REFERENCE:

Chief Information Technology Officer (CITO), Department of Management Strategy, Policy and Compliance and Department of Operational Support

The United Nations welcomes applications for the position of Chief Information Technology Officer (CITO), Department of Management Strategy, Policy and Compliance and Department of Operational Support, at the Assistant Secretary-General level, which is based at the United Nations Headquarters in New York.

In order to ensure a wide pool of candidates for this position, the Secretariat would welcome any applications to supplement the Secretary-General's own search and consultations. Applications from women candidates are strongly encouraged.

Applications must include a detailed curriculum vitae of the candidate with full contact information (email and telephone) and must be sent to the Secretariat at the following email address dos-ousg@un.org by 18 December 2020.

 Further information on OICT is available at: https://www.unite.un.org.

Under the guidance of the Under-Secretary-General of the Department of Management Strategy, Policy and Compliance and the Under-Secretary-General of the Department of Operational Support, the CITO is responsible for management and administration of the Office of Information and Communications Technology. The CITO directs the Secretariat's Information and Communications Technology (ICT) strategy and programmes; implements large enterprise ICT initiatives; and establishes organization-wide ICT policies, architecture and standards. This top-ranking position calls for a strategic thinker to manage and oversee all ICT operations of the United Nations worldwide – both at the various headquarters duty stations and in field environments.

The Secretary-General is seeking an individual with:

- expertise in developing and implementing global information technology and communication strategies;

- strong leadership and managerial skills, and the ability to build consensus among stakeholders;

- a proven track record of accomplishments at the regional, national or international level; and

- impeccable personal and professional integrity.

The full requirements and responsibilities are attached herewith.

Languages

English and French are the working languages of the United Nations. For this position, fluency in English is required. Proficiency in another United Nations official language will be an advantage.

Human rights screening

Individuals who seek to serve with the United Nations in any individual capacity will be required, if short-listed, to complete a self-attestation stating that they have not committed, been convicted of, nor prosecuted for, any criminal offence and have not been involved, by act or omission, in the commission of any violation of international human rights law or international humanitarian law.

Conflicts of interest

All United Nations staff members are expected to uphold the highest standards of efficiency, competence and integrity. Senior leaders in particular, have the responsibility to serve as role models in upholding the Organization's ethical standards. A conflict of interest occurs when, by act or omission, a staff member's personal interests interfere with the performance of his/her official duties and responsibilities, or call into question his/her integrity, independence and impartiality. Risk for conflicts of interest may arise from a staff member's engagement in outside (non-United Nations) employment or occupation; outside activities, including political activities; receipt of gifts, honours, awards, favours or remuneration from external (non-United Nations) sources; or personal investment. In particular, no staff member shall accept any honour, decoration, favour, gift or remuneration from any Government (Staff Regulation 1.2 (j)).

Where a real or perceived conflict of interest does arise, senior leaders are obligated to disclose this to the Organization without delay. In order to avoid real or perceived family influence or preferential treatment and conflicts of interest that could stem from such situations, the United Nations Staff Rules provide that appointments "shall not be granted to anyone who is the father, mother, son, daughter, brother or sister of a staff member" (Staff Rule 4.7 (a)).

Short-listed individuals will also be required to complete the pre-appointment declaration of interests for senior positions to identify possible conflicts of interest that may arise and to proactively prevent and manage, as much as possible and in a timely manner, situations in which

personal interests may conflict or appear to conflict with the interests of the United Nations, should the individual be appointed to this position.

6 November 2020

Job Profile for Chief Information Technology Officer

Post Title and Level: **Chief Information Technology Officer, ASG**
Duty Station: **New York, United States of America**

The Chief Information Technology Officer (CITO), in the Office of Information and Communications Technology (OICT), oversees the people, processes and technologies within the United Nations to ensure it delivers outcomes that are relevant and that support the objectives and mandates of the United Nations, many of which are implemented in challenging field environments.

The CITO is a senior position at the level of Assistant Secretary-General. It is one of the key positions accountable for achieving major Information Communications Technology (ICT) based transformation projects from concept through delivery, and operations, in a complex global political and diplomatic environment.

The CITO has dual matrix reporting lines to the Under-Secretary-General for Management Strategy, Policy and Compliance and to the Under-Secretary-General for Operational Support. The CITO oversees the people, processes and technologies within the OICT organization to ensure it delivers outcomes that are relevant and that support the objectives and mandates of the United Nations.

Responsibilities:

With focus on digitalization of the United Nations Secretariat, responsibilities include:

- Responsible for all activities of OICT, including overseeing the Policy, Strategy and Governance Division, the Operations Support Division, the Enterprise Solutions Service, the Enterprise Programme Management Section and the Cybersecurity Section;

- In close collaboration with the Senior Management Group and other organizations across the United Nations system, and driven by business priorities and harnessing the full potential of digitalization of the United Nations business operations, lead the formulation and implementation of the United Nations ICT Strategy, covering both managerial and substantive delivery on mandates and strategies;

- Lead the design and implementation of the digital elements of the United Nations Data Strategy, including increased use of leading-edge technology, and increasing the ability to collaborate and share data across United Nations system organizations, adhering to United Nations-wide data privacy rules and increase external access to United Nations information and data in line with agreed standards;

- Direct the development and continuous improvement of information and communications technology governance, policies, standards, procedures and guidelines for the Organization, ensuring these are aligned with business priorities and harmonized across the United Nations system as appropriate;

- Provide strategic direction and oversight for the design, development, operation and support of ICT applications and programs that fulfil the needs of the Organization, including enterprise architecture management, application management, security and risk management, and infrastructure and operations support management;

- Provide strategic guidance for the development, management, monitoring and optimization of the United Nations global ICT infrastructure, including the Organization's ICT hosting, network, engineering and conferencing operations, ensuring that the global ICT operations are robust, secure, highly available, interoperable and efficient;

- Ensure that United Nations digital infrastructure and systems are increasingly kept secure and that the United Nations has a capacity to respond to cyberattacks on its ecosystem of ICT solutions;

- In close collaboration with the Controller, establish a transparent framework for formulating total cost of ownership of ICT solutions, including investment needs, development, maintenance operations and client support costs, and decommissioning legacy system, and establish revenue flows to manage ICT services globally;

- Develop and control the annual ICT operating and capital expenditure budget to ensure it is consistent with overall strategic objectives and guidelines; and

- Represent the United Nations Secretariat on ICT issues within and outside the United Nations system, with Member States, and in other international forums.

Qualifications:

Education:

- Advanced University degree (Master's or equivalent) in business administration, computer science, engineering, or a related area. A first-level degree (Bachelor's or equivalent) in the specified fields with two additional years of relevant work experience may be accepted in lieu of the advanced university degree required.

Experience:

- A minimum twenty years of progressively responsible experience in leadership of information and communications technology teams, with strong leadership and managerial skills, and ability to build consensus among stakeholders required;

- Extensive and demonstrated experience in formulating, managing and implementing global ICT strategies with a vision that aligns to the Organization's strategy;

- Demonstrated experience in current and emerging technologies, how other enterprises are employing them to drive digital business and how they may be applied to the United Nations to drive innovation and support agile mandate implementation;

- Experience in public sector and/or international organization settings;

- Extensive experience in providing innovative, cost-effective operational solutions in diverse and challenging environments; and

- Proven and widely acknowledged years of strategic and managerial experience in negotiation, change management, advocacy and stakeholder management at the regional, national or international level.

Language:

- Fluency in oral and written English; knowledge of an additional official United Nations language is an advantage.