Date: September 2013 Programme: 1401 Length: 3'58"

ICE CREAM POUNDING

UN IN ACTION

Languages: Arabic, Chinese, English, French, Spanish, Russian

JORDAN: SWEET MEMORIES FOR SYRIAN REFUGEES

<u>VIDEO</u> <u>AUDIO</u>

NARRATION

ICE CREAM PARLOR It's Friday evening. (1.5")

And people have gathered to enjoy the sights,

sound and taste of old Damascus. (5")

A pounded ice cream covered with pistachio by

Bakdash, an ice cream parlor that dates back

more than 200 years in Syria. (9")

PEOPLE WATCHING But this is Amman, Jordan. (2")

Customer, Samira Hanna. (2")

HANNA: (In Arabic) F

HANNA ON CAMERA "I have come to taste the ice cream. The last

time I tried it was in Syria more than four years

ago." (5.5")

PEOPLE IN ICE CREAM SHOP

The shop provides more than just ice cream for

Syrian refugees like Abu Hayek. (5")

HAYEK ON CAMERA SYRIAN CONFLICT FOOTAGE HAYEK: (In Arabic) M

"The manager, workers, customers are all Syrians. It makes being away from home a little easier. The situation is still so hard there..." (12")

NARRATION

EXODUS OF REFUGEES FOOTAGE

More than two years after the conflict began, violence continues to rage in Syria, leaving cities destroyed. (8")

ZAATARI CAMP FILE FOOTAGE REFUGEE WALKING IN DESERT REFUGEE FAMILY INSIDE TENT? WIDE SHOT CAMP

More than half a million of them have crossed into Jordan // carrying what few belongings they could gather, hoping to find shelter //food// and peace. (10")

REFUGEES WALKING

Many made their first stop at this camp deep in the desert in northern Jordan. What started as a temporary shelter for a few thousand refugees, the Za'atari camp is now the second biggest refugee camp in the world. (15")

BREAD/WATER DISTRIBUTION

More than 500,000 loaves of bread and over 3.8 million litres of water are distributed here every day. (8")

UNHCR Jordan Representative, Andrew Harper. (3")

HARPER: (In English) M

"What this piece of Jordanian desert has offered the Syrian population is the means to be safe. in the last four months, we have accommodated 350,000 Syrians. 200,000 of which have subsequently moved into the urban environment." (15")

ICE CREQM PARLOUR

Many Syrian refugees have eventually moved to areas in and around Amman. // The ice cream provides not just a real taste of comfort from home, but also much needed employment. (14")

WORKER SERVING ICE CREAM

NARRATION

Most employees at Bakdash are Syrian refugees like Hamza Ghazoli. (5")

GHAZOLI ON CAMERA

GHAZOLI: (In Arabic) M

"I worked at Backdash in Syria for three years. But then we started experiencing problems in our area and I had to escape to Jordan. My boss helped me get work here at the new branch in Amman." (13.5")

OWNER AT WORK

NARRATION

It wasn't easy launching Backdash in Amman but owner, Moafak, says it will work. (7")

MOAFAK ON CAMERA

MOAFAK: (In Arabic) M

"The problem in Syria is still continuing. And there's massive increase in refugees in Amman. Besides, we've found a good location that's busy with people and many restaurants." (13")

ICE CREAM SHOP

UN LOGO

NARRATION

And with a delicacy that triggers memories of a better time, // he hopes business will thrive and create more jobs. (10")

This report was produced by Ismail Elmokadem for the United Nations. (4.5")