IGF Coalition on Platform Responsibility contribution to the Global Digital Compact

The Dynamic Coalition on Platform Responsibility has a particular focus on the role that platforms play in shaping the online environment. We believe that platforms have a responsibility to act in the best interests of their users, to ensure that their products and services are safe, secure, trustworthy, and that they respect and promote human rights. Our recent work has been focusing on exploring a variety of subjects, and as such we propose the following contributions to the Global Digital Compact:

- 1. Meaningful Transparency and Accountability: Platforms must be transparent in their policies, practices, and decision-making processes. They should provide clear and easily accessible information about their data collection and use, content moderation practices, and algorithmic decision-making. Platforms should also be accountable for the impact of their decisions on users, society, and the environment. For more on this topic, please consult our 2022 outcome on Meaningful and Interoperable Transparency, available at:
- 2. User Empowerment and Interoperability: Platforms should empower users by providing them with tools and information to control their online experience. This includes the ability to control their data, to understand how their data is used, and to make informed decisions about the content they consume and share. A best practice in this aspect is to make software and hardware interoperable by default. For more on this topic, please see the DCPR

 2021 session report:

https://www.intgovforum.org/en/filedepot download/57/23886.

https://www.intgovforum.org/en/content/igf-2021-dcpr-platforminteroperability-understanding-a-complex-issue.

- 3. Diversity and Inclusion: To decrease wrongful and harmful practices in content moderation there is a need to promote diversity and the inclusion of minorities' standpoints. Platforms should, in addition, ensure risk assessment in their products and services to address issues of bias and discrimination in content moderation and algorithmic decision-making. For more on this topic, please see our 2017 outcome: https://direitorio.fgv.br/conhecimento/platform-regulations-how-platforms-are-regulated-and-how-they-regulate-us.
- 4. Shared lexicon for platform policy making: with the aim to provide a comprehensive and user-friendly glossary of platform governance terms, in January 2022 the DCPR launched a wiki as an offshoot of its 2021 outcome (the book "Glossary of Platform Law and Policy Terms" ed. by Luca Belli, Nicolo Zingales and Yasmin Curzi, available at: https://bibliotecadigital.fgv.br/dspace/handle/10438/31365.). This wiki serves as a valuable knowledge repository for policymakers, professionals, students, and enthusiasts alike, offering clear and concise definitions, explanations, and examples for commonly used terms and jargon within the ever-evolving platform governance landscape. The Platform Glossary wiki is

We believe that these contributions will help to create a more responsible and sustainable digital world, where platforms act in the best interests of their users and society as a whole. Our work throughout the past decade has shown the possible paths for the development of a responsible and multistakeholder approach to platform policy:

available at: https://platformglossary.info.

- DCPR Annual Report 2022: https://www.intgovforum.org/en/filedepot_download/57/24425
- DCPR Outcomes 2022: https://www.intgovforum.org/en/filedepot_download/57/23886
- DCPR Annual Report 2021: https://www.intgovforum.org/en/filedepot_download/57/20717
- Glossary of Platform Law and Policy Terms (2021): https://www.intgovforum.org/en/filedepot download/45/20436
- DCPR Annual Report 2020: https://www.intgovforum.org/en/filedepot download/4905/242
 8.
- IGF 2020 Glossary on Platform Law and Policy: https://www.intgovforum.org/en/filedepot_download/4905/237

 3.
- IGF 2019 DCPR Outcome "Platform Values: Conflicting Rights, Artificial Intelligence and Tax Avoidance": https://www.intgovforum.org/en/filedepot download/4905/190
 <a href="mailto:o.google-platform-new-rights-new
- IGF 2019 DCPR Outcome "Best Practices on Platforms' Implementation on the Right to Effective Remedy": https://www.intgovforum.org/en/filedepot download/4905/155
 <a href="mailto:o.google-purple-google-
- IGF 2018 DCPR Session Report: https://www.intgovforum.org/en/content/igf-2018-dc-platform-responsibility-automated-decision-making-and-artificial-intelligence.
- DCPR RightsCon 2018 Meeting Report:
 https://www.intgovforum.org/en/filedepot download/4905/125
 5.

- IGF 2017 DCPR Session Report: https://www.intgovforum.org/en/filedepot_download/4905/117
 3.
- IGF 2017 DCPR Outcome "Platform regulations: how platforms are regulated and how they regulate us": https://bibliotecadigital.fgv.br/dspace/handle/10438/19402
- IGF 2017 DCPR Substantive Paper: https://www.intgovforum.org/en/filedepot download/4905/117
- DCPR Call for Papers 2017: https://www.intgovforum.org/en/filedepot_download/4905/628
- IGF 2016 DCPR Session Report: https://www.intgovforum.org/en/filedepot_download/4905/634
- IGF 2016 DCPR Session Description: https://www.intgovforum.org/en/filedepot_download/4905/633
- IGF 2015 DCPR Session Report: https://www.intgovforum.org/en/filedepot_download/4905/632
- IGF 2015 DCPR Outcome Recommendations on Terms of Service and Human Rights: https://bibliotecadigital.fgv.br/dspace/handle/10438/18231
- IGF 2015 DCPR Substantive Paper: https://www.intgovforum.org/en/filedepot_download/4905/632
- IGF 2014 DCPR Session Report: https://www.intgovforum.org/en/filedepot_download/4905/631
- DCPR Application for Forming Coalition: https://www.intgovforum.org/en/filedepot_download/4905/630