

Inter-Agency Network on
Women and Gender Equality
New York, 26 February – 1 March 2002

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February 2002

Compendium of projects and Programmes on Gender and ICTs

Task Manager: ITU

Compendium of projects and programmes on Gender and ICTs

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**IANWGE
TASK FORCE ON GENDER AND ICT
Questionnaire**

In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: Women and Development Unit, Economic Commission for Latin America and the Caribbean

Name and title of respondent: Sonia Montaña, Head, Women and Development Unit

Email address: smontano@eclac.cl

Fax: (56-2) 228-5184

Tel: (56-2) 210-2100/2565

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

Project 1: Jointly with the International Trade and Development Finance Division and the Núcleo de Estudios de la Mujer y Relaciones Sociales de Género of the Sao Paolo University, the Women and Development Unit organized a Meeting of experts on Globalization, Technological change and Gender equity (Sao Paolo, Brazil, 5-6 November 2001), which main objective was to detect necessities and analyze opportunities and restrictions for gender equity regarding the processes of globalization and technological change. The documentation presented at the meeting is available through the Women and Development website at <http://www.eclac.cl/cgi-bin/getProd.asp?xml=/mujer/noticias/noticias/0/8260/P8260.xml&xsl=/mujer/tpl/p1f.xsl&base=/mujer/tpl/top-bottom.xsl>.

Project 2: ECLAC has recently signed a three years Cooperation agreement with the Regional Programme of Gender Training and Public Policies (*Programa Regional de Formación en Género y Políticas Públicas - PRIGEPP*) for the constitution of the UNESCO Regional Chair on Women, Science and Technology. The Chair was inaugurated on 4 December 2001 and pretends to constitute a regional space for the production and dissemination of new knowledge, including training, on the participation, contributions, practices and requests of women in the area of Science and Technology. The project is financed by the European Union and the Latin American Faculty for Social Sciences in Argentina (*Facultad Latinoamericana de Ciencias Sociales -FLACSO-Argentina*) and also receive the support of UNESCO and the Network of Canadian Chairs on Women, Sciences, Technology and Engineering. The work plan for the next two years is centered on the execution of a Research on Gender and Public Policies of Science and

Technology in various countries of Latin America and the Caribbean and will include the launching of a website as well as the elaboration of strategic proposals for training toward the implementation of technology-based women enterprises. The contribution of ECLAC will be essentially in kind.

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Name of Organization: ESCWA

Name and title of respondent: Fatima Sbaity Kassem, Chief Women and Development Section

Email address: fkassem@escwa.org.lb

Fax: +961-1-981510

Tel: +961-1-981301

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title: Country profiles on the situation of women in the ESCWA countries
- Objectives: on-line information for policy makers and researchers
- Financial resource allocation: RB
- Inclusive dates: ongoing
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

- **Project 1: —** Title: Country profiles on the situation of women in the ESCWA countries
- Objectives: on-line information for policy makers and researchers
- Financial resource allocation: RB

Inclusive dates: ongoing

➤ **Project 2----**

- Title: gender awareness media campaign
- Objectives: TV spots and TV one-hour programs for policy makers, the public and researchers
- Financial resource allocation: RB/XB
- Inclusive dates: ongoing

Partners,: National TV networks and Academic institutions

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Name of Organization: Food and Agriculture Organization

Name and title of respondent: Ms. Sissel Ekaas,
Director, Gender and Development Division

Email address: Sissel.Ekaas@fao.org

Fax: +39 06 570 53351

Tel: +39 06 570 52004

A. Briefly describe past, current or planned projects (programs) in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title *Harnessing ICTs for the Advancement of Rural Women*
- Objectives *Improving learning among rural women through Distance learning and ICTS based learning programs aimed at capacity building among rural women for economic and social advancement.*
- Financial resource allocation: *USD 10000 to 15000 per year*
- Inclusive dates: *Continuing activity included in the medium term plan of the organization.*
- Partners, if any and *ESCAP, ICRISAT and Various open universities in the Asia –Pacific Region and Private sector supporters in the Asia-Pacific Region.*
- If terminated, evaluation results: *Continuing activity under the medium term plan. Regional case studies and expert consultations on distance learning programs for rural women and ICTs based training approaches with focus on relevance of content for women rural learners. Regional conference on rural women and knowledge society. Potential regional project formulation on distance learning programs for rural women,*

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. 30% of Regional Office work Plan (about 30000 USD)

Project 1: -Regional Conference on “ Rural Women in Knowledge Society” Planned for December 2002

Project :- 2. Case studies on ICTs based learning approaches to improve rural education targeting women

- **Project 3 --Dimitra project - Phase II**
- Title Information and Communication on rural women and development
- Objectives
 - To collect information on the experiences, projects, objectives, methodologies and publications of NGOs, civil society organisations as well as research and information centres working for and with rural women
 - To disseminate this information as widely as possible by using both new information technologies and traditional means of communication
 - To promote the exchange of information between NGOs, networks, information centres, research institutes, development agencies and development stakeholders in general
 - To raise awareness on gender issues in the field of rural development
- Financial resource allocation: USD 1,000,000

- Inclusive dates: Jan 2002- Dec 2004
- Partners, if any and ENDA-Pronat, CREDIF, CARDNE, POSDEV, FAN and NGOs in Africa and Near East
- If terminated, evaluation results:, First phase of project finished in Dec 2001

Evaluation indicated to continue the project in reinforcing the network

-----Original Message-----

From: S.Nemethyova@iaea.org [mailto:S.Nemethyova@iaea.org]
 Sent: mercredi, 13. février 2002 09:34
 To: hanne.laugesen@itu.int
 Subject: Gender and ITCs - Questionnaire

Dear Ms. Hanne Laugesen,

The IAEA is unable to complete the attached questionnaire on Gender and Information and Communication Technologies, as we have no specific gender-focused ITC projects.

We do, however, have selected information resources and WebPages on the IAEA site focused on gender issues, i.e. Women in Safeguards, which can be found at: <http://www.iaea.org/women/safeguards/>. Revision of the current Web Site on women is under way.

Further relevant information on our gender policy may be found in the latest General Conference Resolution "Women in the Secretariat":
<http://www.iaea.org/worldatom/About/Policy/GC/GC45/Documents/gc45-22.pdf>

The IAEA is currently taking intense measures with the goal of increasing the number of Professional Women in the Secretariat.

I hope this information is adequate.

Name and title of respondent: Beverley Young, Head of Human Resources Planning Section, Division of Personnel.

Email address:	B.Young@iaea.org
Fax:	(+43-1) 26 007
Tel:	(+43 1) 26 00 21 039

Silvia Nemethyova
 Office: A-0571
 Phone: +43 1 2600 21044
 International Atomic Energy Agency

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In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: **ICAO**

Name and title of respondent: **Special Advisor**

Email address: *jnorthcut@icao.int*

Fax: **+1 (514) 954-6769**

Tel: **+1 (514) 954-8266**

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title **PARTICIPATING AGENCIES MOBILITY SYSTEM (PAMS)**
- Objectives **To allow the use of the Web for staff and domestic partners to apply for positions within the UN system**
- Financial resource allocation **(done within existing resources)**
- Inclusive dates **Implemented during the year 2000**
- Partners, if any and **Refer to <http://pams.unsystem.org> for list of partners**
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. (existing resources)_____%

Project 1: Participating Agencies Mobility System (PAMS) - The system was designed specifically to use ICT (web based entry) to allow staff members and domestic partners to submit CVs for consideration by UN system organizations and, in the future by subscribing international organization and multinational corporations. Thus, for example, if a staff member or domestic partner at Montreal accepted a position within the UN system in Vienna, Geneva or New York, the spouse of the applicant concerned would be able to submit one CV for consideration by multiple agencies (among those participating) for consideration as to employment openings in the same city as the applicant. Funding was assured for the project using the inter-agency budgets of the Chief Executives Board (CEB) as a demonstration project for inter-agency cooperation.

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Name of Organization: International Fund for Agricultural Development (IFAD)

Name and title of respondent: Annina Lubbock, Technical Adviser, Gender and Household Food Security

Email address: a.lubbock@ifad.org

Fax: 0039065043463

Tel: 00390654592489

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title; Website on Gender as part of IFAD's website (<http://intradev:8015/gender/index.htm>)
- Objectives; to make available to the wider public, practitioners, IFAD project staff lessons learned from IFAD projects; thematic and country studies; operational tools developed to mainstream gender concerns in the project cycle (from design to implementation)
- Financial resource allocation: \$190,000 (donor trust funds) –
- Inclusive dates 2000-2001 (to establish the website)
- Partners, if any and: Governments of Japan
- If terminated, evaluation results: most visited IFAD sub-site; a user survey is planned.

