

HIGHLIGHTS

- Second fatality recorded in the oPt.
- Undocumented COVID-19 cases in East Jerusalem of increasing concern.
- The Inter-Agency Response Plan for the COVID-19 crisis, over 80 per cent funded, is currently under revision to include critical emerging needs.

COVID-19 CONFIRMED CASES IN OPT

284*

Total cases

58 Recovered

2 Death

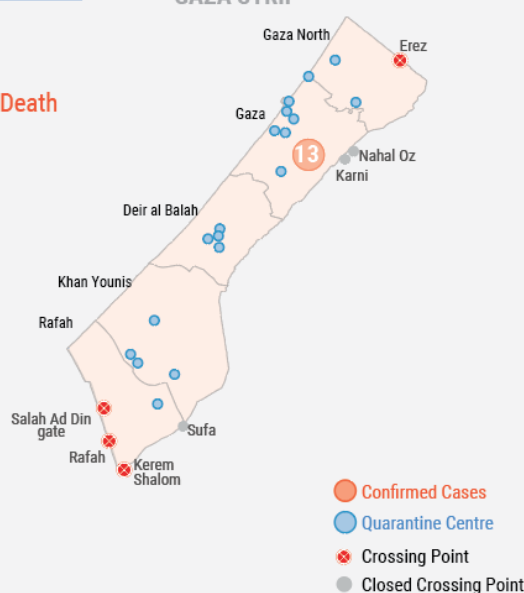
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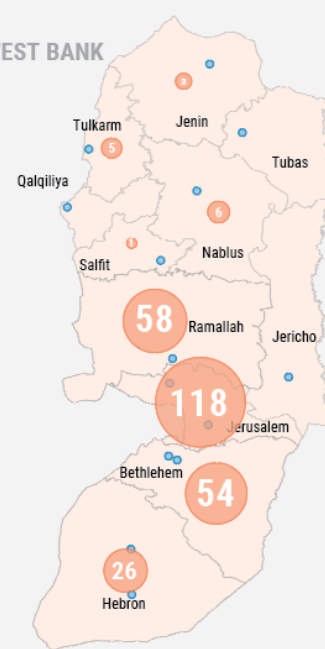
men women

*Excluding people with COVID-19 in East Jerusalem

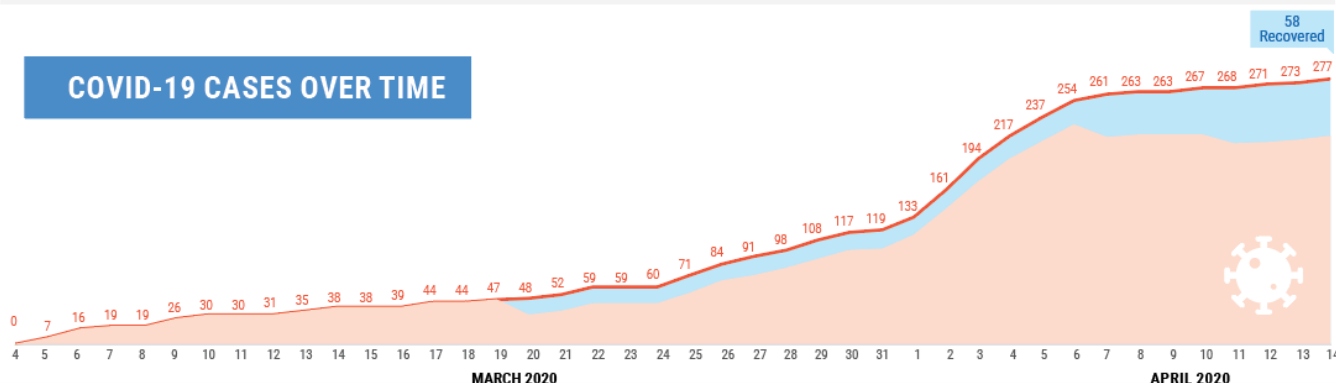
GAZA STRIP



WEST BANK



COVID-19 CASES OVER TIME



274

People with COVID-19
(confirmed cases)

17,329

People tested for COVID-19

58

Quarantine and
treatment centres

US\$34 million

request for Inter-Agency
Response Plan

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SITUATION OVERVIEW

As of 14 April, a total of 284 Palestinians are confirmed to have COVID-19 in the oPt, 271 in the West Bank (excluding East Jerusalem Palestinians), and 13 in the Gaza Strip, with 58 of these recovering. A 55-year-old man died on 10 April, bringing to two the total number of fatalities, both in the West Bank. The current number of people detected positive for COVID-19 in the oPt, especially in Gaza, remains low relative to other countries, but this may reflect the limited testing capacity. Of increasing concern is the lack of information regarding cases in East Jerusalem, as these are not covered by the Palestinian Ministry of Health (MoH) and are not disaggregated in the overall figures by the Israeli authorities.

The Government of Palestine is leading the efforts to contain the outbreak in coordination with the Israeli authorities and international actors, primarily the World Health Organization (WHO). In early March it declared a State of Emergency, which has been extended through to 4 May.

The capacity of the Palestinian health system to cope with an expected increase in caseload remains severely impaired by longstanding challenges and critical shortages, particularly in Gaza. The most needed items are currently in short supply due to the unprecedented global demand, including personal protective equipment (PPE) kits and supplies to conduct COVID-19 tests. Hospitals across the oPt also face shortages of specialized staff in intensive care units. The imminent influx of up to four thousand Palestinians into Gaza via the Rafah Crossing, who have been unable to return from Egypt until now, will place additional strain on testing capacities and quarantine facilities in Gaza.

The negative impact of movement restrictions, growing unemployment and the closure of schools on the most vulnerable Palestinians is of increasing concern. Reports from service providers indicate that domestic violence affecting women and children is on the rise. The Palestinian Ministry of Social Development (MoSD) estimates that at least 53,000 families across the oPt have fallen into poverty in recent weeks, due to the loss of a source of income. The UN Special Coordinator, Nikolay Mladenov, has also warned of the socio-economic consequences of the crisis on the already-weakened Palestinian economy, with revenues from trade, tourism and transfers declining to their lowest levels in the last two decades, and has reiterated a call for strong international donor support.

