



Procurement Division

REQUEST FOR EXPRESSION OF INTEREST (EOI)

This notice is placed by UNPD. The accuracy, reliability and completeness of the contents of furnished information is the responsibility of Procurement Division. You are therefore requested to direct all queries regarding this EOI to Procurement Division using the fax number or e-mail address provided below.

Title of the EOI:

Provision of Telemedicine Solutions

Date of this EOI: 12 January 2022**Closing Date for Receipt of EOI:** 22 February 2022**EOI Number:** EOIUNPD19288**Beneficiary Country/Territory:** Global**Commodity/Service category:** End User Technology & Applications**Address EOI response by fax or e-mail to the Attention of:** Joni Kaerpijoki**Fax Number:****E-mail Address:** joni.kaerpijoki@un.org**UNSPSC Code:** 42170000, 42180000, 43223100, 43190000, 41100000, 43231500**DESCRIPTION OF REQUIREMENTS**

The UN is looking to establish a systems contract with experienced telemedicine solution providers for the provisions of operationalizing telemedicine services comprised of synchronous and asynchronous solution(s) capable of addressing medical and operational requirements at UN Peacekeeping Missions (UNPK) as follows:

1. High priority: Emergency trauma care in remote combat environments (including patient monitoring during medical and casualty evacuations by road and/or air routes)
2. Medium priority: Facilitate health practitioner to health practitioner teleconsultations for clinical case management and expert second opinion exchange between Level 1,2, 3 UN medical facilities as applicable for trauma, intensive care, surgery and other various specialities in medicine.



SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

Procured telemedicine solution(s) should be capable of addressing the above mentioned use cases of synchronous and asynchronous teleconsultations in battlefield and low-resourced field hospital settings abiding by highest possible industry standards of medical data confidentiality and security. Specifically, the solution(s) should be capable of performing

- Point to point telemedicine consultations even from remote locations (and during transit) with capabilities of real-time transmission of audio-visual data with essential medical devices integration to monitor vital signs using secure satellite connectivity options.
- Interconnecting multiple UN health facilities, bases through a web-based secure telemedicine platform and support asynchronous telemedicine consultations between medical experts as per the workflow set by UN allowing clinical information exchange in various file formats.
- Comprehensive backend user management services including but not limited to cloud hosting, metadata management and analytics ensuring compatibility/interoperability with the UN end-user productivity, collaboration and communication tools.

Please note that no further details of the planned solicitation can be made available to the vendors prior to the issuance of the solicitation.

Please note the solicitation will be conducted using SAP Ariba e-tendering platform.

Vendors may find more information of the e-tendering by watching "SAP Ariba Network for suppliers for United Nations' Procurement Division" video <https://youtu.be/MNPCI1YwySw>

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

Vendors interested in participating in the planned solicitation process should submit the Vendor Response Form of this EOI electronically (through the link available on the next page) before the closing date set forth above.



VENDOR RESPONSE

NOTICE

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to the **UN Secretariat**.
- While companies can participate in solicitations after completion of registration at Basic Level, we strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.

PLEASE NOTE: You should express your interest to this EOI electronically at:
<https://www.un.org/Depts/ptd/node/add/interest-expressed?EOI=EOIUNPD19288>

In case you have difficulties submitting your interest electronically, please contact joni.kaerpijoki@un.org directly for instructions.



EOI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/sc/suborg/en/sanctions/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>. Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) EOI Process

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to Procurement Division (UNPD) by the closing date set forth in this EOI. *Due to the high volume of communications UNPD is not in a position to issue confirmation of receipt of EOIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at <https://www.un.org/Depts/ptd/eoi>.

