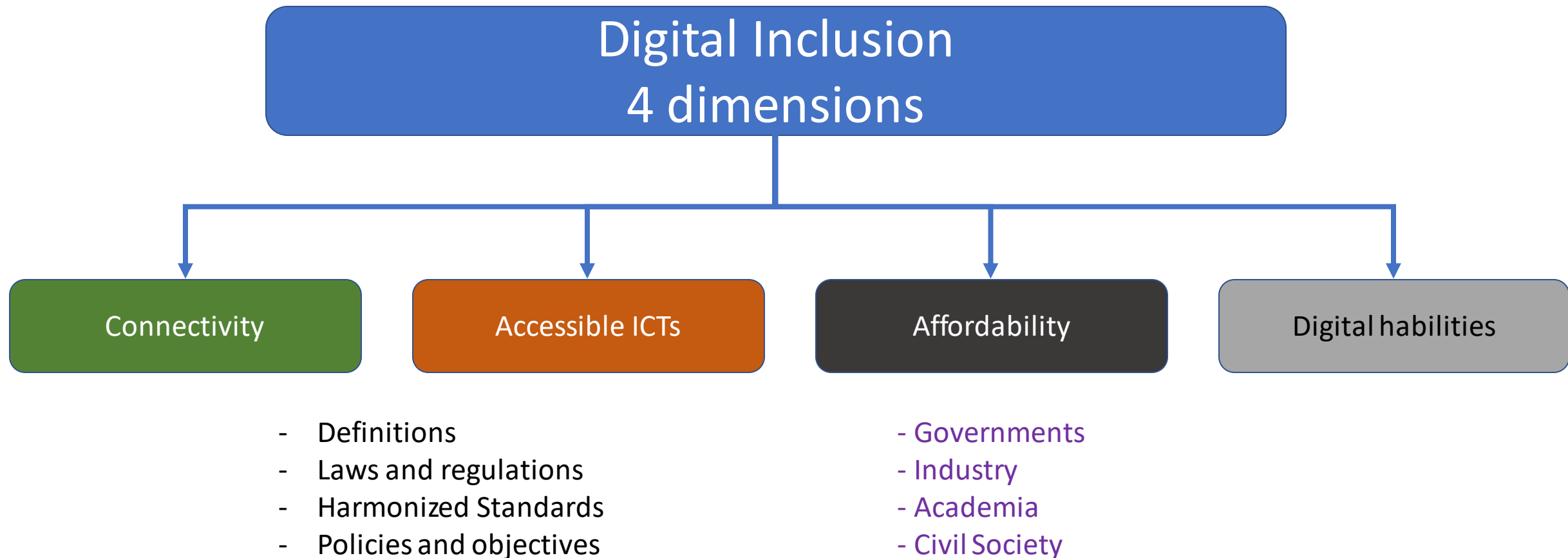**UNITED NATIONS**
DEPARTMENT OF ECONOMIC
AND SOCIAL AFFAIRS

"Socially just transition towards sustainable development:
The role of digital technologies on social development and well-being of all

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Sub-theme 4: Digital Inclusion: addressing the specific needs of vulnerable groups (including indigenous peoples, persons with disabilities, older persons, youth, women) to ensure that everyone leverages the benefits of digital technology and ensure their participation in their design and application.

Digital Inclusion
4 dimensions

Connectivity	Accessible ICTs	Affordability	Digital habilities

- Definitions
- Laws and regulations
- Harmonized Standards
- Policies and objectives

- Governments
- Industry
- Academia
- Civil Society

Sub-theme 4: Digital Inclusion: addressing the specific needs of vulnerable groups (including indigenous peoples, persons with disabilities, older persons, youth, women) to ensure that everyone leverages the benefits of digital technology and ensure their participation in their design and application.

**Digital Inclusion
4 dimensions**

Connectivity

- Coverage
- Broadband
- 5G (smart cities, big data, IoT, AI) and the risk of increasing the digital divide by excluding vulnerable groups
- Universal service fund

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Digital Inclusion
4 dimensions

Accessible ICTs

- Definitions / awareness
- Mainstream accessibility functionalities in products and services
- Harmonized standards
- Procurement standards
- Emergency communications

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Digital Inclusion
4 dimensions

- Internet
- Interoperability
- Useful life
- Devices
  - Telecentres
  - Public access
  - take-back schemes, through refurbishing or recycling

Affordability

Sub-theme 4: Digital Inclusion: addressing the specific needs of vulnerable groups (including indigenous peoples, persons with disabilities, older persons, youth, women) to ensure that everyone leverages the benefits of digital technology and ensure their participation in their design and application.

Digital Inclusion
4 dimensions

- Basic / intermediate / Advanced
- Use of the internet
- Emails
- E-commerce / E-finance / E-government
- Engagement by the vulnerable groups
- Most common software

Digital habilities