West Bank

Strict movement restrictions and social distancing measures remain in place. Currently, there are sixteen official quarantine centres and fourteen unofficial quarantine and medical facilities across the West Bank, where people who have COVID-19 are hosted, with additional community-based centres being established in refugee camps. The authorities have reported an acute shortage of medical equipment and supplies, including testing kits, as well as trained personnel.

Concerns regarding the return of tens of thousands of Palestinian workers employed in Israel and the related risk of a spread of the virus have diminished somewhat, with the Palestinian Prime Minister announcing that there is ongoing cooperation with the Israeli authorities to handle the return of the workers in a coordinated and measured manner, while ensuring their health and security. The majority have remained in Israel during the ongoing Jewish Passover holiday, as the Israeli authorities maintained the validity of their work permits. Those who did return were monitored and registered by the Palestinian authorities and supplied with health information materials and instructions for home quarantine. Concerns persist regarding the difficulty of imposing the mandatory 14-day home quarantine and other measures on unauthorized workers, who have returned from Israel by sneaking through openings in the Barrier.

The access of patients from the remainder of the West Bank referred to hospitals in East Jerusalem and Israel remained limited to emergency cases and cancer patients. The East Jerusalem Hospital Network has announced that all of their six facilities are preparing to deal with cases of COVID-19 that require clinical care, with 50 beds assigned for COVID-19 patients in Makassed and St. Joseph, and the other hospitals ready to support the network with medical and nursing staff. The hospitals continue to suffer from chronic underfunding, which hinders the

provision of medical drugs and treatment: a contribution of 95 million Euros have been received from the European Union to help address urgent funding requirements.

In response to a petition to the Israeli Supreme Court, as of 14 April, the Israeli authorities have committed to opening health clinics and coronavirus testing centres for the estimated 150,000 Palestinians living in East Jerusalem neighbourhoods beyond the Barrier.

Since the beginning of the crisis the Israeli authorities have largely frozen the demolition of inhabited homes but continued targeting livelihood and service-related structures, with one recorded during the reporting period, adding strain to already vulnerable communities. Previous weeks also witnessed a surge in attacks by Israeli settlers, as well as incidents raising concern about excessive use of force by Israeli soldiers.

Gaza Strip

As of 13 April, only 2,106 people have been tested for COVID-19 in Gaza, including some conducted in the West Bank or in Israel due to lack of capacity. The health authorities in Gaza continue to appeal for more support to procure additional testing kits, with some people waiting to be released from quarantine pending testing. The number of people in 18 active designated quarantine sites, including health facilities, schools and hotels, has dropped to 623, on the conclusion of their 21-day mandatory quarantine period. All non-emergency surgeries have been suspended and primary healthcare is restricted to 14 centres, which provide essential services only.

Access for Palestinians from Gaza to the outside world via the two passenger crossings with Israel and Egypt remains severely constrained. The Israeli-controlled Erez crossing has been largely shut down since 12 March for most permit holders and is functioning on a further reduced scale during the Passover holiday. As in the West Bank, the exit of patients has been limited to emergency cases and cancer patients. Exit to Egypt via the Rafah crossing has been halted by the Egyptian authorities, as of 15 March.

Regarding entry into Gaza via the Rafah crossing, which is set to open for four days from 13 to 16 April, the Hamas authorities have requested Palestinians who are currently in Egypt, to register through an online platform, so that they can prepare for quarantine on their return. According to MoSD in Gaza, over 4,000 people have already registered, with the most vulnerable prioritized. On 13 April, 127 persons crossed, with hundreds expected in the following days. Medical staff have been sent to the crossing to identify people with medical issues and move them to specific facilities reserved for people with health issues. The newly opened Palestine-Turkey Friendship Hospital in Gaza City has a capacity of 320 places to receive medical cases and their companions for quarantine purposes.

The movement of goods from Israel and Egypt has continued as previously, including the entry of restricted (“dual use”) items via the Israeli-controlled Kerem Shalom Crossing. The latter is expected to continue operating over the Passover holiday at a reduced capacity. The Government of Israel has offered to expedite approvals for items needed in relation to the COVID-19 response.

INTER-AGENCY RESPONSE PLAN – FUNDING STATUS

No additional contributions to the [oPt Inter-Agency Response Plan](#) for COVID-19 were announced during the reporting period. Overall, since its launch on 27 March, around US\$ 28 million have been raised for its implementation, covering 81.5 per cent of the amount requested (\$34.7 million).¹ The interventions proposed by the Health Cluster, which account for more than half of the total request, are over 90 per cent funded.

Roughly half of the contributions received so far entailed the reprogramming of funds previously allocated or pledged for other interventions, including nearly \$7.76 million by the European Union (ECHO) and \$5.16 million by

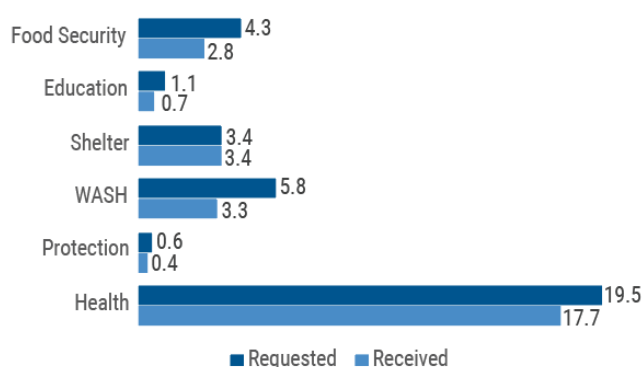
¹ A previously reported higher rate of funding was due to the misattribution of part of one contribution to the Plan.

the oPt Humanitarian Fund (HF). It should be noted that these funding tables capture all resources mobilised in response to the COVID19 Crisis including those for activities beyond the Inter-Agency Response Plan.

