United Nations Department of Economic and Social Affairs
Division for Social Policy and Development

Expert Group Meeting

E-Participation: Empowering People through Information Communication Technologies (ICTs)

Geneva, Switzerland, 24-25 July 2013
International Telecommunications Union (ITU) Headquarters

Participant Biography

Mr. John Mathiason
Visiting Lecturer
Cornell Institute for Public Affairs
New York, USA

John Mathiason is Visiting Lecturer at the Cornell Institute for Public Affairs, Cornell University and Managing Director of Associates for International Management Services, where he specializes in research, training and advice on management of the international public sector. He has undertaken work on empowerment, as the Deputy Director of the United Nations Division for the Advancement of Women at the time of the Beijing Conference and earlier as a specialist in popular participation for the Division for Social Development in the 1970's.

He has worked in the area of ICTs and is the author of *Internet Governance: the New Frontier for Global Institutions* published by Routledge. He holds a PhD in political science from the Massachusetts Institute of Technology.

Ms. Jacqueline Rutjens
Deputy Director Department Citizenship and Information Policy
Responsible for Identity Management, Key Registration of Citizens and Citizen Access to e-Governement
Netherlands

Ms Rutjens has graduated in Social studies and has a post university degree in Public Administration. During the first part of her career she was a policy advisor for the Dutch Association of Municipalities on child and youth care. In 2000 she started her own business as an advisor for local Government to create multifunctional housing for schools and daycare. In 2004 she became part of a project for implementing the European charter on local self governance in Eastern Europe and started her career at the Ministry of Interior on innovation in e government and deregulation for citizens.

Ms. Rutjens and her colleges won several awards like the nr 1 award on e participation from the UN in 2011 and the nr 2 in the world on e-government also from the UN. Her initiative for more mediation and better public services was European award winner in 2010. In the beginning of 2013, she won a national award, given to her by the organization on behalf of civil servants at the front desks in local government, for her contribution to professionalizing their work.

Mr. Enrique Cusba Garcia
Citizen Engagement Coordinator at the e-Government Office
Ministry of Information and Communication Technologies
Colombia

Master in Economics and Master in Public Policy. Professional experience in formulating, implementing and evaluating public policies involving the use of Information and Communication Technologies (ICT) in different areas of Government. As member of the e-Government Office Staff in Colombia since 2008, I have led the provision of advisory services to public agencies aimed at embracing the use of ICT at central and local level, the establishment of research and innovation practices and the e-Government policy formulation and analysis process. Currently, I´m in charge of promoting the citizen engagement process in order to improve the use of e-services and collaboration.

Ms. María Elena Agüero
Deputy Secretary General
Club Madrid, Spain

Ms. Agüero holds Bachelor of Science in Foreign Service and Masters in Latin American Economic Development degrees from Georgetown University, as well as postgraduate studies at George Washington University.

With over 30 years experience in the field of international development, particularly in Latin America, she has been part of the professional staff of the Inter-American Development Bank, the World Bank and the United Nations Development Program, working extensively in these organization's Washington, Uruguay, Geneva, Brussels and Paris offices, and in their field offices. As project officer, sector specialist and senior adviser, in these organizations, she has done considerable project and programme work in a number of different areas, most recently in the fields of governance, State reform and civil society – governmental relations. She has also gathered significant experience on relations between international organizations, governmental and non-governmental organizations, national and international partners and   counterparts.

Early in her career Ms. Agüero was trade policy officer at the U.S. Department of Treasury and research assistant at the Center for Strategic and International Studies in Washington, D.C.

Mr. Axel Leblois
Founder and Executive Director
Global Initiative for Inclusive Technologies (G3ict)
Atlanta, USA

Axel Leblois is the Founder and Executive Director of G3ict – the Global Initiative for Inclusive Technologies, launched in December 2006 in cooperation with the Secretariat for the Convention on the Rights of Persons with Disabilities at UN DESA, UN GAID, organizations of persons with disabilities and the private sector. (www.g3ict.org)

G3ict's mission is to promote the dispositions of the Convention on the Rights of Persons with Disabilities relative to e-accessibility and assistive technologies. It

develops practical tools, evaluation methods and benchmarks for State Parties and organizations of persons with disabilities to develop policies and programs in support of assistive technologies and e-accessibility in cooperation with United Nations agencies.

