



UNJSPF

United Nations Joint  
Staff Pension Fund



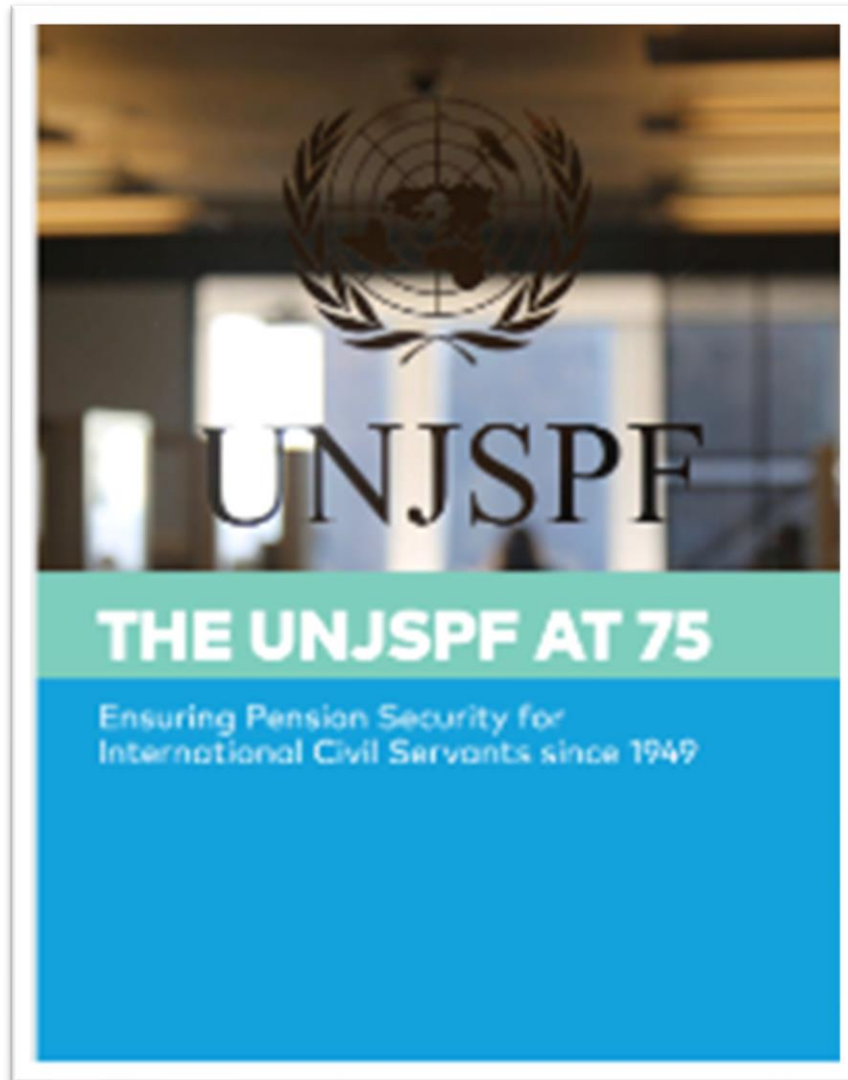


# **Update on Pension Administration AFICS-NY Annual Assembly**

21 May 2024

Rosemarie McClean  
Chief Executive of Pension Administration

# 75<sup>th</sup> anniversary of the Fund



# The Fund in brief

As at 1 January 2024



**24**  
MEMBER  
ORGANIZATIONS



**25**  
TRANSFER  
AGREEMENTS

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**A growing Fund**

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**86,013**  
PERIODIC BENEFITS



