



MINUSCA

REQUEST FOR EXPRESSION OF INTEREST (EOI)

This notice is placed by MINUSCA. The accuracy, reliability and completeness of the contents of furnished information is the responsibility of MINUSCA. You are therefore requested to direct all queries regarding this EOI to MINUSCA using the fax number or e-mail address provided below.

Title of the EOI:

Provision of 250 Mbps Broadband Internet Service through Fiber Optic technology at three (3) MINUSCA's facilities, in Bangui, the Central African Republic -RCA-.

Fourniture d'accès aux réseaux internet très haut débit au moyen de la fibre optique sur trois (3) sites de la MINUSCA à Bangui, en République centrafricaine. -RCA-

Date of this EOI: 26 September 2025

Closing Date for Receipt of EOI: 03 October 2025

EOI Number: EOIMINUSCA23877

Beneficiary Country/Territory: Central African Republic

Commodity/Service category: Communication Services

Address EOI response by fax or e-mail to the Attention of: Chief, Procurement Section

Fax Number:

E-mail Address: nguessan5@un.org; minusca-eoi@un.org

UNSPSC Code:

81112100 - Internet services

43233510 - Mobile internet services software

43223310 - Fiber optic connector



DESCRIPTION OF REQUIREMENTS

MINUSCA seeks to contract with a legal company for the Provision of 250 Mbps Broadband Internet Service through Fiber Optic technology at (3) MINUSCA Bangui's facilities, in the Central African Republic,-CAR-

La MINUSCA cherche à contracter avec une structure légale, la fourniture d'accès à internet très haut débit au moyen de la fibre optique dans sur trois sites de la MINUSCA à Bangui en République Centrafricaine - RCA-

SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

The following specific tasks are included in this SOW:

1. services to be provided:

The Contractor shall deliver Broadband Internet Services to MINUSCA through a Fiber Optic connection, which includes the following services:

1.1 Fiber Optic Installation: The vendorVendor will deploy and install all necessary Fiber Optic infrastructure, including laying the fiber cables, connecting them to MINUSCA's network equipment, and configuring the network for optimal performance. The installation will include termination points, fiber splicing, and any necessary civil works.

1.2 Broadband Internet Services: A continuous and stable broadband internet connection will be provided over the installed Fiber Optic infrastructure. The service must meet or exceed the bandwidth specifications required by MINUSCA, with a dedicated connection to avoid congestion and ensure low latency. The service must support voice, video conferencing, and mission-critical data services.

1.3 Speed/Bandwidth Requirements: The vendorVendor shall guarantee dedicated internet speeds of XX Mbps symmetric, scalable based on MINUSCA's growing operational demands. Speeds must not drop below 95% of the agreed bandwidth at any time.

1.4 Equipment Provisioning: Provide all necessary hardware, including routers, modems, transceivers, and optical network units. All equipment must be fully compliant with industry standards and scalable to accommodate increased data traffic as needed. Equipment installation includes hardware configuration, testing, and integration into the existing network infrastructure.

1.5 IP addressing: Provide a /27 mask public IP range

1.6 Technical Support: Offer 24/7 support through various communication channels (phone, email, and ticketing system). Support must include remote troubleshooting, on-site technical visits for more severe issues, firmware updates , and hardware replacements if necessary.

1.7 Reports: The vendorVendor will provide MINUSCA with detailed monthly reports, including:



1.7.1 Usage Graphs: Graphical representations of bandwidth usage, peak hours, and overall data consumption.

1.7.2 Top Applications Consumption: Provide insights into the most-used applications (e.g., video conferencing, email, etc.) that consume the most bandwidth.

1.7.3 Network Performance Metrics: Furnish with information on latency, packet loss, jitter, and uptime performance over the month.

1.7.4 Incident Reports: Provide a breakdown of any outages or performance issues, their causes, resolutions, and preventive measures taken.

2. Contractor's responsibilities

The Contractor will undertake the following responsibilities to ensure seamless service delivery:

2.1 Infrastructure Deployment: The vendorVendor is responsible for designing, deploying, and testing the Fiber Optic network infrastructure and all required hardware at MINUSCA's sites to ensure uninterrupted service delivery. This includes obtaining any permits required for the installation process and ensuring the infrastructure complies with local and international standards for telecommunications.

2.2 Service Quality: Ensure high-quality service by maintaining a minimum uptime of 99.9% each month, minimizing downtime, and ensuring bandwidth consistency. The vendorVendor will proactively monitor the network to address potential issues before they escalate. Any scheduled maintenance should be communicated to MINUSCA at least 48 hours in advance.

2.3 Maintenance and Repairs: The vendorVendor will provide timely maintenance, repairs, and upgrades of the installed Fiber Optic equipment and any related hardware or software required for operation.

2.4 Security Measures: The vendorVendor will ensure that all equipment and data transmissions are secured using encryption protocols and that there are safeguards against potential cyber threats, such as Distributed Denial of Service (DDoS) attacks.

2.5 Reporting and Communication: The vendorVendor must provide clear and timely communication regarding maintenance schedules, performance reports, and any potential issues that may impact the service. Monthly reports must be submitted, and any critical incidents must be communicated immediately.

2.6 Confidentiality: Ensure all traffic and data passing through the Fiber Optic connection are treated with strict confidentiality, adhering to industry-standard data protection policies.

2.7 Compliance with Industry Standards: The vendorVendor is responsible for adhering to all relevant industry standards, including ITU (ITU-T G.9804 Series), IEEE (IEEE 802.3), and ISO (ISO/IEC 11801-1 and ISO/IEC 14763-3) standards, as well as any local regulations governing telecommunications and data security.

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest.



Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

Vendors interested in participating in the planned solicitation process should submit the Vendor Response Form of this EOI electronically (through the link available on the next page) before the closing date set forth above.



VENDOR RESPONSE

NOTICE

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to the **UN Secretariat**.
- While companies can participate in solicitations after completion of registration at Basic Level, we strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.
- Companies are reminded of the restrictions of employment of former UN personnel that were involved in the procurement process during their last three years of service as per [ST/SGB/2006/15](http://www.un.org/News/Press/docs/2006/ST/SGB/2006/15), including (a) employing those personnel for one year after separation of service and (b) allowing those personnel to communicate with, or appear before, active UN personnel for matters related to the procurement process for two years after separation of service. Violation of the provisions of ST/SGB/2006/15 may lead to suspension of the registration of the company as a UN vendor.

PLEASE NOTE: You should express your interest to this EOI electronically at:

<https://www.ungm.org/Public/Notice/279741>

In case you have difficulties submitting your interest electronically, please contact nguessan5@un.org; minusca-eoi@un.org directly for instructions.



EOI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/securitycouncil/content/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>. Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) EOI Process

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to MINUSCA (MINUSCA) by the closing date set forth in this EOI. *Due to the high volume of communications MINUSCA is not in a position to issue confirmation of receipt of EOIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at <https://www.un.org/Depts/ptd/eoi>.

