

Methodological note

QCPR Monitoring – Surveys of Agency Headquarters, Programme Country Governments and UN Resident Coordinators in 2014

In regard to monitoring the implementation of GA resolution 67/226, the Assembly called on the Secretary-General to regularly assess and report on a comprehensive and quantitative basis on progress in furthering programme and operational coordination at the country level; and in particular to carry out, in cooperation with United Nations resident coordinators, a survey of programme country governments once every two years, on the effectiveness, efficiency and relevance of the United Nations system. In pursuit of this mandate, the Secretary-General has instituted an annual survey of the Headquarters of UN agencies and UN resident coordinators, and a biennial survey of governments.

Survey of agency headquarters

The 2014 survey of the headquarters of UN entities, administered by UN/DESA, was carried out over the period 8 August to 30 September 2014. Responses were received from 22 entities, representing over 90 per cent of UN operational activities for development, by volume of funding. Responses were also received from six UN specialized agencies, including four (FAO, ILO, UNIDO and WHO) out of the five with the largest presence at country level. UNESCO is the one from which a reply was not received. Three of the five UN Regional Commissions also provided responses.

Survey of programme country governments

The 2014 survey of programme country governments was carried out from 7 August to 31 October 2014. The survey was initiated through a message from DESA to the Permanent Representatives of all programme countries. 74 programme country governments responded to the survey. This response rate proved sufficient to provide a clear picture of the views of governments in respect of most of the questions in the survey. In many cases it was possible to triangulate the data with data from the concurrent survey of UN resident coordinators, and with the data from the survey of governments carried out in 2012. Instances where data must be treated with caution are noted in the text of the survey report.

Survey of UN Resident Coordinators

The 2014 survey of UN resident coordinators was carried out from 7 August to 31 October 2014. A total of 78 Resident Coordinators responded to the survey. This response rate proved sufficient to provide a clear picture of the views of RCs in respect of most of the questions in the survey. Instances where data must be treated with caution are noted in the text.

Survey of Operations Management Teams

The survey was launched to all country offices on August 7 and closed on October 31, 2014. Within this timeframe, Operations Management Teams (OMTs) from 84 countries completed the survey, corresponding to a response rate of 65%. The survey aimed to collect standardized information about the status and progress made in the simplification and harmonization of business practices. This includes the establishment common services in all functional areas of business operations, the management structure of business operations at the country level and the implementation of

common premises. The collected data serves to support the analysis of progress made in line with the QCPR process and those provisions of General Assembly resolution 67/226 that address the harmonization of business practices.

[UNDG country coordination survey](#)

The UNDG country coordination survey was designed to enable the RC and each member of the UNCT to respond to those segments of questions that are most relevant to their given function (RC and/or UNCT member), followed by an aggregation of responses by the UN system based on the totality of the individual responses for a given country. This provides a more accurate reflection of the combined response of the whole UNCT including the RC using only one survey tool, thereby reducing the multiple requests for information from the RCs/UNCTs.

The inter-agency QCPR Focal Points Group reviewed the survey methodology and agreed to have this survey as an integral part of their data collection process, but with a provision of a separate and direct process of aggregating data. This means that responses from QCPR-related questions from the survey go directly to UNDESA without any pass-through, analytical or review mechanism. Hence the original impartiality, independence and integrity of data has been secured.

The 2014 UNDG survey had over 1000 respondents globally across 132 countries and 24 UN entities.