Prior to founding G3ict, Axel Leblois spent over 20 years at the helm of information technology companies in the United States including as CEO of Computerworld Communications, CEO of IDC – International Data Corporation, President of Bull HN Worldwide Information Systems – Formerly Honeywell Information Systems, CEO of ExecuTrain and co-founder and President of W2i, the Wireless Internet Institute. Axel Leblois served as a Senior Fellow of UNITAR, the United Nations Institute for Training and Research, and is a founding trustee and treasurer of its North American affiliate CIFAL Atlanta. Axel Leblois holds an MBA from INSEAD and is a graduate of Sciences Po Paris.

Mr. Dennis ANDERSON
Chairman and Professor of Management and Information Technology
St. Francis College, New York, USA

Dr. Dennis Anderson is Chairman and Professor of Management and Information Technology at St. Francis College. Prior to this appointment he was a Professor of Information Systems & Computer Science and served as Associate Dean at Pace University. He also serves as Executive Chairman of Center for Entrepreneurship at St. Francis College. He is a strong advocate of technology-enhanced learning, emerging technologies, sustainable technologies, and knowledge entrepreneurship. He has taught at NYU, City University of New York, Pace University, and St. Francis College.

Dr. Anderson received his Ph.D. and M.Phil. from Columbia University. He also received an Ed.M. in Instructional Technology and Media from Columbia University. In addition, he holds an M.S. in Computer Science from NYU's Courant Institute of Mathematical Sciences and his B.A. in Computer Science from Fordham University. He also completed an executive-education program in E-Commerce at Columbia University's School of Business and Harvard University's MLE Program.

Dr. Anderson has presented at numerous international conferences in the areas of ICT, e-government, computer science, emerging technologies, sustainable development, leadership, and education. He has received numerous grants including several National Science Foundation grants. He has served as a member of several advisory boards of organizations and conference boards. In 2004, he was appointed as a Visiting Fellow at the Institute for Advanced Studies on Science, Technology and Society, in Graz, Austria. He was also a Fulbright Scholar and Visiting Professor at the Université de Mons-Hainaut's Waroque Business School, Belgium, where he gave lectures on e-commerce and emerging technologies. He is a Fellow of The World

Innovation Foundation. In March 2008, he was a Scholar in Residence at UBS Wolfsberg Think Tank, Switzerland.

Ms. Ilaria Bottigliero
Acting Director, Research and Policy
International Development Law Organization (IDLO)
Rome, Italy

Dr. Ilaria Bottigliero - PhD in International Law (The Graduate Institute of International Studies, Geneva), *Diplôme d'Études Supérieures* in International Law (The Graduate Institute of International Studies, Geneva), *Laurea* in Political Sciences (La Sapienza, Rome) - is the Acting Director of Research and Policy at the International Development Law Organization (IDLO), where she manages research projects on issues such as legal empowerment, gender, rule of law and human rights, among others. Prior to joining IDLO, she was Lecturer and Researcher at the Raoul Wallenberg Institute of Human Rights and Humanitarian Law in Lund, Sweden, and at the Lund University Faculty of Law, where she taught 'humanitarian law' as well as a number of international law courses. Dr. Bottigliero was also Lecturer at the Chinese University of Hong Kong and at the University of Hong Kong Faculty of Law, teaching 'International Humanitarian Law', 'Public International Law' and 'Gender, Law and Politics'. She is the author of *Redress for Victims of Crimes under International Law* (Martinus Nijhoff, 2004), as well as of several scholarly publications on victims' rights, international criminal justice and gender issues, among others.

Dr. Bottigliero is the recipient of the 2010 Worldwide Universities Network (WUN) International and Comparative Criminal Justice Network (ICCJnet) Fellowship, jointly hosted by the Centre for Criminal Justice Studies at the University of Leeds and the Centre for Criminological Research at Sheffield University. Dr. Bottigliero has lectured extensively in Europe and Asia on various human rights and international criminal justice topics, to Government officials, members of the judiciary, academics and representatives of civil society.

Mr. Charles Senkondo
Executive Director, Tanzania Global Development Learning Centre
Tanzania

Charles Yonazi Senkondo is the Executive Director at Tanzania Global Learning Agency (TaGLA) with a leadership role to the newly established Executive Agency under the President's Office Public Service Management. His responsibility include development, preparation and implementation of strategic and business plans , liaison with President's Office Public Service Management and the Global Development Learning Network (GDLN) with over 120 capacity development technology enabled hubs that TaGLA is part of.

