

United Nations Nations Unies

HEADQUARTERS • SIEGE NEW YORK, NY 10017

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REFERENCE:

22 June 2021

Dear former UN colleague,

We hope that this email finds you and your loved ones safe and well.

This communication provides you with important information regarding changes in the benefit provisions and monthly premiums effective 1 July 2021.

Please note that there will be no premium changes for any of the self-funded UN Headquarters-administered health insurance plans. Only the premium for the HIP Health Plan of New York will increase by 6.41% on 1 July 2021.

You may access the 2021 schedule of premiums by visiting the [2021 Annual Campaign page](http://www.un.org/insurance) on our brand-new website at www.un.org/insurance.

The following plan changes will go into effect on 1 July 2021:

- Aetna PPO/POS plan:
 - Introduction of telephone and video consultations with in-network and out-of-network service providers.
- Empire Blue Cross PPO plan:
 - Introduction of telephone and video consultations with in-network and out-of-network service providers.
- UN Worldwide Plan:
 - New coverage for smoking cessation;
 - Introduction of telephone and video consultations with in-network and out-of-network service providers.

The UN Worldwide plan provides coverage for plan members located overseas; therefore, a non-US address is required for enrollment in the UN Worldwide plan. Retirees currently enrolled in the UN Worldwide Plan who are considering coverage for family members residing in the United States or who intend to seek medical care in the United States, on a regular basis, are reminded that they should consider enrolling in one of the United States-based plans as the UN Worldwide Plan does not provide adequate coverage in the United States.

Additional information:

In order to avoid steep premium increases, let us work together by visiting in-network providers in coming plan years. While our insurance plans allow both, in-network and out-of-network treatments, we encourage you to visit in-network providers. By visiting in-network providers, you will ensure the financial sustainability of our plans but also your share of the payable amount will be much lower. Avoid negative financial surprises and instead of asking your provider “Do you accept Aetna/Empire/Cigna plan participants?” please ask “Are you part of the network of Aetna/Empire/Cigna and will you be submitting the claim as in-network provider?”.

As you are currently enrolled in the United Nations health insurance programme please note that all carriers shall continue to increase communications to plan participants to improve the quality of services. In this respect, you may receive increased mailings and/or emails. Also, the UN Health and Life Insurance Section has increased its communication efforts in this plan year. Last week, staff members and retirees were invited to participate in any of the

three information sessions on UN US-based plans, the UN WWP and the UN MIP. We hope you were able to join. If you did not participate, you are still kindly invited to watch the information session recording on your health insurance plan, which you will find at the bottom of the [2021 Annual Campaign page](#). While the Annual Enrolment Campaign does not apply to former staff, the webinars also highlight the characteristics of each health insurance plan, changes in benefits and services, the roles and responsibilities of the health partners and more.

To receive Medicare Part B reimbursement, if you are enrolled in the Medicare Part B plan, you must submit documentation to the Health and Life Insurance Section in January of each year. You will find all the details in the [Retiree Toolkit](#) online.

Finally, you should also receive your personal statement before 31 August 2021 by post, showing your ASHI contribution amount effective 1 July 2021 which is based on your pension benefit available at the time of its preparation.

Should you still have any questions, please either:

- contact one of our HLIS colleagues via the [Contact Us form](#) on our website
- send us an email to ashi@un.org, or
- call us at 917-367-9727:
 - Mondays, Wednesdays and Fridays
9:00 am – 12:00 pm
 - Tuesdays and Thursdays
10:00 am – 12:00 pm
2:00 pm – 4:00 pm

Warm regards,

The Health and Life Insurance Section

Health and Life Insurance Section
Financial Risk Management Service, FD/OPPFB/DMSPC