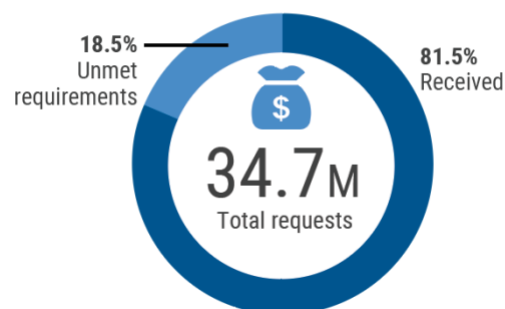
The Plan is intended to cover 90 days following its launch. The key objectives of the plan are to support Government efforts to prevent further transmission of the virus in the oPt; provide adequate care for patients and their families; and mitigate the worst effects of the pandemic.

The Inter-Agency Response Plan is currently being updated, focusing on the most vulnerable communities in light of the prolonged shutdown on most forms of economic activity, in addition to supporting quarantine centres and the East Jerusalem Hospital Network.

INTER-AGENCY RESPONSE PLAN FUNDING RECEIVED BY SECTOR (IN MILLION US\$)



INTER-AGENCY COVID-19 RESPONSE PLAN



Inter-Agency Response Plan funding received by sector

Cluster	Request US\$	Received US\$	Rate of funding
Health	19,468,000	17,732,000	91.1
Protection	550,000	373,000	67.8
WASH	5,785,000	3,285,000	56.8
Shelter	3,440,000	3,448,500	100.2
Education	1,132,000	660,000	58.3
Food Security	4,300,000	2,771,500	64.5
Total	34,675,000	28,270,000	81.5

Inter-Agency Response Plan funding received by donor

Donor	Amount in US\$	Type of contribution
Kuwait	9,000,000	New
Canada	2,810,000	New
Education Cannot Wait	250,000	New
OPT Humanitarian Fund	1,000,000	New
DFID	500,000	New
Ireland	138,000	New
WHO HQ	120,000	New
CERF	300,000	New

ECHO	7,760,000	Reprogrammed
OPT Humanitarian Fund	5,160,000	Reprogrammed
Education Cannot Wait	310,000	Reprogrammed
DFID	500,000	Reprogrammed
UNICEF	367,000	Reprogrammed
Oxfam	60,000	Reprogrammed

COORDINATION

The Inter-Agency COVID-19 Task Force led by the Humanitarian/Resident Coordinator (HC/RC), as well as the Inter-Cluster Coordination Group (ICCG), continue regularly meetings to follow up on the implementation of the Inter-Agency Response Plan. The HC/RC also informs the Palestinian authorities about essential movements required by humanitarian and development staff during this period of enhanced movement restrictions, while following the previously adopted Standard Operation Procedures. Where necessary, coordination with the Israeli authorities is also conducted to ensure the safe movement of staff.

As part of the Inter-Agency Response Plan, UNICEF and WHO, with the support of the HCT's Advocacy Working Group and UN Communications Group, are implementing a Risk Communication and Community Engagement (RCCE) plan. With the support of over 20 Health Cluster partners, NGOs and INGOs messages have been disseminated across various channels and via social media for the third week in a row, reaching tens of thousands of people and vulnerable communities across the oPt.

UNICEF are also taking the lead in coordinating and centralizing the procurement of medical supplies and equipment. Additionally, the World Food Programme (WFP) has set up a logistics working group to support humanitarian partners in providing key supply chains, reducing duplication and increasing cost efficiency. Logistics services will be provided by air and sea, through Ben-Gurion Airport and Ashdod Port.

Strong cooperation efforts continue between the GoP and Israel in response COVID-19. This cooperation includes material support. The Israeli authorities delivered to the West Bank and the Gaza Strip 2,850 testing kits, 2,000 gloves, 1,000 masks, 100 litres of sanitizer and 200 protective suits, as well as coordinated the entry of 10,000 testing kits through the Ben Gurion airport.

NEEDS, RESPONSES AND CONSTRAINTS BY CLUSTER

[FOR A DETAILED LIST OF ACTIVITIES BY CLUSTER PLEASE REFER TO THE ANNEX]

Health

Needs overview

The key priorities for the Health Cluster remain:

- Enhancing capacity to identify, trace and isolate cases, with a critical need to expand laboratory capacity to test for timely detection;
- Protecting health care workers by training and providing additional personal protective equipment (PPE);
- Ensuring proper case management of people who contracted COVID-19; and
- Raising awareness about COVID-19 risk and preventive measures.

As part of these priorities, there is an increasing need to support the quarantine centres in the West Bank and Gaza, upscale activities in East Jerusalem, and engage civil society and national NGOs to sustain critical health services.

Response overview

The Health Cluster, including its members and observers, remain committed to reinforcing a comprehensive, multi-sectoral response to the outbreak of COVID-19, while continuing principled programme delivery and provision of life-saving assistance. All related activities are directed at supporting the measures taken by the Palestinian authorities led by the Ministry of Health (MoH), which is leading the response to the crisis.

Interventions have strengthened the MoH's capacity to early detect and respond to the current COVID-19 outbreak and prevent further transmission of the virus. Mental Health and Psychosocial Support (MHPSS) activities are an integral part of these interventions. Efforts have been also invested to coordinate and streamline the work of different partners with the authorities.

As knowledge about the virus increases, resources are being re-targeted to support the most effective public health interventions, with an emphasis on the most vulnerable.

