

MOBILE TEAMS FOR SOCIAL SERVICES



United Nations Trust Fund
for Human Security

Project "Applying the Human Security Concept to Stabilize Communities in Canton 10"

This infographic represents
only one project component.

ABOUT THE PROJECT

Project aimed to apply the human security concept for the purpose of stabilization of communities in Canton 10, with particular focus on returnees and internally displaced who still face particular challenges and hardships in the process of reintegration, primarily in

the context of economic and social security. The project was based on partnerships with local municipal and cantonal authorities, aimed at ensuring local participation and support as well as long-term sustainability of the project results.

Population of Canton 10 includes 12,137 returnees and 1,450 displaced persons, many of whom belong to socially vulnerable groups (elderly, sick and disabled)



Many of them are in need of special medical and social services, and most of them are elderly people who live far from urban areas.



Poor transport connections inside the Canton 10, lack of public transportation and territory dispersion complicate even more the access to public institutions.



In order to ensure equal access to basic social services for all residents of Canton 10, the project partnered with the Red Cross of FBiH and formed 4 mobile teams, which provided assistance and services in the field to those in need.



Mobile teams consist of three members:
a nurse, a caretaker and driver/handyman



The teams are equipped with three all-terrain vehicles and basic medical equipment and tools to perform minor home repairs.



The work of the mobile teams is consisted of the provision of primary health care, transportation of the sick to health centers, houseworks and small repairs, with care for elderly and disabled persons.

Mobile teams operate in prioritized municipalities in Canton 10 (Bosansko Grahovo, Drvar, Glamoc and Kupres).



During the implementation of the project, mobile teams recorded about **5,000** beneficiaries and provided about **5,500** different services.



The range of services provided by mobile teams is very wide:

- from medical examinations and transport of patients to medical facilities, testing of blood sugar and cardiac pressure, home visits for new mothers and their babies, bandaging and injections...
- through house repairs, snow clearing, firewood splitting and preparing and assisting in land cultivation...
- up to delivery of food and hygiene packages, buying and delivering of groceries, maintenance of personal hygiene and cleanliness of beneficiaries households with all other administrative services and other needs.



In addition to the services provided, the beneficiaries were also provided with small assistance packages. Among other things, about 350 food packages, over 200 hygiene kits, nearly 3,000 diapers, 80m³ of firewood, water, fuel, toys and sweets for children were distributed.

BENEFICIARIES

Around **5,000** beneficiaries in **1,623** families
50% women and **50%** men
40% children and retired citizens.

Over **4,000** are returnees and displaced persons
Over **3,500** unemployed,
2,000 with mobility difficulties, disabled and sick

The work of the mobile teams proved to be very useful:

Their work in the field provided great support to elderly and disabled persons in Canton 10, which has been recognized and respected in the community.

They have made social map of the municipalities: accurate database with 5,000 people and more than 5,500 services delivered.

They established close cooperation with social welfare centers, health centers and local communities.

It should be emphasized that mobile teams had an important role in monitoring the early growth and development of children.

Implemented project activities also represent a substantial contribution toward achievement of global goals that make the Program of sustainable development by 2030, adopted by Member States of the United Nations.



Project "Applying the Human Security Concept to Stabilize Communities in Canton 10" was supported by the UN Trust Fund for Human Security (UN TFHS), and implemented by UNDP, UNHCR, UNICEF i IOM, in partnership with the Government and the municipalities of Canton 10, Red Cross, municipal centers for social welfare, and local civil society organizations. Project duration: September 2013 – December 2016. Budget: about 2.5 million USD.

MOBILNI TIMOVI ZA PRUŽANJE SOCIJALNIH USLUGA



United Nations Trust Fund
for Human Security

Projekt "Primjena koncepta ljudske sigurnosti u cilju stabilizacije zajednica u Kantonu 10"

Ova infografika predstavlja samo jednu komponentu projekta.

O PROJEKTU

Projekt je imao za cilj primjenu koncepta ljudske sigurnosti u cilju stabilizacije zajednica u Kantonu 10, s posebnim osvrtnom na povratnike i interno raseljene osobe koje se i danas suočavaju sa različitim izazovima i poteškoćama u procesu reintegracije, primarno

u kontekstu ekonomske i socijalne sigurnosti. Projekt se zasnivao na partnerstvu sa lokalnim općinskim i kantonalnim vlastima, s ciljem obezbjeđenja lokalnog učešća i podrške ali i dugoročne održivosti rezultata projekta.