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _0% Creation of the website was funded with extra-budgetary resources (trust funds from the Government of Japan. IFAD will (hopefully!) make available funds for maintenance and updating (estimated \$15,000-20,000 per year)

BACKGROUND ON GENDER EQUALITY WEBSITE

One of the priority areas for strengthening communication about gender equality issues and gender mainstreaming, both in-house and externally, is the new ILO Gender Equality Website.

A unique feature of this database-driven site, which will be launched by the Bureau for Gender Equality in March 2002, is that it will be owned by all of the members of the ILO Gender Network. Some outside contributors will also be invited to update information on the site about relevant activities and resources of their organizations.

More details about the purpose of the site, its users and contents, and its development timeline and consultation process are briefly described below.

Purpose of the Site

The new site will serve as a gateway to information and resources on relevant issues, as well as an overall entry point for information on the ILO's actions and policy concerning gender equality. It will serve as an effective "bridge" for outside users into the organization's resources, and for ILO staff seeking both in-house knowledge and external information and resources.

Users and Contents of the Site

In addition to external users, ILO users will include management as well as professional and support staff. All will be able to access the site for quick direction to help on gender topics, basic information, and guidance materials, among other things.

The Gender Network, academics, specialist media and institutions working on gender issues will be able to exchange information through a resources database, as well as network through a links mechanism.

The site will also highlight ILO events and achievements in the area of gender equality for in-house users, constituents, UN agencies, the media and the public.

And a gender knowledge tool, which will initially be accessible only to ILO staff, will provide

access to in-house knowledge contained in documents such as technical and mission reports.

Timeline and Consultation Process

First Phase

During July and August 2001, the Gender Bureau worked with two technical consultants on the first phase of the site redesign, which concerns developing its overall logic and identifying contents. A small consultation at headquarters on 21 September was held with some members of the Gender Network for their feedback on the contents of key pages. The sample pages were also sent to all other members of the Gender Network for their comments.

Second Phase

The second phase of the site redesign, which concluded at the end of October, focused on initial functionality. At the conclusion of this phase, a second consultation will be held at headquarters on 5 November to discuss a more developed version of the prototype pages. During this phase, some technical changes to the site without extra cost are possible.

Third Phase

This phase, which focuses on refinement, begins in November. In December, an online version of most of the site will be available for viewing by Gender Network members at headquarters and in the field. During this phase technical changes to the site will not be possible without extra cost implications.

In the following two months leading up to the launch of the website in March 2002, efforts will focus on identifying and gathering content for the site. As soon as the relevant pages are available electronically, Gender Network members will receive a message from the Gender Bureau about how they can directly input information that they would like to feature on the site. One of the priorities will be to design this mechanism in order to make inputting quick, simple and easy.

Additional Information

Contact the Information and Communication Specialist of the Gender Bureau (cruza@ilo.org) in order to obtain additional information about any of the above, or to discuss in more detail the development of the new site.

#001, 1 November 2001

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In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: International Trade Centre UNCTAD/WTO

Name and title of respondent: Lilia Naas, Senior Trade Promotion Officer

Email address: naas@intracen.org

Fax: 41-22-730 0570

Tel: 41-22-730 0361

A.Planned project on gender and Information and Communication Technologies (ICT)

- Title: Enhance business opportunities of SMEs owned by women in Cameroun through use of ICTs
- Objectives:
 - The overall development objective of this project is to enhance international competitiveness of SMEs owned by women in Cameroon, through the use of Information and Communication Technologies (ICTs). The immediate objectives are:
 - Build capacity of women entrepreneurs association to train/support its members to use ICTs as a business support tool for their international business operations
 - Women entrepreneurs use ICTs to develop, or expand their businesses internationally
- Financial resource allocation: estimated financial resources needed: US \$300,000
- Inclusive dates: estimated duration: 2 years
- Partners, if any and: Association de Soutien et d'appui à la femme entrepreneur (ASAFE), Douala, Cameroun

Description of Project: The project aims at enhancing competitiveness of SMEs owned by women in Cameroon, through the use of Information and Communication Technologies (ICTs). It will focus on building and using e-facilitated tools and services, to enable women entrepreneurs gain the needed skills to expand and grow their business internationally.

This objective will be achieved by strengthening trade related services provided by the local partner institution supporting women entrepreneurs so that it may become an ICT based business support centre for its members. Such institution might become a model for other NGOs/associations on how to foster women entrepreneurship in the African continent and how to harness the potential of technology to support trade development.

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Name of Organization:

IOM - International Organization for Migration

Name and title of respondent:

**Ms. Karin Gardes
Liaison Officer and Gender Focal Point
IOM UN Observer Mission in NY**

Email address: kgardes@iom.int

Fax: +1/212 867 58 87

Tel: +1/212 681 7000 Ext. 203

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. n.a. %

Project 1:

Launching of the IOM Gender Web site.

http://www.iom.int/en/who/main_structures_gender.shtml

Project 2:

IOM is currently implementing a Gender Sensitivity Survey targeting IOM staff worldwide.

The overall objective is to:

- 1- find out how gender sensitive staff is;
- 2- identify shortcomings/problems;
- 3- come up with recommendations to improve gender mainstreaming, and formulate a new plan of action as the current one ends in 2002.

The project consists of 3 phases. Phase I: For 3 days a consultant came to Headquarters in Geneva for a brainstorming session on the questionnaire. Phase II: analysis and writing of the report following the survey. Phase III: drafting of the Plan of Action based on the survey results.

State of advancement: the questionnaire (in English, French and Spanish) should be launched around 25 February.

Project 3:

As part of the IASCE working group on gender and humanitarian assistance, IOM did contribute to the compilation of the CD-Rom and will no doubt contribute to its updating foreseen this year. The CD-Rom was prepared by UNICEF and WFP, together with other IASC agencies, making written contributions.

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Name of Organization: INTERNATIONAL TRAINING CENTRE OF THE ILO, TURIN

Name and title of respondent: Simonetta CAVAZZA, Gender Co-ordinator, Training Dept.

Email address: gender@itcilo.it
 Fax: +39 011 69 36 350
 Tel: +39 011 69 36 936

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. n.a.%

Project 1:

- Title: Open and distance learning space on Mainstreaming Gender Equality in the World of work"
- Objectives : This ODL course aims at contributing to the ILO Decent Work Agenda by aiding ILO staff and constituents to develop skills to integrate gender equality concerns into their programmes and activities.
- Dates: development phase: Sept 2000 – March 2002
- Course launch: June 2002
- Partners: various ILO departments

Project 2

- Title: Capacity building on Gender Equality, Employment Promotion and Poverty Eradication – ON-line platform
- Objectives: This on-line course aims at providing antipoverty policy-makers and implementers with tools and exchange of information/experiences, in order to enable them to integrate a gender approach in the design of employment-focussed antipoverty programmes and policies
- Financial resource allocation: currently developed as part of a wider project for South Africa, financed by the Flemish Community of Belgium
- Dates: Jan 2000 – Jan 2003. Pilot course to be launched in June 2002

- Partners: ILO Depts in Geneva and in the field, South African Commission on Gender Equality, Europace (European Programme of Advanced and Continuing Education / LINOV Leuven Institute for Innovative Learning)

Project 3

- Title: DelNet: Curso a Distancia de Especialización en Desarrollo Local con perspectiva de Género (in Spanish)
- Objective: This distance learning course provides participants with tools, methodologies and techniques to integrate a gender approach in local development, so as to promote policies, programmes and projects which contribute to a sustainable local development and gender equality.
- Dates: development phase 2001 – March 2002. Course launch: April 2002
- Partners: The ILO Turin Centre DelNet Programmes works in partnership with some 50 different training, local development, academic institutions as well as with local authorities from all over the world

Project 4

- Title: PILE – Promotion des initiatives locales d’emploi, avec un optique de genre
- Objective: This on-line course (in French) aims at strengthening competences for design, implementation and evaluation – in a gender perspective – of development programmes and projects aiming at promoting local employment initiatives
- Dates: product developed in 2001, launch in 2002

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Name of Organization: ITU

Name and title of respondent: Patricia Faccin, Secretary, Task Force on Gender Issues

Email address: patricia.faccin@itu.int

Fax: 4122 730 5778

Tel: 4122 739 5489

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Project 1: -----Asia-Pacific Regional Workshop on Equal Access of Women in ICT,
Seoul, Republic of Korea 22-26 October 2001

-Objectives: * Raise awareness and recognition of gender-sensitivity in converged ICT sectors. *Draw attention to, and develop appropriate guidelines for, less privileged, vulnerable or alienated groups. *Learn and share the current ICT trends and status in policy, legal, regulatory, technological and socio-economic aspects. *Build e-networks among expert groups from both gender and ICT experts in Asia & Pacific region & beyond.
- Financed by ITU, Korea Telecom and Telson, with contributions from UNDP Korea and UNIFEM. - Outcome : Recommendations for gender equality in ICT to be submitted to the World Telecommunication Development Conference, Istanbul, Turkey March 2002.