Gaps, challenges and constraints

Enhanced movement restrictions and an increasing number of healthcare staff placed under quarantine have posed significant operational constraints. In the West Bank, services at two mobile clinics in Bethlehem and Jericho operated by MAP-UK and PMRS have been halted, and a Polish mission of health experts could not be deployed. In Gaza, MSF France have stopped their services at the osteomyelitis treatment centre and UNRWA's 22 health clinics have had to reduce their services. Also in Gaza, WHO's efforts to support the establishment of a centralized ambulance dispatch centre have been delayed due to the restrictions imposed by Israeli authorities on the entry of essential supplies, such a centralized centre is essential to manage the COVID-19 response effectively.

The most urgent gaps in terms of supplies and capacity across the oPt include: 800,000 full PPE kits; 20,000 COVID-19 test kits; 200 ventilated beds; 114 laboratory reagents; 600 doctors and 2,000 nurses at hospitals; 15 rapid response teams (one per governorate); and 50 types of essential drugs and 16 types of disposables.

Protection

Needs overview

Across the oPt, there is an urgent need to provide adequate training on detection and referral of gender-based violence (GBV) and child protection cases to frontline staff at new quarantine sites. Unofficial quarantine sites recently opened in the West Bank lack basic monitoring and accountability systems, as well as recreational spaces for children, private breastfeeding spaces, female hygiene kits and adequate WASH facilities.

Reports from the southern West Bank indicate increased stigmatization of people tested positive, or suspected of COVID 19, in the form of rumours and verbal attacks online, triggering the need for additional psychosocial support.

Service providers report an increasing demand for psychosocial assistance due to domestic violence against women and children, amid a chronic lack of safe places and recreational areas. The rise in domestic violence is attributed to fear and anxiety stemming from the situation, including economic stress and overcrowded households.

In the Gaza Strip, 40 women and 37 children were recently released from prisons run by the local authorities, raising concern about the potentially hostile environment they may face in their communities. Of additional concern, are the range of health measures put in place by the Israeli authorities in relation to Palestinians in Israeli prisons, the non-release of Palestinian detainees to reduce crowding in prisons and restrictions on the detainees' ability to contact family and lawyers.

Ongoing search and arrest operations by Israeli security forces (ISF) in the West Bank, including East Jerusalem, also raise concerns due to the inconsistent protection measures adopted during these operations to avoid spreading infection. Similar concerns about a spread of the virus exist in relation to the spike in settler violence witnessed in previous weeks. The withdrawal of most international protective presence from sensitive areas has exacerbated the vulnerability of Palestinians to settler violence.

Response overview

All protection partners have continued adapting their response to the operational constraints by using alternative methods of service delivery: scaling up remote psychosocial consultations; expanding toll-free helpline services; rolling-out awareness campaigns; and requesting movement authorization in emergency cases.

The Protection Cluster is supporting implementation of a project to facilitate access of women and children in quarantine centres, and after returning home, to GBV and mental health and psychosocial support services, including training of frontline staff at the quarantine sites.

GBV and child protection partners have continued conducting daily phone calls to female and juvenile detainees, who have been released on home leave, for referrals and reintegration support. Across the West Bank, organizations have continued providing psychosocial support to hundreds of families affected by stress.

Gaps, challenges and constraints

Efforts to address needs related to the quarantine sites has faced various challenges, including limited access to the sites and a lack of accurate and timely information provided by the authorities. This has undermined the ability of partners to monitor possible stigma and safety issues by people being released. Protection training of frontline staff at these sites is also challenged by the compulsory health-based rotation cycle of staff. Although remote support to people facing stigma is ongoing, it is not as effective as face-to-face interactions, and additional specialized training to involved staff is required.

Education

Needs overview

The main needs and priorities in the Education Cluster include:

- Following the closure of education facilities in early March, 1.43 million children across the oPt need to continue distant learning and receive age appropriate, awareness-raising messages around COVID 19.
- In isolated and poor areas, 360,000 children without internet connections need home-based learning materials and support.
- Psychosocial support to 215,000 children and their caregivers and 3,000 teachers through innovative approaches utilizing social media and phone calls is needed.
- A total of 5,000 schools and kindergartens (KGs) need cleaning and disinfecting in preparation for the re-opening of schools, while 402 schools need rehabilitation of latrines, and 134 schools require new clean drinking-water points.

Response overview

Education Cluster partners have developed interventions to address the needs set out in the Ministry of Education's (MoE) Response Plan for COVID-19. Main achievements to date include:

- The mobilization of US\$2.5 million for the MoE COVID-19 response plan, which is currently 40 per cent funded;
- Started the procurement of 1,800 cleaning and disinfecting kits for MoE schools;
- Supported, technically and financially, the access of about 100,000 children to various MoE e-learning platforms.
- Supported the provision of remote MHPSS support to children and their families in coordination with Child Protection partners.

Gaps, challenges and constraints

The scale and nature of this crisis is beyond the existing preparedness plans and capacities of MoE and cluster partners. This includes the lack of platforms for distance learning prior to the emergency, and lack of consensus between MoE in Ramallah and Gaza over the content of the e-learning platform. This has been compounded by

the limited internet connectivity available in certain communities and households. The MoE and cluster partners are also not operating at full capacity due to the movement restrictions as well as quarantine measures. Finally, there are funding gaps for the rehabilitation of emergency WASH facilities at schools.

Shelter

Needs overview

In the Gaza Strip, people hosted in quarantine centres for the 21 mandatory days need various individual hygiene kits, sterilizing items and non-food items (NFI), such as mattresses, blankets, pillows and mats. Most of these items must be periodically redistributed for incoming people. There are currently 38 facilities identified for potential use as quarantine centres, with a capacity to host up to 5,000 individuals. The highest occupancy rate was reached by mid-March, where around 1,900 people were accommodated in 26 centres, declining to some 630 by 12 April. Numbers are expected to rise again over the coming week, following the reopening of the Rafah crossing for the return of a few thousand people from Egypt.

Also in Gaza, an assessment by the Ministry of Housing and Public Works identified 9,500 dilapidated or substandard homes. The most vulnerable among those, urgently need proper hygienic and disinfection materials, as well as awareness materials concerning hygienic practices and mitigation measures.

