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## News and staff stories »

Monday, 1 June 2020 | DMSPC | New York & Geneva

# 2020 Annual Insurance Campaign starts on 1 June

The screenshot shows the United Nations Health and Life Insurance Section website. The main headline reads "2020 Annual Insurance Campaign". Below the headline, it states: "The 2020 Annual Insurance Campaign ('Campaign') for all Health Insurance Plans administered by the United Nations Headquarters will be held from 1 to 30 June 2020. The Campaign is the annual opportunity for the eligible active staff to enrol, make changes to their existing coverage, add and remove eligible dependents and terminate the coverage in one of the following health insurance plans: Aetna, Empire Blue Cross, Cigna US Dental, HIP & the UN Worldwide plan. What action is required from you during the Campaign?"

On the left sidebar, there are sections for "Active Staff" (Add/remove a dependant, Change of address, Compare US plans, File a claim, New to the UN, Leaving the UN, Request a new ID card), "Retirees/Survivors" (Medicare Part B, ASHI eligibility, Change of address for retirees, Pre-Retirement Presentation, Retirees change of coverage, Retiring while spouse is active), "HR Officers", "Life Events", and "Manage Your Health".

On the right, there is an "FAQ of the day" section titled "How can I file a claim?" and a "Poll" section titled "How does the new website compare?" with results: Prefer this version (55%), Prefer the previous version (9%), Don't see the difference (36%). Total votes: 11. Older polls are also listed.

The 2020 Annual Insurance Campaign for all Health Insurance Plans administered by the United Nations Headquarters and United Nations Office in Geneva will be held from 1 to 30 June.

The campaign is the annual opportunity for the eligible active staff to:

- enrol,
- make changes to their existing coverage,
- add and remove eligible dependents or
- terminate the coverage

in one of the following health insurance plans:

- Aetna,
- Empire Blue Cross,
- Cigna US Dental,
- HIP,
- the UN Worldwide plan,
- and - for staff in Geneva - UNSMIS.

Detailed information can be found in the Information Circular: ST/IC/2020/13.

### What action is required from you?

Prior to enrolling or making changes to your insurance plan, please note that it is your responsibility to understand the benefits and limitations of each health insurance plan as well as respective premiums.

You are reminded to log in to the Umoja Employee Self Service (ESS) portal to confirm your present health insurance coverage and indicative data, such as spelling of names, mailing address, etc. by taking the following step

- Review your current health insurance participation status through Umoja ESS
  - Log on to the ESS Portal
  - Click the *Employee Self-Service SM* tab
  - Click *Benefits & Payments*
  - Click *Confirmation Form* in the Benefits sub-section
  - View the *Benefits Confirmation Statement*, which will display in pdf format
- Review and update, if necessary, your mailing address through Umoja ESS

### Tools



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- Review your eligible dependents to ensure that they are properly reflected (i.e. spelling of names, date of birth, gender, etc.) in Umoja ESS
- Umoja allows you to print a confirmation form for your records

The 2020 Annual Insurance Campaign will only be conducted through Umoja ESS during the month of June 2020.

The effective date for all changes made during the 2020 Annual Insurance Campaign shall be 1 July 2020.

#### Should you enrol in a UN administered health insurance plan?

During the campaign, staff who are eligible to participate but are not enrolled in one of the above-mentioned plans may enrol in the plan of their choice, except for HIP which is a closed plan.


Although participation in a UN health insurance plan is not mandatory, the Health and Life Insurance Section strongly recommends that eligible staff members take this opportunity to carefully consider their family's health insurance needs, as the campaign is the only opportunity to make desired changes without a qualifying event as reflected in the ST/IC/2020/13.

While it is not mandatory by the UN, local legislation in your duty station may require that you are adequately insured.

As a staff member, it is your responsibility to ensure you and your family are sufficiently and adequately insured.

#### Where can I find more information?

- ST/IC/2020/13
- For UNHQ-administered plans
- For UNOG-administered plan

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#### Comments

Submitted by JLEGROS3 on Tue, 06/02/2020 - 17:20

Thank you for the reminder. In order for staff member (re)-consider our options, how do we get proper advice on coverage so that we can compare apple with apple and make informed decisions? Since we are under instructions to telecommute until 30 June 2020, how do we get specialized advice? Insurance companies refers any inquiries to their office back to the UN insurance managers/representative. Will the UN (HR) extend the 30 June 2020 deadline? Your advice welcome. Thank you.

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Submitted by WTOMUSIA on Wed, 06/03/2020 - 03:41

The ST/IC/2020/13 Information Circular includes only generic overview of the coverage provided by each plan. Could you provide detailed information on the benefits of each plan and information on the in-network / out-of-network providers? The insurance companies provide this information only to their members and do not respond to non-members with respect to specific questions regarding coverage.

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