Prior to the current position, Mr. Senkondo was the Executive Director of the Tanzania Global Development Learning Centre (TGDLC) since 2002 where he took leadership in turning around the organization providing middle to high level capacity building interventions to an average of 2000 delegates annually. Mr. Senkondo was highly engaged in maintaining a lead in video conferencing technology being used along with other 14 affiliates in Africa and managed a successfully a technology transition from the former World Bank's technology platform to an independent one, and a transformation of TGDLC to a Government Executive Agency in 2012.

Mr. Senkondo played a pivotal role in coordinating high level technology enabled knowledge events including the Forums for Chief Executive of Government Agency's (FCEGA) annual workshop, Development and delivery of Leadership programs to over 2500 delegates (2003-2013), e Learning Africa International Conference (2011) and the African Village Online portal used by African Commonwealth member countries to exchange knowledge online.

His contribution to continuous learning and knowledge sharing continues on existing role as a Secretary General of the Association of African Distance Learning Centres, the Africa Region arm of GDLN, as a Board Members of Tanzania Library Services Board, a member of the World Education Council and Chairman of Sharing with Other Peoples Network (SWOPnet).

His prior engagements include the Open University of Tanzania as a Business Manager of Africa Virtual University (2000-2002) and at various industrial manufacturing managerial levels within the IPP group of companies(1985-2009).His published consultancies include a Situational Analysis of Education, ICT, Science, Technology and Innovation for Sustainable Development towards Knowledge Societies in Tanzania (2011), an African Leadership in ICT (ALICT) report ; and ICT Leadership and Management Capacity Development (2010), a pilot project with a provision of promoting the mandate and leadership of Ministry responsible for ICT to lead the ICT Sector.

Mr. Senkondo holds a Masters Degree in Business Administration (MBA) from City University, London (1995) and a Bsc. Engineering (Hons) from University of Dares-Salaam (1995). He also holds an Online Education and Training Certificate from London University, Institute of Education and maintains an active role to develop innovative approaches in capacity development. He is married with two children.

Mr. Toshio Obi
Professor of ICT and Director, Institute of e-Government
Waseda University, Japan

@ ACADEMIC Record: PhD from Waseda University and both Master and Bachelor degrees from Keio University.

@ CAREER: Worked for UNDP as program officer. Executive adviser to Japanese Minister of Labor, Prime Minister 's adviser for ICT Strategy, Consultant for JICA

@ Currently working as:
- Chair, National e-Government Promotion Council, Ministry of Internal Affairs and Communications (MIC)
- Member, Minister of MIC committee on ICT Growth Strategy
- President, International Academy of CIO
- Chair, UNESCO UNITWIN Program on Disaster Management;
- member, Global Agenda Council of World Economic Forum
- Chair, OECD-APEC joint program on Silver ICT
- Special Envoy of ITU Secretary General for Academia
- Project Director, APEC on ICT Applications for the People with Special needs (Aging and Disabilities)
- Consultant, MICT Government of Thailand
- Director, APEC e-Government Research Center

@ VISITING PROFESSOR / RESEARCHER
Beijing Univ. (China), Thammasat Univ.(Thailand), Essex Univ.(UK), St. Petersburg State Univ .(Russia) ,De La Salle Univ.(Philippines) and Columbia Univ. (USA).

@ SPEAKERS at WSIS Tunisia (2005):UN Conference on Disaster Reduction ,Kobe (2005), ITU conference on ICT Accessibility Bangkok(2010), ITU conference on Disaster Management, Mongolia (2011) ITU conference on Digital Inclusion ,Singapore (2011),UNDESA EGM workshop on Disabilities ,Tokyo (2012); ,APEC Economic Committee, Jakarta ; UNDESA-EU Conference on e-government, Helsinki (2013)

PUBLICATION:
- Silver ICT Revolution (Mainichi Newspaper)
- Mobile Internet (PHP)
- Global e-Governance (IOS Press) and 30 other books

@AWARD: The 7th World Telecommunication Award by India Government, International Gold Award by ITU Association of Japan; Distinguished Leadership

Award by International Academy of CIO; The Emperor's Medal with Blue Ribbon Japan

