

**Information Note 7**  
**[Information provided by DOCO]**

*Development of Standard Operating Procedures for programme countries wishing to adopt the Delivering as One approach*

Eight countries volunteered to adopt the Delivering as One approach for a piloting phase. The pilot countries are Albania, Cape Verde, Mozambique, Pakistan, Rwanda, the United Republic of Tanzania, Uruguay and Viet Nam. In 2010 and 2011, each pilot undertook a Country Led Evaluation of the Delivering as One and developed joint Government and UN management responses. In line with the request from the UN General Assembly, an Independent Evaluation of the entire piloting phase was conducted and the final evaluation issued in 2012. Twenty-four other countries voluntarily adopted the approach, namely Benin, Botswana, Bhutan, Comoros, Ethiopia, Indonesia, Kenya, Kiribati, Kirgizstan, Laos, Lesotho, Liberia, Malawi, Maldives, Mali, Moldavia, Montenegro, Namibia, Papua New Guinea, Samoa, Seychelles, Sierra Leona, Uganda and Zambia.

At the fifth High Level Inter-Governmental Conference on Delivering as One, senior representatives of 48 governments (including from the pilot and voluntary adaptor countries), as well as the UNDG Chair, the UNFPA Executive Director, the WFP Executive Director and other senior UN officials met at Tirana. Member states from the pilot countries and voluntary adopters requested: *"... the formulation of Standard Operational Procedures for the UNCTs. We call on the UN Secretary General to mandate the UNDG Chair to initiate and lead the process. The first report should be presented before the end of the 2012, preferably in time for Quadrennial Comprehensive Policy Review negotiations."*

In his Five-Year Action Agenda for the second term, the Secretary-General called for the *"launch [of] a second generation of "Delivering as one", which will focus on managing and monitoring for results, ensuring increased accountability and improved outcomes"*.

There was significant discussion at ECOSOC in July on the Quadrennial Comprehensive Policy Review of operational activities for development of the UN system's report of the Secretary General (A/6793-E/2012/79). In these discussions, the value of an integrated package of support to be provided to programme countries was (amongst other issues) emphasized. The Standard Operational Procedures are thus a response to a call from Member States to the Secretary-General that countries voluntarily adopting the delivering as one approach will have access to a standard set of operational procedures. They will be fully in line with existing General Assembly resolutions, in particular the emphasis on alignment with national priorities; the need for a more transaction light engagement by the UN development system with governments and flexibility to allow for innovation and strengthened accountability.

The finalization of the SOPs will also be fully guided by the QCPR process and its outcome resolution.