

INTERNATIONAL CIVIL AVIATION ORGANIZATION

A United Nations Specialized Agency

# Transition in solicitation methodology for long-term air charter services

### Briefing to Member States UN HQ 30 July 2013



- In the perspective of its transition in solicitation methodology for the provision of long-term air charter services in support of Field Missions, the UN requested the assistance of ICAO in 2012
- As a result of the study, ICAO delivered a series of recommendations for review by UN management

### Introduction (cont.)



- Seven key recommendations:
  - 1. New definition of requirements;
  - 2. Adoption of an ACMI cost model;
  - 3. New technical evaluation process;
  - 4. Fuel consumption as part of technical and commercial evaluation;
  - 5. Establishment of an air charter market monitoring system;
  - 6. Modification of payment terms;
  - 7. Revision of contract early termination clause.

# **Recommendation 1 :** New definition of requirements



**Expression of needs** (functional and performance) related to the five main DPKO tasks:

- CASEVAC/MEDEVAC and emergency flights (SAR etc.);
- VIP liaison;
- Passenger Transport (including force rotations);
- Cargo Transport;
- Aerial work, patrol & observation.

# for a specific geographical area of operation (worldwide, regional and/or mission)

# Recommendation 1 : New definition of requirements (cont.)



Operational constraints, anticipated network and air lift/movement forecast are stated in the Statement of Work (SOW)

#### The Industry proposes the solution

Type/combinations of aircraft with estimated utilization to fulfill the needs (block hours)

## **Recommendation 2 :** Adoption of an ACMI cost model



ACMI (Aircraft, Crew, Maintenance and Insurance) cost model for long-term air charter contracts

- Vendors estimate number of block hours required to provide the services described in the SOW;
- Pre-determined percentage of these block hours guaranteed by the UN;
- Unused hours for a given period carried forward to the next;
- Hours flown in excess of the guaranteed minimum offered at a discounted rate

# **Recommendation 2 :** Adoption of an ACMI cost model (cont.)



#### ACMI cost model in line with industry practice

- Minimize fixed cost;
- Tie payment to actual utilization;
- Facilitate benchmarking with market prices

#### **Recommendation 3 :**



### New technical evaluation process

- Quantify value of proposers' responses according to 4 categories:
  - 1. AOC Holder experience and capability
  - 2. Proposed approach and aircraft
  - 3. Skill and experience of personnel
  - 4. Operational services
- Two-stage technical evaluation process:
  - First stage Qualification : mandatory requirements evaluated on a Pass/Fail basis.
  - Second stage Added value evaluation : technical merit of the mandatory and/or desirable requirements are rewarded through scoring

# Recommendation 3 : New technical evaluation process (cont.)

- Contract award recommended for proposer obtaining the highest combined technical and commercial score on a 60% / 40% basis
- Technical criteria and weighting/scoring system adapted based on requirements of each unique SOW



- Estimated cost of fuel included in total cost of ownership in commercial evaluation
- Technical evaluation to award value-adding points to efficient fuel management policy
- Successful vendor to be contractually bound to the fuel consumption rate quoted in its offer

# **Recommendation 5 :** Market Monitoring/benchmark system



- Establish a continuous monitoring system for average rates of ACMI block hours based on various criteria:
  - > Aircraft types
  - > Role/function
  - Geographical area
  - Etc.
- To provide a benchmark of market prices to enhance fairness, integrity and transparency in UN's commercial negotiations with vendors

# **Recommendation 6 :** Modify payment terms



 Introduce monthly upfront payment terms of the contracted minimum guaranteed block hours, in line with industry practices

Savings achieved by contractors may result in reduced costs for the UN



- Review standard termination clause (30-day notice) to limit the level of perceived risk for vendors, thus encouraging them to reduce their costs
- Consider adopting an early termination fee to be paid to the contractor proportionally to the time remaining in the contract.



### **THANK YOU**

### **QUESTIONS?**

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