percent of 'cold' (non-emergency) operations and 100 per cent of cataract surgeries and laminectomies. • The Ministry of Public Health, in coordination with UNRWA, is carrying out random screenings of 4,000 persons in Palestine refugee camps in an effort to measure the nationwide spread of COVID-19.
Syria (SFO)	<ul style="list-style-type: none"> • As of 18 June, 187 confirmed cases of COVID-19 were reported in Syria (78 persons recoveries, 7 deaths). • The triage of patients in the Agency's HCs continues and only urgent cases are referred to hospitals. 17,909 patients have reported respiratory complaints since COVID-19 reporting began in March, while 6,320 cases were identified with respiratory symptoms (non-COVID-19) during this reporting period. • The examination of new patients with non-communicable diseases (NCD) and pregnant women resumed as well as dental curative consultations and the screening of limited mental health and psychosocial cases. • COVID-19 awareness leaflets continue to be distributed. Helplines and telemedicine, including for psychosocial support (PSS), remain operational. 3,343 calls for telemedicine have been received since 12 April. • The provision of two months supplies of medicines to 8,000 vulnerable NCD patients (65+) continues through door-to-door visits and through identified distribution points. 977 home visits have now been carried out since 12 April.
Gaza (GFO)	<ul style="list-style-type: none"> • Two new confirmed COVID-19 cases were reported in the Gaza Strip over the reporting period. This brings the total number of confirmed cases to 72, all detected in, and confined to, quarantine centres for returned travellers (65 cases recovered, 15 are still under treatment and one person died). • The total number of persons under compulsory quarantine for 21 days, as of 21 June, was 384. • 20,495 visits were made to the Agency's triage points during the reporting period. Triage points were set up to isolate patients with respiratory symptoms, 18 in Agency schools located near to HCs and another four in HCs.

COVID-19 response activities

Gaza (GFO)	<ul style="list-style-type: none"> • HCs have seen patient visits increase since Eid al-Fitr nearing pre-COVID-19 levels. There have also been 15,120 remote consultations on established telephone hotlines, an increase since early June. • Home delivery of essential NCD medicines to patients over 70 years and/or with diabetes is underway in cooperation with the RSS programme; 998 drop-offs were made during the reporting period. • The number of individual visits to the online appointment system over the reporting period was 60,122, and included appointment requests for the NCD clinics and the Maternal Child Health (MCH) services. • 234 home visits were carried out over the reporting period prioritizing persons with disabilities, the elderly and injured.
West Bank (WBFO)	<ul style="list-style-type: none"> • Following a recent surge in COVID-19 cases over the past two weeks the number of confirmed cases in the West Bank is 956, including 195 in East Jerusalem. • The rotation for area office staff and relief and health staff in the Southern (Hebron) area resumed from 20 June in response to the increase in the number of COVID-19 cases in the area. Volunteers are assisting the Agency with home distributions of NCD medications.
HQ Programme	<ul style="list-style-type: none"> • Two MS Teams meetings have been held with the HQ Amman Health Department and senior health programme managers from the five Fields as an alternative to the annual retreats. On 16 June, Field family health officers met remotely to discuss maternal health and family planning, child health and development, nutrition, and progress in the implementation of the Sexual and Reproductive Health and Rights (SRHR) project. On 17 June, Chiefs of field health programmes, their deputies and disease control officers met to discuss recent developments in the field, including: <ul style="list-style-type: none"> • ‘Reverse’ business continuity plans for health services; • The resumption of most services at Agency HCs and updates on the different indicators that reflect the situation of service delivery on the ground; • Implementation of each Field’s COVID-19 emergency preparedness plan; • Achievements and challenges in service delivery during the past six months. • Further meetings are being planned on MCH, oral health services, pharmaceutical services, laboratory services, e-Health and mobile applications, hospitalization, NCD, and mental health and psychosocial support (MHPSS). • A full package of materials has been distributed to all UNRWA offices to guide staff during their return to office-based work.
Key Constraints	<p>Syria:</p> <ul style="list-style-type: none"> • The low number of COVID-19 testing facilities in Syria remains a concern. • The security situation in the Dera’a area, southern Syria, continues to be highly volatile and UNRWA continues to monitor the situation. • The Agency is working with the Health Sector to find a solution to the huge differences in the Syrian pound/US dollar exchange rate, which is affecting the procurement of required PPE.



