

Participatory Governance and Institutional Change

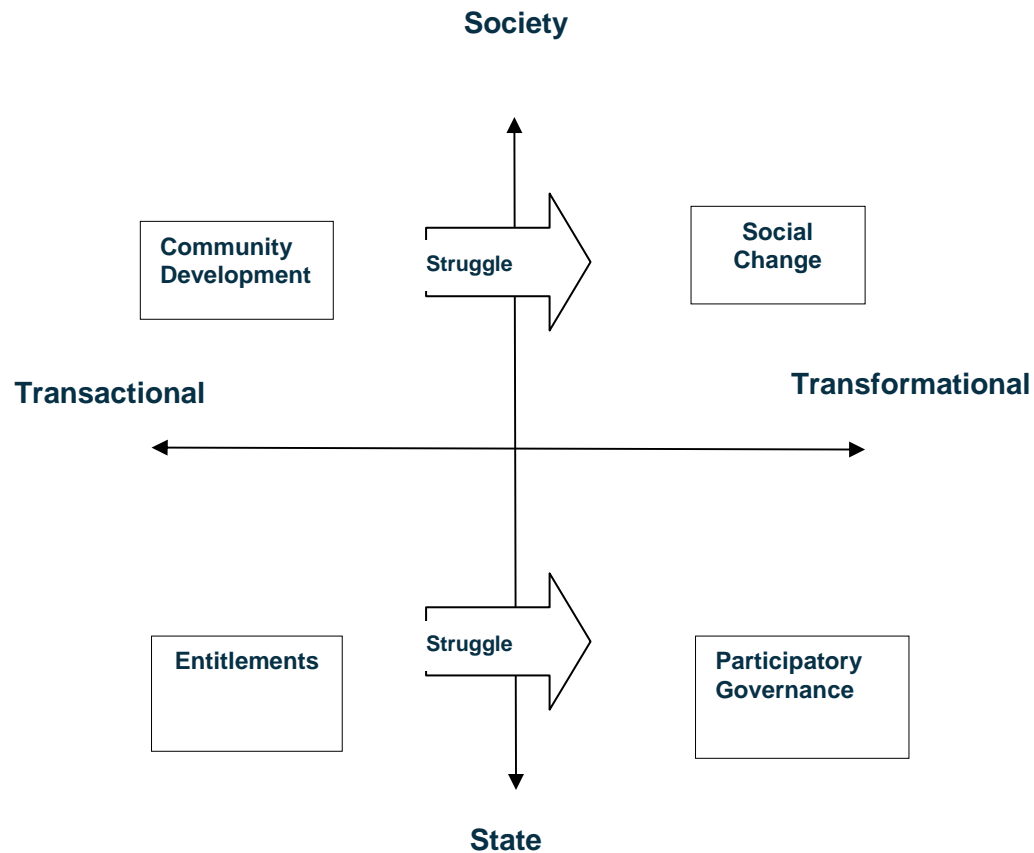
**UN Expert Group meeting, New York,
10-11 September 2013**

**Jeremy Holland
Associate, Oxford Policy Management**

- Introduction
- Institutions and participatory governance
- Participation in the governance of service delivery



Towards a model for accountability in gender-responsive service delivery

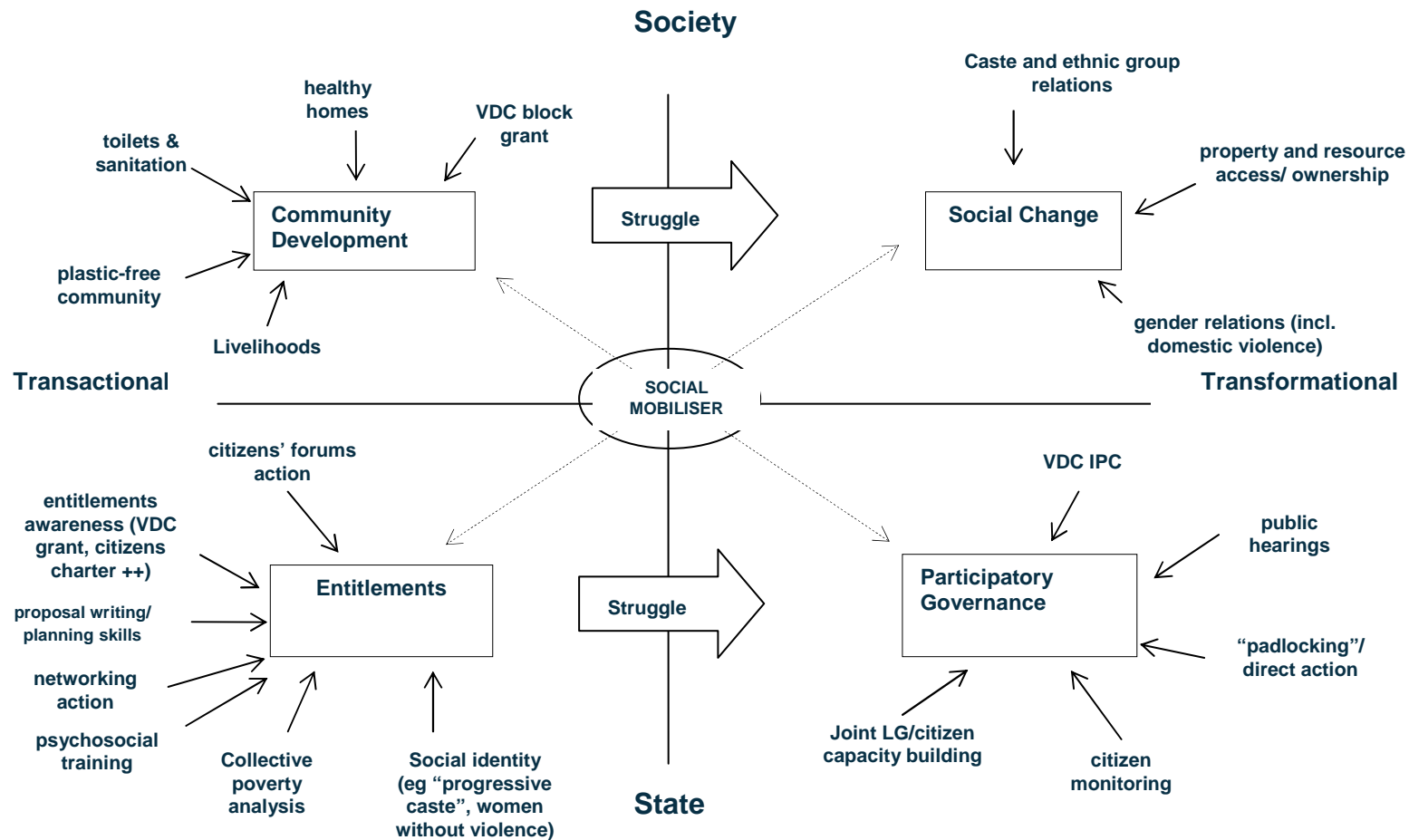


Social accountability in Nepal: A social mobilisation approach

- Project context: A post conflict operational focus on social inclusion
- The Harmonised Social Mobilisation Project in Khotang district
- From community development to entitlements
- From entitlements to political and social change



Applying the accountability model to social mobilisation project in Khotang District, Nepal



Supporting participatory governance for institutional change: Operational lessons

- Promote flexible programming for process change
- Backed by sustained investment in monitoring, evaluation and learning
- Invest in social mobilisers
- Sustain the quality of process as programmes go to scale
- Engage with long term processes of social change

