



Promoting Financial Inclusion through digitalization of Remittances

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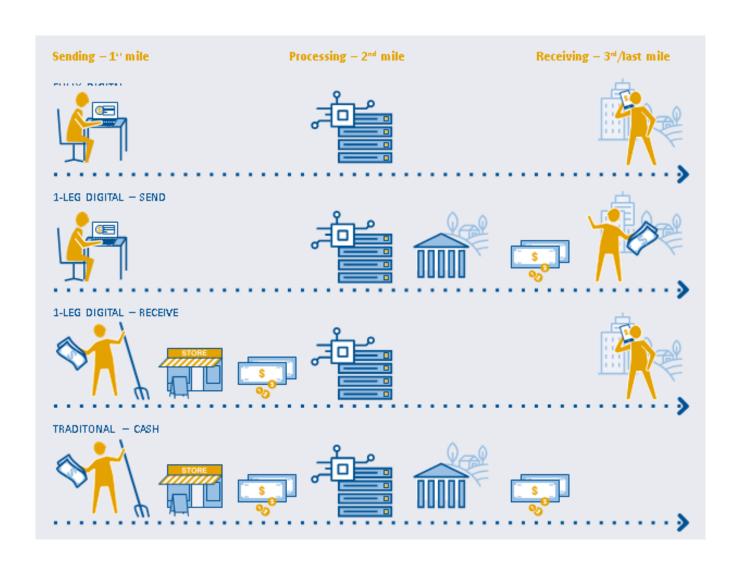


Remittances are usually **the first financial service used by** <u>migrants</u> and <u>their families</u> offered by regulated providers.

This is an opportunity to financially include them.

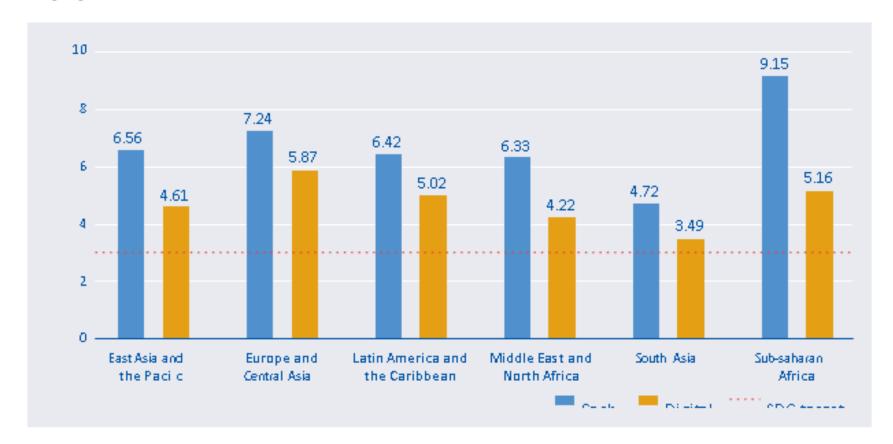


Digital versus cash remittances



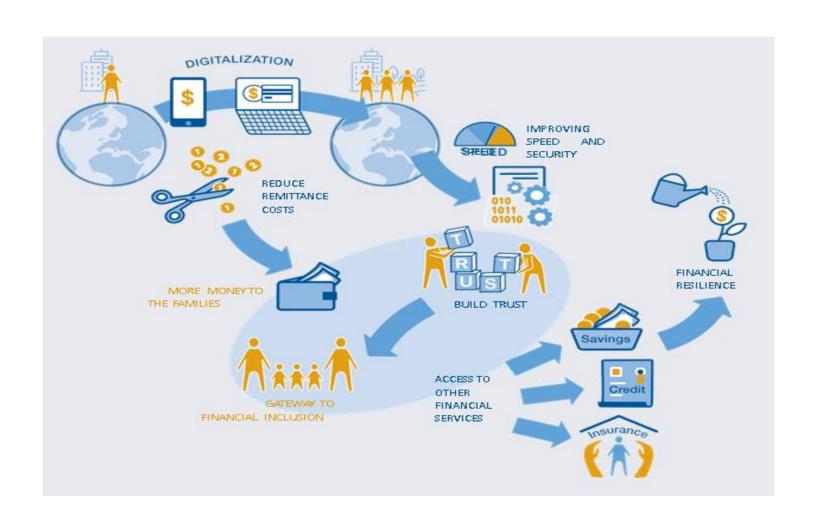
The cost benefit...