COVID-19 response activities	
Jordan (JFO)	<ul style="list-style-type: none"> JFO is preparing for catch up classes in August in line with Ministry of Education (MoE) plans. An official announcement by the MoE is expected soon.
Lebanon (LFO)	<ul style="list-style-type: none"> School counsellors continue to engage children and families to encourage participation in the summer learning programme. In May, school counsellors provided 1,424 students and 1,531 caregivers with individual counselling. In addition, 6,676 students received care calls to check on their wellbeing and received advice on how to alleviate stress, spend their time productively at home, and encouragement to engage in the programme. Tutoring support to students participating in the accelerated summer learning programme is being provided by 150 university-aged tutors who have recently been recruited to support the children's academic development. Some 81 per cent of UNRWA Technical and Vocational Education and Training (TVET) students participated in e-learning activities in May. The Education Programme is now assessing students' online learning experience during the COVID-19 crisis.
Syria (SFO)	<ul style="list-style-type: none"> Grade 9 in-person catch up classes were held from 31 May to 18 June with COVID-19 preventive measures in place. High school exams for Grade 9 students are scheduled to take place from 21 June to 13 July. The MoE has announced that mobile communications as well as Internet connections will be disconnected in the morning hours during the exam period. The Self Learning Programme continues to be implemented with a focus on Grade 9 students. PSS counsellors continue COVID-19 awareness-raising and support through class WhatsApp groups. There is a limited return of students to TVET centres taking into consideration COVID-19 preventive measures. Disinfection of workshop spaces, laboratories, classrooms and yards continued. Education teams continue to assist other programmes with food packaging and distribution when needed.
Gaza (GFO)	<ul style="list-style-type: none"> The number of individual visits to TVET online resources over the reporting period was 1,276. Secondary school Tawjihi examinations have ended, with UNRWA, as part of the Education Cluster, providing 43 Agency schools as additional testing sites to allow greater social distancing and reducing the need for movement.
West Bank (WBFO)	<ul style="list-style-type: none"> West Bank schools finalized student certificates on the Education Management Information System (EMIS) and the link to view the certificates was shared with parents and school communities. School principals continue to enroll Grade 1 students for the coming school year and 1,842 students have so far enrolled through EMIS, around 60 per cent of the enrollment this year. The Chief of Field Education Programme (CFEP) presented the Agency's back to school model to the Palestinian Authority (PA) MoE and the education sector working group on 11 June. Students at the Ramallah Women's Training Centre (RWTC), Ramallah Men's Training Centre (RMTC) and Kalandia Training Centre (KTC) who participated in the distance learning for the theoretical components of their courses completed their online exams.

COVID-19 response activities

	<ul style="list-style-type: none"> • RWTC and KTC launched the practical component of TVET courses for those students who have already completed the theoretical courses. Health and physical distance protocols were implemented during this training.
<p style="text-align: center;">HQ Programme</p>	<ul style="list-style-type: none"> • With Agency schools now closed for the summer vacation, HQ Education is working with the Fields on their Back to School and Catch Up plans. The Class Formation exercise for the 2020/2021 school year is ongoing, which ensure adherence to the key principles of social distancing and healthy practices, combining face-to-face and remote learning modalities. In this regard progress is as follows: <ol style="list-style-type: none"> 1. Self-learning: The HQ Curriculum team has continued the review of Self Learning Materials developed and shared by field offices. The team is also working to document lessons learned on the use of self-study material during the lockdown in a 'Guide to the Development and Use of Self-Study Material'. 2. PSS, Safety and Hygiene: HQ Education continues to work on Version 2 of 'Supporting Students during the COVID-19 Response: A Guide to Learning, Health, Safety and Psychosocial Resources'. <ul style="list-style-type: none"> • An additional focus for PSS support was explored through working with the non-governmental organization <i>Magic for Smiles</i>. A session for HQ and Field counselling and guidance staff with the <i>Magic for Smiles</i> magician explored how magic (both doing and watching it) can be used as a recreational activity to support the psychosocial well-being of children during the COVID-19 pandemic. Two videos, produced by <i>Magic for Smiles</i> explaining how to teach children to do magic, were shared and are due to be uploaded to the UNRWA TV. Planning will focus on how the magic could be used in all phases of the COVID-19 context, from lockdown to full schooling, including crucially the transition from no schooling to Back to School. • Work to ensure safeguarding in remote and online learning is ongoing and has been a key focus area in the discussions on the joint HQ Education/Information Management and Technology Department (IMTD) 'Review of Tech Platforms to Support Learning'. The design of a communication campaign around staying safe online, including a short animation, social media campaigns and radio broadcasts in Gaza has been done in consultation with the Fields and has now moved into the procurement stage. 3. TVET: TVET HQ has launched the TVET Library, an online platform where VTC instructors can upload and share self-learning materials. Support is currently being provided to the Fields in using the TVET Library. TVET HQ has also produced 'Ethical Guidelines for the Development of TVET Self Learning Materials' in order to ensure that the TVET self-learning materials fully conform with the core values of neutrality, subject appropriateness, confidentiality, privacy and copyrights. TVET HQ is also in the last stage of developing a monitoring tool to collect data on indicators related to student and instructors' access to online learning/training. 4. Monitoring and Evaluation: Preliminary analysis of the Agency-wide Parent Phone Survey has been conducted and will soon be shared with Fields to inform planning for Catch Up and school re-opening. HQ Education and IMTD have discussed the initial findings from the report on technological tools used to support self-learning and will soon present key findings and recommendations to the Fields to facilitate improvement in the use of technology Agency-wide. Plans and protocols for the teacher phone interviews, designed to assess how teachers supported students during school closures in March-May 2020, have been finalized and data collection is on track to begin by 21 June. HQ Education is also working with the Fields to assess the status of key data points needed for reporting on COVID-19 related funding in the coming months. • Partnerships: UNRWA continues to contribute to regional discussions. HQ Education contributed

