



“Para. 33. [...] Achieving real and sustained progress in the various dimensions of digitalization requires skills development and effective training, in particular in developing countries ...” Report of the Secretary General (A/74/821) on Roadmap for Digital Cooperation

(Ver. 29 March 2021, Continually updated)

Key Actions	Outputs / Deliverables / Activities	Time-line of Actions	Success criteria	Lead Entities /Organizations	Multi-stakeholder Partners	Financial Implications (Cost of implementing action)	Methodology (Implementing Forum/Platform)	Supporting Secretariat
<p>Key Action 1</p> <p>Expand mapping of existing digital capacity development initiatives (undertaken by UNDP and ITU)</p>	<p>1.1 Expand mapping and analysis of digital capacity development initiatives and needs</p> <p>1.2 Provide a report (format tbd) that lays out the landscape of providers of digital capacity development at various levels (national, regional, international) and insights on identified needs for policymakers, enterprises, and individuals.</p>	<p>April 2021:</p> <ul style="list-style-type: none"> - Expand number of survey respondents by direct solicitation, starting with suggested contacts identified by first round of survey respondents (Sept. 2020) - Short-term progress update, in Jan. 2021 - Final submission in April 2021 	<ul style="list-style-type: none"> - Point-in-time current landscape of digital capacity development initiatives identified (in/outside of UN system) - Analysis conducted on the survey results, which are made public (format tbd) 	<p>ITU, UNDP</p>	<p>TBD – landscape will leverage existing research on topic</p>	<ul style="list-style-type: none"> - Using existing UNDP and ITU resources 	<p>Initial survey: https://www.surveymonkey.com/r/78RZM2</p> <p>Related visualization/results analysis method to be determined.</p> <p>Existing platforms such as DIAL online catalog will be considered</p>	<p>USG & Special Advisor to SG on Digital Cooperation, together with UNDP & ITU</p>



<p>Key Action 2 Launch a broad multi-stakeholder network to promote holistic, inclusive approaches to digital capacity development for sustainable development, including a new joint facility for digital capacity development led by ITU and UNDP</p>	<p>2.1 Launch a broad cross-sector multi-stakeholder network (MSN) for digital capacity development with ToR and initial membership</p> <p>2.2 Develop a ‘clearing-house-function’ operating through the network to connect requests for support to potential providers of capacity development for guidance, funding and advice (e.g. on digital readiness, needs assessments, digital strategy support, digital literacy and technical skills training, etc.)</p> <p>2.3 ITU and UNDP to launch, together, a “Joint facility for digital capacity development” with ToR and an online presence, as a key contributor to the multi-stakeholder network and its clearing-house function.</p>	<p>Dec. 2021:</p> <ul style="list-style-type: none"> - While the mapping exercise is underway (Key Action 1), convene initial consultations to discuss scope and TORs and identify initial members of the multi-stakeholder network, Oct. 2020– March 2021 - Using insights from the survey/mapping exercise, develop an open-ended transparent record / tracking mechanism of existing capacity development initiatives - Building on the mapping exercise, refine, then agree on TORs, including the clearing-house function for the multi-stakeholder network, in 2021, and launch the network by Dec. 2021 - In complement to the above actions, ITU and UNDP to consult and develop ToR for the Joint Facility with the aim to launch the facility by April 2021. 	<ul style="list-style-type: none"> - Participation by existing capacity development providers - No. of successful matching cases - Positive feedback from Member States and stakeholders - Setting up the Joint Facility for capacity development, partnering with existing initiatives 	<p>USG’s Office, ITU, UNDP</p>	<p>Potential members of the MSN: CUTS Int., DIAL, ILO, ITC, UNCTAD, UNESCO, UN Habitat</p>	<p>(TBD)</p>	<p>Existing platforms will be considered</p>	<p>USG & Special Advisor to SG on Digital Cooperation, together with ITU and UNDP</p>
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<p>Key Action 3 Strengthen capacity building support, at the country level, in particular in areas such as increasing Internet connectivity and growing digital economies</p>	<p>3.1 Presence on the ground to enhance support to national capacity building efforts and amplify country-level support while strengthening the digital capacity building community</p> <p>3.2 UN Country Team, through their resident coordinators to serve as in-country focal points on digital cooperation</p> <p>3.3 “UN Digital Services Corps” - UN actors to work with local young professionals in supporting rural-centric initiatives, possibly through the UN Volunteers (UNV) programme. Promote more use of emerging technologies to provide, monitor and finance internet connectivity</p> <ul style="list-style-type: none"> - Testbed: integration of UN Digital Service Corps (UNV) in GIGA 	<p>Dec. 2021:</p> <ul style="list-style-type: none"> - Present mapping of existing (UN) presence and in-country focal points in Jan. 2020 - Compile available UN services, focusing on digital capacity building in Feb. 2020 - Launch possible pilot with UNV supporting GIGA - Develop scope for the broader “Digital Service Corps” programme - ToRs (e.g. mission, training/certification, community task) - Launch the UN Digital Service Corps by end 2021 	<ul style="list-style-type: none"> - Mapping of existing in-country UN presence to support digital technology - Integration of UNV programme into GIGA as a pilot for UN Digital Service Corps - Creation and deployment of the UN Digital Service Corps - No. of success stories or solutions that fit country needs for capacity building 	<p>ITU, UNDP, UNV</p>	<p>TBD</p>	<p>- TBD</p>	<p>TBD</p>	<p>USG & Special Advisor to SG on Digital Cooperation, together with UNV</p>