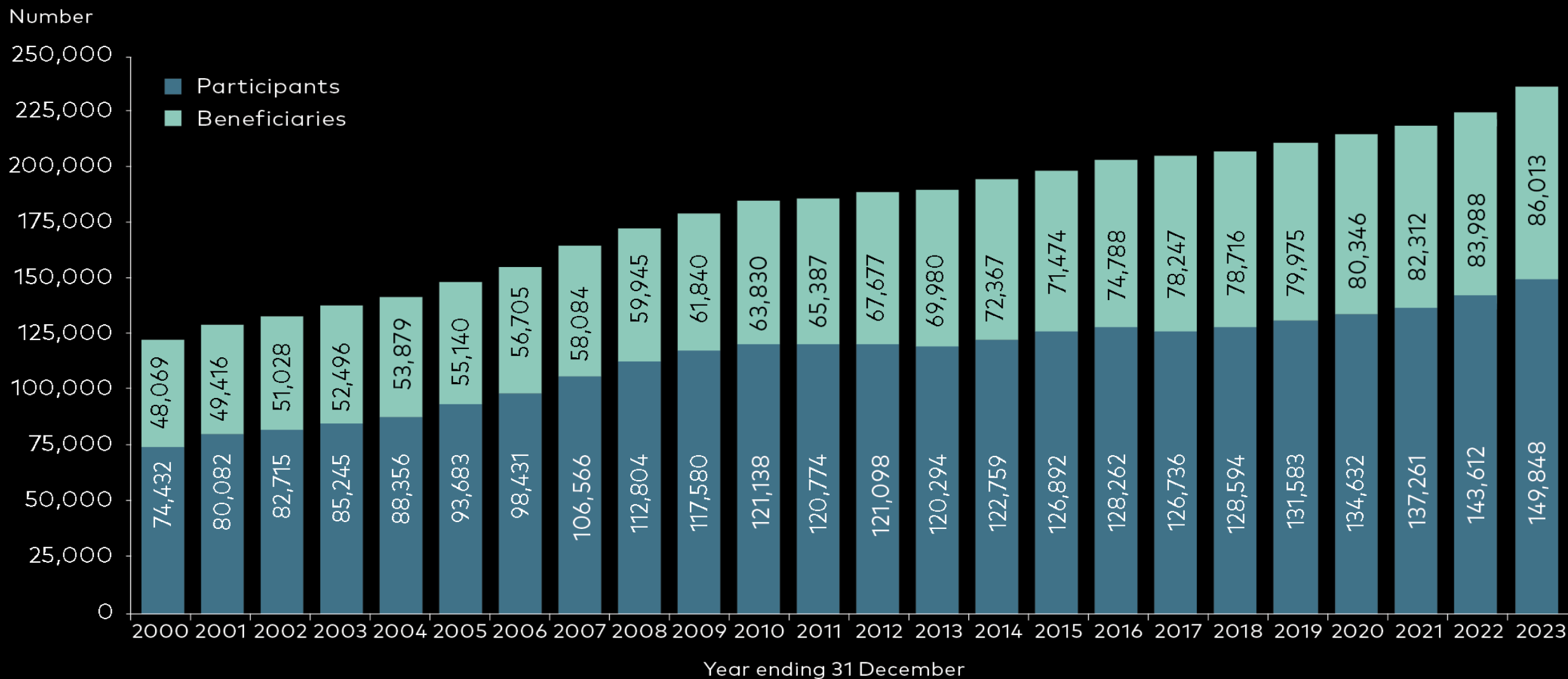
**149,848**  
PARTICIPANTS



**USD 90.8 bn**

VALUE OF THE ASSETS  
AS AT 15 MAY 2024

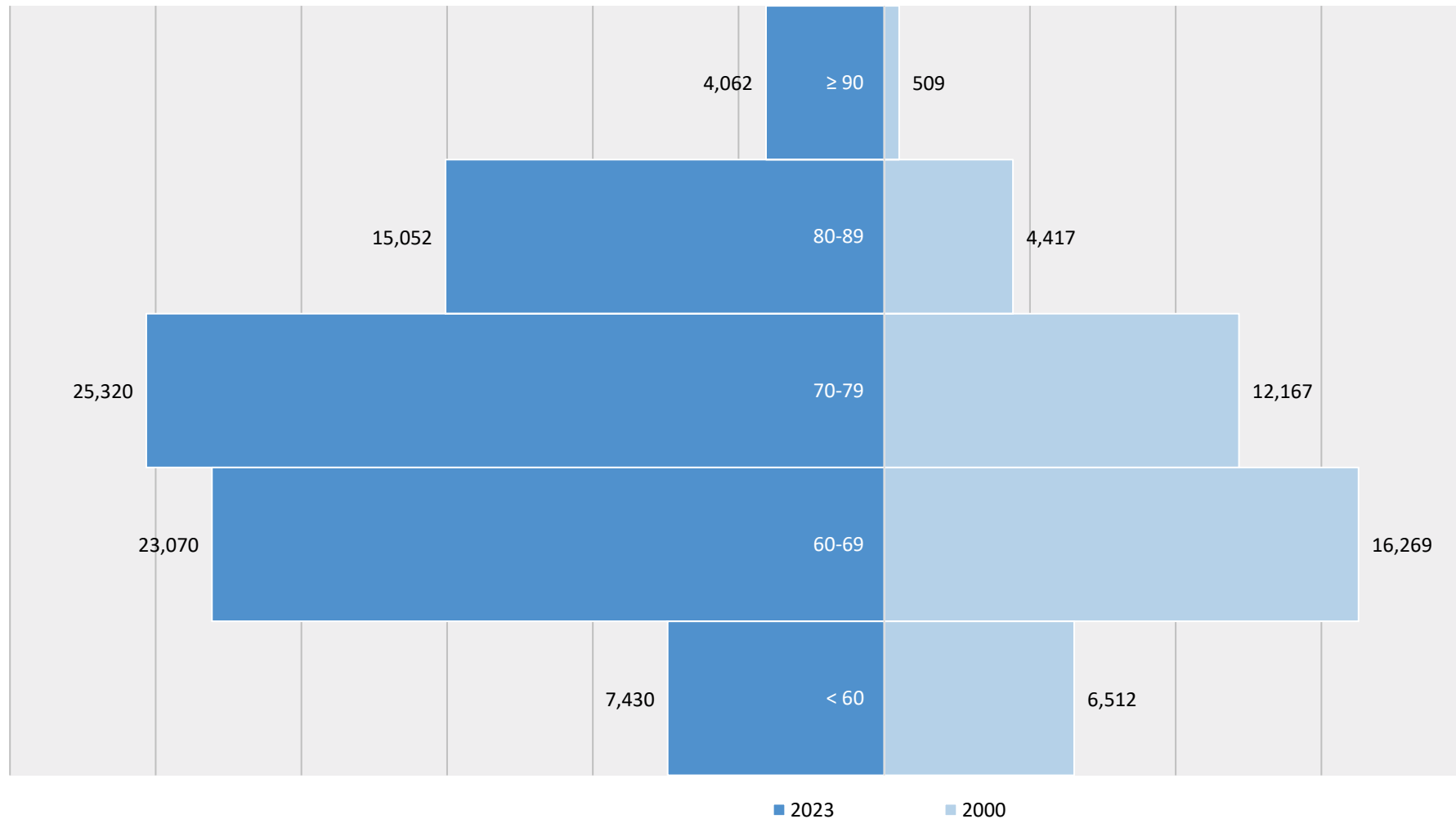
# The Fund continues to grow



# The Fund's population is aging



Aging of UNJSPF Retirees and Beneficiaries 2023 - 2000 (excluding children)



# The Fund performs and innovates



- **Pension processing benchmark outperformed at 92.8% (2023)**
- **Ongoing modernization: more than 30,000 Digital Certificates of Entitlement (both 2023 and 2024)**