COVID-19 response activities

	<p>to the discussions around the Syria Response Indicators Management Package working with UNICEF and other partners. The Agency was also represented among a group of global education experts in a consultation on digital technology and education in a 'post-COVID-19' world organized by the EdTech Hub and funded by the World Bank and DFID, to inform guidance the EdTech Hub will provide to governments. On 11 June, HQ Education together with Field chiefs of education attended the PA MoE meeting on their Palestine response to the UNESCO/UNICEF/UNRWA/WFP/World Bank 'Regional Framework for Back to School'. At the meeting, which was attended by the PA Minister of Education and chaired by UNESCO Ramallah office, the CFEF WBFO presented the UNRWA model for back to school. The key point discussed in the meeting was the role of a combined face to face and self-study model. UNRWA HQ Education also participates in the weekly UN Inter-Agency meetings at the regional level. Preparations are underway for the second regional webinar on back to school to take place on 8 July.</p>
<p>Key Constraints</p>	<p>Education Programme HQ</p> <ul style="list-style-type: none"> Financial limitations are key considerations in any model of Catch Up and Back to School phases of the emergency response given the imperatives for social distancing and health and hygiene.



relief and social services (rss)

COVID-19 response activities

<p>Jordan (JFO)</p>	<ul style="list-style-type: none"> Unconditional cash distributions to PRS have been completed for the second quarter. Agency social workers continued contacting refugee families, including PRS families, via phone and WhatsApp, to provide health awareness messages, support and advice on available emergency hotlines.
<p>Lebanon (LFO)</p>	<ul style="list-style-type: none"> LFO has temporarily suspended the remaining cash distributions until an additional verification exercise is completed. Ninety-one (91) percent of allocated funds have now been distributed amongst 79,165 Palestine refugee families.
<p>Syria (SFO)</p>	<ul style="list-style-type: none"> June cash distributions are ongoing and as of 17 June, 61 percent of eligible refugees have received cash assistance to cover the next three months. Fifty-one cash distribution points are being used in the current round. Ninety-three (93) percent of eligible Palestine refugees have received in-kind food baskets as of 18 June. 2,397 refugee families displaced from Yarmouk (Damascus) received food baskets in Yalda town during the reporting period. The distributions were carried out over five days. Registration services were resumed and preparations are in place to initiate online registration applications to update Palestine refugee data. Community based organizations (CBOs) reopened during the reporting period, although at a reduced capacity.
<p>Gaza (GFO)</p>	<ul style="list-style-type: none"> RSS staff continued to work remotely and responded to 1,993 calls and 107 emails from beneficiaries during the reporting period. Enquiries were mainly related to food assistance. In the reporting period 93 case management cases were received via the hotlines, including 13 case work interventions (psychosocial support and referral), 23 psychosocial consultations, and 51 legal consultations.