Mr. Craig Lehmann
Dean of the School of Health Technology and Management
Professor of Clinical Laboratory Sciences
Stony Brook University, New York, USA

Craig Lehmann, PhD, CC (NRCC), FACB is the Dean of The School of Health Technology and Management, Professor of Clinical Laboratory Sciences and Director for the Center of Public Health Education at Stony Brook University, Medicine. He is a registered clinical chemist with the National Registry of Clinical Chemistry and a Fellow in the National Academy of Clinical Biochemistry. In addition to his more than 75 journal articles, He has edited and co-edited 5 clinical laboratory science textbooks and 14 book chapters. He is the editor and author "Saunders Manual of Clinical Laboratory Science" published by W.B. Saunders. He has made more than 130 presentations nationally and internationally on a variety of health care topics. He served on the editorial board for American Association for Clinical Chemistry "Strategies" (1993-2003) and presently serves on the editorial board of Clinical Laboratory Sciences since 1987. Some of the more distinguished honors that have been bestowed upon him over the years have been; "President's Award for Excellence in Teaching" Stony Brook University as well as the State University of New York "Chancellor's Award for Excellence in Teaching". In 2007 received the American Association for Clinical Chemistry's Award for Outstanding Contributions in Education.

For the past several years, Dr. Lehmann has participated in national and international conferences lecturing on emerging technologies that improve the aging experience. His writings and demonstration studies continue to illustrate how e-health technology is responding to the socio-economic and health care concerns of developed and developing countries.

Some of his more recent presentations have been:

- "Technology-A Geriatrician's New Best Friend: A Paradigm of e-health and Physician Extenders" **American Geriatrics Society Annual Scientific Meeting, Grapevine, Texas, May 3-5, 2013**
- "Telemedicine Technologies for Long Care: Applications and Benefits". **LeadingAge Annual Conference and Exposition Saratoga Springs, New York, May 21-23, 2012**
- "A Tool Kit for a Successful Home Health Program" **Bit's 4th World Congress Bio Soft 2012, Beijing International Conference Center, Beijing, China March 23-25, 2012**

- "RHIO / HIE and M-Home" **International Telemedicine Congress 2011, Leveraging Technology for Chronic Disease Management, Mumbai, India Nov. 11-13, 2011**
- "Creating a Regional Health Information Exchange System from Tertiary to Home Health Care" Chair and Speaker, **Convergence of Technologies for Point of Care Diagnostics, Biotechnica, Hanover, Germany Oct. 11-13, 2011**
- "ICT, POCT and e-Health Technology: Providing Electronic Records and Managing Chronic Disease" **Bio-IT World Cloud Computing: Looking beyond the Cloud. The Hilton La Jolla, California, September 19-20, 2011**
- "Information, e-Health and Point of Care Testing Technologies: Opportunities for the World" **Chair and Speaker for Low Resource Settings and Developing Countries, Med-e-Tel Luxembourg, April 1, 2011**
- "Information and e-Health Technology for Rural Community Based Rehabilitation: Technology, Software and Economics**" First International – Peking University CBR Summit Forum, Beijing, China March 22, 2011**
- "Information, e-Health and Point of Care Testing Technologies: Opportunities for the World" **Kenya Methodist University, Nairobi, Kenya March 30, 2011**

Mr. Claudio Giugliemma
President of the Dominic Foundation
Expert in Information and Communication Technology and Accessibility
Geneva, Switzerland

Claudio Giugliemma is an internationally recognized expert in Information and Communication Technology and Accessibility, with an extensive and international working experience in the IT and AT (Assistive Technology) Industry. With over 20 years of cross-sector experience on ICT, e-Health, e-Education and Assistive Technologies, in the past 14 years he has focused with great success on Accessibility and Usability of ICT and e-Services, in particular on Digital Inclusion.

Founder of QualiLife Inc., a Swiss company specialized in the development and distribution of award-winning software solutions for the Health Care and Accessibility market; he covered the CEO and CTO position for over 10 years taking the company to an international leading position.

Claudio is a member of various civil society organizations; e.g. Steering Committee member of G3ICT (the Global Initiative for Inclusive ICTs) as well as member of the European Voices For Innovation organization. He was also Steering Committee member of AIA (Assistive Interoperability Alliance) which is now part of ATIA (Assistive Technology Industry Association). In addition, Claudio was the promoter and Steering Committee member of the EU funded project called TOBI which is

developing the first BCI (Brain Computer Interface) for people with disability. In 2012, Claudio joins Millennia 2015, the Women actors of development for the global challenges.