Project 2-----ASAFE, a non-governmental organization that supports women entrepreneurs in western and eastern Africa.

-Fully operational since 2001. Based in Douala, Cameroun, the organization provides training, facilitates electronic access to members and supports individual entrepreneurs.
- ITU provided funds to defray the connectivity infrastructure. Other partners include Japanese Government, UNIFEM, Cisco

Project 3 –Multipurpose Community Telecentre, Cape Verde, Sta Catarina.

This telecentre provides telecommunication facilities, including Internet to students and women. It has been fully operational since May 2001. ITU provided equipment and financed training for women in the operation of the telecentre. E-commerce activities will begin in 2002 and an evaluation of the impact on women is planned for May 2002.

Project 4 – Five Telecentres in Niger, operated and managed by local women's associations, coordinated by SONITEL. Expected operation of at least two telecentres in 2002 located near University and hospital in Niamey Niger to provide basic telecommunication services, telephone, fax and Internet as well as training in operation of equipment and services. Initial financing by ITU. Seeking partnerships.

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Name of Organization: UN Department of Peacekeeping Operations, Peacekeeping Best Practices Unit

Name and title of respondent: Nasra Hassan, O-I-C

Email address: hassann@un.org

Fax: 917-3672103

Tel: 917-367-2323

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. N/A%

Project 1: Title: *Mainstreaming a Gender Perspective in Multidimensional Peace Operations: Phase II*

Objective: The second phase is to be an **implementation phase** and will focus on developing tools and mechanisms to mainstream gender in all aspects of peace operations. Standard operating procedures (SOPs) for gender mainstreaming will be developed for incorporation into ongoing peacekeeping operations and new peacekeeping operations. Examples of good practices will be identified for incorporation into departmental policy. In addition, tools will be developed to monitor and evaluate progress. One of the tasks the consultants will undertake is to establish a virtual resource centre. This virtual resource centre will provide electronic access to information on gender mainstreaming and peacekeeping and will be available to staff both at headquarters and field missions.

Financial resource allocation: Donor funded

Inclusive dates: January 2002-2003

Partners: The Office of the Special Adviser on Gender Issues and the Advancement of Women

Project 2—Title: *Strategic Manual for Multi-dimensional Peacekeeping*

Objective: DPKO's Best Practices Unit will, as part of its new mandate, develop generic guidelines, procedures and related tools for peacekeeping. The first such product will be a multi-dimensional peacekeeping manual. The manual will divide into two main sections. The first will be a strategic overview of multi-dimensional peacekeeping, describing the underlying rationale for such operations and the ways the elements should fit together so that the whole is more than the sum of its parts. The second part of the project will be a separate electronic volume, to be issued in CDROM format and as a Lotus Notes data base, and will be a much more detailed manual of guidelines and procedures, a "how to" section. One of the main 17 sections is on gender mainstreaming.

Financial resource allocation: Donor funded

Timeline: Draft chapters on the first five of these components were to have been completed by the end of December 2001 and the remaining components by mid-April 2002.

Partners: Electronic resources development unit of the Dag Hammarskjöld Library, Representatives of DPKO, UNHCHR, Civil Affairs (UNMIBH), OCHA, UNHCR, OGA/UNTAET, DPA, World Bank, OLA, DDA, UNSECCORD

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Name of Organization: UNCTAD

Name and title of respondents: Gloria-Veronica Koch, Head, Intergovernmental Support Service and Departmental Focal Point for Women

Susan Teltscher, Economic Affairs Officer

Amel Haffouz, Economic Affairs Officer

Email address: gloria-veronica.koch@unctad.org
susan.teltscher@unctad.org
Amel.haffouz@unctad.org

Fax : +41 22 907 0122
+41 22 907 0044
+41 22 907 0122

Tel: +41 22 917 5690
+41 22 907 5509
+41 22 917 5048

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

Project 1: UNCTAD Intergovernmental Expert Meeting on Mainstreaming Gender in Order to Promote Opportunities, held in Geneva on 14-16 November 2001, which included the agenda item "Mainstreaming gender in ICT policy". Objective: to further enhance the understanding and strengthen the consensus of member states on the developmental role of gender. ITU participated as a speaker in the meeting. The outcomes of the meeting include a set of recommendations to governments, the international community and UNCTAD on policies and activities that should be undertaken to incorporate the gender dimension into policy dialogue and decision making. The results will be considered by the UNCTAD Commission on Enterprise, Business Facilitation and Development at its 6th session on 18-21 February 2002. A set of recommendations for further work of UNCTAD in this area is expected to result from the meeting

Project 2—Analytical work on the issue of gender, ICT and development. UNCTAD is planning to include a chapter on gender and ICT in its next issue of the Electronic Commerce and Development Report 2002 (to be released in November 2002). The chapter will assess the extent to which the development of ICT and e-commerce can create new economic opportunities for women. It will use empirical data and case

studies from developing countries to illustrate the impact of ICT on employment and business opportunities for women. It will also provide a comprehensive set of policy recommendations on how to mainstream gender in national strategies for ICT and e-commerce, which will contribute towards increasing the competitiveness of the developing countries.

Project 3: Developing New Government-Civil Society Alliances for Addressing the Gender and Development Dimensions (planned project proposal)

Objectives: to develop and apply operational concepts for characterizing the gender impact of globalization and liberalization at the national level; to assemble comparative data reflecting these concepts drawn from a sample of country case studies; to assess the gender impact of globalization and to develop strategies to deal with it at the national, regional and international levels and to apply a strong participatory approach involving systematic consultations with civil society actors. The ITU team has participated in the Preliminary Conceptual Meeting, which was held in July 2001, and continue to work with UNCTAD's CSO team on the project. Specific policy findings from sectoral analysis of the gender impact in the area of information and telecommunication technologies shall/would be submitted for consideration by Governments, civil society including private sector participants at the World Summit on the Information Society (WSIS) in Geneva (2003) and Tunis (2005). This segment will be carried out in close cooperation with ITU.

Financial resources: Extra budgetary funds to be mobilized

Partners: Governments, civil society organizations, ITU and UN Regional Economic Commissions.

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In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: United Nations Division for the Advancement of Women (DAW)
 Name and title of respondent: Carolyn Hannan, Director, DAW
 Email address: hannan@un.org
 Fax: 1-212-963-3463
 Tel: 1-212-963-3104

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects.
 _____%

Project 1: A project on "Capacity-building for Women in Africa and the Middle East to access and use ICTs" has been planned to start during 2002. This project will aim to (1) assess needs in ICTs; (2) build capacity through training including training of trainers; and (3) promote and/or strengthen existing ICT networks in 10 pilot countries in Africa and the Middle East. Partners will include ECA and ESCWA, and the Division for the Advancement of Women (DAW) will oversee the project. The total estimated budget is US \$625,000.

Project 2: In March 2003, one of the two thematic issues before the Forty-Seventh session of the Commission on Status of Women (CSW47) is "Participation and access of women to the media, and information and communication technologies and their impact on and use as an instrument for the advancement and empowerment of women." In 2002-2003, US \$70,000 from extra-budgetary resources and approximately US \$50,000 from the regular budget has been allocated to this area of women and ICTs. An expert group meeting organized by the Division for the Advancement of Women (DAW) on this theme is planned for the second half of 2002, and the report of the meeting will be widely circulated. At CSW47, a panel will be held on this thematic area. Deliberations of the panel will be used in discussions of the Commission and will feed into inter-governmental decisions expected to be adopted.