109 families in Gaza received relief parcels that included blankets and mattresses.
© 2020 UNRWA Photo by Khalil Adwan

COVID-19 response activities	
Gaza (GFO)	<ul style="list-style-type: none"> • Distribution of the second food cycle started on 17 May with around 45,331 families scheduled to receive their food baskets under the new home delivery modality during the reporting period.
West Bank (WBFO)	<ul style="list-style-type: none"> • Training sessions for health staff under the 'Strengthening coordinated and mainstreamed Gender Based Violence (GBV) prevention, mitigation and response' project, funded by the Government of Italy, started on 9 June. The sessions, remotely conducted by the implementing partner the Palestinian Counselling Centre, involved eight staff members in each health clinic. • The RSS online remote registration application became operational on 10 June. Twenty-one registration applications were received through the system on the first day. • Food and NFI parcels for people under quarantine started on 10 June in coordination with local communities. • Food distributions for Bedouin and other herder communities started on 10 June throughout the West Bank in coordination with WFP.
HQ Programme	<p>Staff care</p> <ul style="list-style-type: none"> • A counselling service remains available to Area staff in all Fields and HQ Amman to provide additional support with issues arising from the COVID-19 crisis. This service is confidential and free of charge. Additional support is being provided through a series of videos posted to the official UNRWA Staff Facebook group. • A counselling service for international staff continues to be available to all international staff in all Fields and HQ Amman upon request. This service is provided by external clinical psychologists and is confidential and free of charge.
Key Constraints	<p>Syria</p> <ul style="list-style-type: none"> • The growing economic crisis is putting increased financial pressure on Palestine refugee households, especially the most vulnerable, who are facing a drastic reduction in purchasing power. The situation is exacerbating already high levels of poverty and growing food insecurity with the risk of malnutrition. Serious concerns are arising that families will increasingly turn to negative coping mechanisms, including early marriage and child labour.



infrastructure & camp improvement (icip)

COVID-19 response activities	
Jordan (JFO)	<ul style="list-style-type: none"> • Beneficiary selection for shelter reconstruction/rehabilitation projects in Talbieh, Husn and Jerash camps has started.
Lebanon (LFO)	<ul style="list-style-type: none"> • Shelter rehabilitation, installation management and infrastructure work has resumed. On-site staff is at 30 per cent capacity in line with the government's recommendations.
Syria (SFO)	<ul style="list-style-type: none"> • Sanitation services in the nine official camps and one unofficial camp are carried out daily in addition to disinfection activities in UNRWA facilities. Disinfection activities are also being provided for the informal gatherings. • Garbage collection points continue to be disinfected along with larger areas in the camps.
Gaza (GFO)	<ul style="list-style-type: none"> • Sanitation work, including the cleaning of roads and alleys, solid waste collection and disposal, is ongoing. • The total quantity of solid waste collected and transported from camps to landfills over the reporting period was around 3,150 tons. • Water wells are being maintained and the Agency is operating nine wells in three camps (Khan Younis, Rafah and Jabalia) to supply around 18,800 refugee households. • All shelter reconstruction/rehabilitation activities and construction works continue to be temporarily suspended.
West Bank (WBFO)	<ul style="list-style-type: none"> • Disinfection activities in the camps are ongoing.
HQ Programme	<ul style="list-style-type: none"> • Guidelines for safe work practices and occupational health and safety for sanitation services and construction activities are under preparation. • Technical support is being provided to ICIP teams in Fields on safely managing construction activities.



microfinance

COVID-19 response activities	
Fields and HQ Programme	<ul style="list-style-type: none"> • In Jordan, Syria and Gaza loan repayments were deferred during April and May and in the West Bank for three months in April, May and June. Collection of payments and loan disbursements resumed on 1 June in the four Fields (there is no MD programme in LFO). • Jordan: The Agency's eight microfinance branches have now opened full-time for five days a week. • Syria: SFO's four microfinance branches are now operating full-time for five days a week. • Gaza: MD Gaza opened its three branches full-time from 31 May, although staff are working on a rotation basis. • West Bank: MD WB opened its eight branches full-time five days a week. • All staff in MD offices in the four Fields are provided with face masks and sanitizer gel. • All HQ staff in Jerusalem returned to office-based work on 1 June. • The HQ Microfinance Department is developing an intervention strategy to rebuild the livelihoods of poor and marginalized groups as part of the initiative to promote the region's economic recovery after the COVID-19 crisis. MD foresees a role in development initiatives and in making an impact on the economic empowerment and self-reliance of target groups through improved livelihoods.



