



REQUEST FOR INFORMATION (RFI)

Title of the RFI:

Provision of Global Long Term Air Charter Services for Passenger transport, Air Ambulance Services and Medevac Capabilities in Support of the United Nations.

Date of this RFI: 2 April 2020

Closing Date for Receipt of RFI at PD: 9 April 2020

RFI Number: RFILS3289

Address RFI response by fax or e-mail to the Attention of: Laura Secher

Fax Number:
E-mail Address: secher@un.org

UNSPSC Code: 25131400,78111500,78101500

DESCRIPTION OF REQUIREMENTS

Provision of Global Long Term Air Charter Services for Passenger transport, Air Ambulance Service and Medevac Capabilities, to be used in support of United Nations throughout the world. The proposed Main Operations Bases (MOB) for the proposed aircraft is expected to be at Nairobi, Kenya. However, the Operator may propose one or multiple MOBs for additional aircraft (as back up). The proposed aircraft should be dedicated exclusively for the United Nations tasks and should be able to fly, with short notices, within and in/out of all the countries as and when required.

The Operator must be able to provide the following services:

- Passenger Carriage, Air Ambulance services and Medevac in support of the United Nations. The Aircraft must be appropriately equipped to performed air ambulance operations as per the industry standards (medical equipment and personnel). The operator will perform passenger services and/or Air ambulance services for the United Nations to locations as designated by the UN.
- Pax/VIP or Medevac services, or the combination of both services, supporting the above on behalf of the United Nations. Specialzed Medical Equipment and AMET team available to carry all types of patients (including carriage of COVID-19, if required).

Technical Specifications:

- Aircraft should have full lavatory facilities.
- Aircraft and crew must be certified for RVSM operations, if applicable.
- Multi Engine, Extra Long Range Jet capable of flying transatlantic and transpacific routes (ex. Nairobi to US East coast) with none or minimal technical stops.
- High altitude, Hot weather and Heavy operations capable.
- Aircraft capable of day/night VFR and IFR (all weather operations).
- All dangerous goods transported by air must be carried in compliance with ICAO Doc 9284. Typical

Dangerous Goods include fuel, compressed gases, medical supplies, batteries and ammunition.

- The Carrier is required to be self-sufficient when tasked outside of the Mission area. Carriers are required to have the back office capability to secure and pay for their own over-flight and landing permits, ground handling, Jet-A1 fuel and crew accommodation in/out of mission area flights.
- When required, Field self-start capability (APU or Portable GPU) and capability to independently operate all systems and subsystems of the aircraft (i.e. cargo door, ramp, stairs etc.), if applicable.

SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

Participation Requirement for non-registered vendors:

For companies that are not yet fully registered as Air Operators with the UN Secretariat, eligibility criteria for participating in the upcoming exercise are as follows:

- i. Registration at Level 1. For more information please visit <https://www.un.org/Depts/ptd/vendors/vendor-registration-0>,
- ii. Submit a copy of a valid Air Operator Certificate (including Operations Specifications) to be provided by email attached to this RFI Response.
- iii. If you can provide Air Ambulance, Medevac services submit the relevant approvals/certificates.
- iv. Submit Level 2 registration application and all documents required to register as an Air Operator to the UN Procurement Division prior to contract award. For more information on the registration process, please visit our website at <https://www.un.org/Depts/ptd/aviation>, or contact the Vendor Registration and Management Team at register@un.org.

New vendors will need to complete their registration at Level 2 and as Air Operators with the UN in order to be considered for a contract award.

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

VENDOR RESPONSE FORM

TO: Ls3
Email: secher@un.org

RFI Number:

FAX:

FROM:

SUBJECT: Provision of Global Long Term Air Charter Services for Passenger transport, Air Ambulance Services and Medevac Capabilities in Support of the United Nations.