Average cost to send \$200 by region, cash vs digital services, Q2 2023





Remittances digitalization theory of change





The cost benefit...

Digitalization brings significant benefits to remittance users, including:

- reducing the cost of remittances, improving their speed,
- bringing greater certainty around payments,
- security and tracking,
- increasing access to services,
- providing a gateway to financial inclusion and
- building financial resilience.



Operational functions of remittance service providers (RSPs) can also benefit from digitalization in areas such as **product** aggregation, AML/CFT compliance and the trading of settlement currencies.

Digitalization of remittances can also help **improve financial sector integrity and transparency** and **strengthen efforts to combat illicit finance** broadly by bringing more people into the regulated financial sector.

Overall, the **digitalization of remittances** is mutually beneficial for **both customers and RSPs** as <u>it creates a transactional track record opening opportunity for a broader and longer-term relationship.</u>



The Future? Cross-border interoperable payment systems

- Encouraging digital channels, innovative payment methods and interoperable payment systems is a priority for faster, cheaper and safer sending and receiving remittances.
- Interoperable digital payment systems with respect to cross-border payments can significantly reduce costs and risks, thus ensuring resilient non-disruptive payment systems.
- Developing digital financial services linked with remittances and tailored digital use cases for rural populations is necessary to unleash the benefits of digital remittances.
- Cross-border instant payments These efforts will help make cross-border instant payments more efficient, and enabling acceptance of local cards in both countries for ATM cash withdrawals and direct point-of-sale purchases without relying on external payment networks.



Women and vulnerable populations considerations

- Many individuals sending and receiving remittances lack awareness and trust in the financial sector. This is particularly the case for vulnerable populations.
- <u>Half of remittance senders or receivers are women</u>, which provides a unique opportunity to design specific financial products that fit women's needs for furthering women's financial inclusion and economic empowerment.
- For women remittance receivers, in addition to the convenience and safety of
 access that mobile money and other digital solutions offer, there is also an added
 level of privacy over the funds they receive and spend digitally, enabling them to
 make spending decisions.
- Digital remittances allow women to access funds received directly, which they are more likely to spend on household consumption, potentially contributing to lifting their families out of poverty.



Significant benefits, must reach all segments of society.

While the shift to digital remittances offers numerous opportunities aligned with Sustainable Development Goals (SDGs), **concerted efforts are essential to ensure that its benefits reach all segments of society.**

Special attention must be given to preventing the exclusion of vulnerable groups like women, the elderly, the impoverished, and rural communities.

Failure to manage this transition properly could exacerbate disparities.



Women and vulnerable populations considerations

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RemitSCOPE is a centralised, global repository of remittance and remittance-related data and market intelligence. It informs business and policy decision making through interactive dashboards and remittance country profiles.









\$5.4

2030 Projected remittance inflows to LMICs in USD trillions, World Bank



6.4%

Ave. global cost to send remittances, RPW Q1 2024



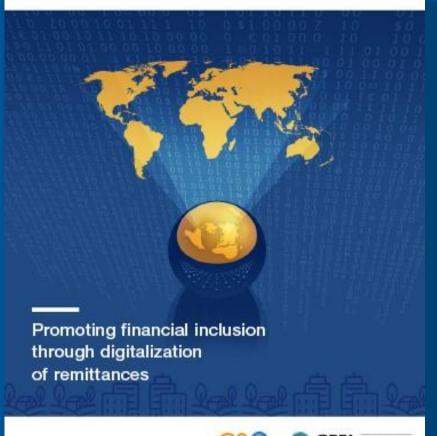
3%

SDG 10.c Global Goal - Ave. global cost of sending remittances



76%

Financial inclusion ave. account ownership globally, FINDEX, 2021





















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For more information, please engage with:

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Thank you