**IANWGE
TASK FORCE ON GENDER AND ICT
Questionnaire**

In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: Women in Development Section, Social Development Division
United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)

Name and title of respondent: Thelma Kay
Chief, Women in Development Section

Email address: kay.unescap@un.org
Fax: (66-2)288-1018
Tel: (66-2)288-1989

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title: **Strengthening of women's information network for Asia and the Pacific (WINAP) through computer networking**
- Objectives: To review the progress of the national WINAP focal points activities and seek for the means of further strengthening the regional network.
- Financial resource allocation: US\$ 65,073
- Inclusive dates: January 1997-March 1998
- Partners: Funded by the Government of Japan
- If terminated, evaluation results: Outputs (i) Regional Workshop on Strengthening the Women's Information Network for Asia and the Pacific through Computer Networking and (ii) WINAP Manual on Computer Networking

- Title: **Strengthening of women's information network through computer networking in the Asian and Pacific Region (Phase II)**
- Objectives: (1) To assess the current situation of the Internet use among women organizations and find possible method of assistance for those countries which are less advanced in terms of the access to the Information and Communication Technology (ICT). (2) To train information providers in the governments and NGOs for meaningful network services and to increase the level of cooperation among women organizations in the region. (3) To disseminate information which is tailored to serve the region's priority problems such as trafficking of women, which could also be a prototype of the computer networking model for the empowerment of women for other regions.
- Financial resource allocation: US\$ 80,612
- Inclusive dates: February 2000 - January 2001
- Partners: Asian Women's Resource Exchange (AWORC), Sookmyung Women's University, Isis International Manila, the Association for Progressive Communications, Women's Networking Support Programme (APCWNSP). Funded by the Government of Japan
- If terminated, evaluation results: Outputs (1) A regional research study on women and ICT, (2) A situation analysis on women and ICT in the Central Asian Republics, (3) A situation analysis on women and ICT in the Pacific, (4) A total of 30 participants trained to establish the web-site in their organizations upon returning to their country. (5) A one-day regional symposium to discuss the challenges and possibilities for Asian and Pacific women's empowerment in the current global information order.

- **Title: Participation of business-women and executives at a regional exhibition at the New Delhi Trade Fair, November 2000 (ASPAT2000 DELHI)**
- Objectives: To provide an opportunity for business women on successful business ventures, adopted innovative enterprise management practices and utilized market opportunities through participating in an international trade fair. To impart knowledge on new business innovations and business networking In light of globalization.
- Financial resource allocation: US\$32,664
- Inclusive dates: November 2000
- Partners: Federation of the Indian Chambers of Commerce and Industry Ladies Organization, UNIFEM
- If terminated, evaluation results: Outcomes: Participation of women entrepreneurs from South Asia and Indochina in ASPAT2000. One day seminar on career opportunities in IT and e-commerce and business-to-business commerce in which small businesses owned and operated by women could play a significant role in the coming years.

- **Title: Capacity building for ICT applications to bridge the gender digital divide**
- Objectives: (1) To promote all legislation, policies, programmes and projects related to ICT that integrate gender perspectives so that both men and women can equally benefit and be protected by these. (2) To train policy and decision makers on gender and ICT policies in relation to the Beijing Platform for Action, gender and Internet rights, gender and national ICT policies, strategies for gender sensitive ICT policies at national, regional and international levels, and to train information officers of women's organizations in running effective web-based information services, in using online communication tools to advance their networking and advocacy work, and in developing databases.
- Financial resource allocation: US\$ 123,800
- Inclusive dates: March 2001 –March 2002
- Partners: Asian Women's Resource Exchange (AWORC), Sookmyung Women's University, Isis International Manila, the Association for Progressive Communications, Women's Networking Support Programme (APCWNSP). Funded by the Government of Japan
- If terminated, evaluation results: Outputs: (1) A regional review on ICT policy and legislation which was shared by policy/decision-makers in the region to learn from experience at an Expert Group Meeting (2) A regional training workshop to promote taking better advantage of using ICT for development, followed by two forthcoming national workshops in Nepal and the Philippines.

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. N/A %

**IANWGE
TASK FORCE ON GENDER AND ICT
Questionnaire**

In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: *United Nations Development Fund for Women (UNIFEM)*

Name and title of respondent: *Aileen Allen, Officer-in-Charge, Economic Empowerment
Zazie Schafer, External Relations Specialist*

Email address: aileen.allen@undp.org / zazie.schafer@undp.org

Fax: (212) 906-6705

Tel: (212) 906-6088 / 906-5149

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

Please see attached chart and summaries.

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

Project 1:

Project 2:

Project 3:



UNIFEM is the women's fund at the United Nations that provides financial support and technical assistance to innovative programmes promoting women's human rights, their economic and political empowerment and gender equality.

**FOSTERING E-QUALITY
BUILDING GENDER-RESPONSIVE ICT DEVELOPMENT**

*We have learned, over and over again, that the cost of exclusion is too high.
(Noeleen Heyzer, Executive Director, UNIFEM)*

African women traders using the web to get the latest prices on their goods and women activists organizing global e-campaigns to end violence are just two examples of the real economic and political opportunities ICTs are presenting to women. The success stories, however many, still stand in stark contrast to the reality of the gender digital divide. The costs and the benefits associated with the growth and development of ICTs are not being shared equally - not between men and women, nor among countries and communities. With the exception of the United States, women in virtually all other countries use ICTs less than men.

Women are 19% of users in South Africa, 13% in the Netherlands, and 8% in China (TFGI/ITU August 2000). Disparities in use are only one piece of a much larger and more complex picture.

Globally, the capacity and knowledge to build gender E-quality in ICTs is growing. In innovative and dynamic ways, gender advocates are designing tools to "audit" ICT policy, new web sites are bringing resources and policy debates to more women in their own languages on issues that concern them locally, and gender issues have been addressed in a number of high-level national and global consultations on ICTs. Still, considerable gaps exist not only in the information available to describe the gendered nature of the opportunities and impacts of ICTs and knowledge for development, but in the understanding of the precise gender dimensions of ICTs. And, concerns for gender E-quality are not being adequately integrated into emerging ICT for development policy or practice.

UNIFEM: Building Gender E-quality in ICTs

In collaboration with its partners, UNIFEM is committed to:

- Reversing the gender disparities that are growing across the spectrum of ICT development and use
- Supporting the development of gender-responsive policies and practices that will avert future imbalances
- Working to understand and promote ways in which ICTs can create new opportunities for women's economic and political empowerment

Reversing the gender disparities that are growing across the spectrum of ICT development and use requires a recognition that information technologies and the ways they are developed and used are not neutral. It will require gender-responsive policies and practices that address current gender imbalances and avert future ones.

UNIFEM's global gender E-quality programme

UNIFEM's global gender and ICTs programming is supporting E-quality in national and global ICT governance and policy, E-quality in the institutions which regulate and govern ICT development and E-quality in ICT projects and programmes designed and carried out on the ground. With a focus on activities at the national and regional level, UNIFEM's field offices are at the forefront of many of the organization's E-quality initiatives.

Examples of current initiatives supported by UNIFEM and carried out in collaboration with NGOs, governments, private sector companies and other UN agencies include:

Achieving E-quality in the IT Sector: A UNIFEM/Cisco Systems, Inc. Initiative. UNIFEM is working with Cisco Systems, Inc., Cisco Foundation and the Government of Jordan to establish pilot Gender Networking Academies in Jordan to train women in networking skills and link them to employment in the IT sector. A study of the challenges and opportunities for women within the ICT sector in Jordan has recently been completed.

Rwanda telecentre initiative. In consultation with the Rwandan Ministry of Gender and Telecommunications Authority, UNIFEM (through its Gender Advisor in Rwanda) has initiated discussions regarding the development of a telecentre initiative that would enhance women's access to ICTs and to global markets. In Rwanda, the government has requested UNIFEM to undertake a survey on Rwandan women's information and communications needs, as a first step towards working with policy-makers to develop a pilot multipurpose telecentre for women in Rwanda.

WINNER Project: Women into the New Network for Entrepreneurial Reinforcement. The WINNER project seeks to demonstrate how women entrepreneurs can benefit from the Internet and other electronic communication tools. Building on the existing TIPS (Technological, Trade and Information Promotion System) network

(<http://tips.org.uy/tips/eng/>), WINNER is building skills and facilitating the ability of women entrepreneurs to conduct business activities electronically and enlarge the scope of their trading.

APC Women's Networking Support Program, Gender Audit workshop and methodology. UNIFEM, through the WomenWatch initiative, is working in partnership with the APC Women's Networking Support Program's to support the development of a gender audit methodology to provide *criteria* for the effective integration of gender considerations into programmes and *indicators* to monitor its effective delivery of benefits to women.

Arab Women Connect. In 2000, the UNIFEM Arab States Regional Office launched the [Arab Women Connect](http://www.arabwomenconnect.org) project and web site (www.arabwomenconnect.org). Arab Women Connect is an Internet networking/training project that aims to explore the potentials and applications of new information and communication technologies for Arab women's empowerment.