In the West Bank, the main concern has been the expected return of Palestinian workers employed in Israel, who might be sent to quarantine facilities. The current capacity of identified centres is 5,000 individuals, who will need similar NFI kits to those in Gaza.

An assessment conducted by an NGO of 198 vulnerable communities in Area C found that over half of the residents cannot afford the basic hygienic and cleaning materials to combat COVID-19.

Response overview

The Shelter Cluster response seeks to improve the capacity and resilience of vulnerable individuals and households to reduce the spread of the pandemic. In Gaza, partners have continued to aid 20 quarantine centres, including NFIs, hygiene and female dignity kits, and cleaning supplies. In the West Bank, one partner distributed 61 tents (originally meant to respond to demolitions) to be used as pre-screening facilities at hospitals and clinics. Across the oPt, around 11,000 hygiene and cleaning materials were distributed to vulnerable families, including via different institutions and village councils.

Gaps, challenges and constraints.

A main constraint is the lack of quality, household disaggregated information on needs, to accurately target interventions, compounded by the movement restrictions that impede access to the most vulnerable households and communities.

Water, Sanitation and Hygiene

Needs overview

The main needs identified by the WASH cluster include:

- Increased demand for drinking water and hygiene kits in quarantine centres;
- Limited capacity of some local councils in the West Bank to conduct regular cleaning and sanitization of community public facilities, according to a recent assessment;
- Limited ability of vulnerable households to adopt the required hygiene practices, due lack of access to hygiene materials.

Response overview

During the reporting period, eight WASH cluster partners implemented interventions, reaching around 23,000 individuals. Partners were able to distribute 711 household hygiene kits, support quarantine centres in Gaza with 14,420 bottles of water and cleaning materials, along with hygiene and protection materials for health workers.

The Palestinian Water Authority has developed its national COVID-19 response plan. The plan includes emergency interventions to ensure the regularity of access to water and sanitation services across the oPt. In Gaza, the main water utility, in coordination with the International Committee of the Red Cross and the Norwegian Refugee Council, supported water service providers with essential sanitization and protection materials.

Targeted individuals and institutions improved their hygiene levels thanks to the provision of hygiene items and sanitizers, as well as protective materials for health workers. Water service providers have managed to maintain regular levels of supply in the West Bank and Gaza. Current support to the quarantine centres improves their capacity to ensure safe, dignified, and healthy habits for the people who need to quarantine.

Gaps, challenges and constraints

The main challenges identified by the WASH Cluster include:

- Restrictions on movement in the West Bank affecting the capacity of contractors to deliver hygiene, cleaning and protection materials to the targeted communities and households;
- Shortage of some hygiene materials in the market, especially those imported;
- Limited data regarding people in home quarantine and potential quarantine centres in the West Bank, as well as limited needs assessments of the quarantine centres in Gaza;
- Local authorities in Gaza not allowing partners to conduct any post-distribution monitoring in the targeted quarantine centres.

Food Security

Needs overview

The pandemic has already had severe socio-economic consequences, which are expected to increase in the coming weeks, with direct consequences on food security. The Ministry of Social Development (MoSD) estimates that at least 53,000 families across the oPt have fallen into poverty in recent weeks following the loss of a source of income in the context of the COVID-19 restrictions.

Agricultural livelihoods have been particularly impacted. The medical herb market in the Jordan Valley has been significantly disrupted and while the harvest season has already begun, farmers have not been able to export their produce. In the Tubas governorate, only two certificates of origin (needed to transport produce) were issued during the past 10 days, compared to around 50 for the same period last year. The livestock market in the northern West Bank is currently closed and herders are struggling to sell their lambs, with prices declining due to low demand. In Gaza, the prices of vegetables sold in Israel, West Bank and Jordan have been reduced, while farmers are struggling to acquire agricultural inputs and fodders.

Response overview

During the reporting period, partners in the Food Security Sector have continued distributing food parcels to poor families, including through safe home deliveries in the Gaza Strip, and providing hot meals and fresh fruit to persons in quarantine centres.

In the West Bank, the MoSD, in partnership with local councils, charitable societies and Zakat committees, has begun tracking and assessing newly poor families, towards a possible distribution of cash and food assistance by the end of April. Across the oPt, the MoSD, in partnership with Food Security Sector partners, has conducted a rapid survey to monitor the availability of food and other basic items in the market.

In the West Bank, the Ministry of Agriculture (MoA) began distributing one million seedlings for home gardens through local NGOs. Additionally, food security partners have engaged in various initiatives to help herders, particularly in the Jordan Valley, to market their products. In Gaza, the MoA is about to start the distribution of fodder and fertilizers for farmers and poultry (broilers) breeders with total value of US\$1 million.

Gaps, challenges and constraints

In addition to the mobility restrictions affecting all partners, the delivery of cash assistance has been disrupted, as banks have stopped receiving clients face-to-face. Moreover, Cash-for-Work (CfW) interventions are also impacted as many skilled and unskilled jobs come to a halt, although some education and other organizations began implementing a work-at-home modality.

ANNEX: LIST OF ACTIVITIES BY CLUSTER

Protection

Objective	Partner	Activity	Beneficiary/recipient	Geographical area
Ensure the inclusion of vulnerable populations into COVID-19 preparedness, prevention and response activities	Aisha; UNICEF; UNFPA; Culture & Free Thought Association "Back to Home"	Completion of initial survey of those quarantined		Gaza
		Remote PSS: Psychological first aid (81), information and counselling (63 persons), and individual interventions (47).	191 (126M and 65F).	
		Identification of initial trainees on prevention, detection and referral of GBV, CP and MHPSS. 250 total expected.	150 staff (MoH, Mol)	
	GBV Sub-Cluster and UNWomen	Brief on Impact of COVID-19 Crisis on Sheltering Services for Women	General Public	oPt
	Palestinian Working Women Society for Development	Dissemination of contact information for social worker focal points on UNWomen Facebook page .		oPt
		Phone consultations (since 22 March); 234 GBV-related	603	oPt
		Individual counselling sessions (since 22 March); 103 GBV	192	oPt
		Provision of food and sterilization packages	13 families	Bethlehem, Yatta, Dura, Hebron, Jenin, Qalqilia
		PSS for medical team quarantined in Maslamani Hospital	2F and 4M	Beit Sahour
	SAWA	Helpline (1-31 March); 224 calls on abuse and violence.	271F; 496M	

