Role of IWA in supporting WOPs

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Overview

- History of IWA involvement
- IWA approach and guiding principles
- Examples of how IWA can help
- Next steps

IWA and its involvement

- Our history:
 - IWSA 1947; IAWQ 1965; IWA 1999
- Role of Professional Associations
 - Contacts with colleagues
 - Field visits
 - Training courses
- IWA has always supported WOPs

IWA approach & guiding principles

- Not seek to duplicate work of others, but complement
- Support, facilitate not institutionalize
- Maximize diversity of experience and perspectives
- Focus on process learning & international experience exchange
- Alignment of initiatives

Examples of IWA support

- Membership
- Brokering
- Events
- Groups
- Publishing
- Specific Projects

Examples: Membership

- The global network of water professionals 10,000 individuals in 110 countries
- Diverse group of members 'mosaic' is a strength
- Over 100 corporate members who are utilities
- 1200 utility members as individuals
- Governed by national associations
- Regional Groupings ESAR, ASPIRE

Examples: Brokering

- Convening opportunity is part of our wider role
- Seek to network experience from local process to wider arena
- Collate, synthesize and network learning from context to context
- Partner with SEAWUN, AIDIS, EUREAU

Examples: Events

- IWA hosts a technical specialist event every 12 days
- Congresses over 3,000 people
- Specialist group events
- IWA Utilities fora
 - Dedicated meetings under IWA Utilities initiative
 - 2006 3 meetings Berlin, Singapore and Beijing
 - 2007 2 planned for Perth and Lisbon

Examples: specialist groups

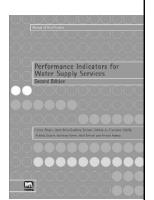
- Specialist groups the research arm of IWA; ~45 in total
- Relevant groups to WOPs:
 - Institutional Governance and Regulation
 - Strategic Asset Management
 - · Statistics and Economics
 - Efficient Operation & Management of Urban Water Supply
 - Design, Operation & Maintenance of Drinking Water Treatment
 - Design, Operation and Costs of Large Wastewater Treatment Plants

Examples: publications

- IWA has wholly owned subsidiary company, IWA Publishing
- Publish:
 - Water Utility Management International
 - Focused on needs of senior utility managers
 - International reference point on strategic issues affecting utilities. News, interviews and executive briefings
 - Water Asset Management International
 - Focused on asset management
 - International perspective on infrastructure, planning and maintenance

Examples: Performance

- IWA Performance Indicators of Water Supply Services
 - · 166 indicators and definitions
 - Free Software
 - Instructions how to use
- Process Benchmarking Project
 - · Partnership with WSAA
 - Series of benchmarking projects
 - 2007 Customer Service
 - 2008 Asset Management
 - 2009 Civil Maintenance



Examples: Drinking Water

- · Bonn Charter for Safe Drinking Water
 - A high-level framework
 - · Operational and institutional arrangements
 - · Managing water supplies from catchment to consumer.
- Water Safety Plans (WSPs)
 - With WHO and others
 - · Scale up the implementation of WSPs
 - Creation of International Support Facility for Water Safety Plans (ISF-WSP)
 - Development and implementation of WSPs in six satellite regions over a three year period

Next steps

- Hope to partner in development of WOPs database
- Mobilise the IWA network
- ESAR as a partner in Africa
- Coordinate action and interest in the North?
 - WOPs workshop in Europe?

- IWA can support where we can be best deployed:
 - Brokering
 - Learning
 - Membership
 - Aligning our own initiatives

More information http://www.iwahq.org

Thank you