For more information, please contact Alice Mastrangelo, OLRD at alice.mastrangelo@undp.org

Project title	Description	Partners
CTs in support of political empowerment		
World Free of Violence Against Women Video-Conference	Brought together policy makers at the UN General Assembly and around the world with women's organizations, the media, the UN system partners and the public at large in a videoconference during the UN General Assembly in 1998. Drawing on UNIFEM's coordination of the regional anti-violence campaigns, which continued in 1999, it denounced violence against women as an unacceptable crime and called for action and a declaration of commitment to end to gender-based violence. It also sought governments' commitment to concerted action for the elimination of gender-based violence and involved an electronic discussion list <End-Violence>, through which over 2000 participants shared their views and shared strategies and lessons.	
Asian Women's Resource Exchange (AWORC): A Strategy for Electronic Resource Sharing and Networking of Women's Organizations in Asia	AWORC is an Internet-based women's information service and network in Asia. This two-year project seeks to provide avenues for women to develop skills in using new information and communication technologies to enhance their areas of work and to use Internet facilities to provide greater access to information, analyses and resources to various sectors of women for solidarity building, strengthening gender analyses, and developing partnerships with other key actors. During the span of this project, most activities of the project will center around the Beijing Platform for Action (BPFA) Review exercise and the processes leading up to it. Specific activities include building a multi-lingual web site on issues critical to women in Asia, an electronic training workshop, the development of training materials in print and on CD-ROM, as well as encouraging synchronized lobbying by national women's groups and "onsite" information dissemination at the Beijing+5 Review. As part of its contribution to the Beijing+5 review process, a five-year review on the status of women and information technology in the region will be carried out.	Isis International, ARROW
Communicating & Sharing: Linking up the Women's Bureaux of the Caribbean Sub-region	This project aims to establish a communications network among the National Women's Machinery (NWM) in the CARICOM countries, was initiated in 1997 by the Jamaica Bureau of Women's Affairs and the CARICOM Secretariat, with funding from CIM/OAS and the CIDA Gender Equity Fund. As part of this project, UNIFEM funded the development of an English-language training manual, which provides a gender-friendly, step-by-step guide to using the Internet and e-mail. The larger project provided computers, printers and modems for NWMs in 16 countries, most of which are now linked to the Internet and have e-mail addresses. Each participating country was expected to identify its own computer expert to do training in-house, using the manual. To date, this process has started only in Grenada. UNIFEM also contributed to the development of a French language version of the manual for Haiti and other French-speaking countries aimed at NWMs, NGOs, educational institutions and persons related to community organisations.	
Cyber Institute for Women's Empowerment and Leadership (CIWEL)	A three-phase project to create multimedia, culture-specific educational tools for developing and strengthening women's participation and leadership in building civil society. An emphasis will be on women in the Global South and in Muslim societies in particular. Activities include an international conference at the time of Beijing+5 review in June 2000 to contribute to formulation of a prototype leadership training manual. The manual will be tested in Morocco, Palestine and Nigeria and customized, adapted as indicated by the testing and finalized in English. The third phase of the project will see the development of multimedia training packet containing customized manuals, web pages, CD-ROMs and radio or television programmes. The project seeks to ensure access to computers and ICTs for partner organizations as well as training in tools as well as strategies and methodologies for advocacy, leadership, outreach and organizing.	Women's Learning and Partnership for Rights, Development and Peace

Electronic networks linking gender advisors	Innovative use of e-mail networks has resulted in constant sharing of experiences amongst UNV Gender Specialists and UNIFEM Gender Advisers, as well as the development of joint initiatives, such as a proposed book that the Gender Specialists are preparing for Beijing +5 on their experiences of supporting gender mainstreaming initiatives.	
End-Violence Discussion list and booklet	Brought together more than 2,000 participants to collectively discuss strategies and gaps that they are confronting in their work on ending gender-based violence. The discussions have, additionally, been documented in a booklet that makes them available to those without access to computer technology. <End-violence> has generated a database of successful strategies and resources from around the world that has become a permanent archive that is accessible to researchers, advocates and activists worldwide.	
Mercociudades project	Both Enlace and Mercociudades have produced CD-ROMs and websites with highly relevant contents.	CISCSA, Red Habitat
Programme for Women's Regional Leadership FEMPOL (femme politique) Website	In partnership with the African Institute for Democracy, this UNIFEM project builds women's leadership skills and their improved participation in political systems in several Western African (Francophone) countries. A web site www.fempol.org reports on activities and carries information on the situation of women in politics in 6 countries. Includes resource and other links as well.	Institute for African Democracy
Regional WID Facilitation	Will explore the potentials and applications of new information and communication technologies for Arab women's empowerment, and to facilitate the flow of information on WID/GAD activities and projects among national women's machineries in Jordan, Lebanon, Palestine, Yemen and Syria. Seeks to develop the skills of NWMs to expand advocacy and lobbying networks and provide access to much-needed information, analyses and resources on WID/GAD. Activities include an easy to use, interactive Web sites with country-specific resources with special attention to bringing off-line information on-line and to interlinking resources in each country (NWM newsletters, country-specific CEDAW Report, the National Beijing Plus Five Reports and the Women and Men Statistical Portraits, WID FI, Directory of women's organizations. Donor Project Formulation Manual). The project will also include a one-time Computer/Internet/E-mail training for the staff of NWMs.	NWM in Jordan, Lebanon, Palestine, Yemen and Syria
Repackaging information through links with radio networks	UNIFEM coordinated an agreement with the World Association Of Community Radio Broadcasters (AMARC) for the broadcast of information through 1500 radio stations from the interagency regional publicawareness campaigns on ending violence against women	AMARC
Web radio broadcasts	FIRE did web radio broadcasts and on the spot training for NGOs during the Beijing+5 review.	FIRE
Women Action 2000 - supported by WomenWatch	Group of 16 global and regional alternative women's information networks that are developing joint initiatives for ensuring widespread dissemination of information about plans and progress for Beijing+5 (and participation?). The network organizations are hosting online dialogues and writing synthesis reports, as well as receiving (providing?) training for managing online discussions and creating web sites.	
Women's Human Rights Net: An Information and Technology Project	Whrnet (www.oneworld.org/whrnet/) provides women's groups with access to an international web-based information system, including information on advocacy and strategies, UN and regional systems, training and development; and other resources. The project includes information on four overarching issues: 1) advocacy and strategies, 2) UN and regional systems, 3) training and development, and 4) resource materials.	Center for Women's Global Leadership
WomenWatch on-line dialogues	A collaborative partnership between UNIFEM, DAW and INSTRAW, WomenWatch (1997-) has helped facilitate inclusion of women's voices from all sectors and regions in high-level policy discussions. The synthesized reports from its 1999 global on-line dialogues (www.un.org/womenwatch/forum/) on the 12 Critical Areas of Concern in the Beijing Platform for Action were included in the official 2000 policy discussions of the Commission on the Status of Women at the UN.	EDC, DAW, INSTRAW
CTs in support of women's enterprises and entrepreneurship		
WINNER Project: Women into the New Network for Entrepreneurial Reinforcement	The WINNER project seeks to demonstrate how women entrepreneurs can benefit from the Internet and other electronic communication tools. It builds on the existing TIPS - Technological, Trade and Information Promotion System -- (http://tips.org.uy/tips/eng/) in 8 countries - Ecuador, Philippines, Nepal, Bangladesh, China, Albania, Romania and Zimbabwe -- a network that supports women's involvement in small enterprises and their integration into the global economy. Making use of the TIPS network, specific project objectives include using distance education using multimedia and multilingual CD-ROMs to share information and build skills; and facilitating the ability of women entrepreneurs to conduct business activities electronically and to enlarge the scope of their trading. Associations of women entrepreneurs participating in a ground-breaking programme implemented by DEVNET/TIPS that aims to increase their capacities to use information technology in the SME sector. The project places emphasis on positioning women to benefit from new and emerging markets.	DEVNET Association
Gender budgets website		Commonwealth Secretariat

