

# United Nations guides: ambassadors to the public

## Visitors' feedback on the United Nations guided tours

"The guide imparted a great amount of information, which most of the children have retained...She made each child feel special because she patiently drew important ideas and information from them, making them experience success and pride in their ability to respond appropriately."

*Marty Miller, International Subject Leader,  
Northeast International Magnet School, NJ, USA*

"The tour guide was very anxious to help us in whatever we were interested to know about the UN, thus making our stay a great experience."

*Alexander Geiger, Magdeburg Model  
United Nations 2001 delegation, Germany*

"As our tour guide reminded us we were no longer on American soil but on international ground. It was a pleasure to hear our African-European guide's soft tone and to see her open facial expression...Her perspective was global but she gave comparisons to our own lives that clarified and enlightened."

*SUNY Student, New Paltz, NY, USA*

"Her knowledge not only of the building but of the history and legislative workings of the United Nations was truly impressive. Almost without fail, all of those in her group commented upon her excellent work, including the senior instructor, Admiral (retired) John Anderson, former Chief of the Defence Staff of Canada and former Canadian ambassador to NATO, who offered high praise for her work."

*J. Michael Snell, Colonel, Canadian Mission to the United Nations*

"We'd like to thank you very much for all the information you provided today. Also the clarity and enthusiasm with which you conveyed it. We learned so much."

*Maureen and Hamilton McClements, Scotland, United Kingdom*

"Thank you for the tour. My favorite part was the ivory sculpture. I wish I could come again."

*Nikki Thompson, Primary School Student, CT, USA*

"It was clear that she [the guide] is not only well informed and gracious in answering questions, but she has a good grasp of how to gear her presentation to the ages of her audience. The UN is not an easy subject for 12-year-olds, but these 12-year-olds came away better informed."

*Paul Shillers, Haddonfield Friends School, NJ, USA*

"I just want to complement the three tour guides who accompanied us on our tour of the UN. We were a group of 30 blind and visually-impaired students from around the world...The tour guides were so well prepared to handle the special needs of our group, and were extremely knowledgeable about the UN."

*Grace A. Russoniello, Overbrook School for the Blind, PA, USA*

"The guided tour helped me understand the United Nations much more. I would like to express my appreciation for the tour guide and her hospitality. Thanks to her I had a wonderful time. And I would like to send her a photograph I took."

*Yuji Yamasaki, Japan*

"You were very nice to guide us. It was impressive and kind. It seems that everybody who works in the UN becomes a very nice person. Or otherwise, you must be born with a good personality."

*Visitor from the Republic of Korea*

"The tour guide is excellent, knowledgeable, well-informed and inspiring in her ability to challenge old beliefs and mind sets of the visitors. She opens the windows of the mind!"

*C. Kasser, Philadelphia, PA, USA*

"I have a major in history with a minor in art and I am married to a museum curator. We have traveled most of the world and seen more sights than you can imagine. In all that time, I have never encountered a guide who was as well-versed, positive, sensitive to the public and as enthusiastic. My wife knows I don't generally like tour guides. When I was still raving about the guide well after dinner, she said that I had to tell someone."

*Barry Montgomery, Dallas, TX, USA*

"Dear tour guide: you were a great guide because you didn't just speak about the things we were seeing and just move along, you took the time to stop and ask us questions and answer ours, you also gave us the chance to speak out and give our opinions."

*Rehab Mohamed, Burdowntown, NJ, USA*

"I liked the tour because instead of sitting in class reading books and watching videos I was walking around experiencing it for myself."

*Aliska Williams, MacFarland School, NJ, USA*

"Dear tour guide, I mostly enjoyed the part when we went into the conference room when a meeting was going on. It was just like watching CNN!"

*Anthony Dilemme, Bordentown, NJ, USA*

"Our visit to the UN was a fascinating and uplifting experience - one to remember. Our teenagers got a lot from standing in the rooms they so often see on the news, and making connections in their growing political and social awareness. For me, the exhibition of sculptures made of weapons set out compelling images of the UN's core purpose and the difficulties it faces; and in the debating chambers we felt the spirit of striving and hope with which the UN was founded."

*Stephen Topple, United Kingdom*



For further information on the UN guided tours, or if you would like to interview a UN guide, please contact Helene Hoedl at Tel: (1) 212- 963-3242, Fax: (1) 212-963-0071, e-mail: [hoedl@un.org](mailto:hoedl@un.org); [www.un.org/tours](http://www.un.org/tours)