Terrorist Narratives and the Internet: A Southeast Asia Perspective

Open Meeting of the CTC on Countering Terrorist Narratives and Preventing Terrorist Use of the Internet

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Overview of Terrorist Use of the Internet

Radicalisation Propaganda Recruitment Communication Planning Funding & Network Coordination of Training Attacks

Why the Internet?

- Anonymity
- Easy Access
- Large Network
- "Cherry Picking" Information
- More Profitable/Lucrative
 - Online Credit Card Fraud Vs. Bank Heist
- Speed in Facilitating Online Terrorist Activities
 - Online Propaganda Vs. Pamphlets

Internet and the Spread of Terrorist Narratives

- Who is spreading terrorist narratives?
 - Members/sympathisers/supporters
- How terrorists are spreading their narratives?
 - Social media platforms
 - Online Communication Apps
 - Offline
- What are they saying?
 - The West vs Asia
 - Overlapping issues
 - Increased focus on particular issue(s)



Terrorists and Their Narratives

Religious-based

- Atonement
- Finding the meaning of life –
 "filling in the void"
- Divine Law (Shari'a): the only law
- Jihad/Martyrdom
- Khilafah as the only system of governance
- The End of Time Prophecy

Politics/Governance

- Secular governments
- Corruption
- Anti-Democracy

Social

- Marriage
- Sense of Belonging -> brotherhood/sisterhood
- Loneliness

Plight of Muslims

- Oppression
- Violence
- Humanitarian

Example: Gagak Hitam (Black Crow)

- Leader: Muhammad Wanndy Mohamed Jedi (killed April 29, Raqqa)
- Recruitment method: Facebook and Telegram
- Communication: Telegram to plan attacks
- Targets: Government complexes, Royal Malaysia Police HQ, entertainment outlets
- Members: > 15
- Attack(s): Movida Nightclub (June 28, 2016)



Developing Counter-Narratives: Challenges

- Getting the right voices to speak (the messengers)
 - Target audience may not view governments favourably
 - Choosing messengers who resonate well with target audience
- Matching the rate and speed of narratives produced by terrorists and supporters
 - Disseminators not only members of a terrorist group
 - Bureaucracy
- Reaching the right target audience
 - Finding the right concerns that would trigger action
 - Baseline study or mapping of social network in a country
 - Overlapping of identities
 - National identities, ethnic identities, etc
- Inspiring passion in countering the narratives of terrorists
 - Terrorists are good at stirring passion → bonds of brotherhood, etc

Conclusion

- Developing counter and alternative narratives is a new field
 - May not succeed the first time
 - The need to experiment
 - Learning from failures and improve
- Enhance Public-Private Partnerships (PPPs)
- Empowering "Gate-Keepers" (e.g. parents, teachers, peers)
- The need for a Whole-of-Nation approach to address the issue.