Women in Shea Butter Production in Burkina Faso	UNIFEM is supporting shea producers in Burkina Faso to improve the quality and increase the quantity of their shea butter production, as well as strengthen their skills to enable them focus on higher value-added products for more effective negotiation with suppliers in regional and international markets. UNIFEM is supporting the development of a web-site for the Karite Association as part of a series of interrelated strategies aimed at strengthening the capacity of shea butter producers to tap new markets. The intention is to eliminate intermediaries (middlemen) by providing women producers with direct access to markets and the possibility of negotiating fair prices for their products, as well as to introduce products made in Burkina Faso. The web-site contains basic information on the commercialization of the shea nut, organized around the following categories: (i) production (current and potential) and market distribution (local and international) of shea products; (ii) type, quality and use of shea products; (iii) the Karite Association, its role in transforming and commercialising products and the role women play; and (iv) the commercial center.	Karite Association, Canadian Center for Studies and International Cooperation (CECI)
World Summit of Young Entrepreneurs	UN Global Partnership Programme to enhance shared and inclusive prosperity and facilitate opportunities for young entrepreneurs. Fostering awareness and action towards overcoming gender constraints on business, building entrepreneurial partnerships and capacities and increasing use of electronic tools in support of business activities are among the primary objectives. Young people participated in the Summit on location in New York as well as virtually through the Web and e-mail. Specific activities included a virtual trade show and e-summit as well as best practice awards and opportunities to partner or make transactions with other businesses "on the spot".	Institute for Leadership Development (ILD) Canada
Building the knowledge base on gender and ICTs		
Monitoring the Impact of Technological Changes in Women's Employment in Asia	Aimed to gather and disseminate information on the impact of new technologies on women workers in countries in the Asia/Pacific region and to initiate a dialogue between organizations which represent women workers and concerned government bodies for augmenting women's opportunities in the new technology jobs and protecting them from possible ill-effects. A major achievement was the follow up that INTECH was encouraged to undertake by policy to explore the use of technologies to augment women's employment, educational and networking opportunities with the use of telematics. During the period of the project, all of intermediary groups became connected via e-mail. The outputs contributed to major UN initiatives and the NGO forum for the Beijing World Conference on Women, September 1995, with a special panel on "New Technologies, Industrialization and Women in Asia" and were successfully incorporated into the UNCSTD report on ICT and Sustainable Development and the Gender Advisory Board of UNCSTD and the World Telecommunications Development Conference on the International Telecommunication Union (ITU), (Malta, 1998).	UNU/INTECH
Building content on gender and ICTs		
Campanas de las Naciones Unidas por los Derechos Humanos de las Mujeres	Web site on women's human rights campaign	
UN-system database of Gender Good Practices	UNIFEM is leading an interagency effort, together with UNDP, UNICEF, UNFPA and Habitat, to build a resource base on innovative projects of more than 22 UN organizations and departments. The database will be launched in June 2000, in time for the 5-year review of the Beijing Platform for Action. More than 80 good practices have already been submitted by 16 UN organizations and departments.	
Web site on trade and liberalisation	These Web Pages on Trade Liberalisation and Women are part of UNIFEM'S programme on Women and International Trade. The aim is to bring together relevant data on trade issues and their gender-differentiated impact on women. These Pages are a foundation for an accumulative and accessible body of knowledge that can be used as a resource tool for women's economic empowerment. This project was conceptualised and implemented by ENGENDER for UNIFEM. It is an output from a Regional Conference on "Women, Trade and Sustainable Livelihoods in Southeast Asia", held in Bangkok, Thailand (14-16 November 1996), organised by UNIFEM and ENGENDER . Papers from the conference have been published as Trade liberalisation: challenges and opportunities for women in Southeast Asia and beyond. Because of this background, there is currently a slight preponderance of Southeast Asian data on these Pages. However, these Pages will eventually be expanded into a global site that will be as comprehensive and as up-to-date as possible. www.unifem.undp.org/trade/	ENGENDER

<p>WomenWatch: Virtual Networking to Strengthen Civil Society Participation in the Implementation of the Platform for Action.</p> <p>Mainstreaming gender in ICT policy and policy-making bodies</p>	<p>WomenWatch began as an electronic gateway for information about women (national action plans of governments in follow-up to Beijing, reports by CEDAW Committee, DAW documentation, etc) produced by UN organizations launched in 1997 through a collaborative partnership between UNIFEM, DAW and INSTRAW. It has since expanded in scope to promote greater access to and involvement by women in ICT development as well as strengthen the capacity of partners to make use of computer networking and the Internet more generally, in support of achieving gender equality. A particular emphasis on WomenWatch is to provide resources and means for more women to participate actively in the Beijing+5 review as well as other UN activities. It does so by means of a extensive Web site and online conferences as well as collaborations with women's NGOs and other UN agencies.</p>	<p>DAW, INSTRAW, UNDP/SDNP</p>
<p>Mainstreaming gender issues in the telecommunications sector</p> <p>Advocacy for gender in global ICT-related debates and venues</p>	<p>Collaboration to ensure women's participation and the incorporation of gender perspectives in the design, development and implementation of global telecommunications and ICT policy and strategy. Areas of collaboration include support development of sex-disaggregated data, gender awareness training, foster partnerships that demonstrate gender-sensitive ICT planning and implementation and seek to support increased participation of women in policy, decision-making and regulation of ICT sector.</p>	<p>ITU</p>
<p>Beijing +5 review: Panel on Education and Training for Women in Technology and the Role of the Private Sector</p>	<p>planning underway. UNIFEM and CISCO systems have agreed to jointly organize a panel on Gender and ICTs for the Beijing Plus Five Special Session. The purpose is to explore opportunities for women's empowerment and gender equality, especially through education and training. A key emphasis of the panel will be partnership with the private sector.</p>	<p>Cisco Systems</p>
<p>Global Dialogue /EXPO 2000 Responsible Governance in a Global Society, Hanover, Germany. July 1-4, 2000.</p>	<p>Panel: Equity and Participation in Today's Knowledge Society. UNIFEM together with the Society for International Development (SID) will bring together a group of experts working on ICTs and governance to consider how ICTs can empower communities, the flows of communication structures, ICTs and new patterns of participation in governance and implications of increasing market-led approaches to ICT development, among other issues. Part of global sharing and learning process that includes the Global Knowledge II and the Beijing +5 review.</p>	<p>Society for International Development</p>
<p>Global Knowledge Partnership</p> <p>Other ICT-related initiatives</p>	<p>UNIFEM will promote the integration and adoption of gender-sensitive approaches in the work of Global Knowledge Partnership, building on its role in coordinating the gender "cross-cut" theme at the Global Knowledge II Conference.</p>	
<p>Currents</p>	<p>Monthly electronic bulletin that provides an overview of accomplishments and plans from UNIFEM programmes worldwide. Requests to become a subscriber to Currents, continue to increase steadily, with items from Currents being reprinted in other UN bulletins on a regular basis.</p>	
<p>UNIFEM organizational websites</p>	<p>Headquarters as well as Thailand, Mexico Jordan and Barbados offices</p>	

**IANWGE
TASK FORCE ON GENDER AND ICT
Questionnaire**

In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: United Nations University/Institute of New Technologies (UNU/INTECH)

Name and title of respondent: Dr. Catherine Nyaki Adeya

Email address: adeya@intech.unu.edu

Fax: +31 43 350 6399

Tel: +31 43 350 6300

A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

Project 1: Teleworking: Implications for Employment and Trade in Developing Countries, Malaysia and India (Project Director: Prof Swasti Mitter)

Objectives:

The project's aim was to document the extent of teleworking in India and in Malaysia, and assess its potential for creating employment and novel career opportunities, particularly for traditionally disadvantaged groups such as women. The research looked at teleworking within and across national boundaries and examined its impact on key service sectors - such as software, finance and banking, media and publishing, and education. The empirical enquiry has identified the factors that facilitate or inhibit the implementation of telecommuting and teletrade (national and international aspects of teleworking respectively) for improving regional development, corporate efficiency and the prospect of small and medium-scale enterprises. The project assessed the positive and negative implications of teleworking on the quality of working lives. In addition, it contributed to enhancing the competitiveness of India and Malaysia in the globalised information society and stimulate informed policy dialogue between the North and the South in the arena of trade in information services.

Commencement May 1997

Completion: February 2000

Financial resource allocation:

UNU/INTECH
SPC (UNDP Malaysia)
SPC (IDRC)

Project output:

A book 'Telework, Teletrade and Sustainable Development:

The Indian Experience in a Global Context'. There were also some workshops and journal articles.

Project 2: Monitoring the Impact of New Technologies on Women's Industrial Work in Asia (Project Director: Prof. Swasti Mitter)

Objectives:

This project consisted of a workshop on the impact of the information revolution on the developing countries. The focus was on the fact that technological change, as well as having positive effects on the growth of production and in reducing the costs of production, can take forms which exclude important sections of the population from benefits. This duality between the positive efficiency effects of technological change and the effects on social and economic exclusion were likely to be pronounced in the case of new information technologies. The workshop explored this idea critically. It also examined the opportunities which the information technologies will create, as well as the problems they may generate, and examined possible policy responses. It focused primarily on the problems faced by developing countries; it gave prominence to the role of gender differences in the distributional impacts of information technologies.