COVID-19 response activities	
Jordan (JFO)	<ul style="list-style-type: none"> • Of the eight protection cases recorded, JFO provided counselling and guidance for seven cases and one case was referred internally to RSS. • JFO staff participated in Child Protection Safe Referral Training with the Jordan River Foundation, and in the Interagency Coordination meeting to discuss the situation in the King Abdullah Park refugee camp.
Lebanon (LFO)	<ul style="list-style-type: none"> • LFO has suspended in-person legal awareness sessions in camps and unofficial gatherings because of the lockdown but its legal aid unit has been able to conduct Skype trainings on labour law. These trainings have reached 200 refugee youth to date.
Syria (SFO)	<ul style="list-style-type: none"> • A total of 2,406 calls were received on help lines from 5 April to 3 June from 21 locations in Syria (58 percent female and 42 percent male callers). Calls were primarily in relation to cash and food assistance. • Family support offices have now reopened at a reduced capacity for legal and GBV support. • There is ongoing monitoring of the protection situation and political developments in country, including those impacting on access to Agency services.
Gaza (GFO)	<ul style="list-style-type: none"> • A SOP for the remote management of critical and high-risk protection cases has been drafted.
West Bank (WBFO)	<ul style="list-style-type: none"> • Throughout the lockdown/curfew there has been continued investigating and documenting of alleged human rights violations against Palestine refugees, including injuries and fatalities from live ammunition, using both in person and also remote modalities specifically developed for the COVID-19 crisis. • Monitoring of at-risk and vulnerable communities, many in remote areas, is ongoing to identify needs and to raise concerns. • The Protection Intervention Unit has been supporting other Agency staff in coordinating movement and access in the context of the COVID-19 restrictions, including by facilitating the distribution of food to Bedouin and other herding communities.
HQ Division	<ul style="list-style-type: none"> • The HQ Protection Division participated in the UN Secretary-General's 'Disability-inclusive response to COVID-19' workstream activities on 2, 11 and 12 June. Disability good practices and testimonies during the COVID-19 crisis are being compiled in collaboration with the field offices. • The Gender Section has been in discussion with UN Women in Jordan on ways to further integrate gender into the COVID-19 recovery rapid assessment and forward strategies.
Key Constraints	<p>Syria</p> <ul style="list-style-type: none"> • Child Protection and GBV identification remains challenging in the current environment. • Protection training and regular activities remain suspended, however discussions are ongoing with programmes and area protection working groups on how to safely resume activities with some expected to restart soon.



COVID-19 response activities	
HQ Programme	<ul style="list-style-type: none"> • Recommendations have been issued on the management of mass gatherings in UNRWA premises and communications have been prepared by the Health Department.

priorities

COVID-19 response activities	
Jordan (JFO)	<ul style="list-style-type: none"> • In line with the back-to-office plan staff in Amman and Area offices are gradually returning to office-based work with safety precautions in place in order to meet the needs of refugee communities.
Syria (SFO)	<ul style="list-style-type: none"> • Discussions are ongoing to develop plans to support the most vulnerable refugees given the economic hardship they are going through, especially with the devaluation of the Syrian pound and increase in food prices. WFP's national average reference food basket price increased 123 per cent between October 2019 and May 2020. The informal exchange rate weakened to its lowest point on record to around SYP 3,000 to US\$ 1. The Syrian government has announced a new rate of SYP 1,256 to US\$ 1.
Gaza (GFO)	<ul style="list-style-type: none"> • Planning for the third quarter (Q3) food distribution. • Planning for catch up sessions and the new school year. • Preparations for the distribution of one-off cash assistance to 46,000 vulnerable refugees at the end of July.
West Bank (WBFO)	<ul style="list-style-type: none"> • Preparation and distribution of food parcels and NFI kits for families under home quarantine as needed. • The dissemination of information and health measures to ensure staff safety.
HQ Programme	<p>Educational Planning</p> <ul style="list-style-type: none"> • Finalizing the Class Formation for the 'traditional' model of schooling and for the reopening of schools in a COVID-19 context. • Finalizing the Guide to Education in the COVID-19 context. <p>Self-learning</p> <ul style="list-style-type: none"> • Finalizing the UNRWA Guide to Developing Self Learning Materials (SLM). <p>PSS, Safety and Hygiene</p> <ul style="list-style-type: none"> • Developing School Hygiene Protocols in preparation for schools reopening. <p>TVET</p> <ul style="list-style-type: none"> • Disseminating the Emergency Response Grid to the Fields to update their emergency response for May and June. • Disseminating the 'Ethical Guidelines for the Development of TVET Self Learning Materials' to all Fields. <p>Monitoring and Evaluation</p> <ul style="list-style-type: none"> • Launching the teacher phone interviews and complete data collection. • Disseminating the findings from the parent phone survey and technological tools mapping.