U Kantonu 10 živi 12.137 povratnika i 1.450 raseljenih osoba, među kojima mnogi pripadaju socijalno ugroženim kategorijama (starije, bolesne i hendikepirane osobe).



Mnogima od njih neophodne su posebne zdravstvene i socijalne usluge, a dobrim dijelom je riječ o starijim osobama koje žive daleko od urbanih središta.



Loša saobraćajna povezanost Kantona, nedostatak javnog transporta i razduženost teritorije dodatno otežavaju pristup uslugama javnih ustanova.



Rad mobilnih timova se sastoji od pružanja primarne zdravstvene zaštite, prevoz bolesnika do domova zdravlja, obavljanja kućnih poslova i sitnih popravki, te njege starih i nemoćnih.

Mobilni timovi djeluju u prioritetnim općinama u Kantonu 10 (Bosansko Grahovo, Drvar, Glamoč i Kupres).



Za vrijeme trajanja projekta mobilni timovi su evidentirali oko **5.000** korisnika i pružili oko **5.500** različitih usluga.



Pored pruženih usluga, korisnicima su dijeljeni i paketi pomoći. Između ostalog, dostavljeno je oko 350 paketa hrane; preko 200 higijenskih paketa; skoro 3.000 pelena; 80 m³ drva za ogrijev; te voda, gorivo, igračke i slatkiši za najmlađe...

KORISNICI

Oko **5.000** korisnika u
1.623 porodice
50% žena i **50%** muškaraca
40% su djeca i penzioneri

Preko **4.000** su povratnici i raseljene osobe
Više od **3.500** je nezaposleno
2.000 su slabo pokretne, nepokretne i bolesne osobe

U svrhu osiguranja jednakog pristupa osnovnim socijalnim uslugama za sve stanovnike Kantona 10, projekt je u partnerstvu s Crvenim križom/krstom FBiH uspostavio 4 mobilna tima, koji na terenu pružaju pomoć i usluge onima kojima su najpotrebnije.



Mobilne timove čine tri člana: medicinska sestra, njegovateljica i vozač/kućni majstor.



Timovi imaju tri terenska vozila i opremljeni su osnovnom medicinskom opremom i alatima za obavljanje sitnih kućnih popravki i poslova.



Spektar usluga koje pružaju mobilni timovi je veoma širok:

- od medicinskih pregleda i transporta bolesnika do medicinskih ustanova, mjerenja razine šećera u krvi i mjerenje pritiska, obilaska porodilja i pomoć oko beba, previjanja i davanja injekcija...
- preko popravki u kući, čišćenja snijega, cijepanja drva i pomoći u obradi zemljišta...
- do podjele paketa sa hranom i higijenskim potrepštinama, kupovine i dopremanja namirnica, održavanja lične higijene korisnika i čišćenje stana, administrativnih usluga i drugih potreba.



Rad mobilnih timova se pokazao višestruko korisnim:

Svojim radom na terenu pružili su veliku podršku starim i iznemoglim osobama u Kantonu 10, što je prepoznato i cijenjeno u zajednicama.

Izradili su socijalnu kartu općina: preciznu bazu podataka sa 5.000 osoba i više od 5.500 pruženih usluga.

Uspostavili su blisku saradnju sa centrima za socijalni rad, domovima zdravlja i lokalnom zajednicom.

Posebno treba naglasiti da mobilni timovi imaju važnu ulogu u praćenju ranog rasta i razvoja djece.

Provedene projektne aktivnosti također predstavljaju značajan doprinos ostvarenju globalnih ciljeva koji čine Program održivog razvoja do 2030. godine, a koji su usvojile države članice Ujedinjenih nacija.



Projekt "Primjena koncepta ljudske sigurnosti u cilju stabilizacije zajednica u Kantonu 10" je podržan od strane UN Fonda za ljudsku sigurnost (UN TFHS). Implementirali su ga UNDP, UNHCR, UNICEF i IOM, u partnerstvu sa Vladom i općinama Kantona 10, Crvenim križom, općinskim centrima za socijalni rad, te lokalnim organizacijama civilnog društva. Trajanje projekta: septembar 2013 – decembar 2016. Budžet: oko 2,5 miliona USD.