Commencement: February 1994

Completion: December 1998

Financial resource allocation:

Dutch Ministry for Development Cooperation

UNIFEM

UNU/INTECH

Project Output

Globalization, Technological Change and Women Workers' by Geraldine Reardon in collaboration with Swasti Mitter and Cecilia Ng, 1998. ISBN 92-9141-021-7

'Teleworking in Malaysia: A Primer'. Cheah Siew Hoon with Cecilia Ng and Swasti Mitter, 1999
ISBN 983-808-067-5 The project was jointly funded by the Malaysian Government and UNDP

Gender, Technology and Development
Volume 3, Number 1, January-April 1999
New Technologies and Women's Employment in Asia
Guest Editors Swasti Mitter and Nirmala Banerjee
ISSN 0971-8524

Bridging the Gap Between State NGOs: Formulating Industrial Policies and Women's Work for the Future
Swasti Mitter and Cecilia Ng (ed.)
Report of workshop in Bangkok, Thailand, 1997

Industrial Policies for the 21st Century: New Technology and Women's Work
Swasti Mitter (ed.)
Report of workshop in New Delhi, India, 1996

New Technologies and the Future of Women's Work in Asia
Cecilia Ng and Anne Munro Kua (ed.)
Report of workshop in Kuala Lumpur, Malaysia, 1995

Project 3: (currently in Progress) 'The Internet in African Universities: Case Studies from Kenya and Nigeria. This project is not specifically focused on gender studies, however, there is a little information available on the usage of the Internet by women researchers and lecturers at universities in Kenya and Nigeria. The data was not systematically collected to examine gender equality issues but a further study could address this.

**IANWGE
TASK FORCE ON GENDER AND ICT
Questionnaire**

In preparation for the World Summit on the Information Society, and as a follow-up to last year's questionnaire, the Task Force on Gender and ICTs would very much appreciate your assistance by providing the following information:

Name of Organization: World Bank
 Name and title of respondent: Helene Carlsson, Gender Specialist
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A. Briefly describe past, current or planned projects in your organization on gender and Information and Communication Technologies (ICT).

Please include:

- Title
- Objectives
- Financial resource allocation
- Inclusive dates
- Partners, if any and
- If terminated, evaluation results

The percentage (if available) of the organization's total budget devoted to gender and ICT projects. _____%

Project 1: Gender mainstreaming in *infoDev*

Since October, 2001, the Information for Development Program *infoDev* is applying an effort called "Gender mainstreaming in *infoDev*." The purpose of the project is to identify the main elements of the "gender digital divide," undertake research for a greater understanding of the gender implications of *infoDev* projects, give greater prominence to gender issues in *infoDev*'s processes, and allow gender concerns to influence *infoDev*'s strategies. Main activities are a study of existing projects to learn lessons on gender for future programs and projects, develop capacity for gender analysis among *infoDev* staff, and design special *infoDev* initiatives to promote women as beneficiaries of ICT projects. The budget for research and related activities, which will be completed and evaluated in May, 2002, is \$57,000.

The main expected outcome of this project is an increased allocation of grants to applications of ICT that address women's needs in a substantial way. *infoDev* will, as in its other activities, consider a range of partnerships with the civil society, donor organizations, NGOs, and the private sector in these efforts.

The Information for Development Program, *infoDev*, is a multi-donor funded program that promotes innovative projects on the use of information and communication technologies (ICTs) for economic and social development, with a special emphasis on the needs of the poor in developing countries. The *infoDev* Secretariat is hosted by the World Bank as part of its Global ICT Department.

More information can be found on www.infodev.org

Project 2: Gender and the Digital Divide Seminar Series

The Gender and the Digital Divide Seminar Series looks at the impact that information and communication technologies (ICT) are having on gender relations and innovative ways that ICTs are being used to overcome gender inequalities and bridge the digital divide. The seminar series is being sponsored by the World Bank's Gender and Development and Girls' Education Thematic Groups, and Bridging the Digital Divide through Education Task Force of the World Bank. The seminar series was launched in October 2000 and is ongoing.

Examples of past sessions include “Using ICTs to Create Opportunities for Marginalized Women and Men: The Private Sector and Community Working Together,” by Chetan Sharma, Founder and CEO of Datamation, India; “[The Leaky Pipeline: Gender Barriers in Science, Engineering and Technology](#),” by Sophia Huyer, Executive Director of the Gender Advisory Board of the UN Commission on Science and Technology for Development (UNSCD); and “Creating Opportunities for Women in Developing Countries: Cisco Systems and Partners Work Together to Develop Gender-sensitive ICT Training Programs,” by Erin Walsh.

More information is available at: <http://www.worldbank.org/gender/digitaldivide/index.htm>

Project 3: The Development Market Place: “Well Being of Disabled and Women in Areas of Poverty;” and “Solar Energy-Powered Wireless Internet for Rural Education and Community Development”

Funded by the Development Marketplace, the project “Well Being of Disabled and Women in Areas of Poverty,” addresses gaps in services to disabled children and their mother in India, by providing, under one roof, all services for disabled persons of all age groups; establishing a clinic for babies and mothers at risk; conducting disability awareness programs with a focus on birth attendants; and setting up a disability information and dissemination network online. The project has been allocated \$77,918 from the World Bank’s Development Marketplace. Inclusive dates are January 2002-January 2003. Partners include *Die Lebenshilfe Wien*.

Also funded by the Development Marketplace, the project “Solar Energy-Powered Wireless Internet for Rural Education and Community Development,” aims to help Haitian teachers improve the quality, efficiency, and coverage of education provided to female and male students and to expand the horizon of students and teachers alike by giving them access to unlimited educational resources via solar-energy powered wireless Internet. The use of the internet, coupled with the use of selected audiovisual materials will result in improved language, reading comprehension, writing, grammar and mathematical and scientific skills. The project offers opportunities for educational and informational programming for the community, especially for older children and adults and provides them with the relevant life-skills training. The project has been allocated \$81,900 from the World Bank’s Development Marketplace. Inclusive dates are January 2002-January 2003. Partners include *Haiti Community Development Inc.* and *Haiti Partners of the Americas Inc.*

The Development Market Place’s mission is to create a marketplace of ideas, talent and resources that address development challenges. More information is available at: <http://www.developmentmarketplace.com>

Project 4: The Gender and Development Gateway

The Development Gateway is a portal on development issues, from which users can access information, resources, and tools, and into which they can contribute their own knowledge and experience. It creates a common platform for shared material, dialogue, and problem-solving that is easy to access and navigate through. The Development Gateway was started in April 2000 and is ongoing.

As part of the Development Gateway, a Gender and Development Gateway portal has been setup. The Gender and Development portal is a common platform for gender and development related resources, information, and dialogue. The Gender Portal is intended to serve the needs of a broad array of stakeholders, including developing countries, the official donor community, civil society, the private sector, and other key partners, and assist these stakeholders by providing links to ideas and good practice, information about development activities and trends, funding, and commercial opportunities. The idea behind the Gender and Development Gateway is to enable people throughout the world to share information, communicate easily, and build communities of practice around gender and development issues. Currently, there are about 750 resources on the Gender and Development Portal. Cooperating organizations include: the International Center for Research on Women, the Brazilian NGO CEMINA, and the Women of Uganda Network (WOUGNET).

More information is available at: <http://www.developmentgateway.org/node/130625/>

Project 5: Gender Sensitivity in ICT Sector Development Projects

The World Bank Group's Global Information & Communication Technologies Department (GICT) plays an important role in developing and promoting access to information and communications technologies (ICT) in the emerging markets. The Group leverages the expertise of the Policy and Investment units to provide both governments and private companies with the capital and expertise needed to develop and exploit ICT to reduce poverty and foster development. In terms of investments, the Global Communications Investment Division is part of the [International Finance Corporation](#) (IFC) and operates within the World Bank Group's Global Information and Communications Technologies Department (GICT). Since 1992, IFC has financed over 65 communications projects in more than 34 countries, and has provided about US\$3.3 billion of financing.

Gender sensitive programs can be found in many ICT sector development projects, without being the main theme of those. In looking at capacity building strategies for the ICT sector, the GICT group and the Human Development network is trying to incorporate incentives for young women and girls to adopt ICT or engineering carriers. These are traditionally dominated by males, who will tend to seek jobs outside their countries, thus worsening the brain drain problems faced by nations with an already sub-optimal base of ICT skills. Several on-going analytical work on ICT, for example in Tunisia and Egypt, are explicitly stressing the need to increase the number of young girls trained on computer skills at both secondary education level and tertiary education projects. Incentive creation is another aspect that is being looked at, in the form of scholarships for women, special education grants and loans, etc.

Several grants from GICT have focused on gender issues. Examples include: SITA (Study of Information Technology Applications): computer Skills Training for Low-Income Women (India); Strengthening Electronic Communications Capacities of Women's Organizations in Africa (Kenya); Inter-City Marketing Network for Women Marketing Entrepreneurs (India); and Training of Women Entrepreneurs.

