

1. Epidemiological situation (WHO data: as of 4 April 2020)
Number of cases including Palestine refugees (PRs)

- Lebanon: 527 cases, (PRs: 1)*, 35 recovered, 18 deaths (local trans)*
- West Bank: 214 cases, (PRs: 34)*, 18 recovered, 1 death (PR) (local trans)*
- Jordan: 323 cases, (PRs: 0)*, 74 recovered, 5 deaths (local trans)*
- Gaza: 12 cases, (PRs: 9)*, 3 recovered, 0 deaths (local trans)*
- Syria: 16 cases, (PRs: 0)*, 2 deaths (imported cases only)*

ALL COUNTRIES at HIGH RISK: COVID-19 PANDEMIC

(* MoH, * Not officially declared, ? suspected & under investigation)

Global situation (WHO) 02:45 pm Amman time

- 1,133,681 cases, 62,784 deaths, 208 countries/areas/territories with cases

Situation in neighbouring countries

- Iran: 55,743 cases 3,452 deaths
- Iraq: 878 cases, 56 deaths
- Egypt: 1,070 cases, 71 deaths
- Israel: 7,589 cases, 42 deaths

2. UNRWA Fields of operations summary updates

Access/movement	Work modalities
Gaza	The overall security risk level is assessed moderate.
Partial lockdown in effect. Erez crossing is shut down for permit holders and is open for special medical and humanitarian cases only. Rafah Terminal closed in both directions, opened for imported goods and for urgent medical and humanitarian cases. Returning Palestinians are quarantined upon arrival. Kerem Shalom crossing was closed on 4 April. Movement restrictions appear imminent, and a system of ID cards for critical services is under discussion.	Field (FO) and Area Office (AO) staff telecommuting until 15 April, except for Health and other critical staff. Schools and vocational training centres remain closed until further notice. Relief and Social Services (RSSP) offices are closed, with no home visits except in emergency cases. Around 4,300 families received their food baskets via the new house-to-house delivery modality for food distribution, with positive feedback received from families. Daily sterilisation of Health Centres (HCs), sanitation offices, water wells, equipment and vehicles is ongoing. Microfinance has deferred installments for clients for the month of April. Home delivery of NCD medicines started.
West Bank (WB)	The overall security risk level is assessed low.
Curfew imposed across the WB, including to/from East Jerusalem, except for emergencies. Movement restrictions remain severe across the WB. Movement in Ramallah is allowed only during 10:00 am to 5:00 pm. Additional checkpoints and blockades were reported around Bethlehem (under 24 hrs. curfew) and surrounding areas and Artas village is still completely isolated. Movement is allowed for health, emergency staff and press. All Ministries are closed. Biddou and surrounding villages are under curfew & strict lockdown. The state of emergency was extended for another month. All Governorates in the North continue to carry out screening and testing of workers returning from Israel.	Schools and all Microfinance (MF) branches remain closed. FO are telecommuting until 15 April. RSSP launched a hotline for the provision of psychosocial support. RSSP continued to provide protection-related services and follow up on Child and Family Protection (CFP) and GBV cases. Food distribution with WFP for Bedouins continues. Kalandia and Biddou health centre are closed. Critical staff, guards, sanitation workers and drivers on duty. Hebron city is totally locked down. UNRWA vehicles were redeployed to staff as needed. UNRWA staff members had no problems accessing their duty stations (especially health, emergency, and essential staff). Sterilising campaign continued in the camps in all three areas. Home delivery of NCD medicines started, 150 patients in Biddou received their medicines (4 April). Positive cases were detected in Kalandia (1 patient attending the HC was found positive) and Tulkarem (2 confirmed cases did not visit HC since 27 Feb).
Jordan	The overall security risk level is assessed minimal (except North East where it is assessed moderate).
All ports still closed. Partial curfew in effect (6:00 pm to 10:00 am). Only one person, with e-permit only, will be allowed per vehicle except for emergency cases. More security forces to enforce the curfew will be deployed in towns and villages. All official UN vehicles, carrying a "7" or "UN" licence plate, are free to move during 10:00 am to 6:00 pm within Amman only. Movement outside Amman requires prior coordination. The driver and any passengers (int. or local) in such vehicles must have at least a UN ID (UNLP is preferred). The movement permission does not apply to yellow no. '8' plates.	Education institutions, MF branches and CBOs closure extended. Public and private sector closed, except for vital sectors. UNRWA FO & AOs are closed, and staff are telecommuting until 15 April. Guards and sanitation labourers work normally. People aged 16-60 can go out on foot for purchasing of basic commodities. Shops open from 10:00 am to 6:00 pm, with curfew from 6:00 pm till 10:00 am. A full curfew will be imposed from 6:00 pm on Thursday 2 April to 10:00 am on Saturday 4 April. Until 4 April, health staff delivered, in cooperation with local communities, medicines to a total of 11,394 priority group of patients in all four Areas. UNRWA security Guards work modality in all the installations is back to normal (2 Guards for 24 hrs).
Lebanon	The overall security risk level is assessed low.
All borders are closed. Lockdown of the country has intensified by General Security Forces and has been extended until 12 April. All citizens were requested to self-quarantine at homes. A country wide general closure (curfew) is in place, controlled by security forces, from 7:00 pm until 5:00 am with some essential services (security, bakeries, medicine) exempted.	HCs are open between 8:00 am and 2:00 pm. FO and AOs are closed, all staff are telecommuting until 12 April except for health centre staff, sanitation workers and key staff from other programmes. Patients are required to make appointments by phone before coming to their health centres. Schools and training centres are closed. LFO will cover 90% and Palestine Embassy in Lebanon will cover 10% of the hospital cost for confirmed COVID-19 PR cases. In coordination with MSF, LFO is preparing STC's dormitories for use as possible isolation units for mild confirmed COVID-19 cases. All health centres are thoroughly disinfected by sanitation teams daily.
Syria	The overall security risk level is assessed high.
Country-wide curfew in effect from 6:00 pm to 6:00 am. All ports are closed except for cargo trucks. Closure of all commercial activities until further notice, excluding foodstuffs, pharmacies, cleaning centres, and medical supplies. Government ministries reduced their work force. Movement is prevented between governorates, and between urban and rural areas excluding those with permits, emergency services, main services providers, health workers and the press. All UN staff are permitted to move freely within two governorates (Homs & Hama), and are subject to curfew in other areas.	Emergency food and emergency cash distribution continue. UNRWA schools, training centres and CBOs are closed. Disinfection and cleaning of camps is ongoing. Sanitation and Security staff work in full capacity. Office time across Syria FO is 8:30 am to 2:00 pm. Critical staff come to the office on shifts; other staff are telecommuting until 16 April. The Ministry of Foreign affairs (MoFA) has approved travel of UNRWA's staff between rural areas and cities. Almost all UNRWA staff in rural areas have been able to reach their workplaces. UNRWA operations in some localities are affected by the security situation, e.g. Aleppo, Daraa, Latakia, and Hama. Qaber Essit (QE) area, and QE camp are isolated. QE HC will be operated by the staff live in the camp. All other UNRWA staff living in QE were asked to stay at their houses.
HQ (Amman, Jerusalem and Gaza)	
Same as field of operations	All HQ offices are closed, and most staff are telecommuting until 15 April.
UNRWA Liaison offices	
Staff are telecommuting as follows: Cairo Office until 15 April, NY and Washington until 30 April, and Brussels until 19 April (if there is no substantial change by then, measures will continue to be applicable until 3 May)	

