

All HCs are operational (only 14 Jordan open today, and 1 HC closed in WB serving Biddu). Health staff, sanitation labourers, distribution staff, and security guards use protective personal equipment (PPE). A drop in the number of patients at HCs has been observed. Special measures are put in place at HCs for triage and limiting contact and time of stay at HCs. NCD patients received medicines to cover 2-3 months of treatment. Some medical services have been reduced/ suspended depending on the fields. Plans for telemedicine/hotlines finalized/in progress as well as plans to reduce health staff where appropriate.

URGENT: IMTD Advisory: Reported phishing emails attacks: IMTD has received many reports of a email phishing attempt that appears to come from a legit UNRWA sender (h.chanaa@unrwa.org), with a link to a website that would then ask for your credential. If you receive these emails or any other suspicious messages, **DO NOT CLICK** on any links. This is an attack to try to steal your identity (UNRWA ID/password) and we urge all staff members to **NOT CLICK** on the link, delete email immediately. If you have accidentally clicked on that link, please change your password immediately at: <https://ads.unrwa.org>. Send your feedback to your local service help desk: **HQA:** 2550, **HQG:** 7670, **JFO:** 5199, **GFO:** 7500, **LFO:** 35555, **SFO:** 4335 and **WFO:** 6789. You may email the support staff by replacing "XXX" with your fields' acronym as above, in the email address: ServiceDesk-XXX@unrwa.org

Field	LIFELINE
Gaza	<ul style="list-style-type: none"> All cafes, wedding halls, houses of mourning, weekly public markets, and restaurants, etc. are banned. Friday prayer and prayers at mosques are suspended for 2 weeks. De-facto Authority stopped exportation of agricultural products. Banks are currently closed, and individuals can only withdraw money from the ATMs. Vegetables shops, supermarkets, clothing and electronic devices shops open normally De facto authority extended the quarantine period for 2-3 weeks for returnees from abroad.
West bank (and Jerusalem)	<ul style="list-style-type: none"> All schools, universities, public parks and all stores are closed All borders are closed (except for goods), and no movement between WB governorates, and no movement within all urban areas (with exceptions). Citizens requested to remain with their homes. Palestinian labourers who travel to Israel for work are asked to return to their homes (and remain in home quarantine for two weeks) or remain in Israel until the situation changes Public institutions and government offices, except for essential providers (pharmacies and food) and the Ministries of Health, Finance and Interior are closed. All movement permits were cancelled, and movement is allowed for health, emergency staff and press. UNRWA staff faced can reach their duty stations by using their UNRWA IDs. The Israeli Cabinet has approved new emergency regulations to reduce the spread COVID-19.
Jordan	<ul style="list-style-type: none"> MoH announced that treatment is free of charge for COVID-19 confirmed cases. The Mouneh platform (www.mouneh.jo), was launched as a lead to companies and licensed applications to delivery services to homes from 10am-6pm in all governorates of the Kingdom. Staff can go out on foot to the neighbourhood markets. Only people with e-permits can use vehicles. Over 1148 internationals were released from the quarantine hotels at the Dead Sea and in Amman today. This included 36 UN personnel/dependents. They will continue a two-week home-quarantine. The Central Bank of Jordan announced that all bank branches will be open during 10:00-15:00 every day. People can anonymously report any suspected cases of COVID-19 or violations of self-quarantine via a new hotline (193). Reporting symptoms and seek medical assistance continues via hotline no. 111. The Ministry of Education (MoE) launched four online training courses for teachers
Lebanon	<ul style="list-style-type: none"> A country wide general closure from 7pm until 5am including commercial stores, supermarkets, all institutions responsible for processing, producing, storing and selling food items except bakeries, flour mills, pharmacies, medical equipment/supplies, factories and companies providing security services. Salary payments take place at a limited number of ATMs. The Ministry of Public Health (MoPH) announced its COVID-19 hotline number (01-594459).
Syria	<ul style="list-style-type: none"> Bakeries suspended the direct selling to citizens. Bread is now being delivered to homes. The mass public transportation has been suspended throughout the country Within the curfew hours, all events are closed without exceptions. There is a severe shortage of PPEs and a lot of congestion at the bread distribution points. Suspension on renewal and issuance of civil documents, including passports, travel documents, all types of residences, driving licenses and criminal record documents.