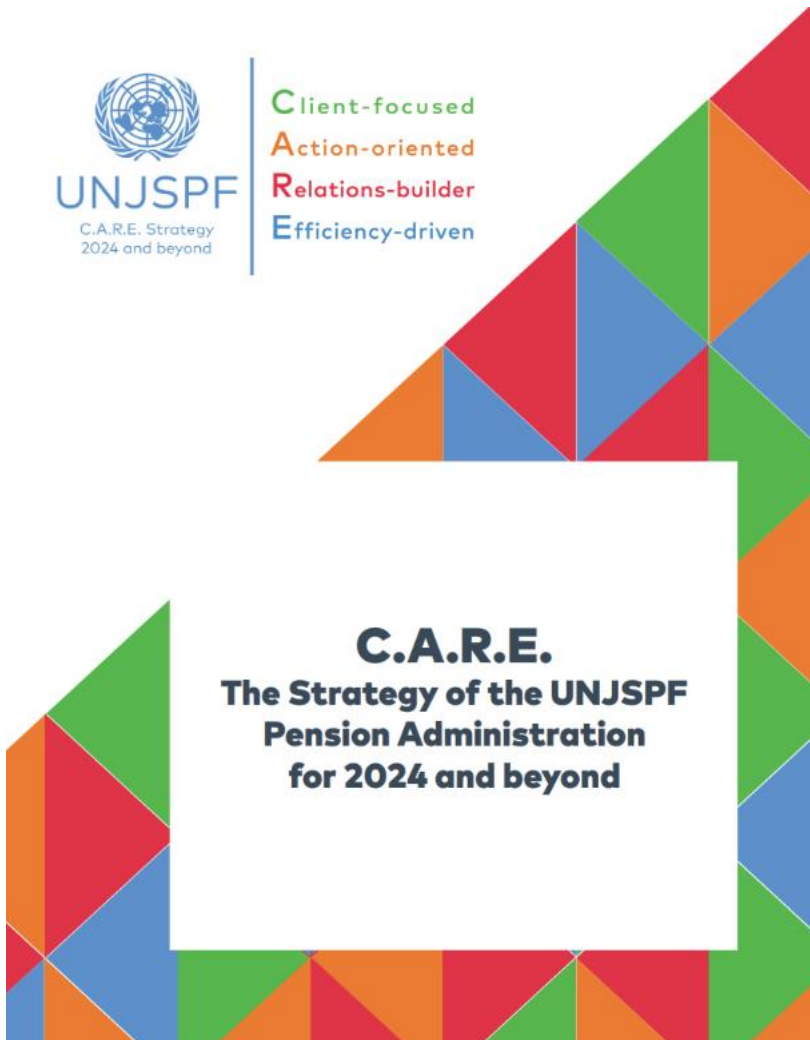
# Pension payments



- **Monthly payroll** has continued to be issued on time
- **Cost-of-living adjustment** for 2024: **3.4%** (from 1 April 2024, for USD track)
- **Addressing disruptions** in global payment channels

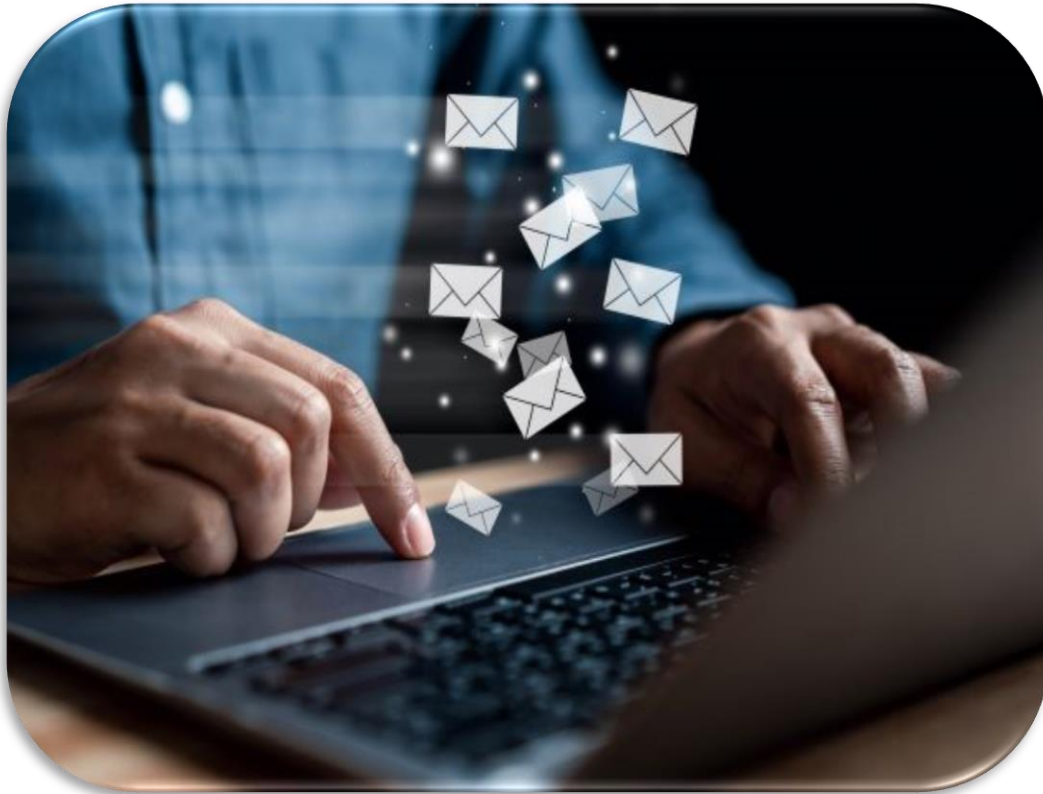


# Pension Administration strategy



- From **CARE strategy 2021-2023...**
- ...to **CARE strategy for 2024 and beyond**

# Priority projects for 2024-2025



Aligned with **CARE Strategy**:

- 1. UNJSPF Connect** (new, automated and efficient Customer Relationship Management system)
- 2. Multi-Factor Authentication** (for Member Self-Service)

# Outreach initiatives



- **Pension Townhall sessions (En+Fr)**
- **Link to UN campaigns** (Women's Day, World Summit of the Information Society)
- **New videos, more web news and newsletters**

# Hybrid communications

ANNUAL LETTER

2024



- **Annual Letter** distributed in April
- **11 booklets** updated
- New social media channel:  
**WhatsApp!**



# Update on investments



**Thank you for  
your trust and  
support!**