Project 6: Gender and ICT in Agriculture (information on various projects)]

In the World Bank's agriculture sector, ICTs are used basically as tools for implementing Agriculture Knowledge and Information System (AKIS) projects, with the largest usage in agriculture extension, followed by research, and then education. Of the 402 AKIS Bank funded projects, about 65 have explicitly used ICTs as tools for service delivery, technology dissemination, market access and capacity building. This makes it quite difficult to give even an estimated amount of financial resources allocated.

Gender Projects: About 7 of the 65 AKIS projects have explicit gender-oriented objectives and focus. However, many other AKIS projects without explicit gender focus do have women as some of the projects' beneficiaries. It is important to note that the benefits of ICTs are often difficult to measure, and as a result are underestimated. Also getting reliable statistics on rural women's access to and use of ICTs is very difficult.

Past Projects

Project A

Title: The Gambia Women in Development Project

Objectives: The development goal was to increase women's farmer's productivity and access to markets. This was to be achieved through two of the four components of the projects: The Agriculture component and the Information, Education, and Communication component (IEC).

Information and Communication Technologies: Radio, video halls, theater, audiovisuals, folk media and news papers.

Financial Resources: Total cost of project was USD15.1 million, with 3.2 million for the agriculture component and 2.1 million for IEC component.

Inclusive dates: 1990-97

Partners: IDA financed 50% of project cost, and co-financing provided by the Government of the Gambia, the Kingdom of Norway, the African Development Bank (ADB), United Nations Development Program (UNDP), United Nations Fund for Women (UNIFEM) and United Nations Fund for Population Activities (UNFPA)

Evaluation Results/Outcome: Both components objectives were substantially achieved:

- In field crop extension female share of contact farmers increased from an estimated 10% at the time of appraisal to about 70% at project completion, exceeding the project's 60% target.
- Over 90% of beneficiaries report a 2-3 fold increase in yields.
- 70 livestock demonstration sites were established for women, more than double the number planned and most were constructed by women.
- Women's participation and sales in livestock markets increased from 12% at the first show in 1991 to 50% in the 1996 show.

- Women's cumulative savings in the Gambian Women's Finance Association, increased to about D860,000 in 1996, with loan repayment rate of 95%.
- Women's overall welfare improved with contraceptive prevalence among women increasing from between 7% and 11% before the project to 17% to 23% after.
- There was increased local and national awareness of women's needs.

Project B

Title: Nicaragua Agricultural Technology and Land Management Project

Objectives: The main objectives of the project was to assist Nicaragua in its moves towards a market-oriented economy, and to increase and diversify agricultural output and exports, creating employment opportunities and improving agricultural productivity and the incomes of small and medium farmers through better access to basic agricultural services, hence ameliorating the country's extreme poverty.

Information and Communication Technologies: Audiovisuals, faxes, internet, new papers.

Financial Resource Allocation: Total project cost was \$57.80, with \$44.00 million from IDA. Amount of resources allocated for ICT not known

Inclusive dates: 1993-2000

Partners: INTA (Nicaraguan Institute of Agricultural Technology)

Evaluation Results/Outcome: Female participation in agricultural extension services increased six fold compared to a four fold increase in extension beneficiaries broadly.

Current Projects

Project C

Title: El Salvador Agriculture Sector Reform and Investment Project

Objectives: The aim of the project was to help poor farmers improve agricultural productivity, production and income levels. The project is designed to include women among its target population. According to the staff appraisal report, women's involvement in the project was premised on the large number of single headed households, and participation in field work and home gardens. Specific actions in the project include: training to researchers, extension workers, farmers and NGOs, as well as promote women in the role of contact farmers.

Information and Communication Technologies: Audiovisuals, faxes, internet, new papers, radio.

Financial Resource Allocation: The total cost of the project is \$56.00 million, with \$40.00 from IDA. Amount of resources allocated for ICT not known.

Inclusive dates: 1995-2003

Partners: CENTA (National Center for Agriculture and Forestry Technology, El Salvador)

Evaluation Results/Outcome: Project ongoing, available statistics from field indicate increased number of women in mixed client groups, from 32 percent in 1995 to 36 percent in 1998.

Project D

Title: Venezuela Agricultural Extension Project

Objectives: The objectives of the project are to assist poor farmers to become aware of, and adopt improved technology to enhance their productive efficiency and their economic welfare, to improve the environmental sustainability of their farming operations, and to accomplish this by supporting the establishment of a new decentralized public agricultural extension service to serve the needs of poor farmers who are currently not able to secure adequate extension services.

Information and Communication Technologies: Audiovisuals, internet, news papers.

Financial Resource Allocation: Total project cost is \$79.00 million, with \$39.00million from IDA. Amount allocated for ICT not known.

Inclusive dates: 1995-2002

Partners: Inter American Development Bank

Evaluation Results/Outcomes: Project still ongoing, however, field visits in 1997 estimates that about, 80 percent of the clients were male and 20 percent were women. In 1998, male participation had dropped to 76 percent and the proportion of female clients rose to 24 percent.

Project E

Title: Cameroon National Agricultural Extension and Research Program Support Project

Objectives: The National Agricultural Extension and Research Program Support Project will seek to improve farmers' agricultural productivity and incomes through providing support to an integrated, farmer-orientated agricultural extension system and a demand-driven research system. The project consists of six components. First, the agricultural extension component will include participatory diagnosis of farmers' production problems, transfer of farming techniques, particularly to resource-poor and women farmers, and monitoring of the progress of extension and research activities

Information and Communication Technologies: Audiovisuals, internet, new papers, radio.

Financial Resource Allocation: Total project cost is \$46 million with 15.1 million from IDA. Amount allocated for ICT not known.

Inclusive dates: 1998-2003

Evaluation Results/Outcome: Project is ongoing

Project F

Title: Uganda National Agricultural Advisory Services Project

Objectives: The overall development goal was to assist poor men and women farmers to become aware of and adopt new technologies to enhance productivity and economic welfare.

Information and Communication Technologies: Cell phones, audiovisuals, internet, new papers, radio.

Financial Resource Allocation: The total project costs are estimated at US\$ 107.91million, with \$75.00 million from IDA. Amount of resources allocated for ICT not known

Inclusive dates: 2001- 2008

Partners: International Fund for Agricultural Development, Danish International Development Agency, Department of International Development of the United Kingdom, Economic Commission of the European Union, Food and Agricultural Organization, International Development Association, Norwegian Agency for Development

Evaluation Result/Outcome: Project is ongoing

Project G

Title: Arab Republic of Egypt East Delta Newlands Agriculture Services Projects

Objectives: The objective of the East Delta Agricultural Services Project is to provide support services to facilitate the settlement and increased agricultural production of about 26,000 farm families on 130,000 feddans of newly developed lands in the East Delta, leading to increased farm incomes and laying the basis for the development of a viable rural economy in the East Delta area. The project has five components one of which Agricultural support services, extension and adaptive research service, provided to smallholders, graduates, and cooperative members; and supporting the development of water users associations and service cooperatives.

Information and Communication Technologies: Radio, audiovisuals, news papers, faxes, and internet.

Financial Resource Allocation: Total project cost is \$ 91.2 million, with \$ 15 million commitment from IDA. Amount of resources allocated for ICT not known

Inclusive dates: 1997-2004

Evaluation Results: Project is ongoing

Project H

Title: China Anning Valley Agricultural Development Project

Objectives: The Anning Valley Agricultural Development Project aims at increasing the agricultural production and marketability in the area, with a particular emphasis at reducing poverty. The project fosters the effective use of natural resources, through the development of mountainous areas and environmental improvement. Some of the key components of the project are: a) water resources development, consisting of three sub-components - Manshuiwan, Huangqiao & Shengli - which include the construction of weirs, high dam and canal systems, both for irrigation and hydroelectric power stations; b) the development of land and technology for crop development, aimed at increasing provincial food production; c) orchard development to improve the quality and quantity of fruits in the project area; d) the sericulture development, designed to be market-driven, will increase and improve silk production; e) the livestock development aims at reducing farm

poverty, generating income activity for women as well; f) the agro-processing component, provides essential linkages among production, processing and marketing of farm products.

Information and Communication Technologies: Radio, internet, audiovisuals, new papers, faxes

Financial Resource Allocation: \$239.8 million, with \$120.00 million commitment from IDA. Amount of resources allocated for ICT not known

Inclusive dates: 1999-2004

Evaluation Results/Outcome: Project is ongoing

More information is available at: <http://lnweb18.worldbank.org/essd/essd.nsf/ruraldevelopment/portal>