3. Annexes: Health services update and Lifeline

 Please email us at: unrwa-covid19@unrwa.org for any questions.

All HCs are operational (In Jordan most open to dispense home-to-home NCD medicines, and in WB, 2 HCs Kalandia and Biddu are closed). Health staff, sanitation labourers, distribution staff, and security guards use protective personal equipment (PPE). A drop in the number of patients at HCs has been observed. Special measures are put in place at HCs for triage and limiting contact and time of stay at HCs. NCD patients received medicines to cover 2-3 months of treatment. Some medical services have been reduced/ suspended depending on the fields. Plans for telemedicine/hotlines finalized/in progress as well as plans to reduce health staff where appropriate.

Field	LIFELINE
Gaza	<ul style="list-style-type: none"> All cafes, wedding halls, houses of mourning, weekly public markets, and restaurants, etc. are banned. Friday prayer and prayers at mosques are suspended for 2 weeks. De-facto Authority stopped exportation of agricultural products. Banks are currently closed, and individuals can only withdraw money from the ATMs. Vegetables shops, supermarkets, clothing and electronic devices shops open normally De facto authority extended the quarantine period for 2-3 weeks for returnees from abroad.
West bank (and Jerusalem)	<ul style="list-style-type: none"> All schools, universities, public parks and all stores are closed All borders are closed (except for goods), and no movement between WB governorates, and no movement within all urban areas (with exceptions). Citizens requested to remain with their homes. Palestinian labourers who travel to Israel for work are asked to return to their homes (and remain in home quarantine for two weeks) or remain in Israel until the situation changes Public institutions and government offices, except for essential providers (pharmacies and food) and the Ministries of Health, Finance and Interior are closed. All movement permits were cancelled, and movement is allowed for health, emergency staff and press. UNRWA staff faced can reach their duty stations by using their UNRWA IDs. The Israeli Cabinet has approved new emergency regulations to reduce the spread COVID-19. All persons in Israel are now to wear masks and gloves in public
Jordan	<ul style="list-style-type: none"> MoH announced that treatment is free of charge for COVID-19 confirmed cases. The Mouneh platform (www.mouneh.jo), was launched as a lead to companies and licensed applications to delivery services to homes from 10am-6pm in all governorates of the Kingdom. Staff can go out on foot to the neighbourhood markets. Only people with e-permits can use vehicles. Over 1148 internationals were released from the quarantine hotels at the Dead Sea and in Amman today. This included 36 UN personnel/dependents. They will continue a two-week home-quarantine. The Central Bank of Jordan announced that all bank branches will be open during 10:00-15:00 every day. People can anonymously report any suspected cases of COVID-19 or violations of self-quarantine via a new hotline (193). Reporting symptoms and seek medical assistance continues via hotline no. 111. The Ministry of Education (MoE) launched four online training courses for teachers. GoJ announced, Public Health Centres will be open from Sunday until Thursday to receive new-borns for screening, meanwhile postponing administering preventive vaccines for one month.
Lebanon	<ul style="list-style-type: none"> A country wide general closure from 7pm until 5am including commercial stores, supermarkets, all institutions responsible for processing, producing, storing and selling food items except bakeries, flour mills, pharmacies, medical equipment/supplies, factories and companies providing security services. Salary payments take place at a limited number of ATMs. The Ministry of Public Health (MoPH) announced its COVID-19 hotline number (01-594459). The government has announced LBP 400,000 cash assistance for Lebanese families most affected by the economic crisis and nationwide lockdown.
Syria	<ul style="list-style-type: none"> Bakeries suspended the direct selling to citizens. Bread is now being delivered to homes. The mass public transportation has been suspended throughout the country Within the curfew hours, all events are closed without exceptions. There is a severe shortage of PPEs and a lot of congestion at the bread distribution points. Suspension on renewal and issuance of civil documents, including passports, travel documents, all types of residences, driving licenses and criminal record documents.