This notice is placed on behalf of UNOV. United Nations Procurement Division (UNPD) cannot provide any warranty, expressed or implied, as to the accuracy, reliability or completeness of contents of furnished information; and is unable to answer any enquiries regarding this EOI. You are therefore requested to direct all your queries to United Nations Office at Vienna using the fax number or e-mail address provided below.

**Title of the EOI:**
Bulk SMS emergency notification service for the United Nations Office at Vienna (UNOV).

**Date of this EOI:** 9 October 2018  
**Closing Date for Receipt of EOI:** 25 October 2018

**EOI Number:** EOIUNOV15660

**Address EOI response by fax or e-mail to the Attention of:** Mr. Joseph Khamis

**Fax Number:** +43 1 26060 7 5712

**E-mail Address:** joseph.khamis@un.org

**UNSPSC Code:** 81161700

**DESCRIPTION OF REQUIREMENTS**

The Procurement Unit of the United Nations Office at Vienna (UNOV/PU) on behalf of the Security and Safety Services (SSS) hereby invites qualified vendors to submit their Expression of Interest for the provision of a reliable bulk SMS emergency notification service as an initial means of notifying staff of the Vienna based Organizations (VBO) in the event of an emergency incident at the Vienna International Centre (VIC). The bulk SMS service provider must offer a reliable service with the capability to deliver 8000 SMS messages to any valid mobile telephone number, within a time limit not exceeding 4 minutes. Detailed information will be communicated to interested companies along with the solicitation documents.

Please note that this is not an invitation for submission of bid and/or proposal. This is a Request for Expression of Interest (REOI) in order to identify qualified vendors in participating in the solicitation.

Interested vendors are encouraged to register at www.ungm.org and provide their UNGM number in the response form.

UNOV/PU reserves the right to change or cancel any of this requirement at any time during the EOI and/or solicitation process.
Information on tendering for the UN Procurement System is **available free of charge** at the following address: [https://www.ungm.org/Public/Notice](https://www.ungm.org/Public/Notice)

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on [http://www.ungm.org](http://www.ungm.org)

**Vendors interested in participating in the planned solicitation process should complete/submit the Vendor Response Form of this EOI either electronically (through the link available on the next page) or send it via fax or e-mail to United Nations Office at Vienna (UNOV) before the closing date set forth above.**
**NOTICE**

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace ([www.ungm.org](http://www.ungm.org)).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace ([www.ungm.org](http://www.ungm.org)) and that your application has been submitted to the UN Secretariat.
- We strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.

**PLEASE NOTE:** You can express your interest to this REOI by filling out this form manually or electronically (recommended) at: [https://www.un.org/Depts/ptd/node/add/interest-expressed?EOI=EOIUNOV15660](https://www.un.org/Depts/ptd/node/add/interest-expressed?EOI=EOIUNOV15660)

*To be completed by the Vendor (All fields marked with an **`*`** are mandatory)*

### COMPANY INFORMATION

<table>
<thead>
<tr>
<th><strong>UNG M Vendor ID Number</strong>*</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Legal Company Name (Not trade name or DBA name)</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Company Contact</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>City</strong>*:</td>
<td><strong>State</strong>:</td>
</tr>
<tr>
<td><strong>Postal Code</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Country</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Phone Number</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Fax Number</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Email Address</strong>*:</td>
<td></td>
</tr>
<tr>
<td><strong>Company Website</strong>:</td>
<td></td>
</tr>
</tbody>
</table>

We declare that our company fully meets the prerequisites A, B, C, D, E and F, for eligibility to register with the United Nations as outlined in the paragraph 1 of the EOI INSTRUCTIONS page.

Signature : ___________________________ Date: __________________

Name and Title : ___________________________
**EOI INSTRUCTIONS**

1) **Registering as a Vendor with the United Nations**

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace ([www.ungm.org](http://www.ungm.org)) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at [https://www.un.org/Depts/ptd/vendors](https://www.un.org/Depts/ptd/vendors).

**Prerequisites for Eligibility**

In order to be eligible for UN registration, you must declare that:

A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
   II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.

B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);

C. Your company (as well as any parent, subsidiary of affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;

D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company's operations in the foreseeable future;

E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).

F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

**For Registered Vendors:** Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

**For Vendors Interested in Registration:** Vendors not yet registered should apply for registration on the United Nations Global Marketplace ([http://www.ungm.org](http://www.ungm.org)); information on the registration process can be found at [https://www.un.org/Depts/ptd/vendors](https://www.un.org/Depts/ptd/vendors). Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

**IMPORTANT NOTICE:** Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) **EOI Process**

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to United Nations Office at Vienna (UNOV) by the closing date set forth in this EOI. Due to the high volume of communications UNOV is not in a position to issue confirmation of receipt of EOIs.

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at [https://www.un.org/Depts/ptd/doi](https://www.un.org/Depts/ptd/doi).