

## UN Worldwide Plan Goes Green

The Health and Life Insurance section is pleased to announce that effective 1 September 2017, staff members enrolled in the W

orldwide Plan (WWP) will be able to submit claims for reimbursement of medical expenses through Cigna International's on-line or photo-claiming (smartphone) tools.

We strongly encourage every WWP member to start utilizing the new tools on 1 September 2017 as the new tools will make your claims process easier by:

- providing pre-filled personal and payment details,
- providing transparency (you can track your claims),
- alleviating the administrative burden on offices, and
- using less paperwork, therefore alleviating the burden on the environment.

Next week, Cigna International will provide more detailed information and guidance on using the new features. Attached is the Cigna International flyer regarding online claiming as well as their video on the subject.

- [English](#)
- [Spanish](#)
- [French](#)

For audit purposes, when utilizing on-line or photo-claiming, you are required to maintain the original invoices and medical reports from your health care provider for a period of 5 (five) years from the date of submission.

While online claiming goes into effect 1 September 2017, you still maintain the option to submit your claims by mail.

### **Attachments:**



[Claiming Online with Cigna International](#)