Women Centre for Legal Aid and Counselling	Phone consultations on GBV (between 5 March -5 April) 44 calls related to physical and sexual violence	227	West Bank
	Launched radio campaign to discuss GBV		
Medecins du Monde-France (MDM-F), Burj al Laqlaq, SAWA, Palestinian Counselling Center (PCC), Madaa, MDM-Swiss, Spafford Centre	PSS and awareness sessions	44 (11 children)	West Bank
	Remote remedial education to children in East Jerusalem	781 (403B, 378G)	
	Remote sport activities through recorded/live videos in E Jerusalem. Including for 20 children with special needs.	500 (250B, 250G)	
	Dissemination of two SMS PSS messages	300(70M,80F,80F,70B)	
	Hotline providing MHPSS services to people under lockdown and victims of domestic violence and abuse	20 (8M, 4F, 7B, 1G)	
	Training for PSS counsellors/frontline workers on tele-PSS	96	oPt
	Hotline providing MHPSS services in Gaza.	41(12M,7F,9G,13B)	Gaza
MDM-France	Two MHPSS-ER interventions (1 ICA, 1 ISF); MHPSS-ER and 4 individual Protection from Abuse (PFA) sessions.	21 (11M, 8F, 1B, 1G);	Nablus and Tubas
	MHPSS support and C19 awareness raising during village visits. PFA session for one girl.	44(15M,18F,5B,6G).	
	Established MHPSS hotline; support to C19 care providers		
	Provision of alcohol based hand-sanitizer and soap for Bedouin communities in addition to C19 awareness raising (Health, MHPSS, GBV , CP and UXOs)		Tubas, Jordan Valley, Nablus, Salfit, Qalqilya
Palestinian Family Planning and Protection Association	Launched a hotline on 8 April to provide MHPSS specialist advice to the public.	General Public	oPt
Palestinian Center for Democracy and Conflict Resolution	Distributed 1,500 awareness posters on the pandemic from UNICEF to partner organizations	General public	Gaza

Designing online platform expected to reach 60% of beneficiaries.				
	Treatment and Rehabilitation Center	Remote MHPSS services Established hotlines and TRC staff have been issued portable tablets with online electronic case management system.	Torture victims	West Bank
	Gaza Community Mental Health Programme	50,000 SMS on helpline; billboards; two C19 educational videos; distributed 1,000 educational packages to quarantines; broadcast two TV and two radio programmes and 9 educational radio messages on coping with C19.	550 radio plays	Gaza
	Save the Children	Supporting Aisha's remote PSS calls including PFA (58), PSS counselling (64), individual consultations (76), and 36 referrals to specialized service providers.	225 calls (148M, 77F)	Gaza
	War Child	Remote PSS; family kits; WhatsApp groups with 13 partners.	Children	Gaza
Ensure right to health is available to all without discrimination	18 organizations	Joint statement for Israel to ensure medical supplies and equipment to OPT; lift Gaza blockade to support health system.		oPt
	Women Affairs Center	Initiative in support of women with cancer to receive hormonal therapy (Zoladex injection) to avoid travel to West Bank and being quarantine.	Female cancer patients	Gaza
	UNICEF	Distribution of sterilization and cleaning materials to five early childhood service centres.	Children	Hebron, Jericho, Nablus
Scale up efforts to mitigate human rights violations related to COVID-19	UNMAS	ERW Risk Education Messaging with C19 awareness.		oPt
	MDM-France and War Child Holland	Dissemination of ERW and C19 messaging to herder and Bedouin communities at UXO risk, using Whatsapp and leaflets.		J. Valley, Nablus, Salfit
	Stars of Hope	Phone needs surveys; Trained 14 focal points on emergency referrals; Developed accessible awareness materials.	138 WGWDs	West Bank
	Atfaluna	E-learning services; PSS hotline; distribution of PSS kits to 150 families; Interpreted sign language C19 awareness video spots	Children with disabilities	Gaza
	Handicap International	Volunteers trained on humanitarian response; Stock creation of 1,650 contingency rehabilitation kits	PwDs	Gaza
	ICHR	Launched campaign highlighting rights of quarantined patients.		oPt

Al-Mezan and PCHR	Published position paper on quarantine in Gaza; submitted letters on prisoners' health and access of families	General Public	oPt
	Al-Mezan released statement calling on DFA to ensure detention under C19 is legally carried out.		Gaza
HaMoked	Urgent letter demanding Sheikh Sa'ed checkpoint is reopened		West Bank
	Two urgent letters on impacts of closure on Al Jib checkpoint		
Adalah and Civic Coalition for Palestinian Rights	Petition for urgent hearing to the Israeli High Court of Justice against Israeli MoH demanding COVID-19 testing for 150,000 Palestinians living in Kfar Aqab and Shuafat refugee camp		.