In 2005, Claudio founded and he is the president of Dominic Foundation, a Non-profit Swiss Foundation with the goal of promoting fully accessible and sustainable ICT for people in the Digital Divide group. In this position he has conceived a new technology concept and solution for the Digital Inclusion, named LUCY®.

In 2009, Dominic Foundation joined as active member the ITU (International Telecommunication Union), in particular the ITU-D sector (Development), and in 2010 the ITU-T sector (Standardization) and the DCAD (Dynamic Coalition on Accessibility and Disability). Dominic Foundation works also very closely with several important Universities and Research Centers around the world.

In 2010, Claudio founded LucyTech Inc., a Swiss company specialized in developing Digital Inclusion solutions based on Cloud Computing, Next Generation Technology and e-Services and he is directly involved in several International Digital-Inclusion projects around the world.

Claudio is collaborating with several governments' initiatives for ICT Accessibility, Interoperability and Digital Inclusion (e-Inclusion); he is regularly invited to Workshops and Conferences as a speaker all around the world.

Claudio has had cross-sector experience in different areas involving not only industry and civil society aspects but also policy and standards setting activities. This new approach and vision have measurably increased the use of ICT in the Digital Divide area. Claudio believes that technology should serve the people, not the opposite.

Ms. Yuliya Morenets
Executive Director, TaC-Together against Cybercrime International
Associate Professor, Strasbourg University
IGF MAG Member to the UN Secretary General
ITU Expert on Cybersecurity
France

Ms. Yuliya Morenets is a Representative of TaC-Together against Cybercrime, a non-profit making civil society organisation against cybercrime. The organisation is actively involved in Internet Governance issues, stimulating discussion on the Use of ICTs by vulnerable people and initiating the debate on the format of Youth and Teenagers' IGF.

Ms. Morenets has been working for a long time now with the Council of Europe Convention on Cybercrime, as a Deputy Head of the Unit on cybercrime and

organised crime of the Council of Europe. Ms. Morenets is a Council of Europe expert at the questions related to good governance at the local level; she is an external expert for the Council of Europe Working Group on Cross-border Internet.

She is an ITU Team Leader for HIPSSA project on Cybersecurity. She is a frequent speaker at international conferences. She spoke several times at the European Dialogue on Internet Governance and the Internet Governance Forum (IGF). In April 2012, she was appointed MAG member of IGF meetings.

She is a civil society Representative for TaC in a number of organisations and events, member of IGC, representative in Euralo/ICANN, eG8, others. She is an Associate Professor at Strasbourg University and a Co-Chair of research Group « Use of Internet by Youth ».

Ms. Morenets is an Advisory Committee Bureau Member within the Strasbourg City Hall where she coordinates a Working Group "Internet Governance at the local level".

Ms. Constance Bommelaer
Senior Director, Global Policy Partnerships
Internet Society

Constance joined the Internet Society in 2006. She is currently Senior Director of Global Policy Partnerships and helps developing partnerships with international organizations as well as strategic positions on key Internet issues. In this role, she founded and now coordinates the Internet Technical Advisory Committee (ITAC) to the OECD. She also leads ISOC's engagement with UNESCO, WIPO, the G8, the G20 and the IGF. In 2010 and 2011 she was responsible for the strategic development of the Internet Society's Next Generation Leaders program, a youth program designed to help prepare young professionals from around the world to become the next generation of Internet technology, policy, and business leaders.

She was previously a Policy Officer with the French Prime Minister's Office (Direction du development des medias; 2003-2006), covering Internet governance matters, regulatory affairs and information society issues. Constance participated in the World Summit on Information Society (WSIS), contributed to building legal and technical cooperation activities between France and African countries (e.g. Signal Spam project) and acted as a liaison with the European Commission on French e-content related projects.

