COVID-19 MEDEVAC GUIDANCE NOTE
A Patient’s Perspective: How does a COVID-19 MEDEVAC work?
23 June 2020

If you or an eligible family member is sick with COVID-19
- Obtain appropriate advice from your medical provider / entity Medical Advisor
- Notify the focal point within your organization that you / your eligible dependent is ill
- Confirm your organization has up-to-date contact details for you and your family
- Ensure that any travel documentation for the patient is valid and readily accessible

Determination of clinical need for COVID-19 MEDEVAC
- Consent and liability waiver forms must be signed by the eligible patient and referring entity
- The treating physician/ entity Medical Advisor will monitor the status of the patient
- If they decide there is a clinical need for a level of care not available in the country in which the patient is located, a MEDEVAC alert will be initiated through the in-country COVID-19 Coordinator*.
- The clinical need for the MEDEVAC of the eligible COVID-19 patient will then be verified by UN Medical personnel at the dedicated UN MEDEVAC Cell, which is operational 24/7.

Confirmation of clinical need and initiation of COVID-19 MEDEVAC
- Upon confirmation by the UN MEDEVAC Cell that the COVID-19 MEDEVAC will proceed:
  - Signed consent and liability waiver forms must be shared with the UN MEDEVAC Cell
  - Valid travel documentation will be requested and shared with the UN MEDEVAC Cell
  - Relevant patient medical records will be shared with the UN MEDEVAC Cell
  - Arrangements for any eligible non-medical escort will be made by the referring entity
  - The UN MEDEVAC Cell will identify and confirm the receiving MEDEVAC location, and will confirm the arrangements and permissions for the MEDEVAC flight

Implementing a COVID-19 MEDEVAC
- The condition of the patient will be continuously monitored leading up to any MEDEVAC
- MEDEVAC will be fully initiated when all documents, consents & authorisations are in place
- If medically stable, the patient will be moved to the departure point for the MEDEVAC flight
- The COVID-19 patient will be transported to the receiving MEDEVAC location and delivered to the identified receiving medical facility for treatment

*The COVID-19 Coordinator, in conjunction with the treating physician/ entity Medical Advisor and entity Focal Point will oversee all aspects of the COVID-19 MEDEVAC at the country level, and will respect patient confidentiality throughout