

Sustainably improving water services through benchmarking & knowledge exchanges

A game-changer for achieving the UN SDGs

Peter Dane MSc.

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European
Benchmarking
Co-operation

Who we are

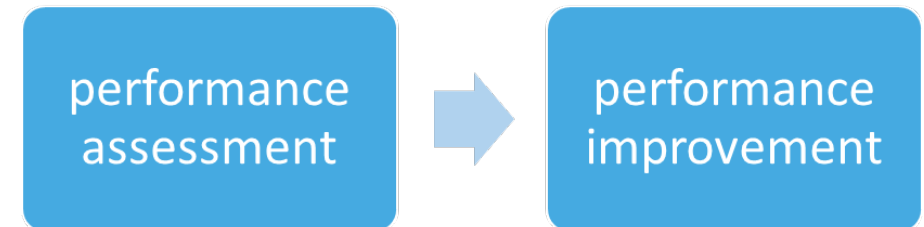


European Benchmarking Co-operation (EBC Foundation)

- not-for-profit sector initiative to improve drinking water- & wastewater services, initiated in 2005 by Dutch- & Nordic water utility associations & the 6-Cities Group
- based in The Hague, The Netherlands, governed by water industry partners (Aquanet, FIWA, Norsk Vann, Vewin, EurEau)

What we do

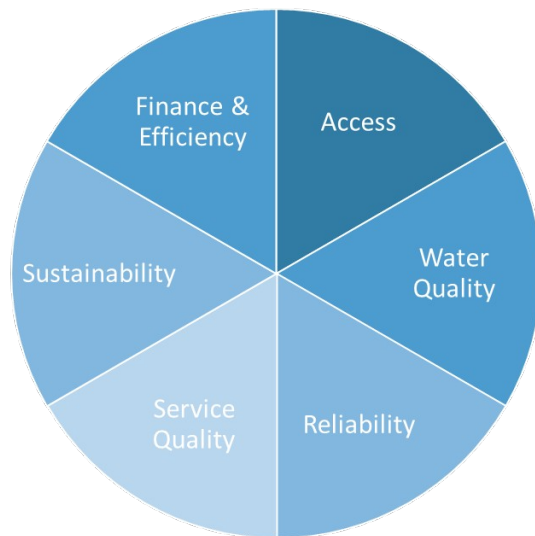
- mission: assisting water utilities in improving their services through benchmarking & knowledge exchanges
- *“Benchmarking is a tool for performance improvement through systematic search and adaption of leading practices” (Re: IWA/AWWA)*
- EBC-programme: annual benchmarking cycles consisting of two consecutive steps



Performance assessment

How do we measure performance of water services?

- key performance indicators for each area of the water value chain & the SDG-targets:



output areas



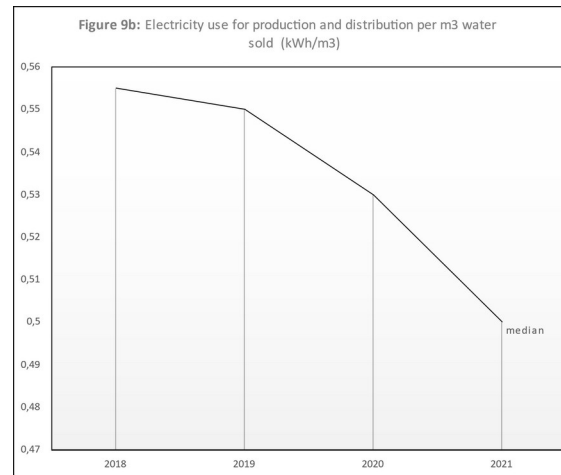
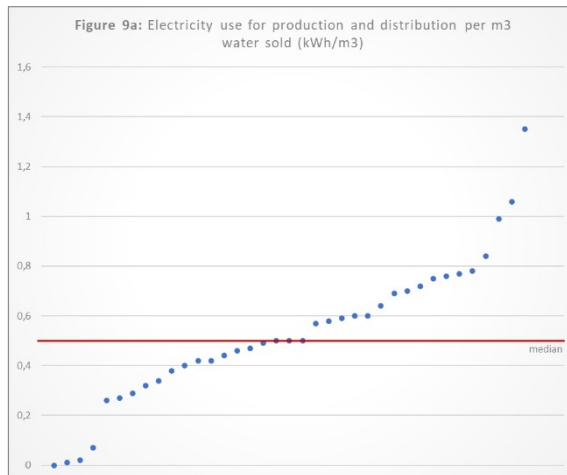
throughput areas



SDG's

Performance assessment (2)

- focus on actual challenges like today:
 - climate footprint & climate resilience
 - energy efficiency
 - SDGs



Performance improvement

How to encourage improvements?

- discussing performance gaps, improvement actions & priorities
- exchanging good practices and innovations between practitioners

during:

- benchmarking workshops
- site visits
- Knowledge Picnics



To conclude

- so far, the EBC-programme reached out to more than 250 utilities from across Europe and beyond
- many positive trends in performance over time
- concept universally applicable – positive experiences in Europe and in WOP's in Ethiopia, Kenya, Peru & Philippines
- EBC Foundation is open to share experiences and collaborate with others in- and outside the water industry

More information: www.waterbenchmark.org