Since 2003, Constance also serves as a Naval Ensign in the reserve of the French Navy. She has studied law and political sciences and speaks fluent English. She is based in Geneva, Switzerland

Mr. Yuri Hohlov
Chairman of the Board
Institute of the Information Society

Mr. Yuri Hohlov is a founder and the Chairman of the Board of Directors of the Institute of the Information Society (Russia) since 1998. He was also among creators of the national science foundation - the Russian Foundation for Basic Research (1993) and directed its ICT Department. In 1996 he served as a Deputy Director of the Russian State Library responsible for IT and library automation services. He is Coordinator of ICT Applications – e-Government Subgroup acting under the World Summit on the Information Society C7 Action Line, Chairman of the Editorial Board of the Information Society Journal (Russia), Vice Chairman of the High Level Expert and Advisory Group of the Council on the Information Society Development under the President of the Russian Federation, Chairman of the Expert Council of the Russian e-Development Partnership, member of the Future of Government Council of the WEF Network of Global Agenda Councils, the Independent Director of the National Info communication Holding «Zerde» (Kazakhstan). Since 2012 he served as the investment director of the JSFC Sistema.

In 2000 Dr. Hohlov became a Corresponding Member of the Russian Engineering Academy, and in 2004 he was elected an Academician in the "Information Systems, Computing and Electronics, and Telecommunications" Section. He published several books and more than 200 papers.

Mr. Jovan Kurbalija
Founding Director
DiploFoundation

Dr. Jovan Kurbalija is the Founding Director of DiploFoundation, a non-profit organisation working to strengthen inclusive and effective diplomacy. A former diplomat, Dr Kurbalija has a professional and academic background in international law, diplomacy, and information technology. He has been a pioneer in the field of e-diplomacy since 1992 when he established the Unit for Information Technology and Diplomacy at the Mediterranean Academy of Diplomatic Studies in Malta.

Dr. Kurbalija is a leading expert in the field of e-diplomacy and the impact of the Internet on international relations. His book, An Introduction to Internet Governance, has been published in 5 editions and translated into 8 languages. It is used as a textbook on academic courses on Internet governance worldwide. Dr Kurbalija lectures on e-diplomacy and Internet governance in academic and training institutions in many countries, including Austria, Belgium, Switzerland, the United Kingdom, South Africa, and the United States. Dr. Kurbalija is a visiting professor at the College of Europe in Bruges.

Mr. Chris Rourke
Managing Director
User Vision

Mr. Rourke has over 20 years commercial experience in usability, accessibility, human factors consultancy and training. Chris has worked with a range of clients including Hewlett Packard, Dell Computers, NCR, Houses of Parliament, Emirates Airline, DirectGov and many other commercial and public sector clients in the UK and abroad. His particular user experience interests include web accessibility, the application of Rich Internet Applications such as AJAX and Flex, remote usability testing, eye tracking and persuasion architecture.

Mr. Rourke is Founder and Past President of the Scottish Chapter of the Usability Professionals' Association and the UPA's regional coordinator for Europe. He is a member of various professional organisations, including the British Human-Computer Interaction Group (BHCIG), and the Computers and Human Interaction Group of the Association for Computing Machinery (ACM-SIGCHI).

He is a Board Member of ScotlandIS, the trade body for the software, IT and creative technology industries for Scotland. He is also on the Steering Committee for the world's first Master's degree in Design Ethnography at the University of Dundee which is helping train the ethnographers of the future.

He holds a BSc. in Engineering Psychology from Tufts University and a MSc. in Ergonomics from the University of Michigan.

In his spare time, he enjoys travel and sport, particularly ultimate Frisbee.

Ms. Shanu SP Hinduja
Chairperson
Hinduja Foundation US
Co-Chair of Hinduja Global Solutions
Board Member of Hinduja Bank Switzerland

Ms. Shanu SP Hinduja is a philanthropist and businesswoman, Chairperson of the Hinduja Foundation US, Co-Chair of Hinduja Global Solutions and a Board Member of Hinduja Bank Switzerland. She is the eldest child of Hinduja Group Chairman Srichand P. Hinduja. With her intuitive yet grounded approach, she supports global initiatives in education, healthcare, clean technology and women's empowerment. She has been a speaker at the United Nations on the subject of poverty alleviation and technological solutions in the context of Infopoverty, where she advocated investing in social and physical infrastructure in semi-urban areas as one of the keys to alleviating poverty.

She has a long-term strategy to develop the sector of sustainable human lifestyle together with HSH Prince Albert II. of Monaco. To this end, she has created the new division Arya Hinduja Ventures within the Hinduja Group focusing on sustainable business development.