Education

Objective	Partner	Activity	Beneficiary	Geographical area
Ensuring that school children, staff and their families and schools have the adequate information and resources to prevent the spread of the pandemic	Humanity & Inclusion (HI)	Implementing awareness raising activities on COVID-19, through phone calls, SMS and Facebook messages	Children and their parents	Gaza
	Different cluster partners	Shared the RCCE materials through their different channels and social media platforms	Children and their parents	West Bank and Gaza
	UNICEF	Started procurement process for 1,500 school disinfection kits	School children and school staff	West Bank and Gaza
Ensuring the continuation of learning by providing school children and their parents with access to free online platforms and home-based learning	UNRWA	Continued the dissemination of the first batch of Self-Learning Material for school children. Printed worksheets were disseminated to vulnerable refugees who have no access to electronic material. The second batch is being developed and will be disseminated electronically from 13 April 2020.	Palestine refugee children (in camps and outside camps)	West Bank and Gaza
	The Palestinian Consultative Staff for Developing NGOs	Launched an initiative to adapt educational e- learning materials to needs of children with disabilities	Children with disabilities	West Bank

	UNESCO and UNICEF	Continue to technically support the MoE on distance learning, including its online platform, mobile phone applications, TV and radio, social media awareness raising, and teacher training	School-aged children	West Bank and Gaza
	Humanity & Inclusion (HI)	Recorded e-Classes adapted to needs of CWD and will publish these classes through video mainstreaming platforms and social media	Children with disability	Gaza
	NAWA for Culture and Arts Association	Prepared and distributed online educational worksheets for children in elementary schools (grades 1 to 4)	Children	Gaza
Supporting the mental health and psychosocial well-being of students, parents and educators:	UNRWA	<p>School counsellors are engaged in the 3 UNRWA hotlines to support the mental health and psychosocial well-being of refugee children.</p> <p>Mental health and psycho-social support packages have been developed and are ready to be disseminated.</p>	Palestine Refugee children (in camps and outside camps)	West Bank

Shelter

Objective	Partner	Activity	Beneficiary/recipient	Geographical area
Improve families and institution hygienic conditions	PRCS	Distribution of 100 hygiene and cleaning materials	Vulnerable families	Gaza
Preparedness to determine the cases for quarantine	ACTED	Distribution of 61 pre-screening tents	MOH, medical centers, PRCS, hospitals	All governorates in WB
Improve families and institution hygienic conditions	ICO UAE	Distribution of 5000 hygiene and cleaning materials	Municipalities and village councils in the most affected areas	WB

Water, Sanitation and Hygiene

Objective	Partner	Activity	Beneficiary/recipient	Geographical area
Support to quarantine centres	UNICEF	Provision of drinking water to quarantine centres, 14,420 bottled water (21,630 litres)	2060	Gaza

Support vulnerable families and communities	WW - GVC	Provision Household Dignity Kits for 120 HH	660	Gaza
	Save the Children	Provision of Hygiene Kits for 61 HH	335	Gaza
	DCA/NCA	Provision of 530 HKs for HHS, in coordination with MA'AN	2,915	Gaza
	AAH	Distribution of 300 brochures for HH in West Bank to promote hygiene awareness practices	1500	West Bank
Support the provision of disinfectants for key WASH facilities	OXFAM	Provision of cleaning material for 6 quarantine centres	550	Gaza
	OXFAM	Provision of personal hygiene materials and kits for health workers	750	Gaza
	ICRC	Rehabilitation of water poster station in cooperation with PWA and CMWU	15,000	Gaza
	AAH	Conduct a survey for service providers to assess their capacity to control COVID-19	54 service providers	West Bank
	NRC	Provision of hygiene, sanitizers and protection materials	CMWU	Gaza

Food Security

Objective	FSS Partner	Activity	Beneficiary/recipient	Geographical area
Support non-refugee households whose food insecurity is directly affected by the virus outbreak with in-kind and cash assistance, including e-vouchers.	Caritas – Jerusalem	Distributed food parcels for poor families	541 households	Jenin, Ramallah, Bethlehem
Support persons in quarantine centres with hot meals, fresh food, and drinking water	Oxfam	Provision of hot meals to persons in quarantine centres	280 persons	North Gaza
Support persons in quarantine centres with fresh fruits	BLDA	Provision of 7 varieties of fresh fruit to persons in quarantine centres	80 persons	North Gaza

Support poor households whose food insecurity is directly affected by the virus outbreak with in-kind assistance	Al-Nakheel	Distributed food parcels for poor families	35 households	Khan Younis – Al-Satar area
Continuation of emergency in-kind food distribution using a door-to-door modality to ensure the health and safety of Palestine refugees	UNRWA	Distribution of in-kind food parcels to beneficiaries by delivery service from distribution centres to adhere to health recommended precautionary measures	32k households (43% of the targeted population in this distribution round)	North, Middle, South and Gaza city
Vulnerable households have access to food		Distribution of food baskets carried out by various organisations, local councils and NGOs	N/A	West Bank

Health

Objective	Partner	Activity	Beneficiary/recipient	Geographical area
Case Finding, contact tracing, prevention and surveillance	WHO, UNRWA and various NGOs	Technical guidance on contact tracing	MoH (Ministry of Health)	West Bank and Gaza Strip
	WHO	Preparedness measures towards expected return of Palestinian workers from Israel	MoH	West Bank
Laboratory testing	WHO	Delivery of essential items for the laboratory testing of COVID-19	MoH	Gaza Strip
	WHO	Delivered testing kits and supported the transfer of a PCR machine to enhance testing capacity.	MoH	Gaza Strip
Case Management.	WHO	Delivered six drug items for case management of COVID-19 cases and 2,500 overall gowns totaling more than US\$156,000, funded by oPt humanitarian pooled fund	MoH	Gaza Strip
	WHO and UNICEF	Scaled up procurement efforts to mobilize life-saving essential Intensive Care Unit and ventilator equipment through global supply mechanisms.	MoH	oPt
	WHO	Delivered 14 patient monitors and 9 electrocardiography machines to support patients who would require critical care.	MoH	oPt
	WHO	Completed an assessment of the European Hospital, the main treatment centre for COVID-19 in Gaza	MoH	Gaza Strip
	Taawon (Welfare Association)	Procured and delivered medical supplies to the Gaza Strip including PPEs, 2,000 bottles of disinfectants, and disinfecting tools.	MoH	Gaza Strip
	Arab Fund	Provided medical protective supplies	PRCS	oPt
	Penny Appeal UK	Provided emergency hospital medical supplies of 23,000 intravenous bags to benefit hospitals managing 18 sites.	MoH	oPt
	UNICEF	Provided isolated at-risk persons hygiene kits, sanitation supplies and infection control materials	MoH	Tulkarem
	WHO	Delivery of 7 types of infection prevention and control supplies (inc. 510,000 gloves and 100,000 face masks), and 20 types of disposables (inc. 8,000 nebulizers and 2,100 breathing tube systems).	MoH	Gaza Strip
	Union of Health Work Committees (HWC)	Establishment of medical triage areas for suspected cases of COVID-19 next to HWC clinics. Staff trained on the provision of basic emotional and practical support to affected people.	Patients served by HWC clinics	West Bank: Halhoul (Hebron), Tubas and Qalqiliya
	HWC	Equipment of an intensive care unit room	Ahmad Al-Maslamani Hospital	West Bank: Beit Sahour (Bethlehem)
	UNRWA	Introduced a triage system in all its health centres to prevent the spread of COVID-19	Primary healthcare centres	oPt
	UNRWA	7,834 medical consultations of patients with respiratory complaints	Primary healthcare centres	Gaza Strip
	UNICEF	Delivery of Personal Protective Equipment (PPE) kits, inc. 60,000 gowns and 13,000 medical masks	MoH warehouses in Ramallah and Nablus	West Bank