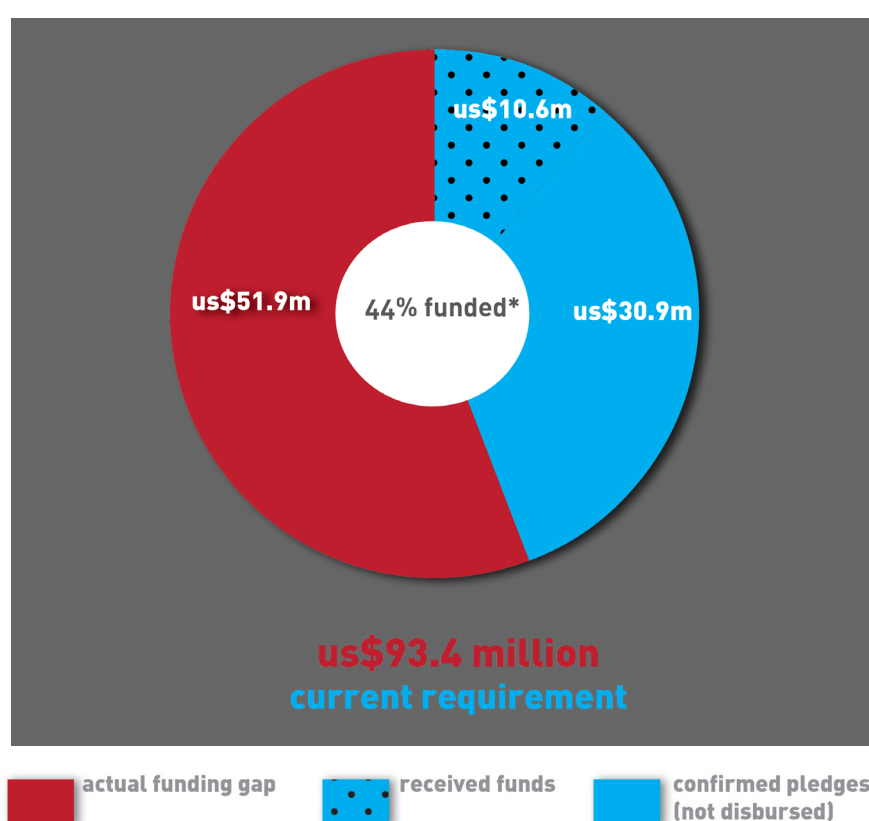
COVID-19 response activities

Key Constraints	Syria <ul style="list-style-type: none">Tensions have been increasing in southern Syria (Dera'a area) with several protests and significant violent clashes occurring. Agency operations have been impacted, including HCs in Muzeirib and Jilin villages where patients collect their medications since home deliveries are not possible due to the deteriorating security situation. SFO is monitoring the situation closely in order to support operations in the area and make changes as necessary.
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funding

Updated COVID-19 UNRWA Flash Appeal

UNRWA has released an updated Flash Appeal, requesting US\$ 93.4 million to cover its humanitarian operations for COVID-19 response for the period March-July 2020. The Flash Appeal is available [here](#).



* Confirmed pledges for the UNRWA COVID-19 Flash Appeal include US\$ 2.6 million in funds re-allocated from previous pledges.

** Percentage of confirmed, non-disbursed pledges and received funds against the annual requirement.

Funding status as of 16 June 2020



united nations relief and works agency
for palestine refugees in the near east

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UNRWA is a United Nations agency established by the General Assembly in 1949 and is mandated to provide assistance and protection to a population of some 5.6 million registered Palestine refugees. Its mission is to help Palestine refugees in Jordan, Lebanon, Syria, West Bank and the Gaza Strip to achieve their full potential in human development, pending a just solution to their plight. UNRWA services encompass education, health care, relief and social services, camp infrastructure and improvement, microfinance and emergency assistance. UNRWA is funded almost entirely by voluntary contributions

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