To be filled by the Vendor (All fields marked with an '' are mandatory)*

COMPANY INFORMATION	
UNGM Vendor ID Number*:	
Legal Company Name (Not trade name or DBA name) *:	
Company Contact *:	
Address *:	
City *:	State:
Country *:	
Telephone Number *:	
Fax Number *:	
Email Address:	
Company Website:	

We declare that our company fully meets the prerequisites A, B, C, D and E, for eligibility to register with the United Nations as outlined in the paragraph 1 of the RFI INSTRUCTIONS page.

Signature: _____

Date: _____

Name and Title: _____

**** If not already registered with UN Procurement Division, please use the following URL to register at United Nations Global Marketplace (UNGM): www.unqm.org.**

RFI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/sc/suborg/en/sanctions/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) RFI Process

Vendors interested in responding should forward their information (as requested in the RFI) to the United Nations Procurement Division (UNPD) by the closing date set forth in this RFI. *Due to the high volume of communications, UNPD is not in a position to issue confirmation of receipt of RFIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This RFI is issued subject to the conditions contained in the RFI introductory page available at <https://www.un.org/Depts/ptd/rfi>.

RFI Questionnaire – Provision of Global Long-Term Air Charter Service for Passenger Transport, Air Ambulance Service and MEDEVAC Capability

1. Please indicate which service/s your company can provide from the options below:

- Option 1: Aircraft can provide Passenger, Air Ambulance and MEDEVAC Service
- Option 2: Aircraft can provide Air Ambulance and MEDEVAC Service
- Option 3: Aircraft can ONLY provide PAX transportation
- Option 4: Aircraft can ONLY provide MEDEVAC Services

Comments: _____

2. Please indicate the proposed aircraft type/model:

3. Please specify any guarantees or assurances required from the UN to ensure your commitment and availability, if contracted.

4. For the Main Operations Base in Nairobi, Kenya, how many hours in advance (response time) you require before the aircraft can be operationally available for tasking.

5. For any additional proposed Main Operations Bases for back up aircraft, please confirm the additional MOB locations and indicate the number of hours in advance (response time) you require before the aircraft can be operationally available for tasking:

a. Aircraft Type: _____

b. Main Operations Base(s): _____

c. Notification time for tasking (hours): _____

6. Will you encounter challenges in obtaining overflight clearances for global service? If yes, how long will it take you to obtain required clearances?

7. Are you able to provide MEDEVAC / Air Ambulance Services specifically for COVID-19 patients? If so, please specify the arrangements and equipment in place.

8. What is the minimum and maximum period of time (years) that you require for contract duration?

9. Please provide indicative pricing in the table below for the service(s) indicated in Question 1 above, with the Main Operations Base located in Nairobi, Kenya:

Service Option	Aircraft Type	Price Point	Quote (US Dollars)
Option 1 Aircraft can provide PAX transportation, Air Ambulance Service and MEDEVAC Capabilities		Monthly Stand-By Services Fee for Aircraft Availability	
		Monthly Operational Cost	
		Monthly Crew Costs <i>Including rotation, local travel, accommodation and meals</i>	
		Flight Hour Cost (\$/Hour)	
Option 2: Aircraft can provide Air Ambulance and MEDEVAC Service		Monthly Stand-By Services Fee for Aircraft Availability	
		Monthly Operational Cost	
		Monthly Crew Costs <i>Including rotation, local travel, accommodation and meals</i>	
		Flight Hour Cost (\$/Hour)	
Option 3: Aircraft can ONLY provide PAX transportation		Monthly Stand-By Services Fee for Aircraft Availability	
		Monthly Operational Cost	

		Monthly Crew Costs <i>Including rotation, local travel, accommodation and meals</i>	
		Flight Hour Cost (\$/Hour)	
Option 4: Aircraft can ONLY provide MEDEVAC Service		Monthly Stand-By Services Fee for Aircraft Availability	
		Monthly Operational Cost	
		Monthly Crew Costs <i>Including rotation, local travel, accommodation and meals</i>	
		Flight Hour Cost (\$/Hour)	