Infection Prevention and Control (IPC)	Weworld-GVC Onlus	Provision of 430 level three PPE kits, 2,000 holders for hand rub alcohol and 700 waterproof covers for hospital beds mattresses	MoH	Gaza Strip
	East Jerusalem Hospitals: Augusta Victoria Hospital, Al-Makassed Hospital, and St Joseph Hospital	Initiated emergency plans - in line with WHO recommendations on Infection, Prevention and Control (IPC) - to scale up treatment capacity for COVID-19 patients.	East Jerusalem residents	West Bank
	MAP-UK	Delivery of 250 hygiene kits, 65 eye protection glasses, 2,000 PPE kits	Quarantine centers, Al Wafa Rehabilitation hospital, MoH.	Gaza Strip
	MAP-UK	Delivery of 8 types of drugs and 7 types of disposables	MoH	Gaza Strip
	World Vision	Provision of PPE items, inc. 4,508 packs of gloves, 410 disposable gowns, and 107 waterproof gowns.	MoH	West Bank and Gaza Strip
	MDM-France	Provision of supplies and training on sexual and reproductive health in the context of COVID-19.	Emergency department at Al Aqsa Hospital	Gaza Strip
	Palestine Children's Relief Fund, in partnership with PRCS	Provided 25 people with sanitation supplies, hygiene kits and infection control materials	Retirement home	Nablus, West Bank
	Care International, with the PRCS and HWC.	Provision of supplies and disposables to facilities and training to 24 medical teams. Re-printing health education and awareness materials and utilizing social media and radio stations for raising awareness on COVID-19.	12 health care facilities	West Bank and Gaza Strip
	CARE International	Provided 500 health kits, including sanitizers, gloves, masks, cotton, feminine products and sanitary napkins	Quarantine centres and households	
Risk Communication and Community Engagement	WHO and UNICEF	Shared messages via 20 social media cards and two videos on multiple social media channels; daily radio advertising; billboards, TV and disseminated brochures across the oPt	General Public	oPt
	WHO, UNICEF and ILO	Developed messaging for Palestinian workers returning to West Bank and Gaza to address stigma, protection measures and quarantine.	Workers	oPt
	WHO and UNICEF	Distributing 157,000 brochures with MoH and UNRWA and has disseminated messages across 15 new billboards in Gaza	MoH and UNRWA	Gaza
	PMRS	Distributed health awareness information, including tailored materials for targeted groups. Distributed 350,000 brochures and posters with local partners and authorities. Launched an interactive social media tool run by doctors to answer people's questions about COVID-19.	workers, youth, women and the elderly	oPt
	HWC	Printed and distributed 10,000 COVID-19 awareness materials. Visited and provided vulnerable and marginalized populations in Masafer Yatta Khirbet Zakaria in Area C with health and educational awareness materials, sterilization supplies, and medicine.	Essential goods shops in Nablus, Tubas, Hebron, Qalqiliya, Halhoul, AlMazraa and Beit Sahour	West Bank
	WHO and UNICEF	Developed and distributed over 27,800 brochures and posters on protection measures for COVID-19.	Quarantine centers, health workers and the general public	Gaza Strip
	Juzoor Center, with Jerusalem Media and Communication Center	Conducted a poll on public awareness and perceptions regarding COVID-19, as well as related changes in behaviors and trust in the government	General public	West Bank and Gaza Strip
	MDM-Switzerland, with YMCA and PCC and community organizations	Conducted 22 mental health and psychosocial support phone sessions, and delivered weekly awareness messages to 145 households	General public	West Bank: East Jerusalem and Bethlehem

	MDM-Spain	Awareness raising and preventative approaches to COVID-19	Bedouin communities and community mental health centres	West Bank and Gaza Strip
	World Vision	Provided promotional material about COVID-19: 50,000 brochures, 50,000 fliers, 5,000 posters, and 150 roll ups.	General public	West Bank and Gaza Strip
Non-medical services to quarantine centres	WHO	Conducting a rapid assessment of the quarantine facilities in the Gaza strip to identify areas of support by local and international development and humanitarian actors.	Quarantine centers	Gaza Strip
	World Vision	Supported six quarantine centres located in Ramallah, Nablus, Jenin, Tubas and Zababdeh by distributing disinfectant supplies to be utilised by around 250 health workers and volunteers for up to three weeks.	Quarantine centers	Gaza Strip
	Palestine Children's Relief Fund	Provided 210 meals and fruit to quarantine centers.	Quarantine centres	Gaza Strip Rafah
	The Relief Association (Igatha 48)	Delivered 300 food parcels to the families of the quarantine persons	Families with people in quarantine	Gaza Strip